

TOP 5 REASONS

WHY IT ORGANIZATIONS USE CLOUDIQ TO MAXIMIZE INFRASTRUCTURE HEALTH, SECURITY & SUSTAINABILITY

CloudIQ is the AIOps (artificial intelligence for IT operations) application for observing and predictively analyzing Dell server, storage, data protection, networking, hyperconverged infrastructure and APEX multicloud services. Web-based and highly secure, it comes with Dell ProSupport and ProSupport service contracts at no additional cost.

1 | Use the power of AI to simplify IT management

Using machine learning, time series analysis, anomaly detection, natural language processing and other artificial intelligence capabilities, CloudIQ provides actionable insights for maximizing Dell infrastructure *health, cybersecurity and sustainability*. Its observability, notifications, recommendations and forecasting help you *reduce risk, plan ahead and improve productivity*.

2 | Resolve issues up to 10 times faster

Research shows that CloudIQ provides intelligent infrastructure insights faster than alternative monitoring and management methods - and that leads to faster remediation and higher IT operations productivity. In comprehensive surveys, users report that CloudIQ helps them resolve infrastructure issues 2X to 10X faster¹ and saves them 1 workday per week on average¹.

3 | Reduce risk of downtime and security breaches

See what's happening, why and what to do about it. *Health scores and recommendations* for prioritizing issues, quickly resolving them and minimizing impact. *Capacity and performance anomaly detection* for resolving issues before they result in downtime. *Cybersecurity risk* levels, notifications and recommendations for protecting your environment.

4 | Plan ahead with predictive analytics

See what will happen, why and what to do about it. *Server and storage performance forecasting* for planning expansions and workload balancing to avoid degradation and outages. *Energy consumption and carbon footprint tracking and forecasting* for making better workload consolidation and technology refresh decisions. *Probable event avoidance* dashboard with detailed knowledge base articles for recommending proactive corrective actions.

5 | Improve productivity

Work faster, communicate better and automate more. *Seamless workflow* across CloudIQ dashboards, Dell's system element managers, Dell's APEX multicloud manager, and VMware vCenter for faster time to detect and resolve issues. *APIs share info* with 3rd party collaboration, ITSM and orchestration tools for automating operations. *Opt-in notifications, custom reports and mobile app* for the precise insights you and you stakeholders want when you want them.

¹Based on a Dell Technologies CloudIQ User Survey, 2021. Actual results may vary.



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