

Dell Device Management Console

透過整合式管理解決方案掌控您的
Dell 裝置

IT 團隊在管理其裝置機隊時面臨諸多挑戰。從分散工具造成的資產管理障礙、韌體更新困難，到追蹤混合工作團隊的資產，管理與主機裝置相關的原則十分複雜。

透過我們的雲端管理主控台簡化機隊裝置管理。



雲端-可配置

為 IT 管理員提供統一的方式，在單一體驗中管理特定的 Dell 產品。



簡化部署

節省時間並消除複雜流程，讓 IT 團隊為最終使用者提供最佳體驗。



提升效率

流暢地監控和保護資產，以便將最終使用者生產力最佳化並確保裝置以最高效率運作。

週邊設備管理

體驗 Dell Pro 擴充基座、顯示器、鍵盤、滑鼠、耳機、網路攝影機和手寫筆的統一管理，並可遠端設定裝置機隊的硬體和軟體設定。

[開始使用週邊設備管理 ->](#)

4G/5G Connected PC

輕鬆找到 Dell Connected PC 機隊的 IMEI、EID 和 ICCID 資訊，打造順暢的啟用體驗。

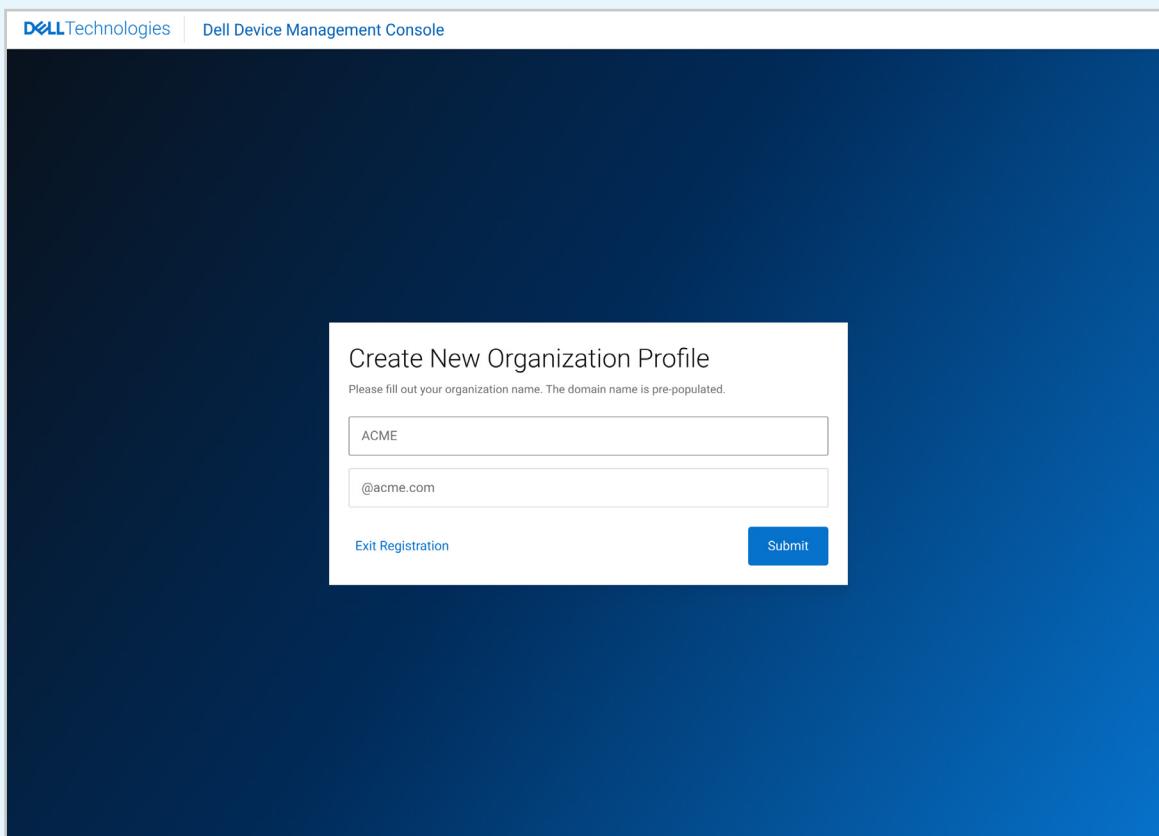
[開始使用 4G/5G Connected PC ->](#)

