SERVICES FOR MICROSOFT SHAREPOINT / SHAREPOINT ONLINE

Share, collaborate and connect teams from anywhere, on any device

ESSENTIALS

Dell Technologies can help you gain the most from your SharePoint investment with our service approach to:

- Strategic and tactical services for every step of your journey
- 16,000, global certified Microsoft service professionals
- Gold Certified Microsoft Partner
- 51 Microsoft Partner of the Year awards

CUSTOMER PROFILE

International leader in the food industry

Challenge

- Mix of legacy & acquired sites
- Static information source
- Department centric
- Inconsistent user interface
- Poor search experience
- Limited access and device support

Solution

- Agile, consolidated platform
- Dynamic workforce centric user experience
- Accessible from anywhere on any device

Benefits

- Achieved in ½ the time and 1/3 the cost of traditional intranet project
- Mobile, any device friendly

Business Challenges

With so much emphasis on innovating faster, it's only logical that enabling dynamic teams to share, collaborate and connect from anywhere on any device is essential for success. Yet, many organizations are struggling with outdated intranets that are primarily communication and news platforms rather than dynamic, interactive, team collaboration platforms. Whether your organization has recently gone through a merger or simply want to modernize with your team-oriented platform, Dell Technologies Consulting Services for SharePoint can help.

Collaborate Anywhere, Anytime

Dell Technologies provides a complete portfolio of strategic consulting capabilities for Microsoft SharePoint, which span seven vital areas of expertise such as: user experience, information architecture, features and content, development and testing, application architecture, governance, and platform architecture.

Our services include planning, design, implementation, and migration across the entire range of Microsoft's SharePoint ecosystem.

Dell Technologies consultants work with customers around the world to develop adoption plans that ensure that the new SharePoint solution is quickly and easily adopted—with minimal disruption to the business. Our service expertise enable you to take advantage of the productivity gains that SharePoint brings for optimizing workforce collaboration and communication. Our services focus on the following:

- **User Experience**—Our experienced creative professionals possess a unique ability to develop engaging designs that increase workforce productivity while balancing creativity with long-term supportability.
- **Information Architecture**—Information architects will create a workforce-centric content model that helps organizations design the layout, navigation, metadata, and taxonomy for a SharePoint solution.
- **Features and Content**—Consultants will create an inventory of existing content and develop user personas and use cases to prioritize the functionality implementation and content in the new solution.
- **Application Architecture**—Solution architects pull together the data, content, and structural design to deliver a comprehensive suite of services in a multitenant architecture.
- **Development and Testing**—Implement, test, package, and

deploy custom SharePoint solutions, while helping to define or extend an organizations' software development life cycle (SDLC) process to include tools, standards, processes, and solutions for SharePoint based development.

- **Governance**—Analyzing all aspects of SharePoint, our governance specialists optimize the role that a given SharePoint solution plays within the enterprise architecture by determining the right balance between IT control and business empowerment.
- **Platform Architecture**—Consultants will access, plan and design a scalable SharePoint environment that takes into consideration capacity planning, business continuity, monitoring (SCCM), and highly available physical, virtual, or cloud-based architectures.

Dell Technologies Services for SharePoint

SharePoint is an essential collaboration and communication platform within many organizations, empowering teams to engage one another and get work done from anywhere. Dell Technologies recognizes that our customers are at different stages within their SharePoint journey—some are looking to migrate to Office 365, while others prefer a hybrid ecosystem. Whatever your business objectives are, Dell Technologies can help with a full migration or a hybrid approach. Our global pool of specialized consultants have a full range of skills needed to implement successful Microsoft SharePoint solutions. Examples of our services include the following.

- **Art of the Possible Envisioning**—Articulate ideas, vision and strategy through collaborative workshops or formal strategic engagements.
- **Digital Workplace Portals**—Create SharePoint-based portals for the workforce to collaborate, engage and get work done.
- **SharePoint as a Service**—Deliver a catalog of SharePoint-based service offerings to your business in a multi-tenant manner.
- **Connect Data and Content**—Leverage hybrid and/or enterprise search within your business ecosystem. Optionally aggregate data and feeds from other platforms using Dell Boomi.
- **Upgrade and Migration**—Transition to the latest version of SharePoint from other platforms or make the move to Office 365.
- **Governance Services**—Develop and communicate an operating model for standards, policies and processes between business and IT to ensure long-term platform success.
- **Business Resiliency**—Leverage Dell Technologies to provide world-class security, performance, availability and recovery.

Summary of Benefits

Dell Technologies Consulting can help you gain the most from your SharePoint platform with our customizable services, both strategic and tactical, award-winning methodologies and certified expertise needed to make your project a success. Our holistic approach to providing services for your Microsoft ecosystem can help you minimize risk and business disruption, making us the partner of choice for your SharePoint endeavors offering:

- Focused, high-impact engagements
- Executed with clear phases and decision points
- Validated, repeatable processes
- Flexible, modular approach

Learn more about Dell Technologies Consulting Services

Contact a Dell Technologies Services Expert

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