

# Precision 7770

## Technical Guidebook

## Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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# Views of Precision 7770

## Right



### 1. SD-card slot

Reads from and writes to the SD card. The computer supports the following card types:

- Secure Digital (SD)
- Secure Digital High Capacity (SDHC)
- Secure Digital Extended Capacity (SDXC)

### 2. Universal audio jack

Connect headphones or a headset (headphone and microphone combo).

### 3. USB 3.2 Gen 2 Type-C port with DisplayPort alt mode

Connect devices such as external storage devices, printers, and external displays. Provides data transfer rate of up to 10 Gbps.

Supports DisplayPort 1.4 and also enables you to connect an external display using a display adapter.

**NOTE:** A USB Type-C to DisplayPort adapter (sold separately) is required to connect a DisplayPort device.

### 4. USB 3.2 Gen 1 port with PowerShare

Connect devices such as external storage devices and printers.

Provides data transfer speeds up to 5 Gbps. PowerShare enables you to charge your USB devices even when your computer is turned off.

**NOTE:** If your computer is turned off or in hibernate state, you must connect the power adapter to charge your devices using the PowerShare port. You must enable this feature in the BIOS setup program.

**NOTE:** Certain USB devices may not charge when the computer is turned off or in sleep state. In such cases, turn on the computer to charge the device.

### 5. Security-cable slot (wedge-shaped)

Connect a security cable to prevent unauthorized movement of your computer.

# Left



## 1. Power-adapter port - 7.4 mm

Connect a power adapter to provide power to your computer and charge the battery.

## 2. Network port

Connect an Ethernet (RJ45) cable from a router or a broadband modem for network or Internet access, with a transfer rate of 10/100/1000 Mbps.

## 3. HDMI 2.0a port (integrated graphics)/HDMI 2.1 port (discrete graphics)

Connect to a TV, external display or another HDMI-in enabled device. Provides video and audio output.

## 4. USB 3.2 Gen 1 port

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

## 5. Thunderbolt 4 ports with USB Type-C

Supports USB4, DisplayPort 1.4, Thunderbolt 4 and also enables you to connect to an external display using a display adapter. Provides data transfer rates of up to 40 Gbps for USB4 and Thunderbolt 4.

**NOTE:** You can connect a Dell Docking Station to the Thunderbolt 4 ports. For more information, search in the Knowledge Base Resource at [www.dell.com/support](http://www.dell.com/support).

**NOTE:** A USB Type-C to DisplayPort adapter (sold separately) is required to connect a DisplayPort device.

**NOTE:** USB4 is backward compatible with USB 3.2, USB 2.0, and Thunderbolt 3.

**NOTE:** Thunderbolt 4 supports two 4K displays or one 8K display.

## 6. Smart card reader

# Top



## 1. Power button with optional finger print reader

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

Press to put the computer in sleep state if it is turned on.

Press and hold for four seconds to force shut-down the computer.

