Getting a new PC doesn’t have to be daunting.

Getting a new PC set up can be intimidating. Usually when setting up a new device, the end user needs to wait for IT or go it alone. With Dell, we can assist remotely or onsite giving peace of mind that it’s going to be done right.

Using PC Setup Assistance from Dell, we can transfer data files, OS settings, load software and configure internet settings. Dell offers unlimited data transfer to help simplify PC installations and fit your IT needs.

For IT administrators deploying and integrating, new computer systems doesn’t have to be time consuming or staff intensive. We provide the expert knowledge and resources needed to get your new systems up and running quickly. Let us handle the tedious tasks and minimize disruption to your daily operations. We give you the flexibility to schedule what works best for you and your end users.

You can count on Dell to become productive easier and faster. Accelerate the transition to new Dell systems for your employees using Dell’s PC Setup Assistance.
Client Installation Services

We understand the landscape for getting new devices set up has changed, so we offer:

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<th>Activity</th>
<th>Description</th>
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| **Remote PC Setup Assistance** (via phone or chat) | Remote Assistance with Setup and Connectivity:  
- Unbox, set up a new device and connect peripherals (like display, keyboard, mouse)  
- First boot and log-on using user ID and password  
- Connect to the internet/network or join the domain/enterprise enrollment  
- Connect to or setting up email  
Remote Assistance with Data, Settings and Software:  
- Transfer data files from one device to another or the cloud  
- Migrate user accounts, including: OS settings and configuration settings for Internet Explorer INI, and data files  
- Load software applications you may need |
| **Onsite PC Setup Assistance** | Onsite PC setup:  
- Unbox, plug new product into existing power and network jacks  
- Connect peripherals including mouse, keyboard, and display  
- First boot and log-on using user ID and password  
- Connect to the internet/network or join the domain/enterprise enrollment  
- Connect to or setting up email  
Data Transfer and Software Installation:  
- Transfer data files from one device to another or the cloud  
- Migrate user accounts, including: OS settings and configuration settings for Internet Explorer, INI, and data files  
- Load software applications you may need |
| **Other Services** | Help with:  
- Network or shared devices, such as a group printer  
- Internal components like more memory  
- Operating System upgrades  
- Time with our technician for other PC related activities |

For more information contact your representative.

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