

Accelerate the installation of new Dell systems for your employees



We provide the expert knowledge and resources to get your new systems up and running quickly.

Dell Client Installation Services

Deploying and integrating new computer systems into your work-place does not have to be time-consuming or resource intensive. Let us handle these tedious tasks such as installation, data migration and connecting to your network. We can provide the expert knowledge and resources needed to get your new systems up and running quickly. All of which minimize disruption to daily operations and your employees' productivity.

We provide a comprehensive installation service designed to overcome undocumented procedures, avoid common errors and apply best practices to ensure we get it right the first time. And we offer you the flexibility to add other related services you may require.

Installation at a glance:

- Uninstall legacy system
- Install new system
- Connect peripherals such as mouse, keyboard, displays
- Connect to internet, email, and network

Add-on Data, Settings and Software

- Migrate user settings and data
- Install, upgrade or set up software applications

Add-on a Network or Shared Device*

- Set up a wired or wireless network
- Or connect a network device such as a network printer or wireless router
- Or connect a display

*weight limit of 50 lb/22 kg

Client Installation Services

Activity	Description
Client Installation	<p>You can schedule the installation for the day and time you prefer. Upon arrival we:</p> <ul style="list-style-type: none"> • Unpack the new system and plug network patch cables into new product and existing customer-certified network jacks • Plug all power cords into electrical sources • Boot the new product and verify network connection for connected devices • Execute domain join or enterprise enrollment • Log on to the new product • Configure the IP address • Connect new components which came with the new system or legacy including: mouse, keyboard, display • Map a network or local printer, set up email and connect to the internet.
<p>Client Installation Add-ons: We understand every organization is different, so we offer a full suite of complementary services to further enhance this standard installation service.</p>	
Data, Settings and Software	<p>If you are replacing systems, you may want us to migrate user settings and data from legacy system to the new one.</p> <ul style="list-style-type: none"> • Migrate user settings and data. • We capture and migrate complete user accounts, including OS settings and configuration settings for Internet Explorer®, INI, and data files. This approach ensures a seamless transition to your new PCs. • Using an automated peer to peer solution helps deliver consistent results by eliminating high-risk touch points. • Unlike other solutions, our technicians never interact with or have access to individual user data during the migration process. • If a migration fails, we can return to a previous good state and start over. • We can also load any software applications you may need.
Network or Shared Device	<p>Set up of any one of the following:</p> <ul style="list-style-type: none"> • Set up and configure a basic end-user network - We set up the network device, such as a router or wireless router. Then set up the peer-to-peer workgroup. And ensure the client systems are able to connect. We can even extend an existing wireless network. • Connect network devices such as a printer - We connect the networked device to the network and configure it. • Connect additional device to the primary device or network. Configuring the device for use such as color settings for displays (up to 50 lb/22 kg).
Other add-on services	<ul style="list-style-type: none"> • Extra Technician Time (in one hour increments) • Internal Component - system components such as memory or a hard drive • Packaging Management - offsite trash removal • Client Configuration - such as BIOS settings or asset tagging • OS or Image Load • Logistics Services

For more information contact your representative.