DELL Technologies

Dell Device Management Console

Take control of your Dell devices with a unified management solution

IT Teams face challenges managing their fleet of devices. From asset management obstacles with fragmented tools, difficulty updating firmware, and tracking assets across their hybrid workforce – managing policies tied to host devices is complex.

Simplify fleet device management with our cloud-based manageability console.

Cloud-configurable
Provides a unified way for IT Admins to manage a specific set of Dell offers within a single experience.

Streamline deployment
Save time and eliminate complex processes for IT teams to deliver the best experience for their end users.

Enhance efficiency
Monitor and secure assets seamlessly to optimize end-user productivity and ensure devices are running at peak efficiency.

Peripheral Management

Experience unified management of Dell Pro Docks, displays, keyboards, mice, headsets, webcams, and styluses, and remotely configure hardware and software settings for a fleet of devices.

Get started with Peripheral Management ->

4G/5G Connected PCs

Create a seamless activation experience by easily locating IMEI, EID and ICCID information for a fleet of Dell Connected PCs.

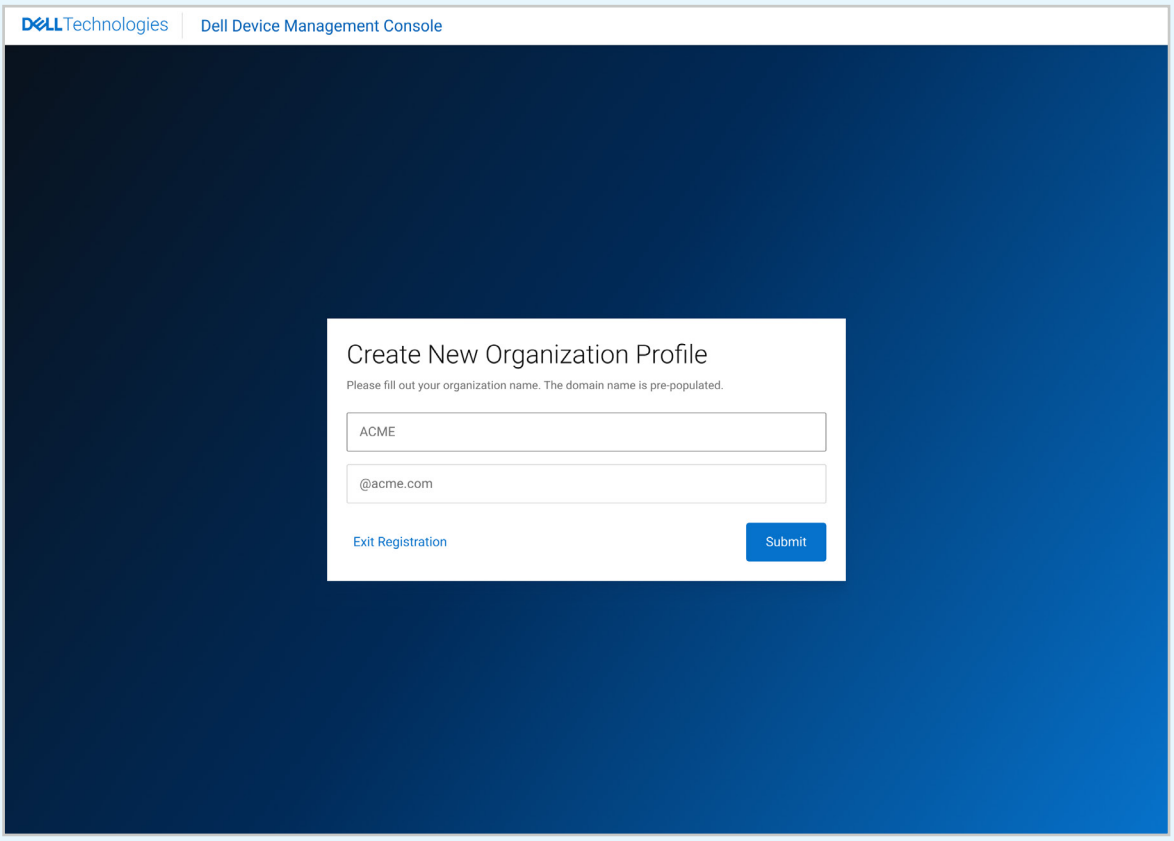
Get started with 4G/5G Connected PCs ->

Peripheral Management

Manage your Dell Pro Docks, displays, and other peripherals in Dell Device Management Console, a cloud-based, integrated solution that revolutionizes peripheral management for IT Administrators. Dell Device Management Console includes features such as:

- Fleet summary
- Peripheral inventory
- Firmware updates
- Settings configuration

1 Sign in and Create Organization Profile



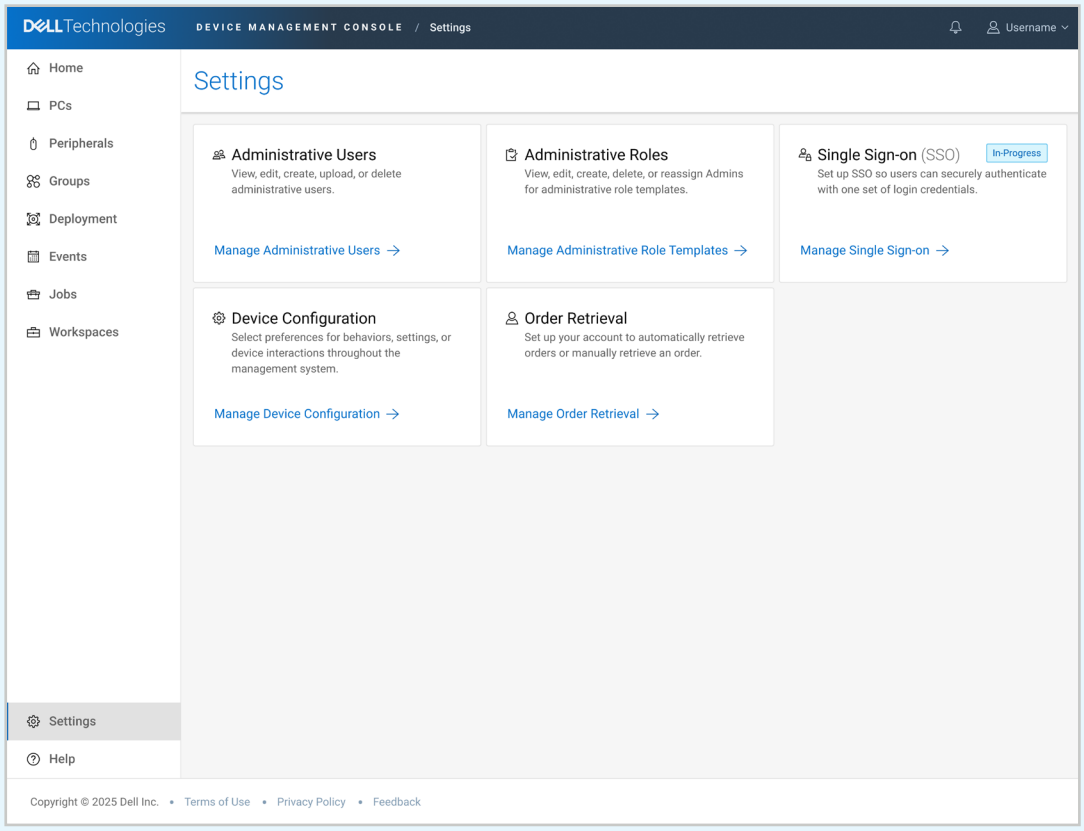
- Enter credentials requested.
- Sign in to the console with your Dell Account or Microsoft Entra ID. For Peripheral Management, start with your organization email address.
- Two-step authentication will be requested to sign in.
- IT Admins must create an organization profile in order to start managing their devices.