週邊設備管理

在 Dell Device Management Console 中管理您的 Dell Pro 擴充基座、顯示器和其他週邊設備，該整合式解決方案以雲端為基礎，徹底改變了 IT 系統管理員的週邊設備管理。Dell Device Management Console 包含以下功能：

- 機隊摘要
- 週邊設備清查
- 韻體更新
- 設定組態

1 登入並建立組織設定檔



- 輸入要求的認證。
- 使用您的 Dell 帳戶或 Microsoft Entra ID 登入主控台。若要使用週邊設備管理，請先輸入您的組織電子郵件地址。
- 登入時將要求進行兩步驟驗證。
- IT 管理員必須建立組織設定檔才能開始管理其裝置。

週邊設備管理

2 設定您的設定檔

設定標籤是管理員自訂系統設定的集中位置，包括使用者管理、安全性和裝置設定，以符合組織的特定需求和偏好。

The screenshot shows the 'Settings' page of the Dell Device Management Console. The left sidebar contains navigation links: Home, PCs, Peripherals, Groups, Deployment, Events, Jobs, Workspaces, Settings (which is selected and highlighted in grey), and Help. The main content area is titled 'Settings' and contains four cards:

- Administrative Users**: View, edit, create, upload, or delete administrative users. Includes a 'Manage Administrative Users' link.
- Administrative Roles**: View, edit, create, delete, or reassigned Admins for administrative role templates. Includes a 'Manage Administrative Role Templates' link.
- Single Sign-on (SSO)**: Set up SSO so users can securely authenticate with one set of login credentials. Status: In Progress. Includes a 'Manage Single Sign-on' link.
- Device Configuration**: Select preferences for behaviors, settings, or device interactions throughout the management system. Includes a 'Manage Device Configuration' link.
- Order Retrieval**: Set up your account to automatically retrieve orders or manually retrieve an order. Includes a 'Manage Order Retrieval' link.

At the bottom of the page, there is a footer with copyright information: Copyright © 2025 Dell Inc. • Terms of Use • Privacy Policy • Feedback.

- 管理員使用者：管理使用者帳戶並為使用者指派角色。
- 管理員角色：定義角色、控制使用者對主控台功能的存取權限。
- 單一登入 (SSO)：設好 SSO 設定，即可輕鬆驗證。
- 裝置組態：自訂裝置設定，例如預設設定、註冊設定等。
- 訂單擷取：使用手動或自動訂單擷取功能將已購買的 Dell Pro 擴充基座擷取到主控台。

週邊設備管理

3 首頁

首頁標籤包含一個儀表板，其中提供系統的重要資訊，包括已簽入的裝置、最近事件和通知。

The screenshot shows the Dell Device Management Console Dashboard. On the left is a sidebar with navigation links: Home, PCs, Peripherals, Groups, Deployment, Events, Jobs, and Workspaces. The main area is titled 'Dashboard' and displays the following information:

- TOTAL PERIPHERALS:** 23,469 (PAST 30 DAYS)
- CHECKED IN DEVICES:** 23,003 Checked in, 466 Not Checked in
- Device Counts:** Failed Device Updates (7), Outstanding Updates (3), Displays (13,955), Docks (2,182), Smart Docks (3,934), Firmware Available (29), Active Config Policies (146), Audio (847), Pens (329), and Webcams (1,756).
- Recent Events:** A table listing events such as Policy Event - Created, Peripheral Device, Events Export, Device Registered, Device Not Checked In, and Group Created.
- Recent Notifications:** A table listing notifications such as Device Not Checked In, Firmware Update Failed, Configuration Update Failed, New Firmware Available, New Software Update Available, and Device Not Checked In - PC.

At the bottom of the dashboard, there are links for Settings and Help, and copyright information: Copyright © 2025 Dell Inc. • Terms of Use • Privacy Policy • Feedback.

