

END-OF-SERVICE LIFE (EOSL) DASHBOARD FOR CONVERGED SYSTEMS

Dell EMC Converged Infrastructure

Version 6.6 | June 2020

Revision history

Date	Document version	Description of changes
June 2020	6.6	Branding update & removal of VxBlock 200 & 320 as they have reached the end of service life milestone. Addition of AMP-VX and VxBlock System 1000. Addition of AMP Life cycle information.
September 2019	6.5	Content review
March 2019	6.4	Updated Dell EMC Converged Systems Life Cycle dates for VxBlock System 740 (250F, 950F), VxBlock System 350 – Unity Hybrid (300/400/500/600), and VxBlock System 350 –Unity AF Gen-2 (350F/450F/550F/650F)
September 2018	6.3	VxRack Flex 13G
August 2018	6.2	Dell EMC VxBlock System 540 with XtremIO 5TB, 10TB, 20TB, 40TB Converged Technology Extension for Isilon Gen-5 Storage Converged Technology Extension for XtremIO Storage 5TB, 10TB, 20TB, 40TB
April 2018	6.1	Updated Converged Terms and RCM section Updated Dell EMC VxRack System section
January 2018	6.0	Updated Dell EMC Converged Systems Life Cycle Milestones table Dell EMC VxBlock System 740 with VMAX 400K Dell EMC VxBlock System 540 with 40G
December 2017	5.0	Updated Dell EMC Converged Systems Life Cycle Milestones table Dell EMC VxBlock System 240 with VNX Dell EMC VxBlock System 350 with Unity 300F; Unity 400F; Unity 500F; Unity 600F Dell EMC VxBlock System 740 with VMAX 100K; VMAX 200K; VMAX 450F; VMAX 850F
September 2017	4.0	Updated Dell EMC Converged Systems Life Cycle Terminology & Milestones table Dell EMC Vblock System 240; Vblock System 340; Vblock System 350; Vblock System 540; Vblock System 740 Dell EMC VxBlock System 340
May 2016	3.0	Updated Dell EMC Converged Systems Life Cycle Milestones table Vblock System 100 BX/DX (UCS C-Series M3 Generation) Vblock System 100 BX/DX (UCS C-Series M2 Generation) Dell EMC Vblock Specialized Systems for Extreme Applications
February 2016	2.0	Updated Dell EMC Converged Systems Life Cycle Milestones table Dell EMC Vblock System 100; Dell EMC Vblock System 720 10K & 40K
December 2015	1.0	Initial publication

OVERVIEW

Dell EMC Converged Infrastructure (CI) team follows generally established industry Product Life Cycle definitions and practices. These define the milestones for a product introduction to market, changes in product availability in the market, and changes to availability of product support. The following is a listing of all Dell EMC Converged Systems (Vblock Systems, VxBlock Systems, Advanced Management Platforms, and VxRack Systems) products and their life cycle milestones.

The dates included here represent the milestone dates for the systems. However, components included in these systems may go reach their end of life with the manufacturer in advance of these dates. Upgrade paths are engineered where possible to allow customers to update the system up to the date of the End of Service Life for the overall system.

Please see the Dell EMC Converged System End of Service Life Policy for additional information:

Dell EMC Converged Systems Life Cycle Milestones				
	End of Life	End of Primary Support	End of Renewal	End of Service Life
Dell EMC VxBlock System 1000				
Dell EMC VxBlock System 1000	N/A	N/A	N/A	N/A
Dell EMC Vblock System 100 Family				
Vblock System 100 BX/DX (UCS C-Series M3 Generation)	31-Dec-2015	31-Dec-2018	31-Dec-2019	31-Dec-2020
Dell EMC VxBlock and Vblock System 200 Family				
Vblock System 240	30-Jun-2017	30-Jun-2020	30-Jun-2021	30-Jun-2022
VxBlock System 240	30-Jan-2018	30-Jan-2021	30-Jan-2022	30-Jan-2023
Dell EMC VxBlock and Vblock System 300 Family				
Vblock System 340	30-Jun-2017	30-Jun-2020	30-Jun-2021	30-Jun-2022
VxBlock System 340	30-Jun-2017	30-Jun-2020	30-Jun-2021	30-Jun-2022
Vblock System 350	30-Jun-2017	30-Jun-2020	30-Jun-2021	30-Jun-2022
VxBlock System 350 with Dell EMC Unity 300F, 400F, 500F and 600F	30-Jan-2018	30-Jan-2021	30-Jan-2022	30-Jan-2023
VxBlock System 350 – Unity Hybrid (300/400/500/600)	03-Feb-2019	03-Feb-2022	03-Feb-2023	03-Feb-2024
VxBlock System 350 –Unity AF Gen-2 (350F/450F/550F/650F)	03-Feb-2019	03-Feb-2022	03-Feb-2023	03-Feb-2024
Dell EMC VxBlock and Vblock System 500 Family				
Vblock System 540	30-Jun-2017	30-Jun-2020	30-Jun-2021	30-Jun-2022
VxBlock System 540 with XtremIO 40G	31-Mar-2018	31-Mar-2021	31-Mar-2022	31-Mar-2023
VxBlock System 540 with XtremIO 5TB, 10TB, 20TB and 40TB	31-Aug-2018	31-Aug-2021	31-Aug-2022	31-Aug-2023
Dell EMC VxBlock and Vblock System 700 Family				
Vblock System 720 w/VMAX 20K	31-Mar-2015	31-Mar-2018	31-Mar-2019	31-Mar-2020
Vblock System 720 w/VMAX 10K and 40K	31-Dec-2015	31-Dec-2018	31-Dec-2019	31-Dec-2020
Vblock System 740	30-Jun-2017	30-Jun-2020	30-Jun-2021	30-Jun-2022