To access Dell Device Management Console, go to device.manage.dell.com. For more information, please visit Dell Support.

Peripheral Management

2 Configure your profile

The **Settings** tab is a centralized location for administrators to customize system settings, including user management, security, and device settings, to meet their specific needs and preferences.



- Administrative Users: manage user accounts and assign roles to users.
- Administrative Roles: define roles, controlling user's access to console features and functions.
- Single Sign-On (SSO): configure SSO settings for easy authentication.
- Device Configuration: customize device settings, such as default settings, enrollment configurations, and more.
- Order Retrieval: retrieve purchased Dell Pro Docks into the console using manual or automatic order retrieval features.

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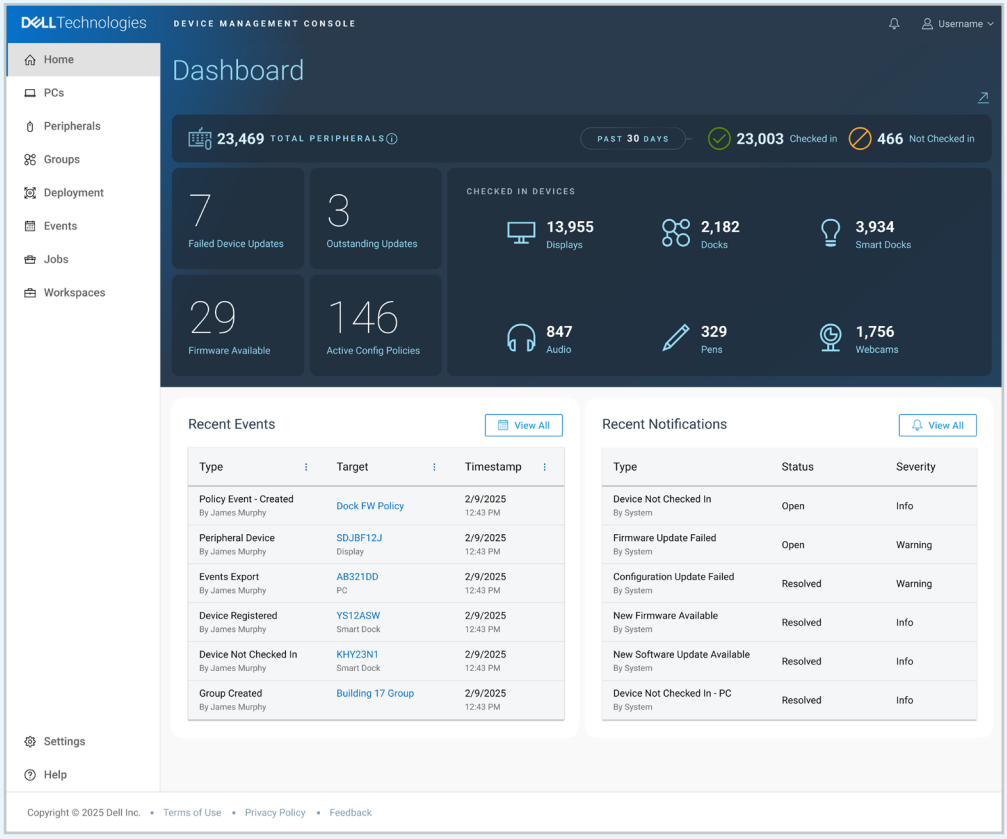
Peripheral Management

3 Home

The **Home** tab contains a Dashboard that provides key information about your systems, including checked-in devices, recent events, and notifications.



- The **Dashboard** page provides an overview of peripherals and host PCs registered in Dell Device Management Console. It displays counts of firmware updates that are available, failed, and outstanding, along with recent events and notifications.
- Type of devices: Displays, Dock, Smart Dock, Audio Device, Pen, and Webcam.

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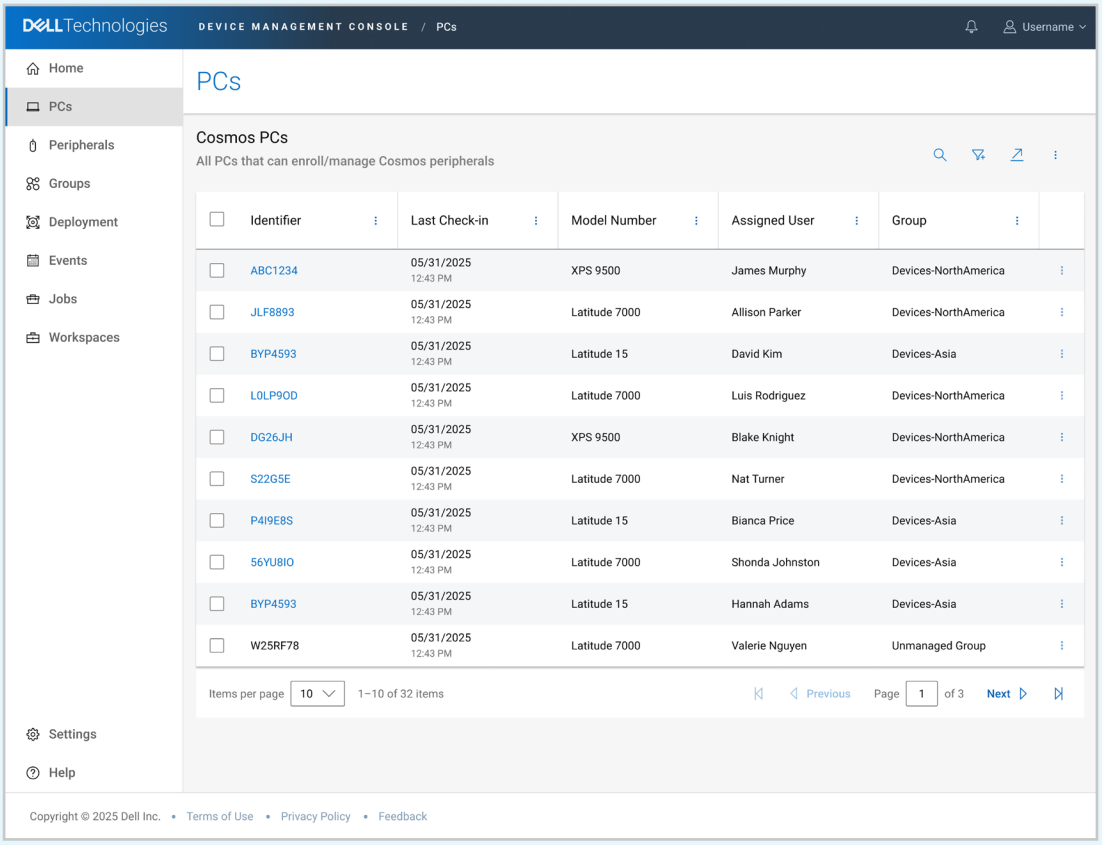
Peripheral Management

4 Enroll Devices – PCs Tab

The **PCs** tab displays information that is related to the PCs that are configured to manage and enroll peripherals. Peripheral enrollment operations can be managed from the PCs page.



