

Dell Technologies Global Operations

An innovative organization transforming
the future of supply chain

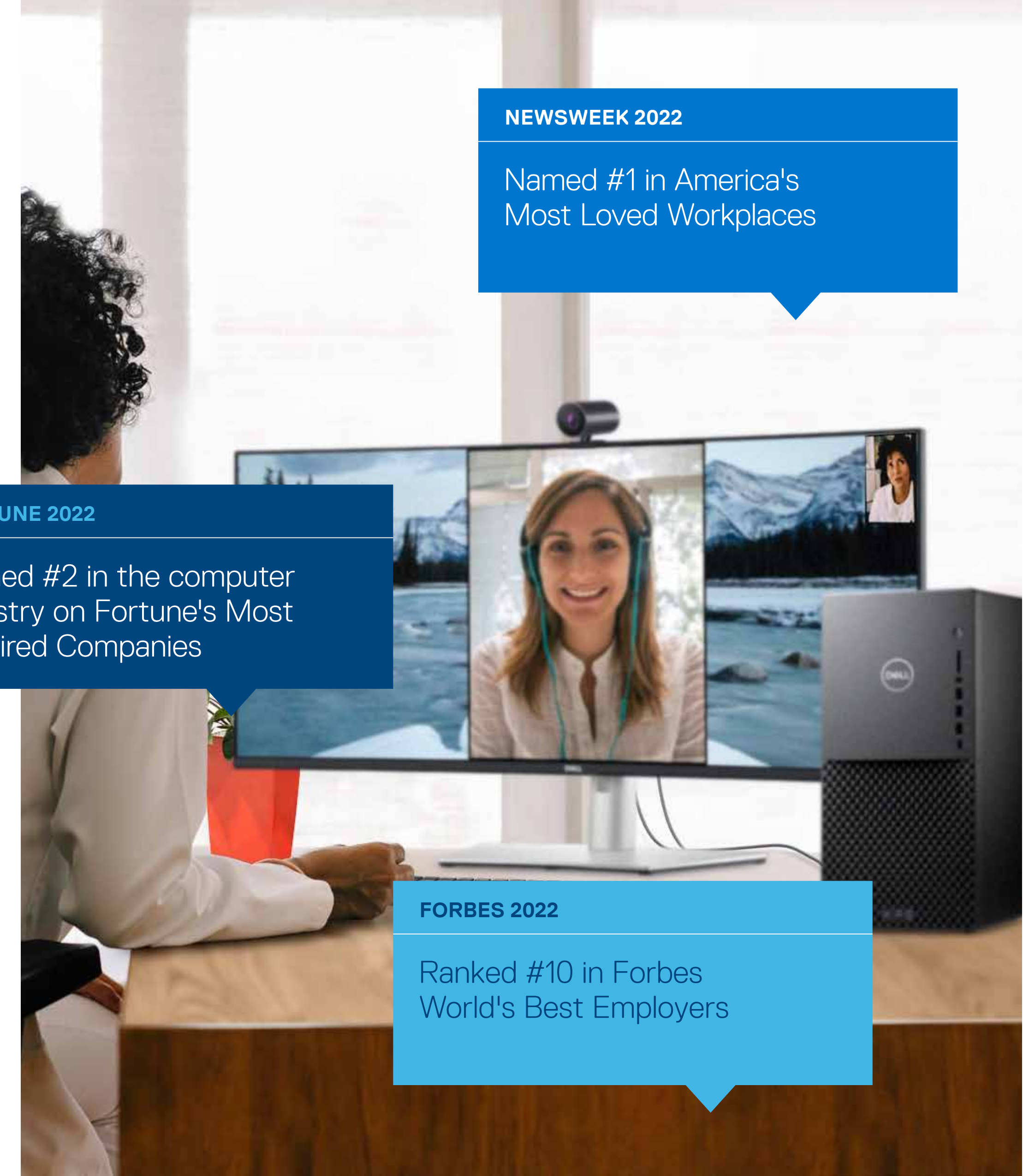


ABOUT DELL

This is Dell

Welcome to Dell Technologies. We create technologies that drive human progress. We believe everybody should have easy access to the best technology anywhere in the world.

We are a diverse team with unique perspectives. We are united in our purpose, our strategy, and our culture. Powered by a workforce that values and celebrates different backgrounds, we create solutions that harness and amplify technology in the most meaningful ways.



NEWSWEEK 2022

Named #1 in America's
Most Loved Workplaces

FORTUNE 2022

Named #2 in the computer
industry on Fortune's Most
Admired Companies

FORBES 2022

Ranked #10 in Forbes
World's Best Employers

Our Culture Code

At Dell, we believe our culture and values are differentiators. “How We Win” is not just the name of our Code of Conduct. It reflects the high standards we set for ourselves.



Customers

We believe our customer relationships are the ultimate differentiator and the foundation for our success.



Winning Together

We believe in and value our people. We perform better, are smarter, and have more fun working as a team than as individuals.



Innovation

We believe our ability to innovate and cultivate breakthrough thinking is an engine for growth, success, and progress.



Results

We believe in being accountable to an exceptional standard of excellence and performance.



Integrity

We believe integrity must always govern our fierce desire to win.

Our Experience

Our People Philosophy is giving everyone what they need to find success while supporting them at every step of their career with us.

Achievement



Opportunities that recognize and reward drive and that inspire personal and professional growth.

Balance



Respect for a full and fulfilling life, and not just a full and fulfilling career.

Connection



Personalized experiences that encourage relationships and reflect the digital transformation we are bringing to the world.

Diversity & Inclusion



A culture that enables everyone to rise to their full potential and creates an accessible workplace for all.

