OFFICE-CENTRIC GOVERNMENT WORKER

Efficient and space-saving solutions for administrators across all segments of state and local government.

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COLLABORATIVE MEETING SPACES

Interdepartmental and inter-agency meetings require collaboration and clarity to achieve common goals. Create meeting spaces that make that possible.

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EMERGENCY AND PUBLIC SAFETY FIELD WORK

Police, fire, highway, and other field personnel can directly interact within their environment, fully engage with citizens, and ultimately deliver better, more tailored public service.

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DATA ANALYSIS SPECIALIST

Enhance the performance of your data-intensive applications, while keeping the data secured, yet accessible to multiple employees.

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UNIFIED WORKSPACE

Revolutionary solution with intelligence and automation providing visibility across the entire endpoint environment.

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GOVERNMENT SERVICE CENTERS

Using interactive technology, public employees are best equipped to serve their constituents through self help kiosks.

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COMMUNITY MESSAGING

Share important messages with the community while providing a visual queue with large format monitors, that lets citizens know when they will be served.

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THREAT MONITORING

Technology that can power the analysis and dissemination of threat data across all points of the community.

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DIGITAL COMMUNITY

Lower costs and drive efficiencies by empowering city workers and first responders to make data driven decisions.

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SUPPORT AND DEPLOYMENT SERVICES

Upgrade to the most complete support service with ProSupport Plus.

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Office centric government worker

EFFICIENT AND SPACE-SAVING SOLUTIONS FOR ADMINISTRATORS ACROSS ALL SEGMENTS OF STATE AND LOCAL GOVERNMENT.

Dell recommended solution

A. OptiPlex 7070 Micro
B. Dell 24 USB-C Monitor – P2419HC
   Without Stand OptiPlex 7070 Ultra
   Height Adjustable Stand
C. OptiPlex 7070 Ultra USB-C to USB-C .6 meter cable
D. Dell Wireless Keyboard and Mouse - KM636

Solution features

OptiPlex 7070 Micro is the ideal solution modernize space-constrained workspaces with the zero-footprint desktop with minimal cables.

Additional accessories and options

E. Dell 27 Monitor - P2719H
F. Dell Pro Stereo Headset - UC350

Alternate solution for accessing virtual workspaces

G. Wyse 3040 Thin Client*
H. Behind the monitor mount *

*Not pictured
Office centric government worker

MOBILE SOLUTIONS FOR ADMINISTRATORS ACROSS ALL SEGMENTS OF STATE AND LOCAL GOVERNMENT TO STAY PRODUCTIVE HOWEVER THEY WORK.

Solution features

The Latitude 5000 series are small, light and stylish. They have scalable performance features and are trusted by IT for world class security features.

Dell recommended solution

A. Latitude 5511
B. Latitude 5410
C. Dell Mobile Pro Wireless Mouse - MS5120W

Additional accessories and options

C. Dell Thunderbolt Dock - WD19TB
D. Dell Multi-device Wireless Keyboard and Mouse Combo - KM7120W
E. Dell 27 Monitor - P2720D
F. Dell Pro Stereo Headset - UC350
G. Dell Dual Monitor Stand - MDS19
H. Dell Notebook Power Bank Plus (18,000 mAh) - PW7015L

* Some options may not be available in all regions
* Not pictured
Government service centers

USING INTERACTIVE TECHNOLOGY, PUBLIC EMPLOYEES ARE BEST EQUIPPED TO SERVE THEIR CONSTITUENTS THROUGH SELF HELP KIOSKS.

Dell recommended solution

A. Dell OptiPlex 7070 Ultra
B. Dell OptiPlex 7070 Ultra Height Adjustable Stand
C. Dell Keyboard and Mouse KM636
D. Dell 27 USB-C Monitor - P2719HC

Alternate solution

E. OptiPlex 5480 All-in-One with articulating stand and optional pop-up webcam*

Solution features

The aesthetically pleasing OptiPlex 7070 Ultra design hides a PC inside a monitor stand to create the ultimate space-saving & clutter-free PC solution. The Height Adjustable Stand provides support for any VESA-compatible monitor up to 27” while providing built-in cable management and physical security. Paired with a Dell USB-C monitor without stand, create a clean and future-ready solution with one power cable.

