

Maximize your hardware and software investment from day one



Fuel innovation with the time and money saved using expert deployment services

ProDeploy

Dell EMC experienced, certified engineers get new technology up and running fast

Integrating new technology into your data center can divert focus from the business and delay the real benefits of your IT transformation. With Dell EMC driving deployments, you are free to focus on what matters most to your core business. ProDeploy helps to minimize risk, ensure the best performance from your technology, and free up valuable resources.

Dell EMC Project Managers serve as a single point of contact to plan and execute your deployment. To prepare for the deployment, we conduct a site readiness review and implementation planning. ProDeploy provides full service installation and configuration of both hardware and system software by certified deployment engineers. System testing, validation and full project documentation with a knowledge transfer complete the process.

The benefits extend long after deployment is complete. Systems deployed by Dell EMC experts have up to 49% fewer Technical Support calls within the first 90 days versus self-installed systems¹.

Dell EMC can handle deployments with ease

- Single point of contact for project management
- Implementation planning
- 24x7 onsite hardware installation
- 24x7 remote install and configure system software
- Project documentation and knowledge transfer

Benefits:

- Minimize implementation risk
- Get more performance from fully enabled hardware and software
- Bridge efficiently to technical support with lower risk of downtime

ProDeploy is only part of the story

From the edge to the core to the cloud, trust Dell EMC to lead projects from planning through hardware and software installation, configuration and complex integrations. Our complete suite of deployment services and professional certifications help you accelerate innovation and achieve business outcomes today and tomorrow.

Three simple choices that accelerate technology adoption

ProDeploy Plus, the most complete server, storage, data protection and networking deployment offer available in the market today. ProDeploy Plus delivers localized and personalized expert installation, configuration, and multi-vendor networking integration services.

Basic Deployment can free up your resources to innovate through consistent hardware installation, during business hours, by experienced technicians including onsite packaging materials disposal.

Training and Certification helps individuals gain greater deployment expertise and industry recognition through training and testing.

Additional Deployment Time

ProDeploy Plus, ProDeploy or Basic Deployment are designed to fit most new technology installations. When the deployment need is greater in length, complexity or scope, choose Additional Deployment Time to reach success with blocks of remote or onsite assistance. Additional Deployment Time can extend the time and scope of the ProDeploy Suite or be used stand alone to fit a custom deployment need.

Dell EMC looks after your deployment projects, so you can look after your business and drive rapid adoption of your digital technologies.



Experts

- **55K** technical service professionals
- Access to **consistent**, single-source expertise
- Over **95%** Customer Satisfaction



Insights

- Reduced hands-on time for in-house admins by up to **92%**¹
- Up to **66% faster** with deployment¹
- **Best-in-class** processes based on **30+** years of experience



Ease

- Up to **49% fewer technical support calls**²
- **87%+ faster** on VMware
- Deployment services in **118** countries

For more information, visit us online at Dell.com/ProDeploy

¹Source: Based on "Bring new systems to production readiness faster and with less effort from in-house administrators", a Principled Technologies Test Report commissioned by Dell, February 2017. Full report found here: <http://facts.pt/YU95pg>

²Based on a July 2017 internal analysis of support data from Feb. 2016 through June 2017 for Dell PowerEdge, Dell Networking, and Dell SCv/PS/PowerVault Storage devices. Actual results may vary.