

## Dell ProSupport for Software Supported Applications

Dell serves as your technical support service provider for troubleshooting the listed software applications entitled by your ProSupport for Software service contract.

Features include:

- Software issue troubleshooting and escalation
- Guidance on best practices for installation and configuration
- Collaborative Assistance with selected 3rd party hardware/software vendors
- License key management issues
- Service packs or patches
- Product documentation

Manufacturer	Software Supported
Absolute	Absolute Data & Device Security
Broadcom	Carbon Black
Dell Technologies	Encryption Enterprise
Dell Technologies	Encryption External Media
Dell Technologies	Encryption Personal
Dell Technologies	Endpoint Security Suite Enterprise
Dell Technologies	Security Management Server
Dell Technologies	Security Management Server Virtual
Dell Technologies	Trusted Device
Dell Technologies	Wyse Management Suite Pro
Netskope	Netskope
Omnissa	Workspace ONE
Secureworks	ManagedXDR
Secureworks	Taegis XDR
Secureworks	Red Cloak Agent

Partners and/or software titles are subject to change without notice. Not all regions, software products and versions may be included the scope of comprehensive software support. Product and service availability vary by country. Contact Dell for more information.