



Students aren't in class 365 days a year, but we are.



Complete IT support throughout the entire school year

Student Technology Services

Providing 1:1 student access is a huge undertaking, but it doesn't need to be a headache. From initial deployment of devices to ongoing maintenance to transitioning from one school year to the next, Dell provides the year-round, behind-the-scenes IT support you need to help students soar.

Hit the ground running

Prepare student devices with everything you need to deliver a personalized learning experience, right out of the box. From factory configuration to delivery logistics and onsite distribution, Dell helps ensure the first day of school goes off without a hitch.

- Systems arrive fully configured and ready to go – inspected, enrolled, updated, and connected to the network
- Shipping, delivery, and on-site distribution logistics tailored to the school environment for a smooth transition into students' hands
- Google's White Glove specification sets the standard for best-in-class deployment and Dell's service exceeds it. Our complete approach ensures there are no unexpected gaps for IT to fill.
- Dedicated delivery manager who sees you through every step, year after year

Key Benefits:

- Systems ready to go in the hands of students
- Minimal IT effort to manage needs throughout the school year
- Convenient, fast system repair for minimal classroom disruption
- Avoid unexpected expenses from accidental drops and spills
- Eliminate off-cycle budget requests
- Optimized IT lifecycle from one school year to the next



Keep students learning

Students can be rough on their devices and teachers can't afford interruptions. With protection from accidental mishaps and quick, convenient repair options, gain peace of mind that maintenance issues won't impact valuable learning time.

- Wide range of support solutions from basic hardware service to ProSupport Plus for 24/7 access to experts
- Decide which solution works best for your school - either mail in systems or set aside for pick up. And there's no heavy lifting on your part. After you perform a quick check, Dell handles all logistics and repair.
- Developed exclusively for K12 customers, Unlimited Incident Accidental Damage means you can protect your investment no matter how many hallway drops and classroom spills¹

Prep for next year

Student devices need a tune-up before they're ready to redeploy. Dell will clean, update, and repair (if needed) all equipment, so you're ready for the next school year. And if assets are at the end of their lifecycle, we'll help retire them responsibly.

“We accomplished our otherwise impossible 1:1 strategy with powerful devices and an outstanding level of service from Dell.”

— Jonathan Judy
Chief Technology and Information Officer
Tift County School District

To learn more, contact your Dell sales representative or visit DellEMC.com/StudentTechnologyServices

¹Accidental Damage Service is only available during the term for Dell's limited hardware warranty or upgraded service contract and excludes theft, loss, and damage due to fire, flood or other acts of nature, or intentional damage.

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