



# Accelerate technology adoption with remote or onsite deployment

Maximize your new technology starting on day one

## Dell ProDeploy for Infrastructure

Customer expectations are high, and workforce needs can shift rapidly. How can you deploy infrastructure that best leverages your resources and maximizes the value of new technology? ProDeploy delivers hardware and software installation to get the most of your new technology starting on day one.

### Benefits:

- Accelerate technology adoption with versatile services that match budget and business objectives
- Get more performance from fully enabled hardware and software
- Bridge efficiently to technical support with lower risk of downtime



**Focus on business priorities**

**67%** less project-planning time



**Accelerate your deployment**

Up to **3X** faster time to deploy



**Deploy right the first time**

**58%** fewer support calls within the first 90 days

Rapidly adopt new technology and set your organization up for success with expert planning and implementation, installation, and knowledge transfer.

ProDeploy provides end-to-end project management plus, ProDeploy provides flexible hardware installation choices and remote software deployment guided by certified deployment engineers. We focus on getting you up and running so you can focus on your business and prepare for what comes next.

*"For three years now, Dell Technologies has worked alongside us—from strategy and solution architecture, to planning and project management—right through to deployment and technical support."*

**- Craig Tucker CIO,**  
The Salvation Army Australia

## Complement your IT professionals with our expertise

ProDeploy Infrastructure provides two great delivery choices



Remote guided hardware and remote software delivery



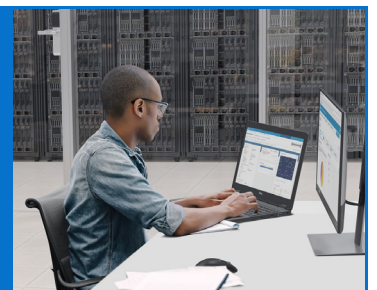
Onsite hardware and remote software delivery

ProDeploy Infrastructure is built on best practices refined through over 30 years of experience. We know successful projects are built on detailed end to end planning both pre- and post-deployment. ProDeploy provides a single point of contact for project management, site readiness and implementation planning plus documentation and knowledge transfer to your team.

### Deployment Features

- 24/7 Deployment service hours
- Hardware installation choices: guided or onsite
- Remote software installation
- Connectivity software installed based on secure connect gateway technology
- Deployment verification
- Configuration data transfer to Dell technical support

Engage with our experts online to plan, track and deliver your deployment projects from an end-to-end management portal. Once your Dell hardware is in production, start using our services technology for an adaptive, automated digital experience that lets you optimize the systems powering your datacenter – throughout the asset’s lifecycle.



Explore Dell [Deployment](#)



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\*Based on a May 2023 Principled Technologies "A Principled Technologies report: Hands-on testing, Real-world results - Using Dell ProDeploy Plus Infrastructure can improve deployment times for Dell technology" Full report: <https://facts.pt/5gOqYFB> [facts.pt] ?Based on a July 2022 internal analysis of support data from February 2022 through July 2022. Guided hardware installation is not available for all technologies, contact your Dell Technologies expert for guidance