

## Dell Advanced Support for Software

### Supported Applications

Dell's Advanced support expert serves as your technical advocate troubleshooting the listed software applications entitled by your Advanced Support for Software service contract.

Manufacturer	Software Supported	Americas	Europe, Middle East, Africa	Asia, Pacific, Japan	Exceptions
Absolute	Absolute Data & Device Security	X	X	X	
CrowdStrike	Falcon Endpoint Protection	X	X	X	
Carbonite	Carbonite Endpoint	X	X	X	
Dell	Encryption Enterprise	X	X	X	
Dell	Encryption External Media	X	X	X	
Dell	Encryption Personal	X	X	X	
Dell	Endpoint Security Suite Enterprise	X	X	X	
Dell	Security Management Server	X	X	X	
Dell	Security Management Server Virtual	X	X	X	
Dell	Threat Defense	X	X	X	
Dell	Trusted Device	X	X	X	
Netskope	Netskope	X	X	X	
Secureworks	Red Cloak Agent	X	X	X	
Secureworks	Red Cloak Threat Detection & Response	X	X	X	
VMware	Carbon Black	X	X	X	
VMware	Workspace ONE	X	X	X	

Partners and/or software titles are subject to change without notice. Not all regions, software products and versions may be included the scope of comprehensive software support. Product and service availability vary by country. Contact Dell for more information.

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