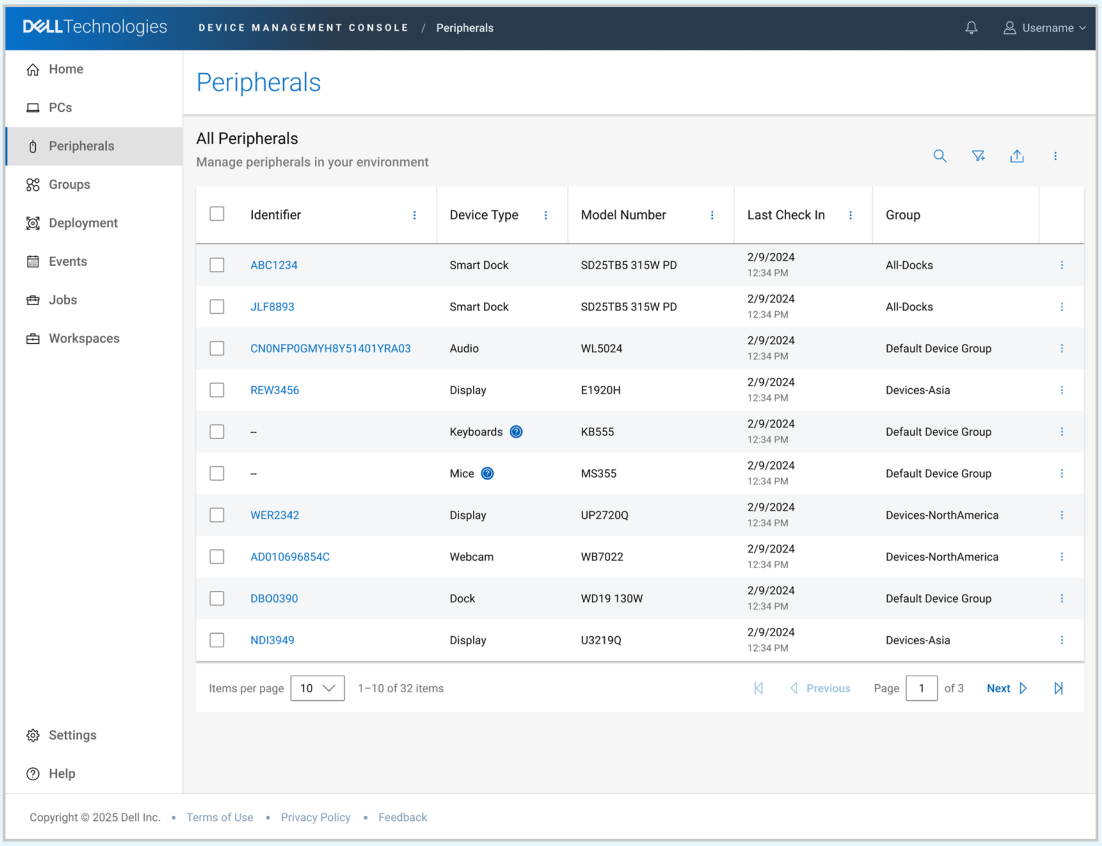
- The PCs tab provides an organized view of all registered PCs, along with detailed information for each one. From this page, you can manage a PC's ability to enroll peripherals
- Filters are available to view device details based on your requirements.

To access Dell Device Management Console, go to device.manage.dell.com. For more information, please visit Dell Support.

Peripheral Management

5 Enroll Devices – Peripherals Tab

The **Peripherals** tab allows you to enroll and manage all peripherals that are registered to the organization profile.

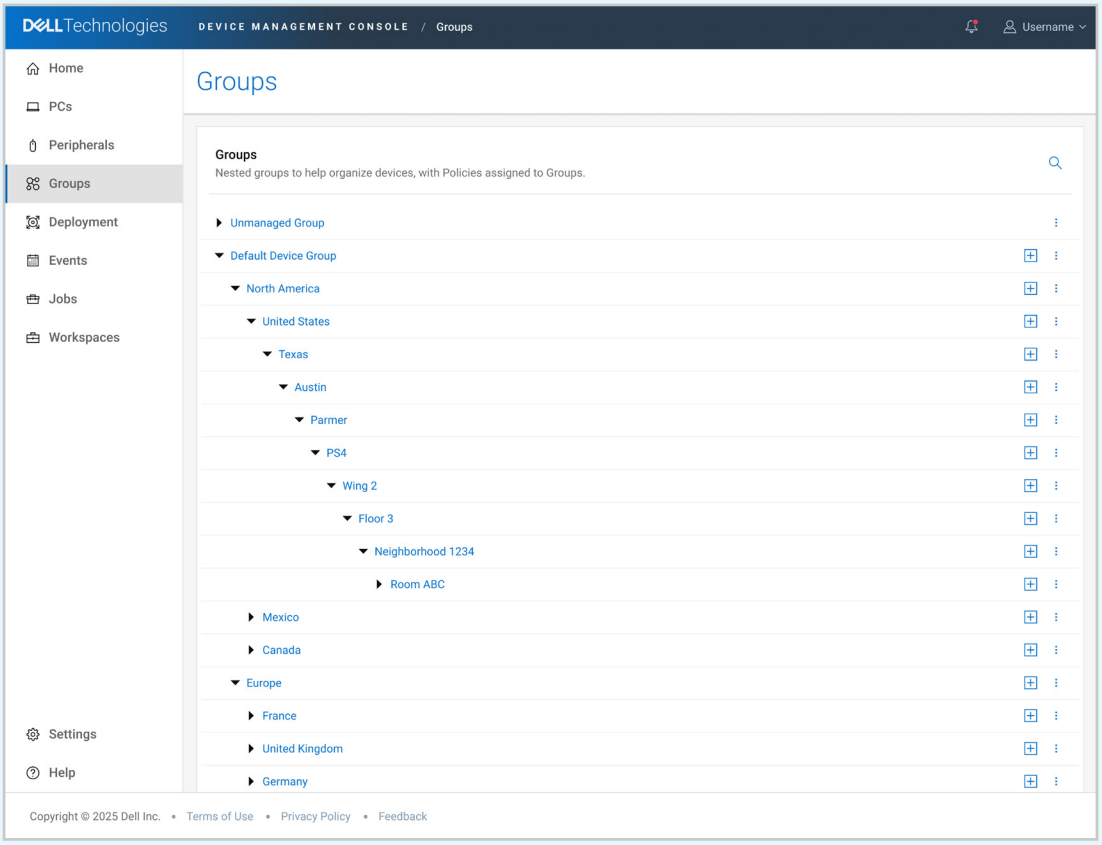


- The Peripherals tab offers a clear view of all peripherals, complete with detailed view for each one. This page lets you efficiently manage the registration status of peripherals and assign them to groups.
- Filters are available to view device details based on your requirements.

