Meet SupportAssist

YOUR PERSONALIZED PC SUPPORT EXPERIENCE

SupportAssist for Home PCs

Find Your Dashboard
You can find your SupportAssist dashboard by searching "SupportAssist" in your Windows start menu. SupportAssist for Home PCs is factory installed on most systems leaving the factory. Chances are, you've already got SupportAssist doing its magic in the background.

Explore your benefits at Dell.com/SupportAssist.

Confirm Your Info
Use your Dell My Account credentials to sign in or create an account. Ensure your contact information is up to date in case we need to get in touch or mail replacement parts.

Your Personalized Dashboard
Now that you know how to access SupportAssist and have set up your profile and confirmed your contact information, let's take a moment to understand your dashboard.

Explore our resources
Want to learn more about how SupportAssist keeps your PC updated and healthy? Explore the content we've curated just for you:

For supported system and requirements, please refer to our user guide (SupportAssist for Home PCs version for personal use) and select supported PCs.

Proactive and predictive capabilities depend upon your active service plan and Dell Technologies business rules. For Premium Suite for PCs capabilities view the user guide and select SupportAssist capabilities and Dell Services plans.

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Watch the Getting Started Video

Review guides for release information and more user help.

Learn more about SupportAssist

Want some extra support?
Our Premium Support Suite gives you extra peace of mind with enhanced coverage options, including:

• Remediate PC when failure to boot-up
• Critical updates provided by Dell
• Optimized PC performance
• Proactively detects and resolves issues
• Results inPlatform before they start
• Datasets and diagnostics from offline analysis
• Software and parts diagnosis and replacement by hardware technical support

Explore Premium

Want to fully understand the breadth of capabilities you get with SupportAssist?

Check out our FAQ

SupportAssist for Home PCs

New to SupportAssist for Home?
Let's get started:

PRO TIP
Setting up your new Dell PC for the first time?
Dell Migrate can help you transfer your files and settings to your new PC and securely erase data from your old one. Once purchased, access this tool from your SupportAssist dashboard.

Learn how to get started with Dell Migrate

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Explore Premium

Optimize Network
SupportAssist keeps your active applications running at optimal capacity so you never miss a beat.

Scan Hardware
Let SupportAssist proactively scan your PC's hardware to predict issues before you even notice them.

Remove Viruses
In addition to any malware software you may add to your PC, SupportAssist also scans to protect your system from any unwanted viruses or malware.

Explore our FAQs

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