

OpenManage Portfolio Software Licensing Guide

This guide provides licensing guidance for the full portfolio of OpenManage solutions including iDRAC, OpenManage Enterprise console and additional systems management solutions.

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OpenManage Portfolio Software Licensing Guide Revisions

Date	Description
September 2020	Initial release
October 2021	updated release
December 2021	Edits to iDRAC SKUs
February 2022	General edits and updates
April 2022	General edits and updates
August 2022	General edits and updates
May 2023	General edits and 16 th Generation PowerEdge updates
June 2023	Edits to SEKM SKUs
October 2023	OME Advance+, OMIVV, OMEVV and General edits and updates
March 2025	General edits and 17 th Generation PowerEdge updates
May 2025	SCV update for 17 th Generation PowerEdge
August 2025	iDRAC Licensing pricing changes
February 2026	OME Integrated Rack Subscription, Dell Digital Locker moved to My Account
March 2026	OME Integrated Rack Subscription licensing section update.

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1. Introduction

This guide provides a basic overview of the OpenManage portfolio and the upgrade options and SKUs.

These licenses apply to multiple generations of PowerEdge Servers. *For a link that explains PowerEdge Server generations, see the Resources section at the end of this paper or [click here](#)*

Some licenses are applied directly to the iDRAC. Other licenses are “controlled” by the iDRAC but are not considered as an “iDRAC license.”

Licenses covered in this document:

- Server Element Managers
 - iDRAC
 - Secured Component Verification
 - Secure Enterprise Key Manager
 - OpenManage Enterprise Modular
- Dell Consoles
 - OpenManage Enterprise
 - AIOPS (formerly CloudIQ) for PowerEdge
- Third Party Integrations
 - OpenManage Integration for Microsoft System Center
 - OpenManage Integration with Microsoft Windows Admin Center
 - OpenManage Integration for VMware vCenter
 - OpenManage Integration for ServiceNow

2. Server Element managers

This section covers:

- iDRAC
- Secured Component Verification (SCV)
- Secure Enterprise Key Manager (SEKM)
- OpenManage Enterprise Modular (OMEM)

The iDRAC license levels are not tied or related to the other licenses.

2.1. iDRAC

The integrated Dell Remote Access Controller (iDRAC) delivers advanced, agent-free, local and remote server administration. The iDRAC provides a secure means to automate a multitude of management tasks. iDRAC is embedded in every PowerEdge server. So, there is no additional software to install. Once iDRAC has been enabled, you have a complete set of server management features.

iDRAC 10 and iDRAC 9 licenses are linked to a specific generation of PowerEdge server. They cannot be installed or transferred to a different generation server from the server for which they were purchased. Attempting to import a license that is purchased for a different generation of server fails.

iDRAC 10 Licensing – overview

iDRAC 10 is our latest BMC offering for the 17th Generation PowerEdge servers. It features have a simplified license structure when compared to legacy iDRAC 9. License tiers are as follows: iDRAC 10 Core, Enterprise and Datacenter.

Note that iDRAC 10 Enterprise and iDRAC 10 Datacenter tiers come bundled with Secure Enterprise Key Management and Secure Component Verification licenses at point of sale.

iDRAC 10 Core	iDRAC 10 Enterprise	iDRAC 10 Datacenter*
Basic instrumentation with iDRAC Interfaces and Serviceability	iDRAC 10 Core, Plus Enterprise-class management capabilities and virtual media capabilities	iDRAC 10 Enterprise, Plus Dell advanced iDRAC Telemetry and a focus on high end server accelerator GPU and DPU options and granular power and thermal management
Sold separately: Secure Component Verification	<u>Inclusive of Bundled Licenses</u> Secure Enterprise Key Management + Secure Component Verification	<u>Inclusive of Bundled Licenses</u> Secure Enterprise Key Management + Secure Component Verification
TARGET: Entry Level and Small Medium business	TARGET: Enterprise customers who require full remote capabilities	TARGET: Data Center customers with hardware accelerated performance analytics and granular power and thermal management <i>*Default on XE servers</i>

NOTE – SEKM requires an iDRAC Enterprise or iDRAC Datacenter license.

DRAC Licensing – detailed view

iDRAC 10 Feature	Core	Enterprise	Datacenter *
Interfaces			
iDRAC Direct	✓	✓	✓
Quick Sync	✓	✓	✓
Web UI	✓	✓	✓
Serviceability			
Alerts	✓	✓	✓
Asset Tracking	✓	✓	✓
Connection View	✓	✓	✓
Crash Screen / Boot Capture	✓	✓	✓
Device Inventory	✓	✓	✓
Monitoring	✓	✓	✓
Firmware Updates	✓	✓	✓
Health Rollup	✓	✓	✓
Secure Erase	✓	✓	✓
Part Replacement	✓	✓	✓
Virtual NMI	✓	✓	✓
Work Notes	✓	✓	✓
Serial Data Log		✓	✓
Core Security			
Device RoT	✓	✓	✓
Intrusion Detection	✓	✓	✓

iDRAC 10 Feature	Core	Enterprise	Datacenter *
USB Access Control	✓	✓	✓
OpenManage Ecosystem Integration			
OpenManage Enterprise Basic	✓	✓	✓
OME Advanced		✓ – separate license	✓ – separate license
OME Advanced Plus		✓ – separate license	✓ – separate license
iSM Support	Partial	✓	✓
iDRAC 9 Datacenter Features			
2FA/MFA		✓	✓
Advanced Thermal Management		✓	✓
Crash Video Capture		✓	✓
Idle Server Detection		✓	✓
Power/Thermal Control		✓	✓
Remote Syslog		✓	✓
SSO		✓	✓
System Lock Down		✓	✓
Virtual Console		✓	✓
Virtual Media		✓	✓
Zero Touch Configuration		✓	✓
Accelerated Features			
Telemetry			✓
Advanced Power Management			✓
Device-Level Lockdown Mode			✓
Discrete GPU Sensor Monitoring			✓
DLC Monitoring & Leak Detection			✓
GPU Telemetry			✓
Secure Enterprise Key Management			
SEKM License at Point of Sale	✓ – separate license	✓ - Bundled with SCV and iDRAC 10 Enterprise	✓ - Bundled with SCV and iDRAC 10 Datacenter
Secure Component Verification			
SCV License at Point of Sale	✓ – separate license	✓ - Bundled with SEKM and iDRAC 10 Enterprise	✓ - Bundled with SEKM and iDRAC 10 Datacenter

- * Note: iDRAC 10 Datacenter license is the default tier for PowerEdge XE platforms

iDRAC 10 17th Generation PowerEdge - Point of Sale (POS) and After Point of Sales (APOS) SKUs