Peripheral Management

6 Groups

The **Groups** tab allows you to create and manage groups for effective fleet management. Firmware and Configuration Policies assigned to a group will be applied to relevant devices in that group

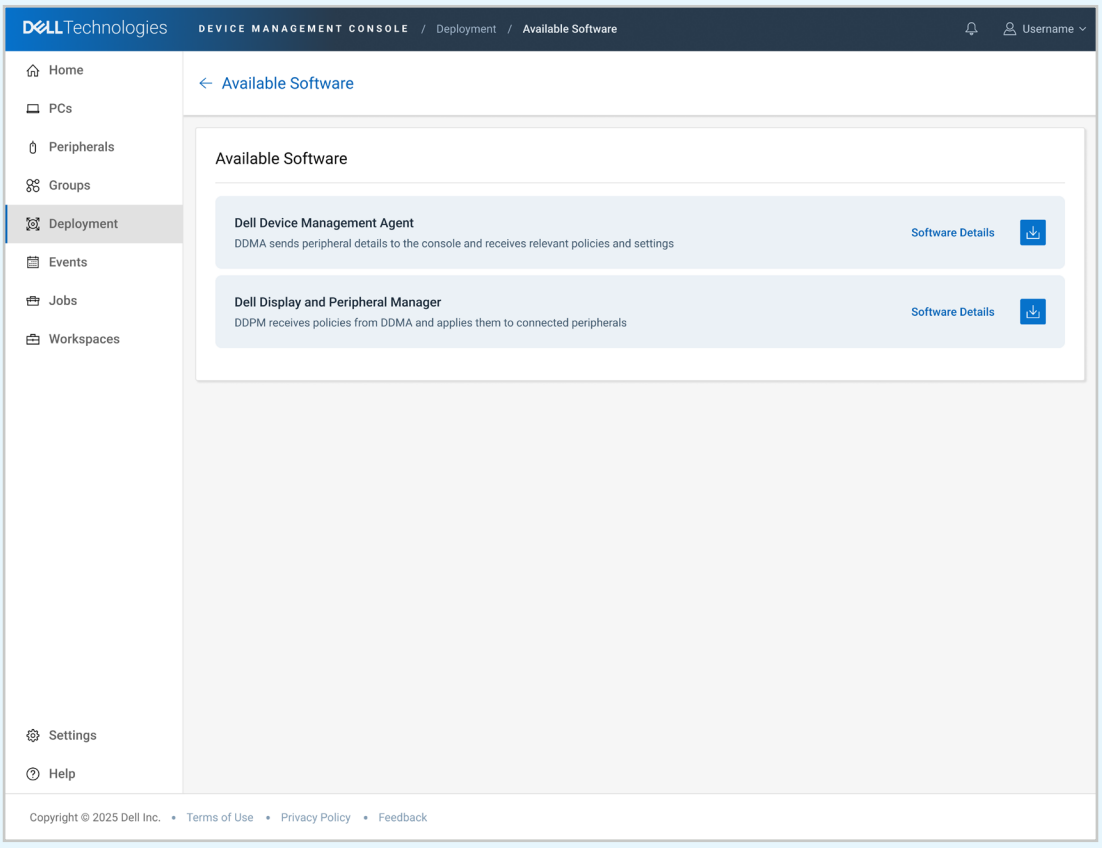


- You can create sub-groups of the global group policy and categorize devices based on your requirements -- for example, devices may be grouped together based on location or job function.

Peripheral Management

7 Deployment

The **Deployment** tab helps you create and manage policies that apply to the groups you have created.
View Video

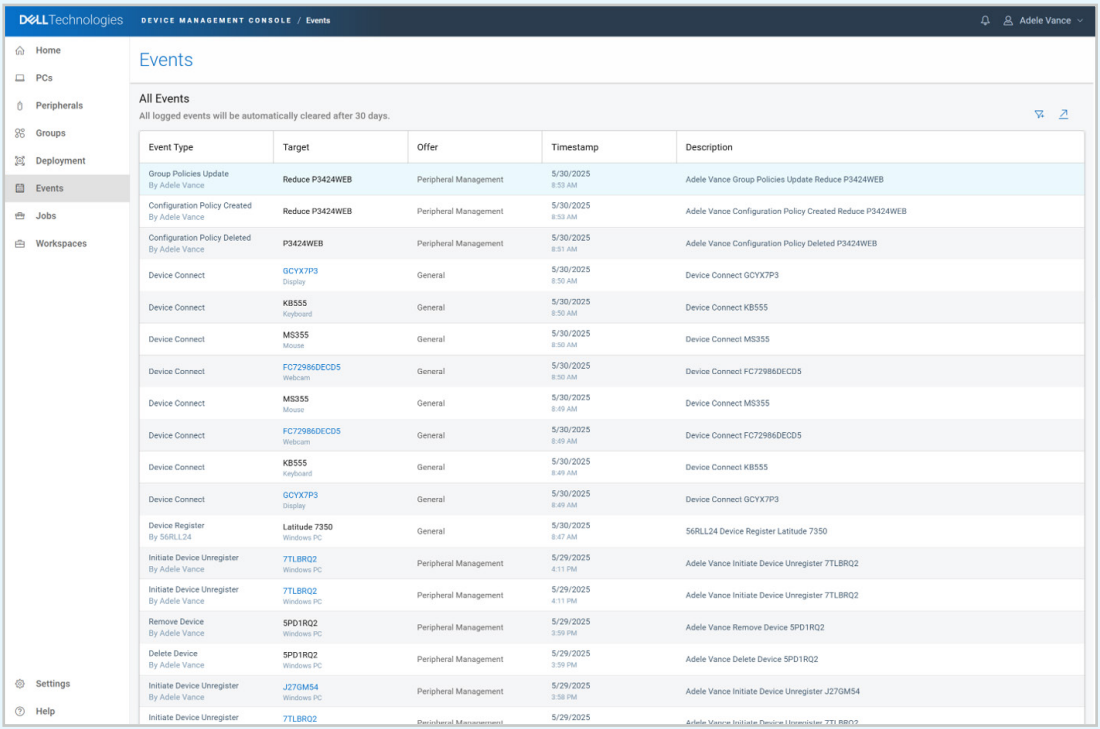


- The Available Software page provides access to installation instructions and required software downloads for managing peripherals, including the Dell Management Agent and Dell Display & Peripheral Manager.
- The Peripheral Firmware Policies page allows you to create firmware policies by device type and model.
- The Configuration Policies page allows you to create configuration policies by device type and policy type/device model.

Peripheral Management

8 Events

The **Events** tab displays device- or system-generated and user-initiated events. Events can be used for troubleshooting, monitoring system performance, and ensuring compliance with IT policies.

