



## Supplement your IT staff with Onsite Diagnosis from Dell

### Save time and resources—let our experts handle onsite troubleshooting for you

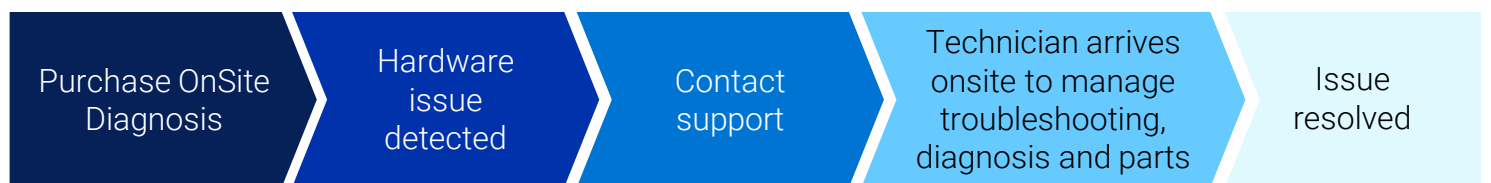
When you do not have the time, expertise or staff to troubleshoot and diagnose technical issues, just call Dell Technologies. We will dispatch a highly skilled technician, even to satellite locations, disconnected sites and traveling team members. Our technician will troubleshoot and diagnose the issue and handle replacement part dispatch, if necessary.

Our onsite technicians will work with Dell Technologies remote technical support to handle:

- Identifying hardware issues
- Communicating and troubleshooting with technical support
- Dispatching and replacing parts, if necessary
- Updating firmware and drivers, if necessary for part replacement.

#### Key Service Features:

- Highly skilled Dell Technologies certified technicians
- Expertise across all Dell Technologies infrastructure product lines
- Our technicians will come to you, even to satellite locations, disconnected sites, and traveling team members



Learn more about Dell's [Specialty Support Services for Infrastructure](#)