



# DELL EMC CUSTOMER SUPPORT CENTERS

The DELL EMC global support network provides 24x7 coverage—with redundancy and failover—through global customer support centers in North America, Europe, and Asia.

For customer convenience, DELL EMC offers a single support number for all DELL EMC customers regardless of which products you have implemented. Sophisticated callhandling systems enable efficient dispatching and coordinated delivery via the DELL EMC worldwide logistics organization for around-the-clock parts delivery to rapidly mitigate hardware issues. DELL EMC global support centers and field offices are networked by a global CRM system to maximize your total customer experience and ensure rapid resolution of every service request, small or large.

- United States: 1 800 782 4362 (1 800 SVC 4DELL EMC)
- Canada: 1 800 543 4782 (1 800 543 4SVC)
- Worldwide: 1 312 725 5401

## **IN-COUNTRY SUPPORT PHONE NUMBERS AVAILABLE**

In addition, EMC provides 24x7 local phone and toll-free access numbers for many countries throughout the world. Many of these access numbers will route you to support professionals who speak your local language.

COUNTRY	TOLL-FREE NUMBERS	TOLL NUMBERS
ARGENTINA	0800 6661769	+44 203 684 0996
AUSTRALIA	1800 335 438	02 8223 9403
AUSTRIA	0800 312103	+44 203 684 0994
BELGIUM	0800 77 179	+44 203 684 0995
BOLIVIA	800 100 479	+44 203 684 0996
BRAZIL	0800 8919310	
CAMBODIA		1 312-725-5401
CANADA	1 800 543 4782	

CANADA (QUEBEC)	1 866 362 2800	+44 203 684 0995
CHILE	1230 0206 033	+44 203 684 0996
CHINA (MAINLAND)	Chinese: 800 8190009 or 800 8103777 or 10800 852 1116 English: 10800 852 1117	400 6700009
CHINA (HONG KONG)	Chinese: 3009 5851 English: 3009 5852	

COUNTRY	TOLL-FREE NUMBERS	TOLL NUMBERS
COLOMBIA	01800 944 0775	+44 203 684 0996
COSTA RICA	0800 012 1845	+44 203 684 0996
CZECH REPUBLIC		+44 203 684 6360
DENMARK	80 206 678	+44 203 450 9715
DOMINICAN REPUBLIC	1 800 734 8564	+44 203 684 0996
ECUADOR	1 800 225 528 then 877 759 3762	+44 203 684 0996
EGYPT	0800 000 9518	1 312-725-5401
EL SALVADOR	+44 203 684 0996	
FINLAND	0800 114 963	+44 203 450 9715
FRANCE	0805 113 759	+44 203 684 0995
GERMANY	0800 085 5556	+44 203 684 0994
GREECE		+30 6973 730 039
HUNGARY	1777 4762	
INDIA	000800 440 1379	
INDONESIA	001 803 852 9878	
IRELAND	1 800 946 864	+44 870 6000 300

ISRAEL	1 800 360 470	
ITALY	800 13 746 or 800 318 975	+44 203 684 0997
JAPAN	0120 770 365	
KOREA	080 2125 777	
LUXEMBOURG	800 292 34	+44 203 684 0995
MALAYSIA	1 800 882 853	
MEXICO	01 800 123 8590	+44 203 684 0996
NETHERLANDS	030 288 9488	+44 203 684 0998
NEW ZEALAND	0800 448 575	09921 4587
NICARAGUA	00 1800 220 2287	1 312-725-5401
NORWAY	800 10 599	+44 203 450 9715
PAKISTAN	800 9004 4026	
PANAMA	C&W: 011 0018005073012	+44 203 684 0996
PERU	0800 52 328	+44 203 684 0996
<b>COUNTRY</b>	<b>TOLL-FREE NUMBERS</b>	<b>TOLL NUMBERS</b>
PHILIPPINES	Philippines Globe: 180089086416 PLDT: 180014410696	
POLAND	800 684 000	+48 224 178 761
PORTUGAL	800 206 353	+44 203 684 0996
SAUDI ARABIA	800 8444 903	
SINGAPORE	800 852 3538	6415 5091
SOUTH AFRICA		1 312-725-5401

SPAIN	900 100 805	+44 203 684 0996
SRI LANKA	247 5648 011 247 5648 (Outside Colombo)	
SWEDEN	0200 214 977	+44 203 450 9715 or +46-8-555 140 97
SWITZERLAND	0800 85 45 99	+44 203 684 0994
TAIWAN Formerly CHINA (TAIPEI)	Chinese: 0800 030 919 English: 0080 113 8640	
THAILAND	001 800 4414 350	
TURKEY		+90 532 606 1781
UNITED ARAB EMIRATES	8000 4414965	
UNITED KINGDOM	0870 6000 300	+44 870 6000 300
URUGUAY	404 4004	+44 203 684 0996
VENEZUELA	800 100 4130	+44 203 684 0996
VIETNAM		1 312-725-5401

## CONTACT US

To learn more about how DELL EMC products, services, and solutions can help solve your business and IT challenges, [contact](#) your local representative or authorized reseller, visit [www.dellemc.com](http://www.dellemc.com), or explore and compare products in the [DELL EMC Store](#).

8/19 Handout H4165.15

Copyright © 2019 Dell Inc. or its subsidiaries. All rights reserved. Dell believes the information in this publication is accurate as of its publication date. The information is subject to change without notice. THE INFORMATION IN THIS PUBLICATION IS PROVIDED "AS-IS." DELL MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND WITH RESPECT TO THE INFORMATION IN THIS PUBLICATION, AND SPECIFICALLY DISCLAIMS IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. USE, COPYING, AND DISTRIBUTION OF ANY DELL SOFTWARE DESCRIBED IN THIS PUBLICATION REQUIRES AN APPLICABLE SOFTWARE LICENSE. Dell, EMC, and other trademarks are trademarks of Dell Inc. or its subsidiaries. Other trademarks may be the property of their respective owners.