

## Dell ProSupport Suite and Dell Premium Support Collaborative Assistance

Dell and/or Dell EMC assists with troubleshooting third-party hardware and software across your enterprise and end-user environments.

### Manufacturer / Partner

4ward	China Standard Software	IBM
6wind	Cisco	Impulse
Ace Data Recovery	Citrix	Inseego
ADVA Optical Networking	Cloudera	Intel Corporation
Aerohive	Commvault	Invincea
Amazon	CoolIT	IP Infusion
Amulet Hotkey	Cumulus Networks	Jabra
APC	Cycle Computing	Kroll OnTrack
Apstra	Cylance	Liqid
Arcastream	DataCore	LSI
Arista	DataDirect Networks (DDN)	Malong
Aruba Networks	Dorado	Medical Information Corp.
Aster Data	DriveSavers Data Recovery	Mellanox
ATTO Technology	ELSA (Japan only)	Microsoft
AudioCodes	Emulex	Morphlabs
Avocent	Epson	Myricom
Blue Data	F5	Networld (Japan only)
Bright Computing	Fusion-IO	Nexenta
Brocade	Google	Nuance
Bull Atos Technologies	Grau Data	Nutanix
Canonical	HMS	nVidia
Chelsio Communications	Huarui	Oracle

Pensando  
Pentaho  
Pivotal  
Platform Computing  
Pluribus  
PTC  
Qlogic  
QNAP  
Quantum  
Rackspace  
Red Hat  
SanDisk  
SAP<sup>1</sup>  
Scality  
Silicom  
Silver Peak  
Software AG  
Solarflare  
Splunk  
StackIQ  
Stratus  
SUSE  
Symantec

Thales  
ThinkParq  
ThinLaunch  
Unicon/eLux  
Unidesk  
VeloCloud

1. Customer must initiate case with SAP directly. SAP initiates collaboration requests with Dell and/or Dell EMC.

Customer equipment and devices must be covered by manufacturer's warranty or customer provided maintenance contract for Dell to engage with third-party vendor and to qualify for Dell collaborative assistance. Collaborative partners are subject to change without notice. Not all regions, products, and versions may be included in the scope of collaborative assistance. Product and service availability vary by country. Contact Dell for more information.