- 儀表板頁面提供在 Dell Device Management Console 中註冊的週邊設備和主機電腦概覽。它顯示可用、失敗和待處理的韌體更新數量，以及最近的事件和通知。
- 裝置類型：顯示器、擴充基座、智慧型擴充基座、音訊裝置、手寫筆和網路攝影機。

週邊設備管理

4 註冊裝置：電腦標籤

電腦標籤顯示依設定用於管理和註冊週邊設備的電腦之相關資訊。可以從電腦頁面管理週邊設備註冊作業。

The screenshot shows the Dell Device Management Console interface. The left sidebar has a navigation menu with options like Home, PCs (which is selected), Peripherals, Groups, Deployment, Events, Jobs, Workspaces, Settings, and Help. The main content area is titled 'PCs' and contains a sub-section titled 'Cosmos PCs'. It displays a table of 32 registered PCs, each with details such as Identifier, Last Check-in, Model Number, Assigned User, and Group. The table includes columns for Identifier, Last Check-in, Model Number, Assigned User, and Group. Below the table, there are pagination controls for 'Items per page' (set to 10), 'Page 1 of 3', and navigation arrows.

Identifier	Last Check-in	Model Number	Assigned User	Group
ABC1234	05/31/2025 12:43 PM	XPS 9500	James Murphy	Devices-NorthAmerica
JLF8893	05/31/2025 12:43 PM	Latitude 7000	Allison Parker	Devices-NorthAmerica
BYP4593	05/31/2025 12:43 PM	Latitude 15	David Kim	Devices-Asia
L0LP9OD	05/31/2025 12:43 PM	Latitude 7000	Luis Rodriguez	Devices-NorthAmerica
DG26JH	05/31/2025 12:43 PM	XPS 9500	Blake Knight	Devices-NorthAmerica
S22G5E	05/31/2025 12:43 PM	Latitude 7000	Nat Turner	Devices-NorthAmerica
P4I9E8S	05/31/2025 12:43 PM	Latitude 15	Bianca Price	Devices-Asia
56YU8IO	05/31/2025 12:43 PM	Latitude 7000	Shonda Johnston	Devices-Asia
BYP4593	05/31/2025 12:43 PM	Latitude 15	Hannah Adams	Devices-Asia
W25RF78	05/31/2025 12:43 PM	Latitude 7000	Valerie Nguyen	Unmanaged Group

- 「電腦」標籤讓您有條理地瞭解所有已註冊的電腦，並附有每台電腦的詳細資訊。從此頁面，您可以管理電腦註冊週邊設備的功能。
- 可使用篩選工具根據您的需求檢視裝置詳細資訊。

週邊設備管理

5 註冊裝置：週邊設備標籤

週邊設備標籤可讓您註冊和管理所有註冊到組織設定檔的週邊設備。

Identifier	Device Type	Model Number	Last Check In	Group
ABC1234	Smart Dock	SD25TB5 315W PD	2/9/2024 12:34 PM	All-Docks
JLF8893	Smart Dock	SD25TB5 315W PD	2/9/2024 12:34 PM	All-Docks
CNONFP0GMYH8Y51401YRA03	Audio	WL5024	2/9/2024 12:34 PM	Default Device Group
REW3456	Display	E1920H	2/9/2024 12:34 PM	Devices-Asia
-	Keyboards	KB555	2/9/2024 12:34 PM	Default Device Group
-	Mice	MS355	2/9/2024 12:34 PM	Default Device Group
WER2342	Display	UP2720Q	2/9/2024 12:34 PM	Devices-NorthAmerica
AD010696854C	Webcam	WB7022	2/9/2024 12:34 PM	Devices-NorthAmerica
DB00390	Dock	WD19 130W	2/9/2024 12:34 PM	Default Device Group
NDI3949	Display	U3219Q	2/9/2024 12:34 PM	Devices-Asia

- 「週邊設備」標籤可讓您清楚瞭解所有週邊設備，並附有每個裝置的詳細檢視畫面。此頁面讓您能有效管理週邊設備的註冊狀態並將其指派給群組。
- 可使用篩選工具根據您的需求檢視裝置詳細資訊。

週邊設備管理

6 群組

群組標籤可讓您建立和管理群組，以進行有效的機隊管理。指派給群組的韌體和組態原則將套用到該群組中的相關裝置。

The screenshot shows the 'Groups' page of the Dell Device Management Console. The left sidebar has a 'Groups' section selected. The main area displays a hierarchical list of groups:

- Groups
 - Unmanaged Group
 - Default Device Group
 - North America
 - United States
 - Texas
 - Austin
 - Parmer
 - PS4
 - Wing 2
 - Floor 3
 - Neighborhood 1234
 - Room ABC
 - Mexico
 - Canada
 - Europe
 - France
 - United Kingdom
 - Germany

- 您可以建立全域群組原則的子群組，並根據您的需求對裝置進行分類，例如根據位置或工作職能將裝置分組。

週邊設備管理

7 部署

部署標籤可協助您建立和管理套用於已建立群組的原則。[觀看影片](#)

The screenshot shows the Dell Device Management Console interface. The left sidebar has a 'Deployment' section selected, which includes options like Home, PCs, Peripherals, Groups, Deployment (selected), Events, Jobs, Workspaces, Settings, and Help. The main content area is titled 'Available Software' and lists two items: 'Dell Device Management Agent' and 'Dell Display and Peripheral Manager'. Each item has a 'Software Details' link and a download icon.

- 「可用軟體」頁面提供管理週邊設備的安裝指示且可下載所需軟體，包括 Dell Management Agent 和 Dell Display & Peripheral Manager。
- 「週邊設備韌體原則」頁面可讓您依裝置類型和型號建立韌體原則。
- 「組態原則」頁面可讓您依裝置類型和原則類型/裝置型號建立組態原則。

週邊設備管理

8 事件

事件標籤顯示裝置或系統生成的事件和使用者發起的事件。事件可用於疑難排解、監控系統效能和確保遵守 IT 原則。

The screenshot shows the Dell Device Management Console interface. The left sidebar includes Home, PCs, Peripherals, Groups, Deployment, Events (which is selected), Jobs, Workspaces, Settings, and Help. The main content area is titled 'Events' and displays a table of 'All Events'. A header for the table includes 'Event Type', 'Target', 'Offer', 'Timestamp', and 'Description'. The table lists various events such as Group Policies Update, Configuration Policy Created, Configuration Policy Deleted, Device Connect (for GCYX7P3 Display, KB555 Keyboard, MS355 Mouse, FC72986DEC05 Webcam, MS355 Mouse, FC72986DEC05 Webcam, KB555 Keyboard, GCYX7P3 Display, Latitude 7350 Windows PC, 71LBR02 Windows PC, 71LBR02 Windows PC, SPD1R02 Windows PC, SPD1R02 Windows PC, J270M54 Windows PC, and 71LBR02). Each event entry includes a timestamp (e.g., 5/30/2025 8:53 AM, 8:59 AM, 8:49 AM, etc.) and a detailed description.

- 事件清單以易讀格式顯示，提供事件類型、目標、類別、時間戳記和完整描述等詳細資訊。

週邊設備管理

9 通知

透過鈴鐺圖示存取儀表板上的**通知**和事件，以開啟「**通知**」頁面。

The screenshot shows the Dell Device Management Console interface. On the left is a navigation sidebar with links for Home, PCs, Peripherals, Groups, Deployment, Events, Jobs, Workspaces, Settings, and Help. The main content area is titled 'Notifications' and displays a table of 'All Notifications'. The table has columns for Notification Type, Target, Status, Severity, Timestamp, and Description. It lists several entries, such as 'Device Not Checked In' for Smart Dock and 'New Firmware Available' for Dell Pro Smart Dock. At the bottom of the notifications table, there are pagination controls for 'Items per page' (set to 10), 'Page 1 of 3', and navigation arrows.

Notification Type	Target	Status	Severity	Timestamp	Description
Device Not Checked In Smart Dock	SD25TB4	Open	Warning	5/21/2025 12:00 PM	1 of Smart Docks have not checked in for more than 14 days.
Device Not Checked In Smart Dock	SD25TB4	Open	Warning	5/21/2025 11:45 AM	1 of Smart Docks have not checked in for more than 14 days.
New Firmware Available	SD25TB4	Open	Info	5/19/2025 5:40 PM	New firmware version 2.0.1.6 is available for Smart Dock.
New Dell Software Available	DDMA	Open	Info	5/17/2025 4:34 AM	New Software update for DellDeviceManagementAgent.SubAgent_25.0..
Firmware Update Failed (Individual) By Dell Pro Smart Dock	Dell Pro Smart Dock	Open	Warning	5/12/2025 6:10 AM	Firmware version 93.01.25.01 failed to be updated for Dell Pro Smart D...
Device Not Checked In By PC	Dell Pro PC	Open	Warning	5/12/2025 12:43 PM	8 of PCs have not checked in for more than 60 days. After 90 total days...
New Firmware Available	P2725H	Resolved	Info	5/11/2025 11:24 AM	New firmware version 2.0.1.8 is available for Dell Pro Display.
New Firmware Available	P2725H	Resolved	Info	5/9/2025 12:43 PM	New firmware version 2.1.1 is available for Dell Pro Display.

