

Dell Extended Battery Service

Commercial Customers



Eliminate unexpected downtime and cost with worry-free battery protection

Don't risk a lapse in battery protection for any Dell PC in your fleet. Purchase Extended Battery Service with any support offer and add battery coverage through the end of Year 4 of system life.*

A reliable solution when your end users need it

Batteries chemically degrade over time. Extended Battery Service eliminates unexpected costs and delivers predictable, efficient resolution for battery issues.



Reduce time and hassle spent on investigating or ordering a replacement battery



Improve the life and performance of your fleet by using Dell certified parts



Keep battery coverage aligned with support coverage to manage your fleet more efficiently



Ensure environmentally responsible disposal of returned batteries (where available)

Extended Battery Service is available for purchase with your hardware purchase or within the first year of use (from ship date) on select Dell PCs with integrated or removable batteries, standard or long life cycle.*

Add coverage to ensure optimal battery performance

Extended Battery Service covers batteries through Year 4 of system life. If the primary battery experiences an issue, including failure due to normal wear, Dell provides one replacement battery during the extended term of the contract. The service is complete after a battery replacement is received or the contract period expires.

For more information, contact your Dell representative.

*Product and service availability varies by country. For more information, visit www.Dell.com/ServiceDescriptions and www.dell.com/warranty.

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