

# Certificate of Registration of Quality Management System to ISO 9001:2015

The National Standards Authority of Ireland Inc. certifies that:

Dell Technologies One Dell Way Round Rock, TX 78682 USA

has been assessed and deemed to comply with the requirements of the above standard in respect of the scope of operations given below:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Additional sites covered under this multi-site certification are listed on the Annex (File No. 19.5000)

Geraldine LarkinChief Executive Officer Lisa Greenleaf Technical Operations Officer

Registration Number: 19.5000

Certification Granted: January 25, 2011 Effective Date: November 08, 2023 Expiry Date: January 24, 2026









# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

# Activity Location

Central Function, Design,
Development, Manufacture,
Procurement, Fulfillment, Delivery,
Sales, Service, Take-Back &
Recycling, Refurbishment, Supporting

Dell Technologies One Dell Way Round Rock, TX 78682

USA

Recycling, Refurbishment, Supporting File No.: 19.5000 Functions

Manufacture, Fulfillment, Delivery, Refurbishment, Service, Support

Dell Technologies

Dell Computadores do Brasil Ltda. (BRH1)

Av da. Emancipação, 5000

Hortolândia SP 13.184-654

Brasil

File No.: 19.5000/R1/A

Service, Support, Sales

Dell Computadores do Brazil Ltda.

Avenida Industrial Belgraf, 400

(Service and Support,

Sales/Marketing and CC)

Bairro Medianeira

Eldorado do Sul - CEP 92990-000

Brazil

File No.: 19.5000/R1/B

Service, Support, Sales Dell Inc.

Park Plaza Tower 1

Javier Barros Sierra 540, 10th Floor Santa Fe, Del. Alvaro Obregon

Mexico City, C.P. 01210

Mexico

File No.: 19.5000/R1/C



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
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Service, Support, Sales Dell Inc.

Area Especial Economica Panama – Pacifico

Avenida Bryant

Building No. 255, Arraijan

Panama City Panama

File No.: 19.5000/R1/D

Design, Development, Delivery, Dell Inc.
Sales, Fulfillment, Service, Support One Dell Way

Round Rock, Texas 78682

USA

File No.: 19.5000/R1/E

Sales, Service Dell Inc.

Federal Systems, L.P.

One Dell Way

Round Rock, Texas 78682

**USA** 

File No.: 19.5000/R1/F

Fulfillment, Delivery, Sales, Service,

Support

Dell Inc.

One Dell Parkway

Nashville, Tennessee 37217

USA

File No.: 19.5000/R1/L



#### **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
Accivity	

Service, Support, Sales Dell Inc.

Oklahoma Business Center - A & B

3501 S.W. 15th Street

Buildings A, B

Oklahoma City, Oklahoma 73108

USA

File No.: 19.5000/R1/M

Service, Support, Sales, Marketing Dell Canada

155 Gordon Baker Road

Suite 501

North York, Ontario M2H 3N5

Canada

File No.: 19.5000/R1/Q

Design, Development, Service,

Support

Dell International Services India, Pvt. Ltd. Dell Networking Research and Development

8th & 9th Floor

Altius/Fortius Block

Olympia Tech Park, Plot No:1

SIDCO Industrial Estate

Guindy, Chennai Tamil Nadu 600032

India

File No.: 19.5000/R1/T3

Sales, Support, Service Dell Inc.

7615 Smetana Lane

Eden Prairie, MN 55344-3712

USA

File No.: 19.5000/R1/Y



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
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Design, Development, Support Dell Inc.,

Dell Digital IT (DDIT)

401 Dell Way

Round Rock, TX 78682

**USA** 

File No.: 19.5000/R1/Z

Support Dell, Inc.

Del Mall Real Cariari

600 MTS N. Zona Franca America

Heredia, Costa Rica S.A. File No.: 19.5000/R1/GG

Design, Development, Customer

Service, Support

Dell Silicon Valley Design Center (SVDC) 5450 & 5480 Great America Parkway

Buildings 1 & 2

Santa Clara, CA 95054

USA

File No.: 19.5000/R1/JJ

Design, Development, Deploy, and

Support Security Software Products

Dell EMC

1225 Alma Road

Suite 160

Richardson, TX 75081

**USA** 

File No.: 19.5000/R1/LL

Design, Servicing, and Customer Support for Computer Storage

Products

Dell Inc.

176 South Street Hopkinton, MA 01748

USA

File No.: 19.5000/R1/MM



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
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Manufacture and Supply Dell Technologies

EMC Corporation

5800 Technology Drive

Apex, NC 27539

**USA** 

File No.: 19.5000/R1/QQ

Design, Development, Servicing and

Support of Storage Technology

**Products and Services** 

Dell Inc.