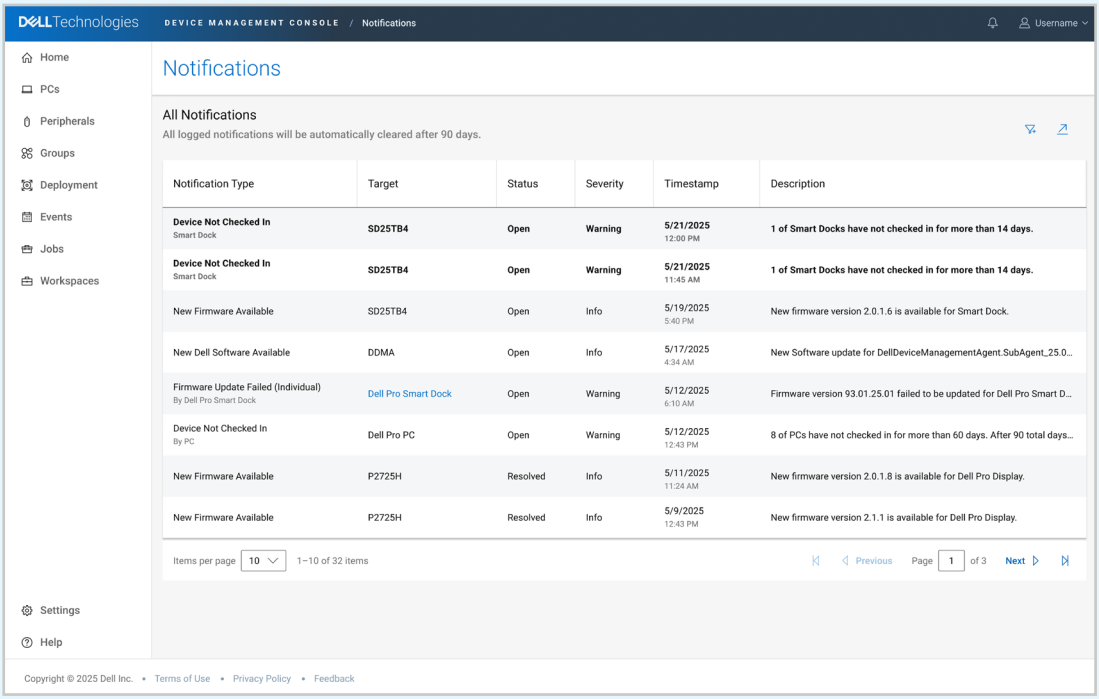


- A list of events is displayed in an easy-to-read format, providing details such as event type, target, category, timestamp, and a comprehensive description.

Peripheral Management

9 Notifications

Access **Notifications** and events on the Dashboard via the Bell icon to open the Notifications page.

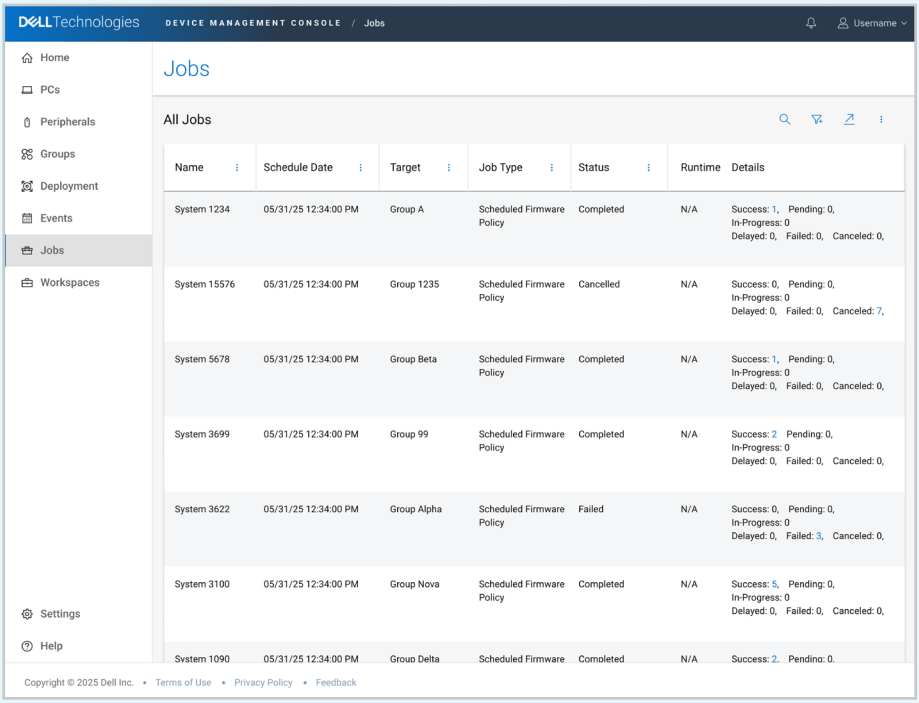


- You can view the type, status, and severity information for recent deployments. A detailed list of notifications can be accessed.

Peripheral Management

10 Jobs

The **Jobs** page displays information that is related to reports for scheduled tasks, including firmware updates, deployments, and maintenance activities for Dell Pro Docks.

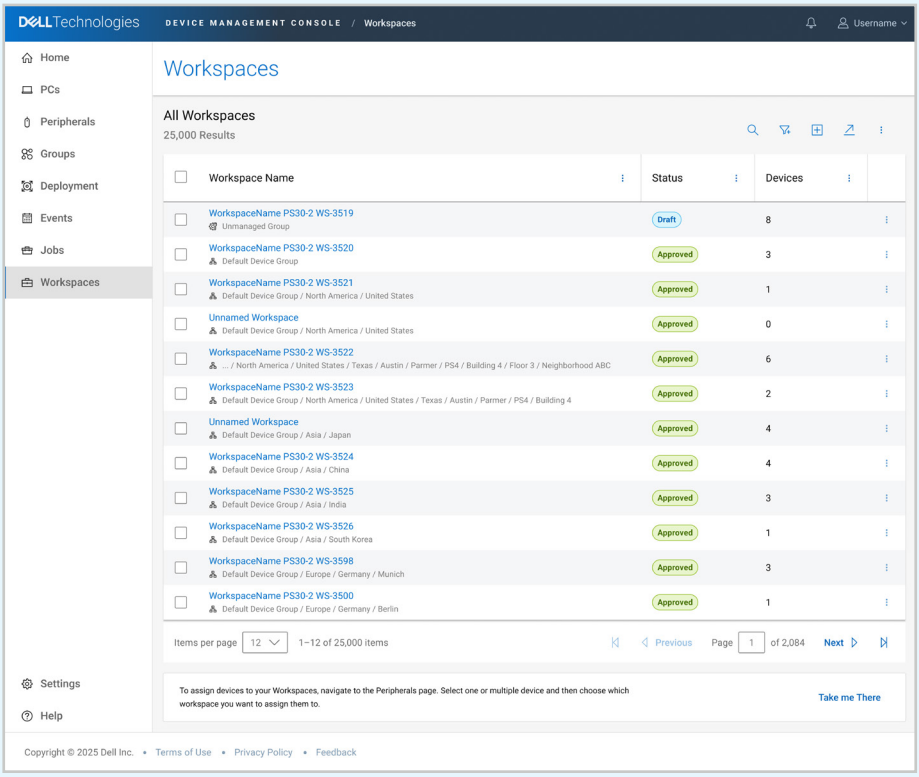


- View the status, run time, target, and the job type.
- Schedule a firmware policy job from the Jobs page.