- 您可以檢視最近部署的類型、狀態和嚴重程度資訊。可存取詳細的通知清單。

週邊設備管理

10 工作

工作頁面顯示與排程工作相關的報告資訊，包括韌體更新、部署和 Dell Pro 擴充基座的維護活動。

The screenshot shows the 'Jobs' section of the Dell Device Management Console. The left sidebar includes links for Home, PCs, Peripherals, Groups, Deployment, Events, and Jobs (which is selected). Other sections like Workspaces, Settings, and Help are also listed. The main area displays a table titled 'All Jobs' with columns for Name, Schedule Date, Target, Job Type, Status, Runtime, and Details. Six job entries are listed:

Name	Schedule Date	Target	Job Type	Status	Runtime	Details
System 1234	05/31/25 12:34:00 PM	Group A	Scheduled Firmware Policy	Completed	N/A	Success: 1, Pending: 0, In-Progress: 0 Delayed: 0, Failed: 0, Canceled: 0
System 15576	05/31/25 12:34:00 PM	Group 1235	Scheduled Firmware Policy	Cancelled	N/A	Success: 0, Pending: 0, In-Progress: 0 Delayed: 0, Failed: 0, Canceled: 7
System 5678	05/31/25 12:34:00 PM	Group Beta	Scheduled Firmware Policy	Completed	N/A	Success: 1, Pending: 0, In-Progress: 0 Delayed: 0, Failed: 0, Canceled: 0
System 3699	05/31/25 12:34:00 PM	Group 99	Scheduled Firmware Policy	Completed	N/A	Success: 2 Pending: 0, In-Progress: 0 Delayed: 0, Failed: 0, Canceled: 0
System 3622	05/31/25 12:34:00 PM	Group Alpha	Scheduled Firmware Policy	Failed	N/A	Success: 0, Pending: 0, In-Progress: 0 Delayed: 0, Failed: 3, Canceled: 0
System 3100	05/31/25 12:34:00 PM	Group Nova	Scheduled Firmware Policy	Completed	N/A	Success: 5, Pending: 0, In-Progress: 0 Delayed: 0, Failed: 0, Canceled: 0
System 1090	05/31/25 12:34:00 PM	Group Delta	Scheduled Firmware Policy	Completed	N/A	Success: 2, Pending: 0

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- 檢視狀態、執行時間、目標和工作類型。
- 從「工作」頁面安排韌體原則工作。

週邊設備管理

11 工作空間

工作空間頁面可以用來整理周邊設備，方法是將在特定實體位置（例如辦公桌或會議室）一起使用的裝置組成群組。

The screenshot shows the 'Workspaces' page in the Dell Device Management Console. The left sidebar includes links for Home, PCs, Peripherals, Groups, Deployment, Events, Jobs, and Workspaces (which is selected). The main content area is titled 'Workspaces' and shows a table of 'All Workspaces' with 25,000 results. The table columns are 'Workspace Name', 'Status', and 'Devices'. The first workspace listed is 'WorkspaceName PS30-2 WS-3519' with a status of 'Draft' and 8 devices. Other workspaces shown include 'Approved' statuses with varying device counts (e.g., 3, 1, 0, 6, 2, 4, 4, 3, 1, 3, 1). A note at the bottom of the page says: 'To assign devices to your Workspaces, navigate to the Peripherals page. Select one or multiple device and then choose which workspace you want to assign them to.' There is also a 'Take me There' button.