505 1st Avenue South Seattle, WA 98104

**USA** 

File No.: 19.5000/R1/UU

Manufacture and Supply Dell Technologies

EMC Corporation 50 Constitution Blvd Franklin, MA 02038

USA

File No.: 19.5000/R1/VV

Customer Service, Services, Solutions DELL EMC UTAH

13197 South Frontrunner Boulevard

11747 Lone Peak Pkwy #200

Draper, UT 84020

**USA** 

File No.: 19.5000/R1/XX



#### **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
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Service, Support, Sales, Marketing Dell N.V. BEWML164

Koningin Astridlaan 164

Equinox North 1780, Wemmel

Belgium

File No.: 19.5000/R2/A

Service, Support, Sales, Marketing Dell A/S

Arne Jacobsens Allé 15 -17

Copenhagen Denmark DK-2300

File No.: 19.5000/R2/C

Service, Support, Sales, Marketing Dell S.A. (France)

1 Rond Point,

Benjamin Franklin 34938

Montpellier 34000

France

File No.: 19.5000/R2/E

Service, Support, Sales, Marketing DELL EMC

80 Quai Voltaire Riverwest Building Bezons 95870

France

File No.: 19.5000/R2/F

Service, Support, Sales, Marketing Dell Gmbh

Unterschweinstiege 10 60549 Frankfurt am Main

Germany

File No.: 19.5000/R2/H



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The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
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Service, Support, Sales

Dell Halle GmbH

Raffineriestraße 28 06112 Halle (Saale)

Germany

File No.: 19.5000/R2/I

Design, Development, Service, Dell Products Unlimited Company

Support, Sales, Marketing The Campus, Cherrywood, Loughlinstown,

Dublin 18, Ireland

EIRCODE: D18 XP84 File No.: 19.5000/R2/J

Service, Support, Sales Dell Products Unlimited Company

Raheen Business Park

Limerick Ireland

File No.: 19.5000/R2/K

Service, Support, Sales EMC Computer Systems Italia S.p.A.,

Division of Dell Inc.

Dell Italian Services, Dell SpA

Via Giovanni Spadolini 5

Lombardia Milano 20141

Italy

File No.: 19.5000/R2/L



# **Scope of Registration:**

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Activity	Location
Accivity	

Service, Support, Sales Dell SAS

Shore12

Casanearshore Park 1100 Bd Qods Sidi Maarouf 20270 Casablanca

Morocco

File No.: 19.5000/R2/M

Service, Support, Sales Dell B.V

Transformatorweg 12

38-72 1014, AK Amsterdam

Netherlands

File No.: 19.5000/R2/N

Service, Support, Sales Dell AS

Lilleakerveien 2B, 0283

Oslo NO-0275 Norway

File No.: 19.5000/R2/O

Service, Support, Sales Dell Corporation Ltd

City Park

368 Alexandra Parade

Glasgow G31 3AU

United Kingdom

File No.: 19.5000/R2/R

Service, Support, Sales Dell s.r.o.

Fazulova 7 811 07

Bratislava, Slovak Republic File No.: 19.5000/R2/S



#### **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
2 1 C C 1 C J	

Service, Support, Sales Dell Computers S.A. (South Africa)

The Campus, Wembley Building, Ground Floor

Cnr Main and Sloan Streets

Bryanston 2021 Johannesburg South Africa

File No.: 19.5000/R2/T

Service, Support Dell AB

Frösundaleden 2B 169 26 Solna Sweden

weden

File No.: 19.5000/R2/U

Service, Support, Sales, Marketing Dell SA

Route de l'Aéroport 29-31

Case postale 216 1215 Genève 15 Switzerland CH-1215 File No.: 19.5000/R2/V

Service, Support, Sales Dell Computer S.A. / EMC Computer Systems

Spain S.A.U. Ribera del Loira 8 Madrid, 28042

Spain

File No.: 19.5000/R2/W

Service, Support, Sales Dell Corporation Ltd

Dell House 1st & 2nd Floor

One Creechurch Place London Ec3A 5AF United Kingdom

File No.: 19.5000/R2/X



#### **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
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Design, Development Dell Technology & Solutions Israel Ltd

7 Hamada Street Herzliya 46733

Israel

File No.: 19.5000/R2/Z

Sales Dell International Services S.R.L.

George Constantinescu Street,

No. 4B and 2-4 lot 2, Building B, District 2

Bucharest Romania

File No.: 19.5000/R2/BB

Manufacture, Fulfillment Dell Technologies

Dell Products (Poland) Sp. z.o.o.