Peripheral Management

11 Workspaces

The **Workspaces** page offers a way to organize peripherals by grouping devices used together in a specific physical location, such as a desk or conference room.

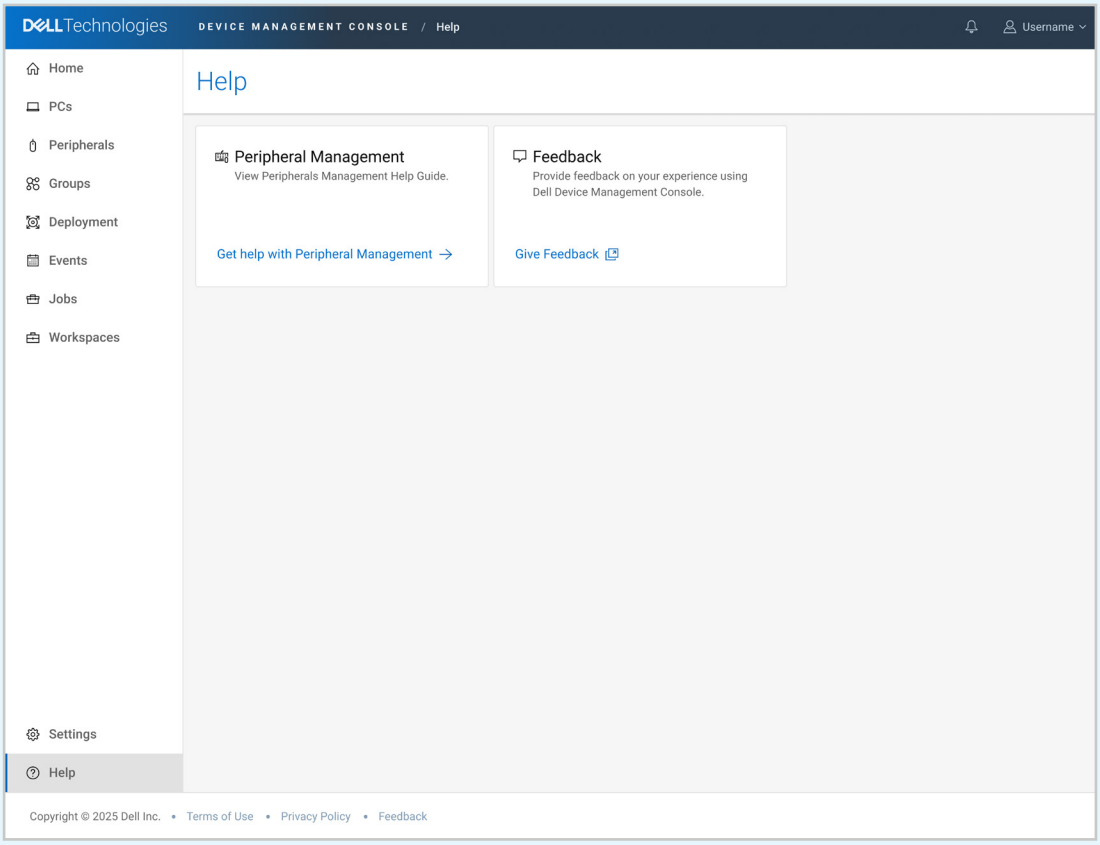


- Helps IT administrators accurately locate peripheral clusters within the physical work location.
- Create, edit, and delete workspaces. Assign peripherals to Workspace from the Peripherals page.

Peripheral Management

12 Help

The **Help** tab gives you access to the Peripheral Management IT Admin Guide and provides you with an opportunity to give feedback.

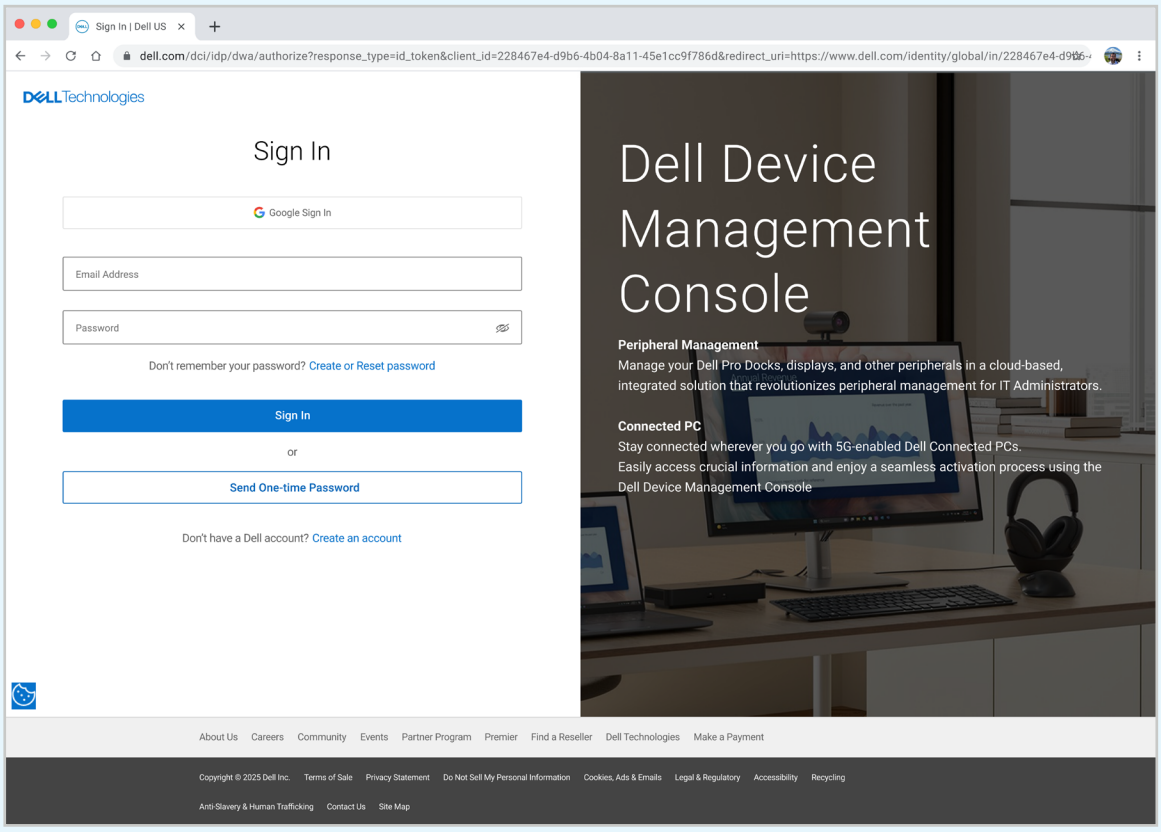


- Access the Peripheral Management IT Admin Guide.
- Provide feedback, report issues and rate your experience.