SKU	SKU Description	Price	Comments
PowerEdge POS – All 17th Gen Servers			
634-CSHW	iDRAC10 Core – 17G	FREE	
634-CSHS	iDRAC10 Enterprise bundle – 17G Bundled with: SCV and SEKM 3.0	\$1,394	All servers (upgrade option) Option ID GN30R80
634-CSHT			
634-CSHY			
634-CSHS	iDRAC10 Datacenter bundle – 17G Bundled with: SCV and SEKM	\$1,785	All servers (upgrade option) Option ID G051DJW Default option on XE platforms
634-CSHT			
634-CSHV			
PowerEdge APOS – All 17th Gen Servers			
634-CSHX	iDRAC10 Enterprise APOS – 17G	\$1,433	For ALL platforms, including workstation
634-CSHZ	iDRAC10 Datacenter APOS – 17G	\$1,911	For ALL platforms, including workstation

iDRAC 9 Licensing – overview

iDRAC 9 spans 14th, 15th and 16th generations of PowerEdge servers. The license structure is four tiers: Basic, Express, Enterprise and Datacenter.

iDRAC 9 Basic	iDRAC 9 Express	iDRAC 9 Enterprise	iDRAC 9 Datacenter
Standard on 100-500 series rack/tower servers	Standard on 600+ rack/tower servers, FC640 for FX, MX740c and MX840c for MX7000 chassis Upgrade option on 200- 500 rack/ tower servers	Upgrade option for all servers	Upgrade option for all servers
Basic instrumentation with iDRAC web UI and API support including Redfish conformance	Expanded remote management and server life cycle features	Remote presence features with advanced, Enterprise class, management capabilities	Extended remote insight into server details. Focused on high end server options and advanced features such as real-time telemetry streaming, scalable security automation and more customized power and thermal management.
TARGET: Cost conscious customers that see limited value in management.	TARGET: Cost conscious customers with slightly higher hardware compute needs.	TARGET: Customers who require full remote capabilities.	TARGET: Customers who are focused on hardware performance analytics and granular power and thermal management

iDRAC 9 Licensing – overview

Basic License	Express	Enterprise	Datacenter
<p>UIs: HTML5 Web UI, Redfish, WS-MAN IPMI 2.0, DCMI 1.5, RACADM, SSH, Serial Console Redirection</p> <p>Connectivity: Shared LOM, Dedicated NIC, VLAN, IPv4/6, DHCP, Static IP, Dynamic DNS, iDRAC Direct USB port, Connection View, NFS v4</p> <p>Security: silicon root of trust, authenticated BIOS and DRAC booting, signed firmware updates, RBAC, local users, SSL/TLS encryption, FIPS, Common Criteria, UEFI Secure BOOT, secure default password (random), Custom security login banner</p> <p>Remote Presence: Power control, Boot control, Serial Over Lan (SOL)</p> <p>Power and Thermal: Real-time power meter, temperature monitoring, customized exhaust temperature</p> <p>Health Monitoring: Full agent-free monitoring, predictive failures (including drive Smart Alerts), SNMPv1/2/3, Fans, PSUs, Memory, CPU, RAID, NIC, Direct attach storage enclosures, SSD wear levels</p> <p>Firmware Update: remote agent-free updates, embedded update tools (F10/iDRAC UI)</p> <p>Deployment: local configuration by F10 LC UI, remote operating system deployment, BIOS and RAID configuration pages, remote server configuration, import/export Server Configuration Profile (SCP), operating system driver pack, system inventory, system erase for server retirement/repurposing</p> <p>Diagnostics, Service and Logging: SEL and Lifecycle Controller logs, diagnostic tools, server configuration restore, Easy Restore after motherboard replacement, health status LEDs, LCD on bezel optional, iDRAC Direct service port, Remote and local iDRAC reset, Virtual NMI, operating system watchdog, SupportAssist Collection report, direct SupportAssist registration, work notes, license mgmt.</p> <p>UI Enhancements: search' box for easier navigation, Job Queue overview and collapsed accordion style for faster page loading. Streamlined Storage configuration.</p>	<p>NTP</p> <p>IP blocking</p> <p>Auto-Discovery SKU</p> <p>GPU Inventory and Monitoring</p> <p>SFP+ Optical I/O Inventory and Monitoring</p>	<p>Zero Touch/ Auto Config</p> <p>Auto Update/sync with repository</p>	<p>Granular Insight and Control</p> <p>Telemetry Streaming - Streaming over Redfish SSE, or Redfish Subscription</p> <p>Serial data log</p> <p>SMART logs for storage drives</p> <p>Idle Server Detection</p>
	<p>PKI Authentication</p>	<p>Directory Services (AD/LDAP)</p>	<p>Enhanced Security</p>
	<p>2-factor authentication (2FA) Single Sign-on (SSO) System Lockdown mode</p> <p>Simple 2-Factor Authentication</p> <p>IP Range filtering – up to 5</p>	<p>BIOS Live Scanning for malicious firmware</p> <p>Automatic SSL Certificate Enrollment</p> <p>RSA SecurID 2FA</p>	
	<p>Power Thresholds and alerts</p> <p>Real-time power graphing</p> <p>Historical power counters</p> <p>Temperature graphing</p>	<p>Virtual Media and Folders</p> <p>Remote File Share Virtual Console with HTML5 or VNC</p> <p>Quality bandwidth control</p>	<p>Thermal Manage Features</p> <p>PCIe airflow customization (LFM)</p> <p>Custom Exhaust Control</p> <p>Custom Delta-T control</p>
	<p>Collaboration (up to 6 users)</p> <p>Virtual Console chat</p>	<p>System Airflow Consumption</p> <p>Custom PCIe inlet temperature</p>	
	<p>Virtual clipboard</p>		

Basic License	Express	Enterprise	Datacenter
	Email Alerting	Group Manager 250 node support	
	Part Replacement	OOB Performance Monitoring	
		Remote Syslog for alerts	
	Remote operating system Deployment with SCP	Power Capping and OpenManage Power Manager Integration	
		Server Configuration Backup	
	Crash Screen Capture	Crash Screen Video (Agent-free for Windows Server operating system)	
		Boot Capture	

iDRAC 9 16th Generation PowerEdge - Point of Sale (POS) and After Point of Sales (APOS) SKUs

The following SKUs are for iDRAC 9 in 16th Generation servers.