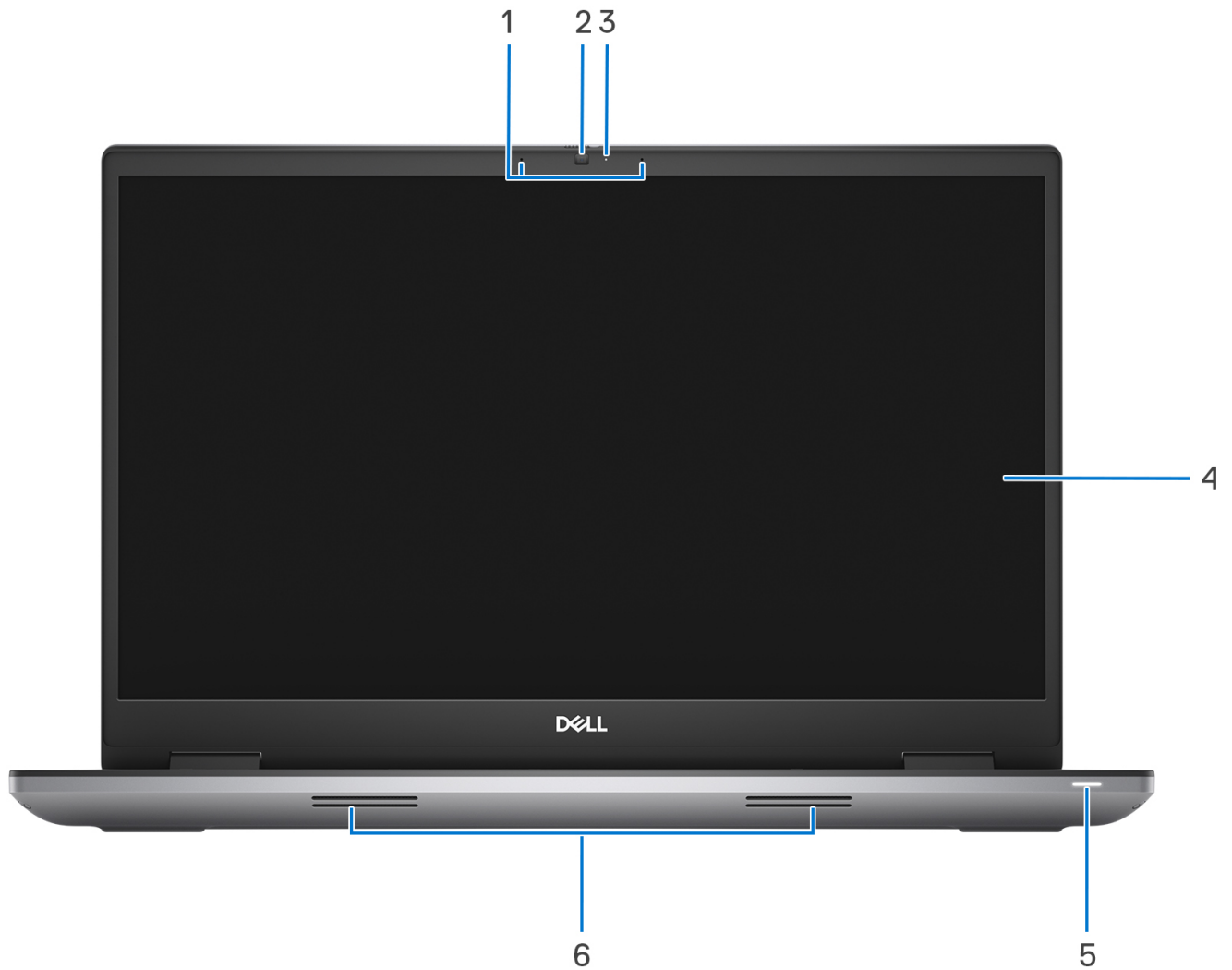
Press and hold for 25 seconds to force Real Time Clock (RTC) battery reset.

## 2. Keyboard

## 3. Precision touchpad

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two fingers tap to right-click.

# Front



**1. Microphones**

Provides digital sound input for audio recording, voice calls, and so on.

**2. RGB-infrared camera**

This combined camera supports both infrared Windows Hello facial recognition and standard RGB imaging for photos and videos.

**3. Camera-status light**

Turns on when the camera is in use.

**4. LCD panel**

Provides visual output to the user.

**5. Power-status light**

Indicates the power state of the computer.