4G/5G Connected PCs

Access crucial information about your 4G/5G-enabled Dell Connected PCs through the Dell Device Management Console, a cloud-based, integrated solution for IT Administrators. Dell Device Management Console allows IT administrators to view, export, and share information about their 4G and 5G-enabled Dell Connected PCs within their organization.

1 Account Creation and Login



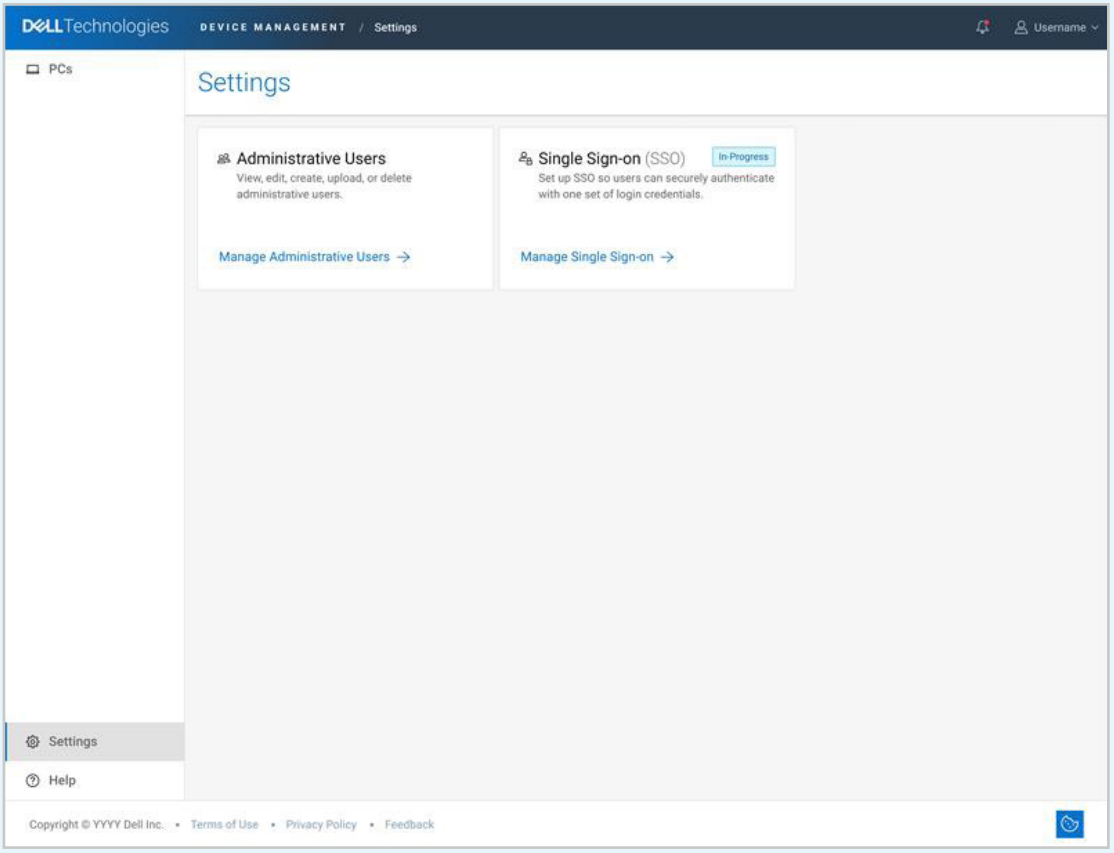
- Upon purchase of your 4G/5G Connected PCs, an account for Dell Device Management Console and tenant will be created for you.
- After account creation, you will receive a Welcome Email to log-in into the Dell Device Management Console. When prompted with the log-in screen, create a Dell account using the same email from purchase, or log-in into the console with your Dell ID or Microsoft Entra ID.

To access Dell Device Management Console, go to device.manage.dell.com. For more information, please visit Dell Support.

4G/5G Connected PCs

2 Configure your profile

The **Settings** tab helps your create and modify administrative users, set up single-sign-on (SSO), and view device configuration.



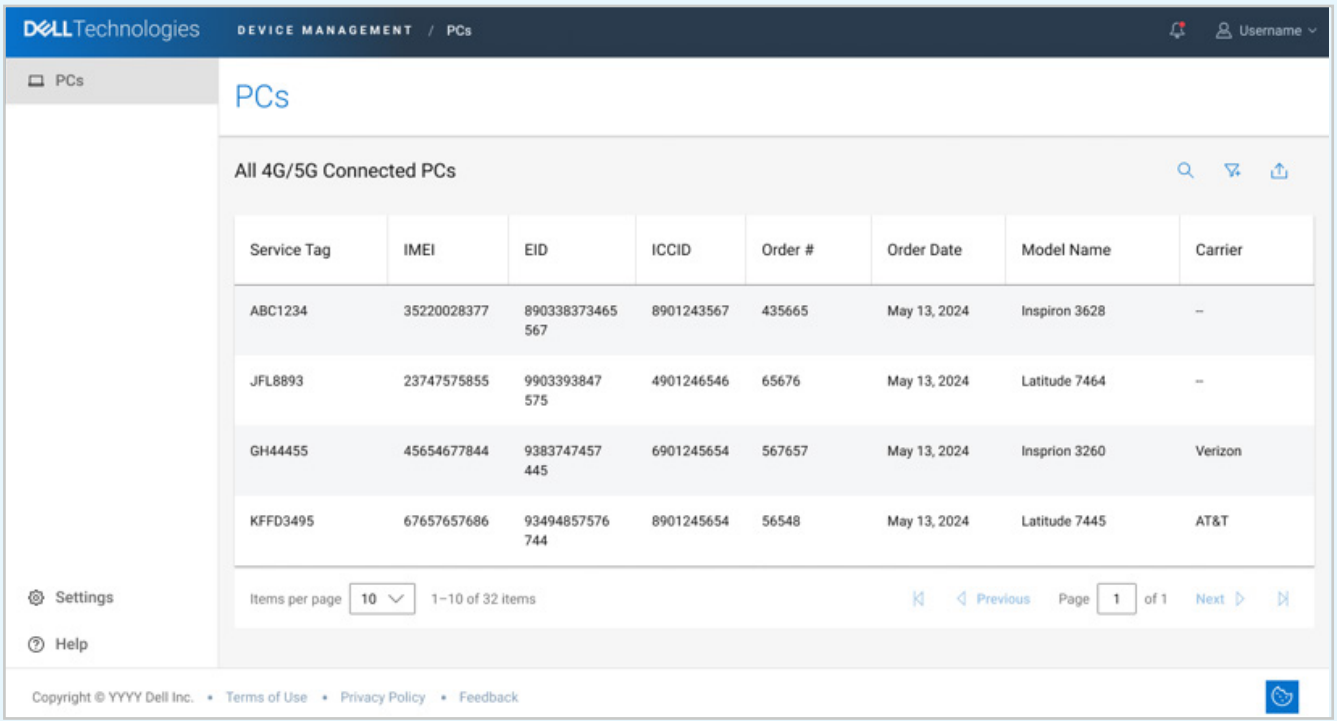
- Add administrative users in order to access the console.
- Configure single sign-on (SSO) settings for easy authentication.