SKU	SKU Description	Price	Comments
PowerEdge POS - 100-500 series rack/tower			
TBD	iDRAC9 Basic – 16G	FREE	Default only on 100-500 rack/tower
528-CTIJ	iDRAC9 Express – 16G	\$423	100-500 Rack/Tower (upgrade option), 600+ Rack/Tower (standard)
528-CTIC	iDRAC9 Enterprise – 16G	\$831	All servers (upgrade option)
528-CTID	iDRAC9 Datacenter – 16G	\$1,171	All servers (Upgrade option)
PowerEdge POS – 600 + rack/tower			
528-CTIJ	iDRAC9 Express – 16G	FREE	Default option on 600+ rack/tower
528-CTIC	iDRAC9 Enterprise – 16G	\$831	All servers (upgrade option)
528-CTID	iDRAC9 Datacenter – 16G	\$1,171	All servers (upgrade option)
PowerEdge APOS – All 16th Gen Servers			
528-CTIE	iDRAC9 Enterprise APOS – 16G	\$1,039	For ALL platforms, including workstation
528-CTIF	iDRAC9 Datacenter APOS – 16G	\$1,464	For ALL platforms, including workstation

iDRAC 9 15th Generation PowerEdge - Point of Sale (POS) and After Point of Sales (APOS) SKUs

The following SKUs are for iDRAC 9 in 15th Generation servers. NOTE:

x5 means 15th Gen. It does not mean “5 pack”.

SKU	SKU Description	Price	Comments
PowerEdge POS - 100-500 series rack/tower			
385-BBRB	iDRAC9 Basic (x5 = 15G)	FREE	Default only on 100-500 rack/tower
385-BBQV	iDRAC9 Express (x5 = 15G)	\$423	100-500 Rack/Tower (upgrade option), 600+ Rack/Tower (standard)
385-BBOT	iDRAC9 Enterprise (x5 = 15G)	\$831	All servers (upgrade option)
528-CRVW	iDRAC9 Datacenter (x5 = 15G)	\$1,171	All servers (Upgrade option)
PowerEdge POS – 600 + rack/tower			
385-BBOU	iDRAC9 Express (x5 = 15G)	FREE	Default option on 600+ rack/tower
385-BBOT	iDRAC9 Enterprise (x5 = 15G)	\$831	All servers (upgrade option)
528-CRVW	iDRAC9 Datacenter (x5 = 15G)	\$1,171	All servers (upgrade option)
PowerEdge APOS – All 15th Gen Servers			
385-BBPP	iDRAC9 Enterprise APOS (x5 = 15G)	\$1,039	For ALL platforms
528-CHZI	iDRAC9 Datacenter APOS (x5 = 15G)	\$1,464	For ALL platforms

iDRAC 9 14th Generation PowerEdge - Point of Sale (POS) and After Point of Sales (APOS) SKUs

The following SKUs are for iDRAC 9 in 14th Generation servers.

SKU	SKU Description	Price	Comments
PowerEdge POS - 100-500 series rack/tower			
385-BBLD	iDRAC9 Basic - 14G	FREE	Default only on 100-500 rack/tower
385-BBLC	iDRAC9 Express - 14G	\$423	100-500 Rack/Tower (upgrade option), 600+ Rack/Tower (standard), FC640 for FX, MX740c, MX840c for MX7000 Chassis
385-BBKT	iDRAC9 Enterprise - 14G	\$831	All servers (upgrade option)
528-CIBI	iDRAC9 Datacenter – 14G	\$1,171	Upgrade to Datacenter
PowerEdge POS – 600 + rack/tower, FC/MX series			
385-BBKS	iDRAC9 Express – 14G	FREE	100-500 Rack/Tower (upgrade option), 600+Rack/Tower (standard), FC640 for FX, MX740c, MX840c for MX7000 Chassis

SKU	SKU Description	Price	Comments
385-BBKT	iDRAC9 Enterprise – 14G	\$831	All servers (upgrade option)
528-CIBI	iDRAC9 Datacenter – 14G	\$1,171	Upgrade to Datacenter
PowerEdge POS - M series Blades			
385-BBLO	iDRAC9 Express for Blades – 14G	FREE	M640 for M1000e blades and VRTX modules
385-BBKT	iDRAC9 Enterprise – 14G	\$831	All servers (upgrade option)
385-BBKT	iDRAC9 Datacenter – 14G	\$1,171	Upgrade to Datacenter
PowerEdge APOS – All servers			
385-BBLB	iDRAC9 Express APOS – 14G	\$549	Available only on 100-500 series rack/tower
385-BBKW	iDRAC9 Enterprise APOS – 14G	\$1,039	For ALL platforms, including workstations
528-CIBH	iDRAC9 Datacenter APOS – 14G	\$1,464	For ALL platforms, including workstations
C6420 ONLY - POS			
385-BBKU	Baseboard Management Controller (BMC)	FREE	Default only on C6420
385-BBKX	iDRAC9 Enterprise – 14G	\$831	All servers (upgrade option)
528-CIBI	iDRAC9 Datacenter – 14G	\$1,171	All servers (upgrade option)

2.2. Secured Component Verification

Dell Technologies Secured Component Verification (SCV) is a supply chain security solution offering assurance that Dell PowerEdge servers are delivered and ready for deployment exactly as they were built by Dell manufacturing. The SCV solutions enable validation using a certificate signed in the Dell factory containing unique system component IDs.

To authenticate new PowerEdge servers quickly and securely:

- Deploy PowerEdge servers confidently with a component set that is delivered with an encrypted “as-built” certificate you can validate.
- Leverage existing server management workflows to incorporate SCV into your deployment processes.
- Align your server security standards with emerging industry guidelines to meet the most demanding requirements for secure IT infrastructure.

SKU Description	15th/16th Gen PowerEdge	17th Gen PowerEdge	Price
Secured Component Verification license (POS)	528-COYT	634-CSHT	\$99

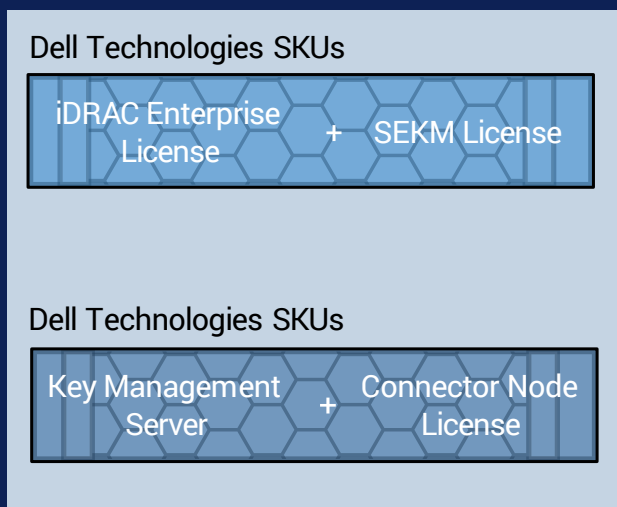
2.3. Secure Enterprise Key Manager

Secure Enterprise Key Manager helps to secure data in your infrastructure. A standards-based Key Management Interoperability Protocol (KMIP) approach ensures that organizations meet data security needs. This helps reduce costs, speed up the learning curve and consolidate keys for their internal monitoring. A scalable key manager and self-encrypting drives help deploy and monitor new encryption keys at scale, from one server to thousands of servers and drives across the Data Center, including remote and cloud. Know that your security policy with enterprise key management helps you meet security and privacy policies.