Additional accessories and options

F. OptiPlex 7070 Ultra USB-C to USB-C 0.6 m Cable

* Not pictured
Collaborative meeting spaces

INTERDEPARTMENTAL AND INTER-AGENCY MEETINGS REQUIRE COLLABORATION AND CLARITY TO ACHIEVE COMMON GOALS. CREATE MEETING SPACES THAT MAKES SHARING IDEAS EASIER.

Solution details

Dell’s 4K Interactive Touch Monitors offer up to 20 points of touch along with a dedicated space to insert an OptiPlex Micro PC* on the back for a seamless, all-in-one experience. The display also comes with FlatFrog software that takes the traditional dry/erase whiteboard experience to a new level, allowing participants to capture and share annotations easily.

Recommended Dell solution†

A. Dell 4K Interactive Touch Monitor – C8621QT(85.6”), C7520QT(75”), or C5518QT(54.6”)
B. Chief Large Fusion Wall Mount for C8621QT, C7520QT, or C5518QT
C. OptiPlex 7080 Micro PC
D. Logitech Rally Camera

Additional accessories and options

E. Latitude 5310 2-in-1
F. Dell USB-C Mobile Adapter – DA300
G. Dell Premier Wireless Keyboard and Mouse – KM717

*Not pictured
Community messaging
SHARE IMPORTANT MESSAGES WITH THE COMMUNITY WHILE PROVIDING A VISUAL QUEUE WITH LARGE FORMAT MONITORS, THAT LETS CITIZENS KNOW WHEN THEY WILL BE SERVED.

Dell recommended solution

A. Dell 75 or 55 4K Interactive Touch Monitor - C7520 QT / C5518QT
B. Chief Large Fusion Fixed Flat Panel Wall Mount - LSA1U
C. OptiPlex 7080 Micro*
D. Dell Wireless Keyboard and Mouse - KM636*

* Not pictured

Solution Features
The community can sign in for service, see where they are in the queue and view important information on 55-inch displays in your lobby or waiting areas.

Additional accessories and options

E. Dell Multimedia Keyboard – KB216 (wired)
F. Dell Optical Mouse – MS116 (wired)

* Some options may not be available in all regions
* Not pictured
Emergency, public safety and field work

Police, fire, highway, and other field personnel can directly interact with citizens in their environment and stay connected to deliver better more tailored public service.

Dell recommended solution

A. Dell 7220 Rugged Extreme Tablet
B. Rigid Handle

Solution Features

Rugged solution that thrives in the harshest conditions, with powerful processors and hot-swappable batteries.

Additional accessories and options

C. Cross strap 395-BBF
D. Shoulder strap 750-AAXB
E. Spare battery charger 451-BCDF*
F. Vehicle dock DS-ELL-601
G. Keyboard cover and kickstand 580-AGLS

* Some options may not be available in all regions
* Not pictured
Solution features
A cost-effective, secure solution that powers a 43” display, which can be split into four screens to monitor multiple applications or security cameras. By using a thin client to connect to the Precision rack workstation, the data and intellectual property stays in the datacenter where it is more secure, not on the client system, which could be lost or stolen.

Dell recommended solution
A. Dell Precision 3930 Rack Workstation
B. Dell Wyse 5070 Thin Client*
C. Dell Premier Wireless Keyboard and Mouse - KM717
D. Dell UltraSharp 43 4K USB-C Monitor - U4320Q

* Some options may not be available in all regions
* Not pictured
Data analysis specialist

ENHANCE THE PERFORMANCE OF YOUR DATA-INTENSIVE APPLICATIONS WHILE KEEPING THE DATA SECURED, YET ACCESSIBLE TO MULTIPLE EMPLOYEES.

Solution Features
A powerful, secure solution for applications requiring high performance, data gathering and analysis.

Dell recommended solution
A. Dell Precision 7920 Rack Workstation
B. Dell Wyse 5070 Extended Thin Client
C. Dell UltraSharp 27 4K USB-C Monitor - U2720Q

Additional accessories and options
D. Dell Premier Wireless Keyboard and Mouse - KM717
E. Dell Wyse 5030 Zero Client with PCoIP
F. Dell Pro Stereo Headset - UC350
G. Dock VESA Mount

* Some options may not be available in all regions
* Not pictured
Solution features

A flexible surveillance and gunshot detection solution using the Dell Edge Gateway 5000. By leveraging the on-edge computing provided by the Dell Edge Gateway 5000, V5 Acoustic Sensor Technology applies deep learning techniques to identify specific acoustic signatures.