- 可協助 IT 系統管理員準確找到實體工作位置內的周邊設備叢集。
- 建立、編輯和刪除工作空間。從「周邊設備」頁面將周邊設備指派至工作空間。

週邊設備管理

12 說明

說明標籤可讓您存取週邊設備管理 IT 管理員指南，並讓您有提供意見回饋的機會。

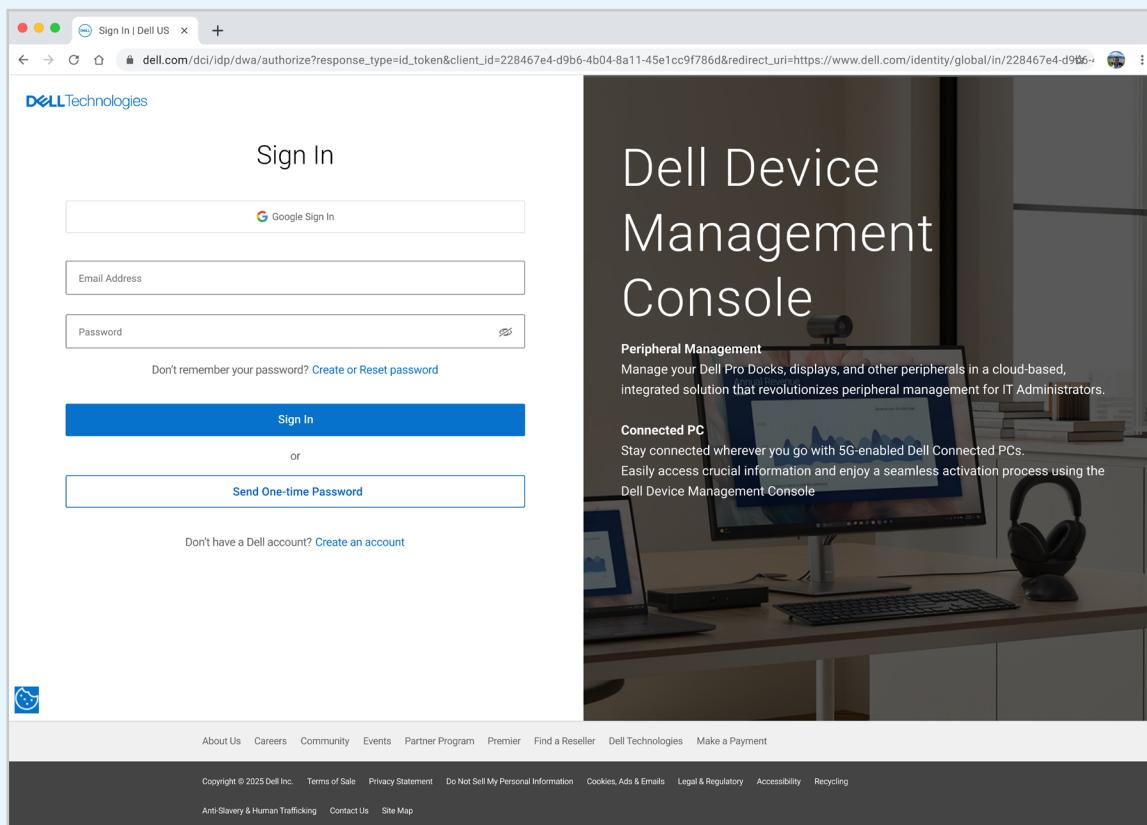
The screenshot shows the 'Help' section of the Dell Device Management Console. The left sidebar includes links for Home, PCs, Peripherals, Groups, Deployment, Events, Jobs, Workspaces, Settings, and Help (which is selected). The main content area is titled 'Help' and contains two sections: 'Peripheral Management' (with a link to the 'Peripheral Management Help Guide') and 'Feedback' (with a link to 'Give Feedback'). The bottom of the page includes copyright information and links to Terms of Use, Privacy Policy, and Feedback.