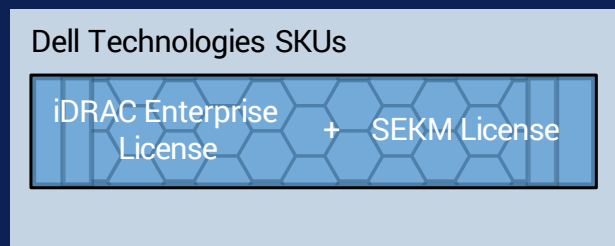
Secure Enterprise Key Manager solution components

Licensing Requirements

External Key Management Mode



iDRAC-based Local Key Management Mode



NOTE – SEKM requires an iDRAC Enterprise or iDRAC Datacenter license.

SKU	SKU Description	Price
iDRAC Secure Enterprise Key Manager (SEKM) License		
634-BZIL	Secure Enterprise Key Manager License 2.0 (POS) – for iDRAC9	\$249
634-BZIK	Secure Enterprise Key Manager License 2.0, Customer Kit (APOS) – for iDRAC9	\$249
634-CSHS	Secure Enterprise Key Manager License 3.0 (POS) – for iDRAC10	\$249
634-CYMW	Secure Enterprise Key Manager 3.0, Customer Install (APOS) – for iDRAC10	\$249

Server compatibility depends on how the server is configured and the controller used. See the [SEKM technical deployment guide](#) for the most up to date information.

2.4. OpenManage Enterprise – Modular

The OpenManage Enterprise Modular Edition (OME-Modular) application runs on the PowerEdge M9002m management module in the MX7000 chassis. OME-Modular facilitates configuration and management of a stand-alone PowerEdge MX chassis or group of MX chassis using a single Graphical User Interface (UI).

OME-Modular can be used to deploy servers, update firmware and manage the overall health of the chassis and the chassis components, such as compute sleds, network devices, input/output modules (IOMs) and storage devices.

Beginning with OME-M 1.30.00 there is an Advanced license option that enables:

- Chassis telemetry for power, thermal and fans.
- OpenID Connect Provider for delegated authentication.
- Local RSA SecurID multifactor authentication (MFA).
- Automatic installation and renewal of TLS certificates.
- Common Access Card (CAC) and Personal Identity Verification (PIV) card MFA.

The telemetry that the Advanced license enables is complementary to the iDRAC Datacenter license. To get a complete set of telemetry information, you need the OME-M Advanced license for the chassis power/cooling and iDRAC Datacenter licenses for the compute sled telemetry.

Note: The Advanced license does not “propagate” to iDRAC or other chassis in a Multi-Chassis Management Group. All chassis and compute sled iDRACs need a license to enable a complete set of telemetry information, Multi-Factor Authentication (MFA) and Automatic Certificate Enrollment.

SKU	SKU Description	Price
379-BELJ	MX Management Module Enterprise License (same as no license)	\$0
528-CRUV	MX Management Module Advanced License	\$1,090
528-CRUW	MX Management Module Advanced License, Customer install (APOS)	\$1,090

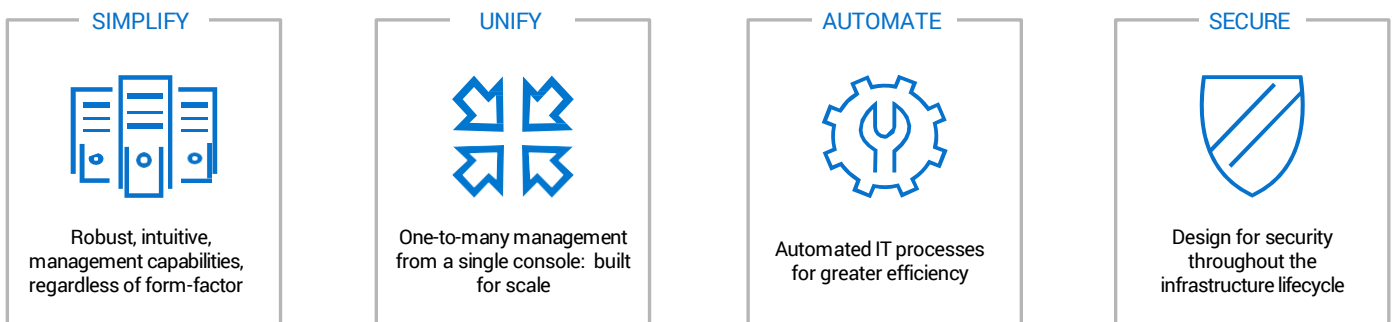
3. Dell Consoles

This section covers:

- OpenManage Enterprise licensing.
- AIOPS (formerly CloudIQ) for PowerEdge.

3.1. OpenManage Enterprise

Dell OpenManage Enterprise is a powerful and intuitive infrastructure management console designed to simplify IT operations. It scales seamlessly from managing a single server to overseeing rack-scale environments, making it ideal for diverse IT needs. By streamlining complex infrastructure management tasks, it enables IT professionals to achieve more in less time and with fewer steps. With OpenManage Enterprise, teams can efficiently balance the demands of managing intricate IT environments while staying focused on achieving critical business objectives.



License features:

- **Advanced and Advanced Plus Perpetual Licenses** – A one-time purchase providing lifetime access to the software.
- **Integrated Rack License** – A subscription-based offering available with 1- or 3-year term options, designed for Dell's Integrated Rack Scalable Systems (IRSS) infrastructure.
- **No Additional Support Subscription Required** – OpenManage Enterprise support is included as part of your PowerEdge ProSupport contract.
- **Consistent License Cost** – Uniform pricing across rack, blade and tower form factors.
- **Third-Party Device Monitoring** – Enables monitoring and alert creation for third-party devices at no additional cost.

OpenManage Enterprise Feature Matrix per License category.