Dell recommended solution

V5 Systems Portable Security Units (V5 PSU’s) are specifically designed to provide situational awareness video streaming and gunshot detection/location in any outdoor environment. The V5 Acoustic Sensor Technology uses the on-edge computing provided by Dell Edge Gateway 5000 to identify specific acoustic signatures.

Recommended solution and accessories

A. Dell Edge Gateway 5000
B. Power Module
C. I/O Expansion
D. Rugged Enclosure.

*Some options may not be available in all regions
Experience a new way to work with Dell Technologies Unified Workspace

Intelligence built in. Modernization built on.

We know that having the right device is just the start to a great workday. Employees need intelligent, intuitive and responsive experiences that allow them to work productively and without interruption. According to research, 1 out of every 4 users would question their job and the company they work for if they had a negative experience with their technology.¹

Dell Technologies Unified Workspace is transforming the employee experience and ensuring IT has proactive, predictive and automated solutions to deliver on the promise of a modern workday, while simplifying their ability to deploy, secure, manage and support their environment.

DEPLOY

ProDeploy in the Unified Workspace allows IT to move away from traditional, high-touch, manual deployment, and instead, ship devices preconfigured with company apps and settings from the Dell factory directly to their end users—having end users up and working on day one.

SECURE

Dell Trusted Devices provide a foundation to a modern workforce environment with invisible and seamless protection to ensure smarter, faster experiences. End users stay productive and IT stays confident with modern security solutions for the Dell Trusted Device.

MANAGE

Dell Client Command Suite + VMware Workspace ONE offers integrated capabilities that deliver a unified endpoint management experience for IT, enabling them to manage firmware, OS, and apps from one console, while also creating seamless experiences for end users.

SUPPORT

ProSupport resolves hardware issues up to 11x faster than the competition. ProSupport for PCs offers 24x7 access to in-region ProSupport engineers who contact IT when critical issues arise,² so you can focus on what’s next, not what just happened.

ProSupport Plus helps IT stay a step ahead and virtually eliminate unplanned downtime due to hardware issues. You get all the capabilities of ProSupport, as well as AI-driven alerts to prevent failures and repairs for accidents.³


Hardware issues detected by SupportAssist include hard drives, solid state drives, batteries and fans.
Support and Deployment Services

ProSupport Plus

Upgrade to the most complete support service with ProSupport Plus.
Available with all PC systems.

The ProSupport Plus advantage

Basic | ProSupport | ProSupport Plus
--- | --- | ---
24/7 hardware and software phone support | X | X
Direct access to in-region ProSupport engineers | X | X
Automatically detects problems and opens trouble tickets | X | X
Automatically predicts issues before they become a problem | — | X
Repair accidentally damaged devices and keep hard drive after replacement | — | — | X

When compared to key competitors, ProSupport Plus with SupportAssist reduced time to resolve a failed hard drive with:

92% Up to 92% less time to resolution¹

68% Up to 68% fewer steps to resolution¹

ProDeploy Plus

Deploy PCs with greater speed and less effort.

Experts

Enjoy unprecedented efficiency thanks to best practices learned from years of experience. Gain up to 56% faster deployments² and $792 reduced deployment cost per PC.²

Insights

Gain expertise from teams who do this every day. We custom-configure and image units globally every week, and provide project documentation with knowledge transfers.

Ease

Effortlessly deploy PCs by outsourcing to us. You’ll have the flexibility to select the level of service that matches your IT staff outsourcing needs, and we perform deployments after hours or on weekends for zero disruptions during business hours. We’re also available in 70 countries.

50% Up to 50% reduced deployment time²

$792 Reduced deployment cost per PC²


²Source: Based on IDC White Paper commissioned by Dell, “Business Value of Optimized Device Deployment”, October 2019. Results derived from a survey of 1000 organizations worldwide. Savings calculated reflect costs associated with IT staff time for deployment-related activities and do not include the list price of ProDeploy Plus. Cost savings in U.S. Dollars. Actual results will vary. Click here for the full report: www.dellEMC.com/idcdeploymentservicebusinessvalue