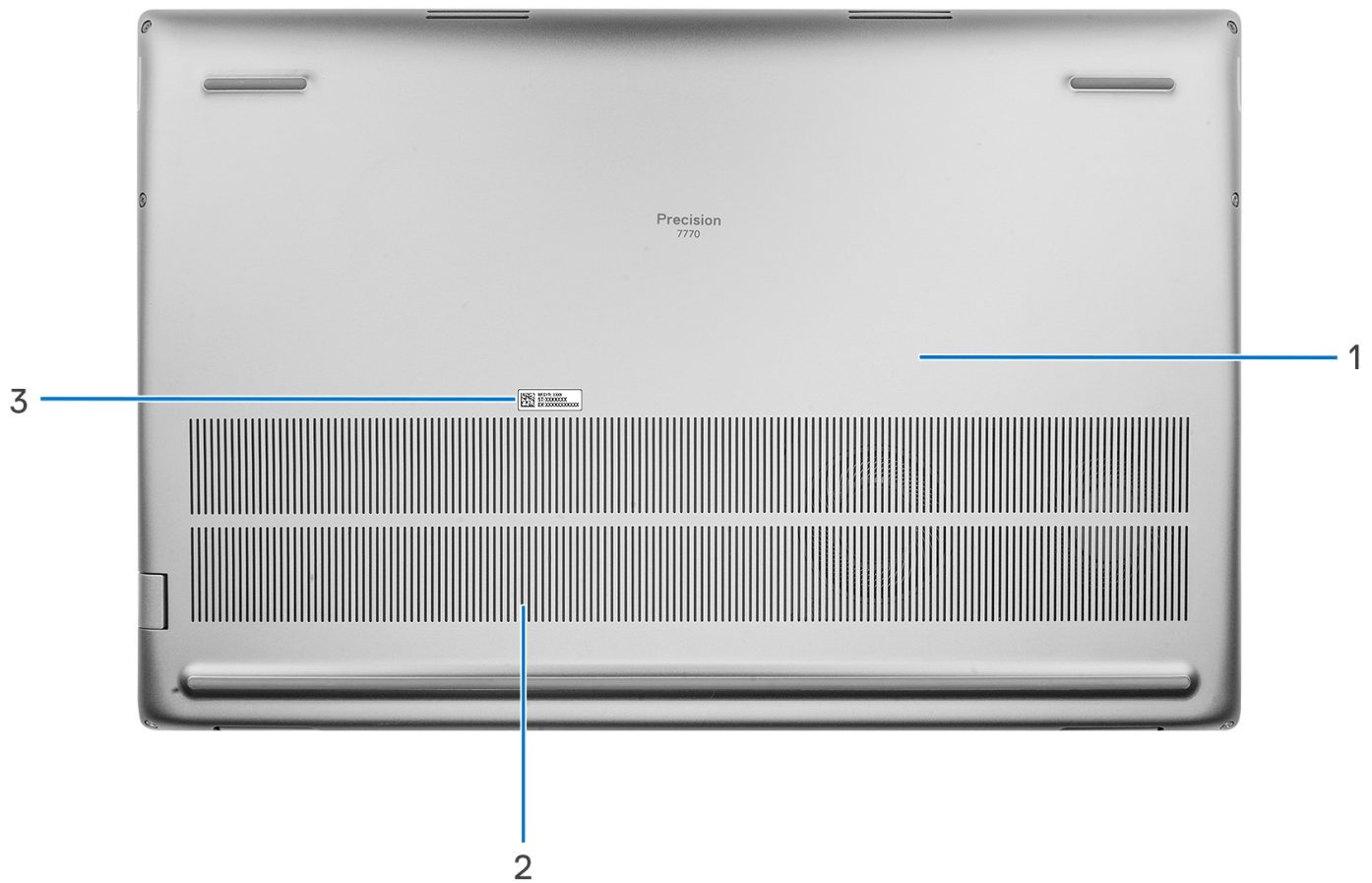
White light—Power adapter is connected and the battery is charging.

**6. Speakers**

Provide audio output.



# Bottom



- 1. **Base cover**
- 2. **Air vents**

Air is blown out by the internal fans through the air vents.

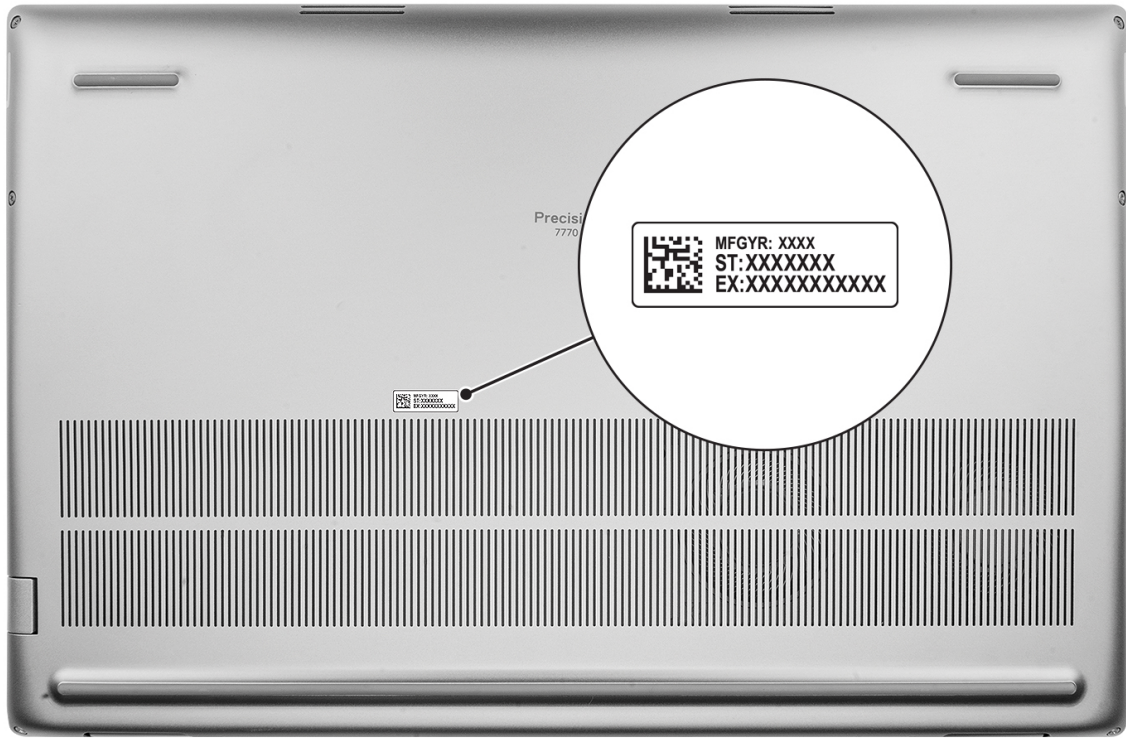
**NOTE:** To prevent the computer from overheating, ensure that the air vents are not blocked when the computer is running.