Feature	Base (No Fee)	Advanced	Advanced Plus	Integrated Rack*
General Management and Monitoring				
Device discovery and inventory	✓	✓	✓	✓
Monitoring and alerting	✓	✓	✓	✓
Server-initiated discovery	✓	✓	✓	✓
SupportAssist case creation (ProSupport or ProSupport Plus license required on the Server)	✓	✓	✓	✓
Predictive failure detection	✓	✓	✓	✓
Warranty reporting and built-in/custom reports	✓	✓	✓	✓
OpenManage Mobile support	✓	✓	✓	✓
Integrated rack component discovery and monitoring (CDUs, Power Shelves, Integrated Rack Controller)	Partial	Partial	Partial	Full
Automation and Configuration				
Bare-metal server deployment and cloning		✓	✓	✓
Automated deployment by service tag		✓	✓	✓
Configuration drift detection and compliance baselines		✓	✓	✓
Chassis template capture and editing		✓	✓	✓
Remediation of firmware and configuration baselines		✓	✓	✓
Configuration compliance monitoring and remediation		✓	✓	✓
Virtual address management and stateless provisioning		✓	✓	✓
I/O aggregator provisioning and VLAN management		✓	✓	✓
MX modular platform profile management		✓	✓	✓
Inventory automation for rack and U-position assignment				✓
Server visual grouping		✓	✓	✓
Firmware and Updates				
Server firmware updates (with baseline management)	✓	✓	✓	✓
Power shelf firmware updates (Dell and select 3rd-party models)	✓	✓	✓	✓
CDU firmware updates (select 3rd-party CDUs; model and release dependent)				✓
Orchestrated rack-scale firmware updates				✓
Power and Thermal Management				
Power and thermal management via Power Manager plug-in		✓	✓	✓
Rack-level power monitoring		Partial	Partial	Full

Feature	Base (No Fee)	Advanced	Advanced Plus	Integrated Rack*
Rack-level power redundancy and headroom analysis				✓
Load change alerts (rack-level)				✓
Rack power sequencing (on/off)				✓
Security and Compliance				
Internal Password Rotation support		✓	✓	✓
Integrations and Extensibility				
VMware vCenter integration (OpenManage Enterprise Integration for VMware vCenter)			✓	✓
Microsoft System Center integrations			✓	✓
ServiceNow integration			✓	✓
CyberArk Credential Provider			✓	✓
Telemetry, Reporting, and Analytics				
Built-in and custom reports for Servers	✓	✓	✓	✓
Built-in and custom reports for Rack-level				✓
Telemetry from Server integrated rack components				✓
Telemetry export to Kafka		✓	✓	✓
Rack-Scale Infrastructure Management				
Management of rack-level devices (CDUs, PowerShelves, Integrated Rack Controller)				✓
Leak detection	✓	✓	✓	✓
Leak mitigation				✓
Sequenced multi-device shutdown				✓
License Management and Entitlement				
Rack-level license enforcement				✓
License expiry notifications				✓
Rack-level license expiration reporting	✓	✓	✓	✓
Renewal reporting by service tag				✓
Retrieve and deploy licenses from Dell My Account	✓	✓	✓	✓

OpenManage Enterprise - Perpetual Licensing Options

Base Version (no license fee)

Delivered as part of the Dell value, it includes basic management and monitoring for PowerEdge Servers and 3rd party devices:

Product Composition

- Virtual appliance.
- Agent-free management (by iDRAC).
- Multihoming network.

Standard management

- Discovery and Inventory.
- Server initiated discovery.
- Firmware update including baseline management with Update Manager Plugin.
- In-band driver compliance and update.
- Monitoring and Alerting.
- REST API.
- Automated, proactive issue detection and case creation by OME-Services plugin.
- Predictive failure prevention by OME-Services plugin.

Reports

- Warranty reporting.
- Custom reports.
- Built-in reports.

Support For OpenManage Mobile

OME Advanced or Advanced Plus License (Perpetual, Non-transferable License; tied to iDRAC or node)

Features supported by both OME Advanced Plus and Advanced licenses:

All base features plus advanced Automation and Configuration capabilities for PowerEdge Servers:

Automation

- Bare-metal server deployment and cloning
- Automated deployment: Deploy automatically with service tag or node IDs.
- Configuration and drift detection: Create firmware and configuration baselines for compliance monitoring and enable automated updates on your schedule.
- Enhanced modular management: Capture and edit chassis templates using the intuitive OpenManage Enterprise user interface.

Support for Power Manager plugin

- Power and thermal management: Monitor, alarm and automatically perform rules-based remediation.

Configuration

- Monitor and remediate configuration compliance.
- Virtual address management and stateless provisioning.
- IOA provisioning and VLAN management.
- MX platforms profile management.

Security

- Support for Dell's Internal Password Rotation feature.

Features supported by OME Advanced Plus license:

Support for all partner plugins –

- VMware vCenter plugin (OMEVV).
- Microsoft System Center plugins.

Support for partner integration –

- ServiceNow integration (OME-ServiceNow integration is developed by Dell-ServiceNow development team by utilizing OME APIs)
- Support for CyberArk Credential Provider (support on iDRAC 9, i.e. Dell PowerEdge 14th, 15th and 16th generation of servers)

OpenManage Enterprise Advanced SKUs and pricing

SKU	SKU Description	Price
OpenManage Enterprise Advanced license (POS)		
634-CSGW	OpenManage Enterprise Advanced POS (17G+)	\$449
634-CSGT	OpenManage Enterprise Advanced, Customer Kit APOS (17G+)	\$449
528-BJEX	OpenManage Enterprise Advanced license (12/13G)	\$449
528-BIYY	OpenManage Enterprise Advanced license (14G, 15G, 16G)	\$449
OpenManage Enterprise Advanced license (APOS)		
528-BJEW	OpenManage Enterprise Advanced Plus license (13G)	\$449
528-BIYX	OpenManage Enterprise Advanced license (14G, 15G, 16G)	\$449

OpenManage Enterprise Advanced Plus SKUs and pricing

SKU	SKU Description	Price
OpenManage Enterprise Advanced Plus license (POS)		
634-CSGX	OpenManage Enterprise Advanced Plus POS (17G+)	\$599
634-CSGV	OpenManage Enterprise Advanced Plus, Customer Kit APOS (17G+)	\$599
634-CSGS	OpenManage Enterprise Advanced Plus Upgrade, Customer Kit APOS (17G+)	\$200
528-CTZH	OpenManage Enterprise Advanced Plus license (14G and above)	\$599
OpenManage Enterprise Advanced Plus license (APOS)		
528-CTZD	OpenManage Enterprise Advanced Plus license (13G)	\$599
528-CTZF	OpenManage Enterprise Advanced Plus license (14G, 15G, 16G)	\$599
OpenManage Enterprise Advanced to Advanced Plus (Upgrade)		
528-CTZE	OpenManage Enterprise Advanced to Advanced Plus license (13G)	\$200
528-CTZI	OpenManage Enterprise Advanced to Advanced Plus license (14G, 15G, 16G)	\$200

OpenManage Enterprise - Integrated Rack Subscription

(Subscription License Options: 1 or 3 Years, Non-Transferable)

The **OpenManage Enterprise (OME) Integrated Rack license** is a term-based subscription designed to unlock the full management potential of Dell's **Integrated Rack Scalable Systems (IRSS)** infrastructure. It is exclusively available for purchase and use with Dell IRSS systems and aligns with the existing OME licensing model, extending the portfolio above OME Advanced Plus with 1- and 3-year term options.

