

# Forrester: 5 steps to transformation with Dell Technologies Unified Workspace

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From planning to development and implementation, Forrester provides a framework to help organizations accelerate the implementation of Dell Technologies Unified Workspace.

Based on the responses of IT pros with digital workspace knowledge, Forrester identified these five steps:

- 1** **Phase 1: Pre-planning**  
First, build a broad timeline and identify key digital workspace goals and how they map to financial outcomes. Consider employee needs, stakeholder goals and change management plans.
- 2** **Phase 2: Modern management readiness assessment**  
Make an honest assessment of your environment. Of the organizations surveyed, 51% are somewhere in between and utilize a mix of on-premises and cloud-based management.\*
- 3** **Phase 3: Infrastructure and business integration assessment**  
Proper integration of IT capabilities and business needs is key to ensuring the success of a digital workspace deployment. Forrester notes organizations with a virtualization strategy in place can likely adopt the digital workspace quicker than those with no strategy.
- 4** **Phase 4: Roadmap development**  
Based on the assessments above, develop a roadmap to determine immediate first steps, as well as the biggest challenges and the time length for each phase of the roadmap.
- 5** **Phase 5: Implementation and process automation**  
Three key steps include: modern management migration, process automation and digital workspace delivery and optimization. Then you can begin to optimize the digital workspace with end-user experience management.

## Shift your digital workspace transformation into high gear.

With the right technical support and a clearly defined roadmap, your organization can maximize its investment and implement Dell Technologies Unified Workspace faster than you might think. Simplify your PC lifecycle environment, create a modern digital workspace and give your employees a seamless, hassle-free experience from anywhere with our industry-leading IT, security and management expertise from Dell Technologies.

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