

Take the guesswork out of employee experiences

Dell Employee Experience Measurement Services



Deliver personalized experiences that enable productivity

Knowledge is power, especially when it comes to giving your employees the tools they need to succeed. Without understanding what's working and what's not, IT investments can fall short, leaving critical gaps unaddressed. This can lead to frustrated employees, inefficiencies and a drop in productivity. Gaining the right insights ensures your technology supports your workforce effectively and helps them thrive in today's fast-paced work environments.

Dell Employee Experience Measurement Services provide visibility of the experiences your employees face day-to-day, offering a strategic, data-driven approach to improving your workplace technology. By identifying inefficiencies, optimizing usage and addressing pain points, these services enhance the overall digital experience for employees. The result is a more productive, engaged workforce empowered to do their best work and drive success for your organization.

Drive measurable results with Dell expertise

Dell Employee Experience Measurement Services leverage our own best practices and advanced methodologies to help organizations optimize workforce experiences, boosting productivity, satisfaction and efficiency while eliminating IT guesswork.

Why employee experience matters:

- ✓ Aligning technology investments with employee needs helps avoid wasteful IT spending
- ✓ Positive employee experiences can improve retention and reduce costly turnover
- ✓ Seamless experiences enable employees to focus on meaningful work, driving productivity and satisfaction
- ✓ Exceptional employee experiences contribute to better business outcomes, including higher customer satisfaction and increased innovation



Align investments to usage and save costs



Resolve IT issues proactively for employees



Leverage analytics to improve IT efficiency



Tailor technologies and IT services to boost productivity

Employee Experience Measurement Services

Understand your workforce better to prioritize investments and align IT with business goals.

- ✓ **Sentiment Analysis:** Use surveys and AI-powered analysis to understand employee satisfaction with IT services.
- ✓ **Device Insights:** Leverage real-time device telemetry and AI-enabled insights to identify underperforming systems and prevent bottlenecks.
- ✓ **Tailored Recommendations:** Gain improvement recommendations based on in-depth analysis of your employee experience scores.
- ✓ **Visual Dashboards:** Visualize and interpret experience data through intuitive, best-in-class platforms.

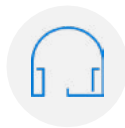
Dell Digital Employee Experience Services

Dell offers a full suite of Digital Employee Experience services designed to empower your workforce and drive exceptional business outcomes. Ask your Dell sales representative about:

- ✓ Digital Employee Experience Advisory & Subscription Services
- ✓ Employee Persona Services
- ✓ Employee Experience Platform Implementation Services
- ✓ Adoption & Change Management Services



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