The OME Integrated Rack license enables a powerful suite of IRSS features, including:

1. Management of integrated rack components (CDUs, power shelves)
2. In-rack and In-row leak mitigation capabilities (in conjunction with Integrated Rack Controller (IRC)).
3. Rack-level power operations and management
4. Rack-level telemetry and reporting
5. All features in OME Advanced and Advanced Plus licenses.

Unless otherwise stated, all references to "license" in this section denote the OME Integrated Rack license.

License Application and Compliance

- **Application and Enforcement:** The license is applied at the server level via the iDRAC Licensing Manager but is enforced at the rack level. Every server in a rack must have an active Integrated Rack subscription for OME to enable rack-level functionality, and only then is that rack considered licensed.
- **Expiration:** Upon expiration, all functionality enabled by the license is disabled. OME provides advance notifications of license expiration, issuing alerts three months prior, one month prior, and at the time of expiration. Dell Sales may offer complimentary extensions upon request.
- **Renewal Support:** OME delivers rack-level license-expiration reporting and can generate service-tag-based renewal reports to simplify the renewal process. New and renewed APOS licenses are retrieved from Dell's license locker and deployed only at the time of expiration.

Functional Requirements

The OME Integrated Rack license enables comprehensive management of all integrated rack components while offering free monitoring capabilities. Below are the detailed functional requirements:

General Management

- **Discovery and Monitoring:** OME provides discovery, basic inventory, monitoring, and alerting for all integrated rack components without requiring a license. SupportAssist is enabled for supported Dell-branded components (e.g., CDUs).
- **Restricted Operations:** Management operations for rack-level devices, including policy-based actions, are restricted to licensed racks. Inventory automation features, such as server rack and "U" assignment, are restricted for unlicensed racks. Visual grouping of servers requires the OME Advanced feature, which is included in the Integrated Rack license.
- **Firmware Updates:** Firmware updates are available without a license but are limited to Dell-branded products and select 3rd party power shelf devices.

Leak Mitigation

- **Detection and Reporting:** OME detects and reports leaks without a license.
- **Mitigation:** Leak mitigation actions (e.g., turning off pumps or CDUs) require a licensed rack. Other response actions, such as sequenced shutdowns of servers, switches, CDUs, and power shelves, are also restricted to licensed racks.
- **Future Enhancements:** Certain features, such as support for select 3rd party CDUs are planned for future releases.

Power Operations and Management

- **Rack-Level Power Management:** All power management features available in OME Advanced are included in the Integrated Rack license, including rack-level power monitoring.
- **Additional Features:** Calculating rack-level power redundancy and headroom requires a licensed rack. Load change alerts and rack power sequencing (on/off) are restricted to licensed racks.
- **Monitoring Without a License:** OME monitors the health of power shelves without a license.

Reporting and Telemetry

- **Reports:** All built-in and custom rack-level reports are enabled for licensed racks.
- **Telemetry:**
 - Non-server integrated rack component telemetry requires a licensed rack.
 - Server telemetry is included in OME Advanced Plus.
 - Telemetry export to Kafka is supported only for devices enabled by OME Advanced or higher licenses.

OpenManage Enterprise Integrated Rack subscription license SKUs*

SKU	SKU Description
OpenManage Enterprise Integrated Rack license (POS)	
634-CZWZ	OME Integrated Rack 1 Year Subscription (16G)
634-CZXN	OME Integrated Rack 3 Year Subscription (16G)
634-CZXH	OME Integrated Rack 1 Year Subscription (17G+)
634-CZXD	OME Integrated Rack 3 Year Subscription (17G+)
634-CZXL	OME Integrated Rack 1 Year Subscription - ARM-based Servers (17G+)
634-CZXC	OME Integrated Rack 3 Year Subscription - ARM-based Servers (17G+)
OpenManage Enterprise Integrated Rack license (APOS)	
634-CZXK	OME Integrated Rack 1 Year Subscription, Customer Kit (16G)
634-CZXF	OME Integrated Rack 3 Year Subscription, Customer Kit (16G)
634-CZXB	OME Integrated Rack 1 Year Subscription, Customer Kit (17G+)
634-CZXM	OME Integrated Rack 3 Year Subscription, Customer Kit (17G+)
634-CZXJ	OME Integrated Rack 1 Year Subscription, Customer Kit - ARM-based Servers (17G+)
634-CZXG	OME Integrated Rack 3 Year Subscription, Customer Kit - ARM-based Servers (17G+)

* OpenManage Enterprise Integrated Rack license is exclusively available for purchase and use with Dell IRSS systems.

Please contact your local sales team for pricing, or [click here for contact information](#).

3.2. Dell AIOps for PowerEdge

The Dell AIOps (formerly known as CloudIQ) application integrates data from all OME consoles instances to monitor the health and cybersecurity of PowerEdge servers across all your locations. Intelligent insights help you proactively address risk and speed time to resolution of issues with Dell servers as well as storage, data protection, network, CI and HCI systems.

- Health and cybersecurity scores and opt-in notification emails.
- Opt-in daily digest email.
- Performance monitoring and anomaly detection.
- REST API for integrating data with automation, ticketing and other tools.
- Hardware alerts.
- Hardware and firmware inventory.
- *Firmware update notification and patching.*
- *Reporting of relevant CVE based on monitored devices.*
- *Power, thermal & carbon emission report.*
- Warranty status

AIOps is included in Dell ProSupport and ProSupport Plus services at no additional cost.