- 3. **Service Tag and regulatory labels**

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information. The regulatory label contains regulatory information of your computer.

## Service Tag

The service tag is a unique alphanumeric identifier that allows Dell service technicians to identify the hardware components in your computer and access warranty information.



## Battery charge and status light

The following table lists the battery charge and status light behavior of your Precision 7770.

**Table 1. Battery charge and status light behavior**

Power Source	LED Behavior	System Power State	Battery Charge Level
AC Adapter	Off	S0 - S5	Fully Charged
AC Adapter	Solid White	S0 - S5	< Fully Charged
Battery	Off	S4 - S5	11-100%
Battery	Solid Amber (590+/-3 nm)	S0 - S5	< 10%


- S0 (ON) - System is turned on.
- S4 (Hibernate) - The system consumes the least power compared to all other sleep states. The system is almost at an OFF state, expect for a trickle power. The context data is written to hard drive.
- S5 (OFF) - The system is in a shutdown state.

# Specifications of Precision 7770

## Dimensions and weight

The following table lists the height, width, depth, and weight of your Precision 7770.

**Table 2. Dimensions and weight**

Description	Values
Height:	
Front height	1.03 in. (25.95 mm)
Rear height	1.06 in. (26.70 mm)
Width	15.67 in. (398.00 mm)
Depth	10.44 in. (265.02 mm)
Weight	6.66 lb (3.02 kg)
 <b>NOTE:</b> The weight of your computer depends on the configuration ordered and manufacturing variability.	

## Processor

The following table lists the details of the processors supported by your Precision 7770.

**Table 3. Processor**

Description	Option one	Option two	Option three
Processor type	12 <sup>th</sup> Generation Intel Core i5-12600HX, vPro	12 <sup>th</sup> Generation Intel Core i7-12850HX, vPro	12 <sup>th</sup> Generation Intel Core i9-12950HX, vPro
Processor wattage	55 W	55 W	55 W
Processor core count	4 P cores and 8 E cores	8 P cores and 8 E cores	8 P cores and 8 E cores
Processor thread count	16	24	24
Processor speed	P cores 2.50 GHz to 4.60 GHz, E cores 1.80 GHz to 3.30 GHz	P cores 2.10 GHz to 4.80 GHz, E cores 1.50 GHz to 3.40 GHz	P cores 2.30 GHz to 5.00 GHz, E cores 1.70 GHz to 3.60 GHz
Processor cache	18 MB	25 MB	30 MB
Integrated graphics	Intel UHD Graphics	Intel UHD Graphics	Intel UHD Graphics

# Chipset

The following table lists the details of the chipset supported by your Precision 7770.

**Table 4. Chipset**

Description	Values
Chipset	Intel PCH-LP
Processor	Intel 12 <sup>th</sup> Generation Intel Core i5/i7/i9
DRAM bus width	64-bit
Flash EPROM	64 MB
PCIe bus	Up to Gen4

# Operating system

Your Precision 7770 supports the following operating systems:

- Windows 11 Pro, 64-bit with DGR
- Windows 11 Pro National Education, 64-bit
- Windows 11 Home, 64-bit with DGR
- Windows 10 Home, 64-bit (factory installed downgrade with a Windows 11 Professional License)
- Windows 10 Pro, 64-bit (factory installed downgrade with a Windows 11 Professional License)
- Windows 10 Enterprise, 64-bit (factory installed downgrade with a Windows 11 Professional License)
- Windows 10 Pro Education, 64-bit (factory installed downgrade with a Windows 11 Professional License)
- Windows 10 Pro China, 64-bit (factory installed downgrade with a Windows 11 Professional License)
- RedHat Enterprise Linux 8.6
- Ubuntu 20.04 LTS, 64-bit

# Memory

The following table lists the memory specifications of your Precision 7770.