Informatyczna Street No 1

92-410 Lodz

Poland

File No.: 19.5000/R2/DD

Manufacture and Supply Dell Technologies

**EMC Information Systems International** 

**Unlimited Company** 

Unit B IDA Industrial Estate

Ovens Co. Cork Ireland

File No.: 19.5000/R2/EE

Customer Support, Deploy Services

and Sales Operations

EMC2 Egypt Service Center Limited

El-Swedey Building North 90th St Plot No 39

5th District City Center

Cairo, Egypt

File No.: 19.5000/R2/II



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
Activity	Lucation

Design, Development, Customer Dell EMC Ireland COE Service, Support IDA Industrial Estate

Ovens

Co, Cork P31 D253

Ireland

File No.: 19.5000/R2/JJ

Customer Service, Support, Sales, EMC Computer Systems Italia S.p.A.,

Customer Care Division of Dell Inc.

Dell Italian Services, Dell SpA

Via Amsterdam, 125

00144 Roma

Italy

File No.: 19.5000/R2/KK

Sales, Customer Service Dell SA

EMC Computer Systems AG Hardturmstrasse Building 161

8005 Zürich Switzerland

File No.: 19.5000/R2/LL

Sales, Customer Service Dell III –

Comercio de Computadores, Unipessoal Lda

Lagos Park Edificio 5B, 3°, Andar 2740-298 Porto Salvo

Lisboa Portugal

File No.: 19.5000/R2/MM

Service, Support Dell Technology Products and Services

Single Member S.A. 90 Kifissias Avenue 15125 Maroussi

Athens

File No.: 19.5000/R2/NN



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
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Procurement, Tech Support, Dell Computer, spol. s r. o.

Maintenance V Parku 2325/16

148 00 Prague 11 - Chodov

Czech Republic

File No.: 19.5000/R2/OO

Service, Support, Sales Dell Australia Pty Limited

The Zenith

Tower A, Levels 1-5 821-843 Pacific Highway Chatswood, Sydney New South Wales

2067 Australia

File No.: 19.5000/R3/A

Design, Development, Support Dell International Services India, Pvt. Ltd.

Bagmane Parin, Katha No.65/2, Bagmane Tech Park, Byrasandra,

C.V. Raman Nagar, Bengaluru 560093

India

File No.: 19.5000/R3/B

Service, Support, Sales Dell International Services India Pvt. Ltd.

No.12/1,12/2A,13/1A Divyasree Greens

Challaghatta, Varthur Hobli Koramangala Inner Ring Road

Domlur Post Bengaluru 560071 File No.: 19.5000/R3/C



#### **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
Activity	Location

Manufacture, Delivery Dell Technologies

Dell International Services India, Pvt. Ltd.

M-4, SIPCOT Industrial Park

Sunguvarchatram Post, Sriperumbudur Taluk

Kancheepuram District Tamil Nadu 602106

India

File No.: 19.5000/R3/E

Service, Support, Sales Dell International Services India, Pvt. Ltd.

Vipul Tech Square, Golf Course Road

Sector - 43, Gurgaon Haryana 122 002

India

File No.: 19.5000/R3/F

Service, Support, Sales Dell International Services India, Pvt. Ltd.

Plot No. 42

Hitec City Layout Madhapur, Hyderabad Telangana 500081

India

File No.: 19.5000/R3/G



#### **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
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Service, Support, Sales Dell Technologies Japan Inc.

Miyazaki Customer Center Carino Miyazaki 5F

4-8-1 Tachibana-dori-Higashi

Miyazaki-shi Miyazaki, Japan

880-0805

File No.: 19.5000/R3/J

Customer Service, Delivery Service, Dell Technologies Japan Inc.

Customer Care, Inside Sales, Support Headquarters

Otemachi One Tower 17F 1-2-1 Otemachi, Chiyoda-ku,

Tokyo 1008159

Japan

File No.: 19.5000/R3/K

Customer Service, Delivery Service, Dell Inc.

Customer Care, Inside Sales Cyberjaya 1
Global Business Center

2900 Persiaran APEC

Floors 1-4

63000 Cyberjaya Selangor Darul Ehsan

Malaysia

File No.: 19.5000/R3/L



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
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Service, Support, Sales Dell Global Business Center Sdn. Bhd.

(742481-H)

Plot P27, Bayan Lepas Industrial Zone

Phase IV 11900 Bayan Lepas Penang Malaysia

File No.: 19.5000/R3/M

Service, Manufacturing, Fulfillment,

Delivery

**Dell Technologies** 

Dell Global Business Center SDN BHD (APCC)

Plot 76 Mukim 11

Bukit Tengah Industrial Park

14000 Bukit Mertajam

Pulau Pinang Malaysia

File No.: 19.5000/R3/N

Service, Support, Sales Dell International Services Philippines, Inc.