Features and functionality depend on server generation, OpenManage licenses and iDRAC as shown below:

iDRAC License Type	iDRAC Firmware	OME License Type	Supported Features		
			Inventory, Alerts, Health Cybersecurity	Basic Metrics ¹	Advanced Metrics ²
Basic or Express	14 th Gen = iDRAC 9 3.34 to 4.40.00	No license required	✓		
	14 th /15 th Gen = iDRAC 9 4.40.10 or higher				
	16 th Gen = iDRAC 9 6.10.00 or higher				
Enterprise	14 th Gen = iDRAC 9 3.34 to 4.40.00	No license required	✓	✓	
	14 th /15 th Gen = iDRAC 9 4.40.10 or higher				
	16 th Gen = iDRAC 9 6.10.00 or higher				
Basic, Express, or Enterprise	14 th Gen = iDRAC 9 3.34 to 4.40.00	OME Advanced or OME Advanced Plus	✓	✓	
	14 th /15 th Gen = iDRAC 9 4.40.10 or higher ³				
	16 th Gen = iDRAC 9 6.10.00 or higher				
Datacenter	14 th /15 th Gen = iDRAC 9 4.40.10 or higher	No license required	✓	✓	✓
	16 th Gen = iDRAC 9 6.10.00 or higher				

¹15th/16th Gen Servers have different Basic Metrics for AMD or Intel:

- Intel Basic Metrics = Power, Thermals, CPU, IO and Memory utilization.
- AMD Basic Metrics = Power, Thermals, CPU

²Advanced Metrics = NIC, Fiber Channel, GPU, Storage.

³Basic Metrics by Redfish.

Other supported devices	Supported Features				
	Inventory	Health	Alerts	Basic Metrics	Advanced Metrics ²
Windows, Linux and ESXi Operating system for in-band device management	✓		✓		

4. Third Party Integrations

Dell OpenManage Ecosystem Portfolio offers full-stack visibility and control. Dell OpenManage integrations include:

- OpenManage Integration with Microsoft Windows Admin Center.
- OpenManage Integration for VMware vCenter (End of Life).
- OpenManage Integration for ServiceNow.

In modern IT infrastructures, management visibility and control across the ecosystem is critical. Dell OpenManage systems management offerings provide seamless management of PowerEdge servers and solutions on-premises and across your cloud infrastructures. Our ecosystem of solutions for Microsoft, VMware, RedHat Ansible and ServiceNow are designed to break down the information silos between vendors for full-stack management of your virtual and cloud infrastructures. Our solutions also provide customized scripting and deeper control of your environment. By enabling native access to the integrated Dell Remote Access Controller (iDRAC) and the OpenManage Enterprise console, OpenManage Integrations and APIs give you real-time access to OpenManage innovations directly from your selected management solution. The Dell OpenManage ecosystem of solutions enables industry-leading visibility and control across your infrastructure - server, operating system and hypervisor.

4.1. OpenManage Integration with Microsoft Windows Admin Center

The OpenManage Integration with Windows Admin Center is a native plug-in to the Microsoft Windows Admin Center application. This section discusses both the Base license and the Premium license.

How to download the Base license:

Windows Admin Center is built as an extensible platform to install, uninstall and update individual extensions. The Dell OpenManage Integration extension can be installed from the Microsoft NuGet feed (requires Internet connectivity) or manually from a file share or local drive.

- Download through the Microsoft Azure DevOps Feed:
https://dev.azure.com/WindowsAdminCenter/Windows%20Admin%20Center%20Feed/_packaging?_a=feed&feed=WAC
- Download from Dell Support site: <https://www.dell.com/support/kbdoc//000177828>

OpenManage Integration with Microsoft Admin Center – Premium license

There are two types of Premium licenses: one for PowerEdge Servers and Failover Clusters, one for Microsoft HCI Solutions (supporting Azure Stack HCI and Windows Server HCI solutions).

- Premium License enables value added, advanced lifecycle management including:
 - Cluster Aware Updating.
 - Microsoft HCI solutions-specific features.
 - Hybrid, Cluster specific features.
- Premium License for PowerEdge Servers with iDRAC 9.
- Premium License for Microsoft HCI Solutions with iDRAC 9.
 - AX nodes (licensed included in the Base solution).
 - Storage Spaces Direct Ready Node (upsell option) – POS, APOS.
- Licenses are perpetual.

Note: Licenses are unique based on the hardware platform. For example, Microsoft HCI Solutions and PE Premium license do not support mismatched licenses

SKU	SKU Description	Comments	Price
N/A	OpenManage Integration with Microsoft Admin Center Base License	Managed nodes do not require licenses.	Free
528-CJIZ	OpenManage Integration with MS Windows Admin Center Premium License for PowerEdge Servers (POS)	PowerEdge Servers only	\$199
528-CJIV	OpenManage Integration with MS Windows Admin Center Premium License for PowerEdge Servers (APOS)	PowerEdge Servers only (Customer Kit)	\$199
528-CJIT	OpenManage Integration with MS Windows Admin Center Premium License for MSFT HCI Solutions (POS)	AX node/ S2D Ready Nodes only	\$499
528-CJIU	OpenManage Integration with MS Windows Admin Center Premium License for MSFT HCI Solutions (APOS)	AX node/ S2D Ready Nodes only (Customer Kit)	\$499

4.2. OpenManage Integration for VMware vCenter (OMIVV)

NOTE: OpenManage Integration for VMware vCenter (**OMIVV**) has been discontinued as of October 1st, 2023. Customers should transition to OpenManage Enterprise for VMware vCenter (**OMEVV**) which requires an OME Advanced Plus license; see Section 3.1 for details.

4.3. OpenManage Integration for ServiceNow

The OpenManage Integration with ServiceNow helps streamline IT service administration and reduce risk in your datacenter. The integration allows the automation of the service management workflow for your PowerEdge server infrastructure within the ServiceNow console.

Licensing - OpenManage Integration with ServiceNow requires that either one of the following licenses is loaded into the managed PowerEdge iDRAC:

- OpenManage Enterprise Advanced Plus license, OR
- OpenManage Integration with ServiceNow license.

Following are some more details about the licensing:

- Licenses are perpetual – there is no need to renew the licenses.
- Only those PowerEdge server devices that have either the OME Advanced Plus license or the OpenManage Integration with ServiceNow license loaded on their iDRAC are imported from the OpenManage Enterprise into the ServiceNow instance.
- 90 Day Evaluation licenses are available.

Note: The OpenManage Integration with ServiceNow requires the OpenManage Enterprise console.

Please refer to the **OME** section for more details on the OME Advanced Plus SKUs. Following are the SKU details for OpenManage Integration with ServiceNow license:

SKU	SKU Description	Price
OpenManage Integration with ServiceNow (POS)		
528-BFSL	OpenManage Integration with ServiceNow (14/15/16G)	\$99
OpenManage Integration with ServiceNow (POS)		
528-BFSJ	OpenManage Integration with ServiceNow, Customer Kit (12/13G)	\$99
528-BFSN	OpenManage Integration with ServiceNow, Customer Kit (14/15/16G)	\$99

5. OpenManage Enterprise Platinum Bundle

The Platinum License bundle has been discontinued with the launch of 16th Generation PowerEdge platforms. It is not supported on 16th Gen and later PowerEdge platforms.

