

Dell EMC Onsite Diagnosis Service



Save time and resources, let our experts handle onsite troubleshooting for you

Supplement your IT staff with Onsite Diagnosis

Let us handle hardware issues, so you can get back to your business

When you do not have the time, expertise or staff to troubleshoot and diagnose technical issues, just call Dell Technologies. We will dispatch a highly skilled technician, even to satellite locations, disconnected sites and traveling team members. Our technician will troubleshoot and diagnose the issue and handle replacement part dispatch, if necessary.

Our onsite technicians will work with Dell Technologies infrastructure solutions remote technical support to handle the following:

- Identifying hardware issues
- Troubleshooting with technical support
- Dispatching and replacing parts, if necessary
- Updating firmware and drivers, if necessary for part replacement

Key Features:

- Highly skilled Dell Technologies certified technicians
- Our technicians will come to you, even to satellite locations, disconnected sites, and traveling team members
- Expertise across server, storage, networking and converged infrastructure

Onsite Diagnosis Service



For more information contact your contact your Dell Technologies sales representative.