**Table 5. Memory specifications**

Description	Values
Memory slots	<ul style="list-style-type: none"><li>• CAMM interface</li><li>• SODIMM</li></ul>
Memory type	DDR5
Memory speed	<ul style="list-style-type: none"><li>• 3600 MHz</li><li>• 4800 MHz</li></ul>
Maximum memory configuration	<ul style="list-style-type: none"><li>• 128 GB - CAMM module</li><li>• 64 GB - SODIMM</li></ul>
Minimum memory configuration	<ul style="list-style-type: none"><li>• 16 GB - CAMM module</li><li>• 8 GB - SODIMM</li></ul>
Memory size per slot	8 GB, 16 GB, 32 GB, 64 GB, 128 GB

**Table 5. Memory specifications (continued)**

Description	Values
Memory configurations supported	<ul style="list-style-type: none"> <li>● 16 GB, 1 x 16 GB, DDR5, 4800 MHz, non-ECC, CAMM module</li> <li>● 32 GB, 1 x 32 GB, DDR5, 4800 MHz, non-ECC, CAMM module</li> <li>● 64 GB, 1 x 64 GB, DDR5, 4800 MHz, non-ECC, CAMM module</li> <li>● 128 GB, 1 x 128 GB, DDR5, 3600 MHz, non-ECC, CAMM module</li> <li>● 8 GB, 1 x 8 GB, DDR5, 4800 MHz, non-ECC, SODIMM</li> <li>● 16 GB, 1 x 16 GB, DDR5, 4800 MHz, ECC, SODIMM</li> <li>● 16 GB, 2 x 8 GB, DDR5, 4800 MHz, non-ECC, SODIMM, dual-channel</li> <li>● 32 GB, 2 x 16 GB, DDR5, 4800 MHz, ECC, SODIMM, dual-channel</li> <li>● 32 GB, 2 x 16 GB, DDR5, 4800 MHz, non-ECC, SODIMM, dual-channel</li> <li>● 64 GB, 2 x 32 GB, DDR5, 4800 MHz, non-ECC, SODIMM, dual-channel</li> </ul>

## External ports

The following table lists the external ports of your Precision 7770.

**Table 6. External ports**

Description	Values
Network port	One RJ45 Ethernet port
USB ports	<ul style="list-style-type: none"> <li>● Two Thunderbolt 4 ports (USB Type-C)</li> <li>● One USB 3.2 Gen 2 Type-C port with DisplayPort alt mode</li> <li>● One USB 3.2 Gen 1 port with PowerShare</li> <li>● One USB 3.2 Gen 1 port</li> </ul>
Audio port	One universal audio jack
Video port	<ul style="list-style-type: none"> <li>● Two Thunderbolt 4 ports (USB Type-C)</li> <li>● One HDMI 2.0a port (UMA)</li> <li>● One HDMI 2.1 port (DGPU)</li> </ul>
Media-card reader	One SD-card slot
Power-adaptor port	<ul style="list-style-type: none"> <li>● 180 W AC adapter, 7.40 mm - SFF</li> <li>● 240 W AC adapter, 7.40 mm - SFF</li> </ul>
Security-cable slot	One wedge-shaped security slot

# Internal slots

The following table lists the internal slots of your Precision 7770.

**Table 7. Internal slots**

Description	Values
M.2	<ul style="list-style-type: none"> <li>• One WWAN</li> <li>• One WLAN</li> <li>• Four M.2 solid-state drive</li> </ul> <p><b>NOTE:</b> To learn more about the features of different types of M.2 cards, search in the Knowledge Base Resource at <a href="http://www.dell.com/support">www.dell.com/support</a>.</p>

# Ethernet

The following table lists the wired Ethernet Local Area Network (LAN) specifications of your Precision 7770.

**Table 8. Ethernet specifications**

Description	Values
Model number	Intel i219LM
Transfer rate	10/100/1000 Mbps

# Wireless module

The following table lists the Wireless Local Area Network (WLAN) module supported on your Precision 7770.


**Table 9. Wireless module specifications**

Description	Values
Model number	Intel AX211
Transfer rate	Up to 2400 Mbps
Frequency bands supported	2.4 GHz/5 GHz/6 GHz <b>NOTE:</b> The 6 GHz frequency is supported on computers installed with Windows 11 operating system only.
Wireless standards	<ul style="list-style-type: none"> <li>• WiFi 802.11a/b/g</li> <li>• Wi-Fi 4 (Wi-Fi 802.11n)</li> <li>• Wi-Fi 5 (WiFi 802.11ac)</li> <li>• Wi-Fi 6E (WiFi 802.11ax)</li> </ul> <p><b>NOTE:</b> 160 MHz channel use, MU-MIMO, new 6 GHz band</p>
Encryption	<ul style="list-style-type: none"> <li>• 64-bit and 128-bit WEP</li> <li>• AES-CCMP</li> <li>• TKIP</li> </ul>
Bluetooth	Bluetooth 5.2

# WWAN module

The following table lists the Wireless Wide Area Network (WWAN) module that is supported on your Precision 7770.