To access Dell Device Management Console, go to device.manage.dell.com. For more information, please visit Dell Support.

4G/5G Connected PCs

3 View your PCs

The **PCs** tab provides important 4G/5G device information from your Connected PCs.

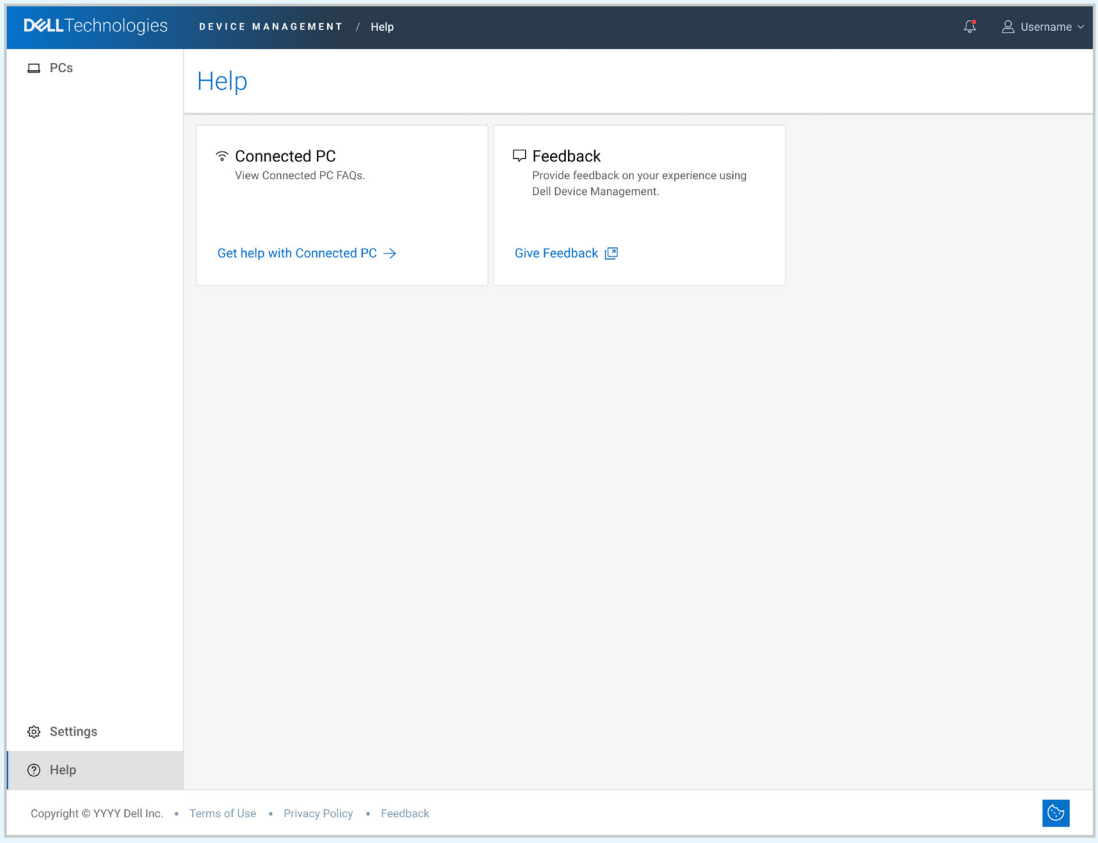


- Filters are available to view device details based on your requirements.
- Export data as a CSV file for 'All 4G/5G Connected PCs.'

4G/5G Connected PCs

4 Help

The **Help** tab offers a comprehensive platform for seeking assistance and support.



- Access the Dell Connected PCs Help Guide, which includes an FAQ specific to 4G/5G Connected PCs.
- Provide feedback, report issues, and rate your experience.

Find out more about how Dell can transform your IT management

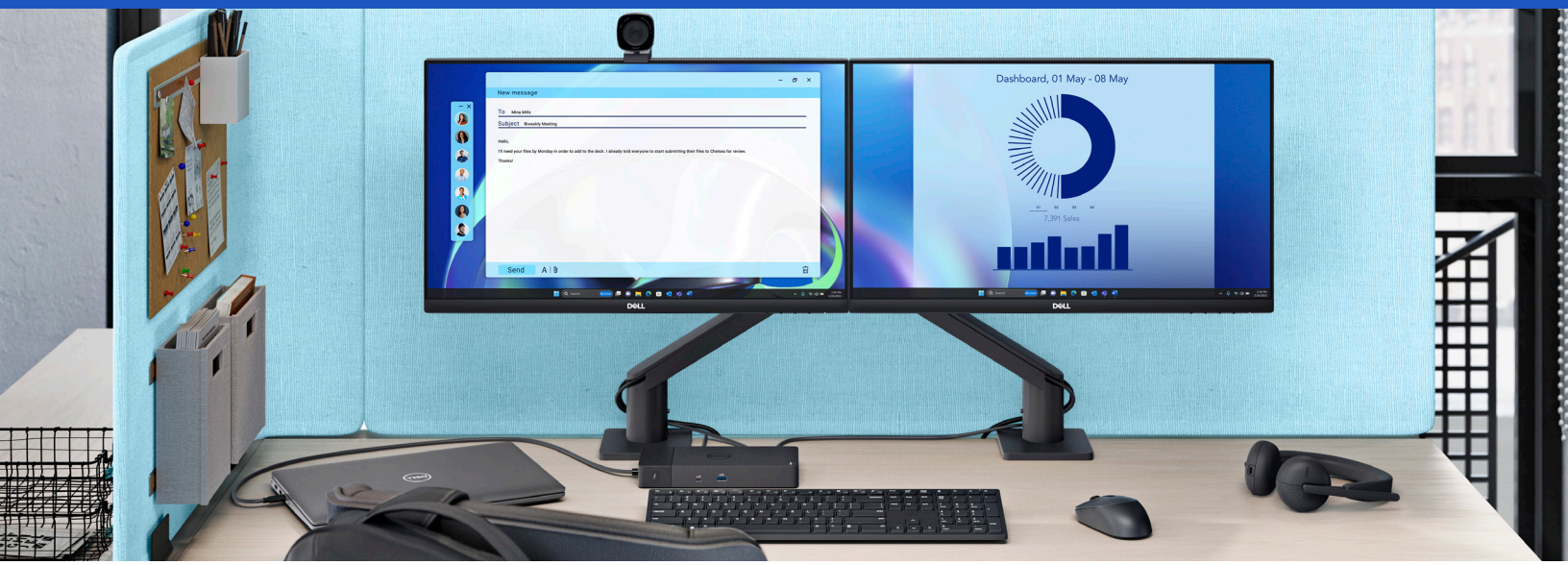
Contact your Dell Sales Representative or visit device.manage.dell.com

Peripheral Management

- Learn More
- Support Guide

4G/5G Connected PCs

- Learn More
- Support Guide



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