- 存取週邊設備管理 IT 管理員指南。
- 提供意見回饋、回報問題並為您的體驗評分。

4G/5G Connected PC

透過 Dell Device Management Console 可存取支援 4G/5G 的 Dell Connected PC 之重要資訊，該整合式解決方案以雲端為基礎，適合 IT 系統管理員。Dell Device Management Console 可讓 IT 系統管理員檢視、匯出和分享其組織內支援 4G 和 5G 的 Dell Connected PC 資訊。

1 帳戶建立和登入



The screenshot shows the Dell Device Management Console sign-in page. It features a 'Sign In' button, a 'Google Sign In' button, fields for 'Email Address' and 'Password', and links for 'Create or Reset password' and 'Send One-time Password'. Below the sign-in area, there's a link to 'Create an account'. At the bottom, there are links for 'About Us', 'Careers', 'Community', 'Events', 'Partner Program', 'Premier', 'Find a Reseller', 'Dell Technologies', and 'Make a Payment'. A small icon of a person is also present. To the right of the sign-in page is a thumbnail image of the Dell Device Management Console interface, which displays a monitor with a graph and text, a keyboard, and a pair of headphones.

- 購買 4G/5G Connected PC 後，系統將為您建立 Dell Device Management Console 帳戶和租戶。
- 帳戶建立後，您將收到歡迎電子郵件以登入 Dell Device Management Console。登入畫面出現提示時，使用與購買時相同的電子郵件建立 Dell 帳戶，或使用您的 Dell ID 或 Microsoft Entra ID 登入主控台。

4G/5G Connected PC

2 設定您的設定檔

設定標籤可協助您建立和修改管理員使用者、設定單一登入 (SSO) 並檢視裝置組態。

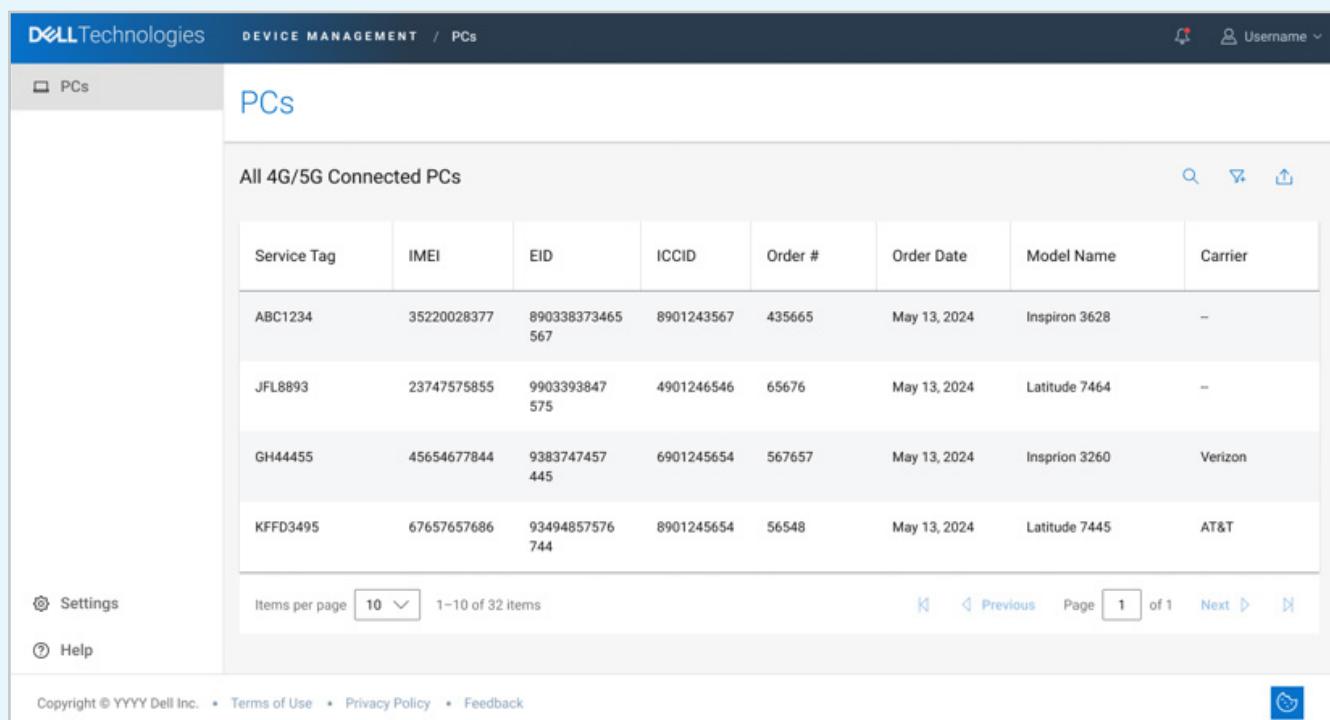
The screenshot displays the Dell Device Management Console interface. At the top, there's a navigation bar with the Dell Technologies logo, the text 'DEVICE MANAGEMENT / Settings', and user account information ('Username'). Below the header, the main content area is titled 'Settings'. It contains two primary sections: 'Administrative Users' and 'Single Sign-on (SSO)'. The 'Administrative Users' section includes a sub-section for 'View, edit, create, upload, or delete administrative users.' and a link to 'Manage Administrative Users'. The 'Single Sign-on (SSO)' section includes a sub-section for 'Set up SSO so users can securely authenticate with one set of login credentials.' and a link to 'Manage Single Sign-on'. A progress indicator 'In Progress' is shown next to the SSO section. On the left side, a vertical sidebar lists 'Settings' (which is currently selected and highlighted in grey), 'Help', and other options like 'PCs'. At the bottom of the page, there's a footer with copyright information ('Copyright © YYYY Dell Inc.') and links to 'Terms of Use', 'Privacy Policy', and 'Feedback'. There's also a small circular icon with a gear symbol.