**Table 10. WWAN module specifications**

Description	Option one
Model number	DW5930e, Qualcomm Snapdragon SDX55 5G
Transfer rate	Up to 3 Gbps DL/250 Mbps UL (3GPP Release15 NR/LTE CAT20)
Frequency bands supported	<ul style="list-style-type: none"> <li>• NR: (1, 2, 3, 5, 7, 8, 12, 20, 28, 38, 41, 66, 71, 77, 78, 79)</li> <li>• LTE: (1, 2, 3, 4, 5, 7, 8, 12, 13, 14, 17, 18, 19, 20, 25, 26, 28, 29, 30, 32, 38, 39, 40, 41, 42, 43, 46, 66)</li> <li>• HSPA+: (1, 2, 4, 5, 6, 8, 9, 19)</li> </ul>
Wireless standards	<ul style="list-style-type: none"> <li>• NR FR1(Sub6) FDD/TDD</li> <li>• LTE FDD/TDD</li> <li>• WCDMA/HSPA+</li> <li>• GPS/GLONASS/Beidou/Galileo</li> </ul>
Encryption	Not supported
Global Navigation Satellite System (GNSS)	Supports GPS, and GLONASS
 <b>NOTE:</b> For instructions on how to find your computer's IMEI (International Mobile Station Equipment Identity) number, see the knowledge base article <a href="https://www.dell.com/support/000143678">000143678</a> at <a href="https://www.dell.com/support">www.dell.com/support</a> .	

# Audio

The following table lists the audio specifications of your Precision 7770.

**Table 11. Audio specifications**

Description	Values	
Audio controller	Realtek ALC711-VD	
Stereo conversion	Supported	
Internal audio interface	SoundWire	
External audio interface	One universal audio jack	
Number of speakers	Four (Two tweeter speakers and two woofer speakers)	
Internal-speaker amplifier	Realtek ALC1319D	
External volume controls	Keyboard shortcut controls	
Speaker output:		
	Average speaker output	2 W + 2 W (tweeter), 2 W + 2 W (woofer)
	Peak speaker output	2.5 W + 2.5 W (tweeter), 2.5 W + 2.5 W (woofer)
Subwoofer output	Not supported	

**Table 11. Audio specifications (continued)**

Description	Values
Microphone	Dual digital-array microphones

## Storage

This section lists the storage options on your Precision 7770.


- M.2 2230 PCIe NVMe Gen4 x4, Class 35 SSD
- M.2 2280 PCIe NVMe Gen4 x4, Class 40 SSD
- M.2 2280 PCIe NVMe Gen3 x4, Class 40 SED (Self-Encrypting Drive)

**Table 12. Storage specifications**

Storage type	Interface type	Capacity
M.2 2230 Class 35 SSD	PCIe NVMe Gen4 x4	256 GB
M.2 2280 Class 40 SSD	PCIe NVMe Gen4 x4	Up to 4 TB
M.2 2280 Class 40 SED (Self-Encrypting Drive)	PCIe NVMe Gen3 x4	Up to 1 TB

## RAID (Redundant Array of Independent Disks)

For optimal performance when configuring drives as a RAID volume, Dell Technologies recommends drive models that are identical.

 **NOTE:** RAID is not supported on Intel Optane configurations.

RAID 0 (Striped, Performance) volumes benefit from higher performance when drives are matched because the data is split across multiple drives: any I/O operations with block sizes larger than the stripe size splits the I/O and become constrained by the slowest of the drives. For RAID 0 I/O operations where block sizes are smaller than the stripe size, whichever drive the I/O operation targets determine the performance, which increases variability and results in inconsistent latencies. This variability is particularly pronounced for write operations, and it can be problematic for applications that are latency sensitive. One such example of this is any application that performs thousands of random writes per second in small block sizes.

