Certified technical experts help design and drive specific outcomes that improve processes and accommodate business growth

Directed by you, certified technologists with validated expertise and skills act as an extension of your IT staff, enabling you to realize the full value of your digital environment.

From help with design and architecture of new platforms and facilitating adoption of new technology, to introducing operational process improvements and sharing best practices, experts are dedicated to the unique needs of your business. With specialization across a variety of objectives to help you drive targeted transformation outcomes across a variety of business objectives.

- Multi-Cloud
- Applications & Data
- Resiliency & Security
- Modern Workforce
- Program Management

Offered Onsite or Remote, with 1-week minimum duration
Certified experts drive business outcomes throughout the lifecycle

Resident experts for business outcomes

### Potential roles of the resident

- Help with design, architecture and adoption of new platforms
- Facilitate transition to new technology
- Manage critical project activities and tasks
- Backlog planning, prioritization and execution
- Process implementation
- General system administration
- Configuration and implementation of features and functionality
- Operational process improvements
- Enhance and operate technology including integration with automation tools & techniques
- Share best practices

### Potential outcomes and values

- Faster transition and maximized value of new technology
- Greater agility and cost benefits of new technology
- Increased efficiency, reduced complexity
- Enhanced actionable insights from data
- Increased resiliency and minimized security risks
- Improved workforce productivity, innovation and satisfaction
- Enhanced cloud application productivity

For more information visit [DellTechnologies.com/Residency](https://DellTechnologies.com/Residency) or contact your Dell Technologies representative.