



Centerity CSM<sup>2</sup>

# Centerity End-to-End Solution for aloha<sup>®</sup>

80% of issues resolved automatically!



## Out-of-Box Auto-Remediations

- EOD incomplete
- Trans.log Corruptions
- Erroneous Stop File
- Terminal Boot Loop
- RAL Configuration Corruption
- Printer and Device COM errors
- EMV Pinpad Connection Errors
- EMV SAF files
- CMC XML and Agent repair
- EDC Batch settlement confirmation
- ATG Registration Issues
- BOH Service management
- Aloha Processes not running

## Aloha Monitoring

- Iber/IberQS
- APS/EDC
- Aloha Takeout
- Aloha Kitchen
- Command Center
- Aloha Transaction Gateway
- OrderPoint
- RAL
- Pulse
- Online Ordering
- *And many more*

## End-to-End Proactive Monitoring

- Early detection, alerting and remediation
- Historical data
- AI Anomaly detection

## Immediate Auto-Remediation

- Execute rapid remediation with no human intervention
- Leverage standard batch and PowerShell scripts

## Fast & Ease deployment

- CMC
- SCCM
- Ansible

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# Wall-to-Wall Monitoring, Auto-Remediation, and Asset Management for Hospitality



Ordering Kiosks | Electronic Signs | Point of Sales & Peripherals | Soda Dispensers | Smart Appliances | Store Network & Wifi | Back of Store Server | Security Cameras



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