VxBlock System 740 with VMAX 100K and 200K	30-Jan-2018	30-Jan-2021	30-Jan-2022	30-Jan-2023
VxBlock System 740 with VMAX 450F/FX and 850F/FX	30-Jan-2018	30-Jan-2021	30-Jan-2022	30-Jan-2023
VxBlock System 740 with VMAX 400K	31-Mar-2018	31-Mar-2021	31-Mar-2022	31-Mar-2023
VxBlock System 740 (250F, 950F)	03-Feb-2019	03-Feb-2022	03-Feb-2023	03-Feb-2024

AMP Central is offered in both integrated and standalone configurations. All earlier Advanced Management Platform (AMP) models were offered as integrated components of the VxBlock and Vblock Systems in which they were deployed.

The lifecycle milestone dates below reflect the lifecycle of each of the AMP models and align with the VxBlock and Vblock Systems in which they were deployed.

It is important to note that integrated AMP models will not be treated as standalone systems for lifecycle management purposes within VxBlock Life Cycle Management in CloudIQ. The components of the AMP are tracked as integrated VxBlock System components in that context.

In some cases, the AMP configuration may include components that went end of life with Cisco or Dell Technologies in advance of the dates quoted here. In those cases, upgrade paths are offered where possible. However, in a limited number of cases, component and/or software HCL constraints may impose a limit the upgrade opportunity for your AMP even if it remains within the service life window. AMP replacement is available as an alternative strategy to overcome these constraints where they occur.

If you have concerns about the lifecycle of your AMP or any component within the AMP, contact your Dell Technologies representative who will discuss upgrade and refresh options with you.

Dell EMC Converged Systems Life Cycle Milestones

	End of Life	End of Primary Support	End of Renewal	End of Service Life
Dell EMC VxBlock and Vblock System Advanced Management Platform				
AMP Central (Standalone and Integrated)	N/A	N/A	N/A	N/A
AMP-3S (Cisco UCS C220 M5)	N/A	N/A	N/A	N/A
AMP-3S (Cisco UCS C220 M4)	14-Feb-2019	14-Feb-2022	14-Feb-2023	14-Feb-2024
AMP-VX	04-Dec-2019	4-Dec-2022	4-Dec-2023	4-Dec-2024
AMP-2S M3	31-Mar-2018	31-Mar-2021	31-Mar-2022	31-Mar-2023
AMP-2S M4	31-Mar-2018	31-Mar-2021	31-Mar-2022	31-Mar-2023
Mini AMP (V1, V2)	31-Aug-2018	31-Aug-2021	31-Aug-2022	31-Aug-2023
HA-AMP (V1,V2)	30-Jan-2018	30-Jan-2021	30-Jan-2022	30-Jan-2023
LAMP	31-Dec-2015	31-Dec-2018	31-Dec-2019	31-Dec-2020
AMP-2V	30-Jan-2018	30-Jan-2021	30-Jan-2022	30-Jan-2023
AMP-2P (V1, V2)	30-Jan-2018	30-Jan-2021	30-Jan-2022	30-Jan-2023
AMP-2RP	30-Jun-2017	30-Jun-2020	30-Jun-2021	30-Jun-2022
AMP-2HA Base	30-Jan-2018	30-Jan-2021	30-Jan-2022	30-Jan-2023
AMP-2HA Perf	30-Jun-2017	30-Jun-2020	30-Jun-2021	30-Jun-2022

