



An all-inclusive monthly subscription to support and optimize your IT.



170% ROI over 3 years 4 hours

per month improved user productivity

# With Dell APEX Managed Device Service IT is simple.

Easily scale your new Dell devices with an all-inclusive monthly subscription designed to relieve the burden of day-to-day support and PC management.



# Relieve the burden of day-to-day support and PC management.



#### Team of IT experts

A highly skilled team of experts will keep your business' devices up-to-date and secure.

### Advanced security

Superior prevention capabilities to protect your business from cyber attacks and malicious activity.

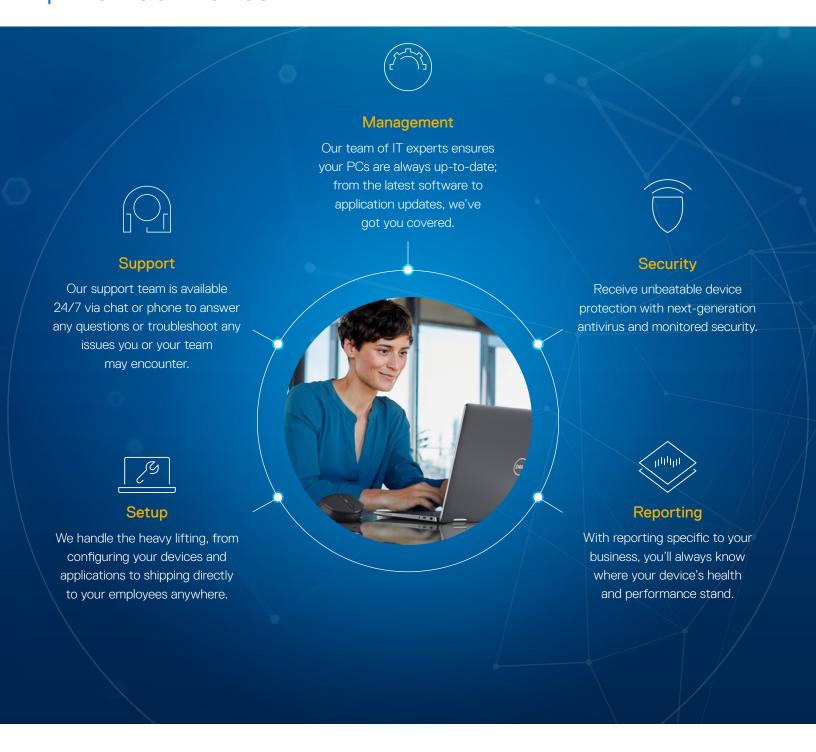
### 24/7 support

Whether in the office, at home, or on the go, your employees can rely on Dell to support their PC.

#### Monthly subscription

\$70 per device offers convenience and flexibility for your business with no hidden fees.

You can focus on what really matters, your business. We'll do the rest.



## All-inclusive subscription.

Features	Details
Setup	<ul><li>Device imaging and deployment</li><li>Application installation</li><li>Registration</li></ul>
Support	<ul> <li>24/7 priority access to technical support</li> <li>Support available anytime by chat, email, and phone</li> <li>Hardware and Dell comprehensive software support</li> <li>Accidental damage</li> <li>On-site or mail-in repair after remote diagnosis</li> <li>Proactive issue resolution with automated detection, case creation, and support</li> </ul>
Management	<ul><li>Device patches and updates (operating system, driver, BIOS)</li><li>Application updates</li></ul>
Security	<ul> <li>Next generation antivirus</li> <li>Control and monitor all USB devices connected to your PC</li> <li>Firewall management</li> <li>Automated virus and malware removal</li> <li>Device encryption</li> <li>Enforcing security best practice policies</li> </ul>
Reporting	<ul> <li>Subscription status</li> <li>Device health and performance</li> <li>Security and application compliance status</li> <li>Feedback collected from staff</li> <li>List of support cases opened and completion status</li> </ul>
Tech Coach	With a Dell APEX Managed Device Service subscription, a Dell Tech Coach can answer IT-related questions regarding PC lifecycle management, security, data management, software, and application setup.

Get started today →