Driving greater impact

Our purpose is to create technologies that drive human progress. Our commitment to environmental, social and governance is our purpose in action.

We will use the industry's broadest and most innovative technology and services portfolio combined with our people, partnerships and global reach to deliver positive business and societal impact for everyone.

Advancing Sustainability



Cultivating Inclusion



Transforming Lives



Upholding Trust



About Global Operations

An innovative organization transforming the future of supply chain

We operate one of the largest end-to-end supply chains in the world.

Through innovation and operational excellence, we help Dell grow and win.

We lead a diverse and inclusive workplace dedicated to doing its best work and driving success for our customers, our company, and our communities.

Our team operates with a proactive mindset and demonstrates strong leadership qualities. We thrive on collaboration, and our dedication to perpetual learning and innovative problem-solving drives us forward.

I've worked on **three continents**, led **multiple projects**, and **influenced** a Fortune 500 supply chain. Each day I **solve** large-scale supply chain challenges, communicate with customers, and **inspire** team members. I am now leading a team and working as an **expat in Europe**. The opportunities to stretch and succeed professionally are unparalleled.

Diane Z.
Senior Manager

We are known for our expertise



In 2022, we were recognized as a Gartner Global Top 25 Supply Chain



We ship two units every second, which is 179K orders a day.



Our products fill ~three 747 jumbo jets every day.



Used over 39 million kilograms/ 86 million pounds of sustainable materials in our products and packaging in 2022.

Innovation is how we lead the way

We have a long history of innovation. We pioneered the direct model early on and continue to evolve to support Dell's transformed business model, offerings, and digital transformation.

We are digitizing our supply chain and creating groundbreaking solutions to extend our position as the most trusted, responsible, and resilient high-tech supply chain.

This journey will enable superior outcomes, faster decision-making, and create a better experience for our customers.

Join us in transforming the future!

40
DATA
SCIENCE
MODELS
OPTIMIZING
DECISIONS

35
DIGITAL
TOOLS

12K+
WORK HOURS SAVED
THROUGH AUTOMATION
PER WEEK

My three years with the Engineering team supporting the manufacturing and engineering of server technology have been my **catalyst for growth**. I have had four roles, and each provided me with **opportunities to innovate**. Whether I am building data-flow processes, combating volatile organic compound emissions or redesigning our servers for optimal manufacturability.



Jordan T.
Design for
Excellence Engineer

Our Digital Transformation journey



Digitizing the core with digital tools and automation



Re-engineering core processes with low code and rapid prototyping



Creating a transparent intelligent supply chain eco-system with real-time visibility

Sustainably moving forward

Powered by innovation we aim to protect and enrich our planet, drive even better conditions for those who make our products, and reduce our environmental impact.

In Global Operations, sustainability is a necessity.



Today **94.5% of all our packaging** is made from recycled or renewable material.



39.2M plastic bottles kept out of the ocean since 2019 (based on a plastic half liter bottle).



59% of electricity used in our facilities is from renewable sources.

Growing your career

We are committed to the growth of our team members and helping them develop a career that inspires them.

Our culture enables you to thrive and realize your full potential no matter where you are in the world. You will build strong networks, gain critical experiences, and develop future skills through:



Internal
Mobility



Career
Planning



Regular
Feedback



Development
Programs

In addition, our unique development programs help you grow your entrepreneurial spirit and develop supply chain and leadership skills through practical experiences and rotation.

Our development programs
empower and inspire team members
to **personalize their careers**



In the past four years within Global Operations at Dell, I have been able to participate in two development programs, kicked off my career by successfully growing through five different jobs, and made numerous friends along the way. I feel very fortunate to be able to continue my journey at Dell Technologies by being part of GO.



Paulina P.
Team Lead

See where the next step can take you



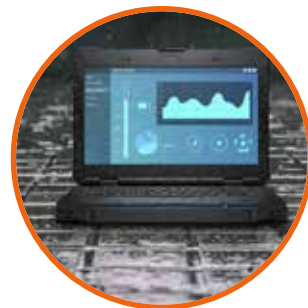
Supply Chain Planning

Orchestrate strategies between demand planning and supply to meet our customers’ requirements. This team collaborates with stakeholders to anticipate and navigate materials shortages through sales and operations planning, forecasting, scenario planning and advanced analytics.



Procurement

Drive strategic engagements and innovation with partners and suppliers. Lead sourcing strategies and supplier selection across various commodities. Ensure the quality of suppliers and materials meets our high standards.



Manufacturing Operations

Optimize and drive efficiencies of our cutting-edge technology products for order delivery. These teams innovate at all facets of our operations. Leveraging automation and advanced technology to deliver the best quality for our customers.



**Global Fulfillment
Logistics and Trade**

Play an instrumental role in ensuring our customers receive the correct product, damage-free and on time. With state-of-the-art technology, this team operates a comprehensive global transportation network enabling Dell to do business in 180+ countries.



Supply Chain Assurance

Be part of a team that delivers a trusted supply chain. Engage with suppliers and cross-functional teams to resiliently adapt to global uncertainty. Guard against security threats, exceed standards for social and environmental responsibility, and support diverse-owned businesses.



Data Analytics and Automation

Re-imagine the digital future of Dell’s supply chain. This team experiments and innovates by leveraging our expertise in data, technology, and critical partnerships to solve business problems and enable superior outcomes and faster decision-making.



Engineering

Partner with product teams to design process engineering and inspection tests to hold operations and key suppliers accountable for ensuring high-quality products are built in the factories before shipment.

Dell Technologies Global Operations

Join our team at
[Jobs.Dell.com](https://www.dell.com/work)