6. Trial Licenses

To support evaluation, Dell offers 30-day trial licenses for iDRAC Enterprise, iDRAC Datacenter, OME-Modular, and CMC Enterprise, allowing users to explore their advanced feature sets. Additionally, some licenses, such as OpenManage Enterprise Advanced and Advanced Plus, come with a 90-day trial period.

Please note: Trial licenses can only be imported once per product. Any attempt to import an additional trial license will result in failure.

Important note regarding SEKM: The Secure Enterprise Key Manager (SEKM) does not offer a trial license. If the SEKM license expires and no full licensed version is available on the server, the data on the associated drive will become inaccessible.

See the Trial Licenses page for full details.

<https://www.dell.com/support/kbdoc/000176472>

7. Simplified Bulk APOS License Management

For customers purchasing Systems Management APOS licenses in volume, Dell provides **OpenManage Enterprise** and **My Account** tools to simplify the management, binding and installation of the licenses to the service tag in each iDRAC.

If direct internet connectivity is allowed from OME console:

Premium License enables value added, advanced lifecycle management including:

1. From OME main menu navigate to **Configuration -> Entitlements**
2. Select **"Connect to Dell Online"** -> **"Click here to authorize the connection"**
3. Authenticate using the OME Code and multi-factor authentication (MFA) by logging in with Dell credentials.
4. Verify the validation code matches the one displayed in OME, then click **"Activate Device"** to establish the connection between Dell My Account and OME.

OpenManage Enterprise "Entitlement" feature serves as a one-to-many license deployment and reporting tool for integrated Dell Remote Access Controller (iDRAC), OpenManage Enterprise Advanced licenses, Chassis Management Controller (CMC) licenses and additional licenses. The user can download, bind, deploy and backup:

- iDRAC 9 and iDRAC 10 licenses for PowerEdge servers.
- OpenManage Enterprise Advanced and Advanced Plus licenses.
- OpenManage Integration with Microsoft Windows Admin Center licenses.
- OpenManage Integration with ServiceNow licenses.

Additionally, the current SKUs are fully supported for APOS distribution and installation, ensuring a seamless experience for customers managing licenses at scale.

If direct internet connectivity is not allowed from the OME console:

Licenses can be imported manually using XML, ZIP and TAR file format.

This option is available under **Configuration -> Licenses -> Import** in OME. Once the file is imported, customers can select the licenses they wish to deploy.

To obtain the licenses, customers need to access [Dell My Account](#) and follow these steps:

1. Locate the entitlement via email sent to the customer or by navigating to **Software Licenses and Subscriptions** in the left hand menu of Dell My Account.
(Note - **Dell Digital Locker** functions have moved to **My Account**- more information can be found [here](#)).
2. Select **Software Licenses** or **Subscriptions**.

3. Execute a bulk bind.
4. Use the license file generated during the bulk bind process as input to OpenManage Enterprise under the **Licenses** tab.

When OME is running offline, you must first manually bind APOS licenses in Dell My Account before importing them.

For customers not using OpenManage Enterprise:

iDRAC licenses can be applied via direct XML import per controller or automated at scale using Redfish APIs and Server Configuration Profiles.

For more information on this please refer to - [Frequently Asked Questions About iDRAC Redfish](#)

SKU	SKU Description
528-BIYX	OME Advanced APOS Current and future platforms
528-BIYW	OME Upgrade Advanced APOS Current and future platforms
528-CTZF	APOS – OME-Advanced Plus license for iDRAC9 (Aug 2022)
634-BZIK	iDRAC Secure Enterprise Key Manager License APOS
528-BFSN	SNOW APOS (current and future platforms)
528-BFSJ	SNOW APOS Legacy platforms
385-BBKW	iDRAC9 Enterprise 14G APOS
528-CIBH	iDRAC9 Datacenter 14G APOS
385-BBPP	iDRAC9 Enterprise 15G APOS
528-CHZI	iDRAC9 Datacenter 15G APOS
528-CTIE	iDRAC9 Enterprise 16G APOS
528-CTIF	iDRAC9 Datacenter 16G APOS
528-CJIU	MSFT HCI Solutions (APOS) For AX node/S2D Ready Nodes
528-CJIV	MSFT WAC on PowerEdge Servers (APOS)
385-BBLB	iDRAC9 Express APOS – 14G
634-CSHX	iDRAC10 Enterprise APOS – 17G
634-CSHZ	iDRAC10 Datacenter APOS – 17G
634-CSGT	OpenManage Enterprise Advanced, Customer Kit APOS (17G+)
634-CSGV	OpenManage Enterprise Advanced Plus, Customer Kit APOS (17G+)
634-CSGS	OpenManage Enterprise Advanced Plus Upgrade, Customer Kit APOS (17G+)
528-CRUW	MX Management Module Advanced License, Customer install (APOS)
634-CYMW	Secure Enterprise Key Manager 3.0, Customer Install (APOS) – for iDRAC10
634-CZ XK	OME Integrated Rack 1 Year Subscription, Customer Kit (16G)
634-CZXF	OME Integrated Rack 3 Year Subscription, Customer Kit (16G)
634-CZXB	OME Integrated Rack 1 Year Subscription, Customer Kit (17G+)
634-CZXM	OME Integrated Rack 3 Year Subscription, Customer Kit (17G+)
634-CZ XJ	OME Integrated Rack 1 Year Subscription, Customer Kit – ARM-based Servers (17G+)
634-CZ XG	OME Integrated Rack 3 Year Subscription, Customer Kit – ARM-based Servers (17G+)

8. Technical support and resources

Understanding PowerEdge Server generations - [How to identify a Dell PowerEdge server generation](#)

The iDRAC support home page provides access to product documents, technical white papers, how-to videos and more -

[Support for Integrated Dell Remote Access Controller 9 \(iDRAC9\)](#)

[Support for Integrated Dell Remote Access Controller 10 \(iDRAC10\)](#)

<https://www.dell.com/support/kbdoc/en-tw/000348267/poweredge-support-for-integrated-dell-remote-access-controller-10-idrac10>

The OpenManage Enterprise support home page provides access to product information, white papers, how to videos and more - [Support for Dell OpenManage Enterprise](#)

Dell Technical Support - www.Dell.com/support

Trial Licenses - <https://www.dell.com/support/kbdoc/000176472>



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