RAID 1 (Mirrored, Data Protection) volumes benefit from higher performance when drives are matched because the data is mirrored across multiple drives: all I/O operations must be performed identically to both drives, thus variations in drive performance when the models are different, results in the I/O operations completing only as fast as the slowest drive. While this does not suffer the variable latency issue in small random I/O operations as with RAID 0 across heterogeneous drives, the impact is nonetheless large because the higher performing drive becomes limited in all I/O types. One of the worst examples of constrained performance here is when using unbuffered I/O. To ensure that writes are fully committed to non-volatile regions of the RAID volume, unbuffered I/O bypasses cache (for example by using the Force Unit Access bit in the NVMe protocol) and the I/O operation will not complete until all the drives in the RAID volume have completed the request to commit the data. This kind of I/O operation completely negates any advantage of a higher performing drive in the volume.

RAID 5 as the most common and best "all-round" RAID level, RAID 5 stripes data blocks across all drives in an array (at least 3 to a maximum of 32), and also distributes parity data across all drives. In the event of a single drive failure, the system reads the parity data from the working drives to rebuild the data blocks that were lost. RAID 5 read performance is comparable to that of RAID 0, but there is a penalty for writes since the system must write both the data block and the parity data before the operation is complete. The RAID parity requires one drive capacity per RAID set, so usable capacity will always be one drive less than the total number of drives in the configuration. Not suited for applications requiring many small random data writes due to poor random data write performance.

RAID 10 (sometimes referred to as RAID 1+0) combines RAID 1 and RAID 0 to offer multiple sets of mirrors striped together. RAID 10 offers good performance with good data protection and no parity calculations. RAID 10 requires a minimum of four drives, and usable capacity is 50% of available drives. It should be noted, however, that RAID 10 can use more than four drives in multiples of two. Each mirror in RAID 10 is called a "leg" of the array. A RAID 10 array using, say, eight drives (four "legs," with four drives as capacity) will offer extreme performance in both spinning media and SSD environments as there are many more



drives splitting the reads and writes into smaller chunks across each drive. Ideal for applications requiring many small random data writes due to superb random data write performance.


Care must be taken to match not only the drive vendor, capacity, and class, but also the specific model. Drives from the same vendor, with the same capacity, and even within the same class, can have different performance characteristics for certain types of I/O operations. Thus, matching by model ensures that the RAID volumes are comprised of a homogeneous array of drives that deliver all the benefits of a RAID volume without incurring the additional penalties when one or more drives in the volume are lower performing.

Precision 7770 supports RAID with more than one hard drive configuration.

## Media-card reader

The following table lists the media cards supported by your Precision 7770.


**Table 13. Media-card reader specifications**

Description	Values
Media-card type	SD card
Media-cards supported	<ul style="list-style-type: none"> <li>Secure Digital (SD)</li> <li>Secure Digital High Capacity (SDHC)</li> <li>Secure Digital Extended Capacity (SDXC)</li> </ul>
<p> <b>NOTE:</b> The maximum capacity supported by the media-card reader varies depending on the standard of the media card installed in your computer.</p>	

## Keyboard

The following table lists the keyboard specifications of your Precision 7770.

**Table 14. Keyboard specifications**

Description	Values
Keyboard type	Backlit keyboard
Keyboard layout	QWERTY
Number of keys	<ul style="list-style-type: none"> <li>United States and Canada: 99 keys</li> <li>United Kingdom: 103 keys</li> <li>Japan: 106 keys</li> </ul>
Keyboard size	<p>X=19.05 mm key pitch</p> <p>Y=18.05 mm key pitch</p>
Keyboard shortcuts	<p>Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key.</p> <p> <b>NOTE:</b> You can define the primary behavior of the function keys (F1–F12) changing <b>Function Key Behavior</b> in BIOS setup program.</p>

# Camera

The following table lists the camera specifications of your Precision 7770.

**Table 15. Camera specifications**

Description		Values
Number of cameras		One
Camera type		There are two camera options: <ul style="list-style-type: none"> <li>• FHD RGB</li> <li>• FHD IR</li> </ul>
Camera location		Front camera
Camera sensor type		Proximity sensor technology
Camera resolution:		
	Still image	0.92 megapixel
	Video	1920 x 1080 (FHD) at 30 fps
Infrared camera resolution:		
	Still image	0.30 megapixel
	Video	1920 x 1080 (FHD) at 30 fps
Diagonal viewing angle:		
	Camera	74.9 degrees
	Infrared camera	70 degrees

# Touchpad

The following table lists the touchpad specifications of your Precision 7770.


**Table 16. Touchpad specifications**

Description		Values
Touchpad resolution:		
	Horizontal	>300 dpi
	Vertical	761
Touchpad dimensions:		
	Horizontal	115.00 mm (4.52 in.)
	Vertical	80.00 mm (3.14 in.)
Touchpad gestures		For more information about touchpad gestures available on Windows, see the Microsoft knowledge base article at <a href="https://support.microsoft.com">support.microsoft.com</a> .