17th Floor World Plaza Building 5th Avenue Bonifacio Global City

Taguig City, 1634

**Philippines** 

File No.: 19.5000/R3/O

Service, Support, Sales Dell (China) Co., Ltd.

Beijing Branch

Unit 507, 5/F, Tower A Full Link Plaza No.18

Chao Yang Menwai Avenue

Beijing

China 100020

File No.: 19.5000/R3/P



#### **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

# Activity

#### Location

Service, Support, Sales

Dell (China) Co., Ltd. Dell (Xiamen) Co., Ltd.

Dalian Branch IC Building,

No. 56 Huoju Road, Hi-Tech Industrial Zone Dalian China 116023 File No.: 19.5000/R3/Q

Manufacture, Fulfillment, Sales, Service, Support

**Dell Technologies** 

Dell (China) Co. Ltd. (CCC2)
Dell (Xiamen) Co. Ltd. (CCC4)
Nos. 2388 & 2366 Jinshang Road
Information Photo-Electronic Park

Xiamen Torch Hi-Tech Zone

Fuiian

China 361011

File No.: 19.5000/R3/T



#### **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
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Dell (China) Co. Ltd (CCC5) Sales, Service, Support

> No. 613 Sishui Road Haicang Building #1

Wuyuan Bay

**Business Operation Center** 

Xiamen

China 361015

File No.: 19.5000/R3/U2

Design, Development, Service, Dell (Taiwan) B.V. Support

Taiwan Branch

No. 216 and No. 218, Sec. 2

Tun Hua S. Road

Taipei

Taiwan, R.O.C.

File No.: 19.5000/R3/V

Service, Support, Customer Care, Dell International Inc. (Korea) Sales

18F Gangnam Finance Center, 152 Teheran-ro, Gangnam-Gu

Seoul, Korea

06236

File No.: 19.5000/R3/Y

Design, Development, Service, Dell Global B.V. (Singapore Branch)

Support, Sales

Singapore Design Center

2 International Business Park The Strategy Tower 2, #01-34

Singapore 609930 File No.: 19.5000/R3/Z



#### **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

# **Activity Location**

Inside Sales, Deployment & Field Dell Corporation (Thailand) Co., Ltd. Services, Customer Care 22<sup>nd</sup> Floor Empire Tower

22<sup>nd</sup> Floor Empire Tower 1 South Sathorn Road Yannawa, Sathorn Bangkok 10120

Thailand

File No.: 19.5000/R3/BB

Manufacture, Fulfillment Dell Technologies

Dell (Chengdu) Company Limited

No. 800 Tianqin Road Hi-Tech Zone West

Chenadu

Sichuan 611731

China

File No.: 19.5000/R3/NN

Software Design, Service Support, HR

Facilities, Security, IT

Dell International Services India Pvt. Ltd. Bagmane World Technology Center – SEZ

Doddanekundi Village

Marathahalli Outer Rind Road

Bangalore 560 037 India

File No.: 19.5000/R3/SS



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
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Service Support, Facilities, Security, Dell International Services India Pvt. Ltd. 9th Floor, No.154/6, IT8 & IT-9, M/S

Qubix SEZ,

Rajiv Gandhi Infotech Park,

Hinjewadi Phase-1, Pune, Maharashtra

411 057 India

File No.: 19.5000/R3/TT

Design EMC Information Technology

Research & Development (Beijing) Co., Ltd. 7-8 & 19/F, Block D, Qidi Science Park, No.1

Zhongguancun East Road,

Haidian District, Beijing 100084

China

File No.: 19.5000/R3/VV

Software Design and Development EMC Information Technology

Research & Development (Chengdu) Co., Ltd.

7/F, Building C12 & 17-18F,

Building C11, Tianfu Software Park,

No.219 Tianhua Second Street, Hi-Tech Zone

Chengdu 610041

China

File No.: 19.5000/R3/YY



#### **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

# **Activity Location**

Design and Development, Sales, Support Services EMC Information Technology Research & Development (Shanghai) Co., Ltd. 3-5F, Building #1, KIC Plaza, No.234 2-3F, Building #2, KIC Plaza, No.252 2-3F, Building #5, KIC Plaza, No.316 5-6F, Building #6, KIC Plaza, No.433 Songhu Road, Yangpu District Shanghai, 200433

China File No.: 19.5000/R3/ZZ

Verified by: Technical Operations Officer