

Dear Moogsoft Customer,

Today we announced that Moogsoft is now part of a broad and rich Artificial Intelligence for IT Operations Dell software-as-a-service suite called [APEX AIOps](#).

As such, we have renamed Moogsoft as **APEX AIOps Incident Management**

Moogsoft's new name reflects its rich AI-driven value and the additional value it will bring through integration with two other products in the new APEX AIOps suite:

- **Infrastructure Observability** (formerly named Dell CloudIQ), which assures Dell infrastructure health, cybersecurity and sustainability.
- **Application Observability**, which provides full stack application and infrastructure awareness to assure application availability and performance.

You can continue to get support and technical documentation here:

- <https://moogsoft.atlassian.net/servicedesk/customer/portals>
- <https://docs.moogsoft.com/>

Dell values your business and is committed to continuously enhance the renamed Moogsoft product, APEX AIOps Incident Management.

You can learn more about APEX AIOps at www.dell.com/apex-aiops.

Best regards,

Phil Tee
Vice President AIOps Strategy and Operations
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