Dell EMC Converged Systems Life Cycle Milestones

	End of Life	End of Primary Support	End of Renewal	End of Service Life
Dell EMC Vblock Specialized Systems				
Vblock Specialized Systems for Extreme Applications	30-Sep-2015	30-Sep-2018	30-Sep-2019	30-Sep-2020
Dell EMC Converged Technology Extensions				
Converged Technology Extension for Unity Storage 300F, 400F, 500F and 600F	30-Jan-2018	30-Jan-2021	30-Jan-2022	30-Jan-2023
Converged Technology Extension for VMAX Storage 100K and 200K	30-Jan-2018	30-Jan-2021	30-Jan-2022	30-Jan-2023
Converged Technology Extension for VMAX Storage 450F/FX, 850F/FX	30-Jan-2018	30-Jan-2021	30-Jan-2022	30-Jan-2023
Converged Technology Extension for VMAX Storage 400K	31-Mar-2018	31-Mar-2021	31-Mar-2022	31-Mar-2023
Converged Technology Extension for XtremIO Storage 5TB, 10TB, 20TB and 40TB	31-Aug-2018	31-Aug-2021	31-Aug-2022	31-Aug-2023
Converged Technology Extension for Isilon Gen-5 Storage	31-Aug-2018	31-Aug-2021	31-Aug-2022	31-Aug-2023
Dell EMC VxRack Systems				
VxRack System FLEX with Quanta Servers	30-Apr-2017	30-Apr-2020	30-Apr-2021	30-Apr-2022
VxRack System FLEX with Dell PowerEdge R630 Hybrid Nodes	31-Dec-2017	30-Dec-2020	30-Dec-2021	31-Dec-2022
VxRack System FLEX with Dell PowerEdge R730 Hybrid Nodes	31-Dec-2017	30-Dec-2020	30-Dec-2021	31-Dec-2022
VxRack System SDDC with Dell 13G PowerEdge Servers	30-Apr-2018	30-April-2021	30-Apr-2022	30-Apr-2023
VxRack System Flex with Dell 13G PowerEdge Nodes	04-Jun-2018	04-Jun-2021	04-Jun-2022	04-Jun-2023

Products reach the end of their Product Life Cycle for various reasons, which may include changes in market demands, or new technology innovation and development leading to improved replacement products. Dell Technologies is committed to communicating important milestones throughout the Product Life Cycle period. Dell Technologies will communicate to the customer base at the following intervals with the Product Life Cycle:

- Product End-of-Life (EOL) notification will be provided within sixty (60) days following the product End-of-Life milestone date.
- End-of-Primary Support (EOPS) notification will be provided for up to sixty (60), but not less than thirty (30) days, prior to the End-of-Primary Support (EOPS) milestone date.
- End-of-Service Life (EOSL) notification will be provided up to sixty (60), but not less than thirty (30) days, prior to the End-of-Service Life (EOSL) milestone date.

ACCESSING DOCUMENTATION

The Converged Infrastructure (formerly VCE) End-of-Service Life (EOSL) Policy Overview for Converged Systems (Vblock Systems, VxBlock Systems & VxRack Systems) can be found at the following locations:

Website	URL Location	Comment
DellEMC.com	http://www.delltechnologies.com/en-us/converged-infrastructure/support/support-service-descriptions.htm	Converged Infrastructure Support Service Descriptions
Support.vce.com	http://support.vce.com/	Under "Documents" -> "VCE Support Policies and Notifications"

Glossary of Terms

Dell EMC Converged Infrastructure: Consist of Converged Block Systems.

Ready to Ship (RTS): Previously known as General Availability (GA). The date after which Dell Technologies makes the Converged System available for worldwide customer purchase and fulfillment. This will also mark the beginning of Full Support phase. During the full support phase, products are offered new feature enhancements, upgrades, maintenance, and security patches.

End-of-Life (EOL) date: Previously known as End of Sale. The specific point in time when Dell Technologies has discontinued a specific Converged System by removing all pricing and quoting systems (i.e., no longer available for sale) for a specific product. This will also mark the beginning of Primary Support phase. During the primary support phase, products will continue to receive upgrades, maintenance, and security patches.

End-of-Primary Support (EOPS) date: Previously known as End-of-Engineering. The date after which Dell Technologies will no longer offer new feature development or upgrades for a specific Converged System. This will also mark the beginning of Limited Support phase. During the limited support phase, products will continue to receive maintenance and critical security patches only.

End-of-Service Life (EOSL) date: Previously known as End-of-Support. The date after which Dell Technologies will no longer provide enhancements, upgrades, maintenance, and security patches for a Converged System.

End-of-Renewal date: The date after which a service contract renewal will no longer be offered for Dell EMC Converged Systems. All contract renewals must be purchased prior to the End-of-Renewal date.