- 新增管理員使用者以存取主控台。
- 設定單一登入 (SSO) 設定，即可輕鬆驗證。

4G/5G Connected PC

3 檢視您的電腦

電腦標籤提供您 Connected PC 的重要 4G/5G 裝置資訊。



The screenshot shows a web-based management interface for Dell devices. The top navigation bar includes the Dell Technologies logo, a search bar, and a user dropdown. The main title is "PCs". Below the title, a sub-header reads "All 4G/5G Connected PCs". A table lists four devices with columns for Service Tag, IMEI, EID, ICCID, Order #, Order Date, Model Name, and Carrier. The table rows show the following data:

Service Tag	IMEI	EID	ICCID	Order #	Order Date	Model Name	Carrier
ABC1234	35220028377	890338373465 567	8901243567	435665	May 13, 2024	Inspiron 3628	-
JFL8893	23747575855	9903393847 575	4901246546	65676	May 13, 2024	Latitude 7464	-
GH44455	45654677844	9383747457 445	6901245654	567657	May 13, 2024	Inspiron 3260	Verizon
KFFD3495	67657657686	93494857576 744	8901245654	56548	May 13, 2024	Latitude 7445	AT&T

At the bottom left, there are "Settings" and "Help" links. At the bottom center, it says "Items per page: 10" and "1–10 of 32 items". On the right, there are navigation buttons for "Previous", "Page 1 of 1", and "Next". The bottom footer includes copyright information and links to "Terms of Use", "Privacy Policy", and "Feedback".

- 可使用篩選工具根據您的需求檢視裝置詳細資訊。
- 將「所有 4G/5G Connected PC」的資料匯出為 CSV 檔案。

4G/5G Connected PC

4 說明

說明標籤可讓需要協助和支援的您，提供一個全方位平台。

The screenshot shows the 'Help' section of the Dell Device Management Console. The top navigation bar includes the DELL Technologies logo, 'DEVICE MANAGEMENT / Help', and user account information. On the left, a sidebar menu has 'PCs' selected. The main content area is titled 'Help' and contains two sections: 'Connected PC' (with a link to 'View Connected PC FAQs.') and 'Feedback' (with a link to 'Provide feedback on your experience using Dell Device Management.'). At the bottom of the page, there are links for 'Settings', 'Help', and standard legal links: 'Copyright © YYYY Dell Inc. • Terms of Use • Privacy Policy • Feedback'. A small blue icon is located in the bottom right corner.

- 存取 Dell Connected PC 說明指南，其中包含 4G/5G Connected PC 專用的常見問答集。
- 提供意見回饋、回報問題並為您的體驗評分。

深入瞭解 Dell 如何將您的 IT 管理轉型

請聯絡您的 Dell 銷售代表或造訪
device.manage.dell.com

週邊設備管理

- [深入瞭解](#)
- [支援指南](#)

4G/5G Connected PC

- [深入瞭解](#)
- [支援指南](#)