# Power adapter

The following table lists the power adapter specifications of your Precision 7770.

**Table 17. Power adapter specifications**

Description		Option one	Option two
Type		180 W AC adapter, 7.4 mm - SFF	240 W AC adapter, 7.4 mm - SFF
Connector dimensions:			
	External diameter	7.40 mm	7.40 mm
	Internal diameter	5.10 mm	5.10 mm
Power-adapter dimensions:			
	Height	22 mm (0.8 in.)	22 mm (0.8 in.)
	Width	66 mm (2.6 in.)	66 mm (2.6 in.)
	Depth	130 mm (5.1 in.)	143 mm (5.6 in.)
Input voltage		100 VAC x 240 VAC	100 VAC x 240 VAC
Input frequency		50 Hz to 60 Hz	50 Hz to 60 Hz
Input current (maximum)		2.34 A	3.50 A
Output current (continuous)		9.23 A	12.30 A
Rated output voltage		19.50 VDC	19.50 VDC
Temperature range:			
	Operating	0°C to 40°C (32°F to 104°F)	0°C to 40°C (32°F to 104°F)
	Storage	-40°C to 70°C (-40°F to 158°F)	-40°C to 70°C (-40°F to 158°F)
 <b>CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.</b>			

# Battery

The following table lists the battery specifications of your Precision 7770.


**Table 18. Battery specifications**

Description	Option one	Option two	Option three	Option four
Battery type	6-cell, 83 Wh, Lithium-ion, ExpressCharge 2.0	6-cell, 93 WHr, Lithium-ion, ExpressCharge and ExpressChargeBoost	6-cell, 83 Wh, Lithium-ion, LCL, ExpressCharge	6-cell, 93 WHr, Lithium-ion, LCL, ExpressCharge
Battery voltage	11.55 V (Nominal)	11.55 V (Nominal)	11.55 V (Nominal)	11.55 V (Nominal)
Battery weight (maximum)	0.383 kg (0.844 lb)	0.41 kg (0.90 lb)	0.383 kg (0.844 lb)	0.41 kg (0.90 lb)
Battery dimensions:				

**Table 18. Battery specifications (continued)**

Description		Option one	Option two	Option three	Option four
	Height	10.75 mm (0.42 in.)	13.25 mm (0.52 in.)	10.75 mm (0.42 in.)	13.25 mm (0.52 in.)
	Width	296.75 mm (11.68 in.)	272.40 mm (10.72 in.)	296.75 mm (11.68 in.)	272.40 mm (10.72 in.)
	Depth	66.68 mm (2.62 in.)	66.68 mm (2.62 in.)	66.68 mm (2.62 in.)	66.68 mm (2.62 in.)
Temperature range:					
	Operating	0°C-50°C (32°F-122°F)	0°C-50°C (32°F-122°F)	0°C-50°C (32°F-122°F)	0°C-50°C (32°F-122°F)
	Storage	-20°C-60°C (-4°F-140°F)	-20°C-60°C (4°F-140°F)	-20°C-60°C (-4°F-140°F)	-20°C-60°C (-4°F-140°F)
Battery operating time		Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.
Battery charging time (approximate) <b>i</b> <b>NOTE:</b> Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on the Dell Power Manager see, <i>Me and My Dell</i> on <a href="http://www.dell.com">www.dell.com</a> .		<ul style="list-style-type: none"> <li>ExpressCharge 2.0: From 0% up to 35% in as little as 20 minutes</li> <li>Express charge: 2 hrs</li> <li>Standard charge: 3 hrs</li> </ul>	<ul style="list-style-type: none"> <li>ExpressCharge Boost: From 0% up to 35% in as little as 20 minutes</li> <li>Express charge: 2 hrs</li> <li>Standard charge: 3 hrs</li> </ul>	<ul style="list-style-type: none"> <li>Express charge: 2 hrs</li> <li>Standard charge: 3 hrs</li> </ul>	<ul style="list-style-type: none"> <li>Express charge: 2 hrs</li> <li>Standard charge: 3 hrs</li> </ul>
Coin-cell battery		Supported <b>i</b> <b>NOTE:</b> It is recommended that you use a Dell coin-cell battery for your computer. Dell does not provide warranty coverage for problems caused by using accessories, parts, or components not supplied by Dell.	Supported <b>i</b> <b>NOTE:</b> It is recommended that you use a Dell coin-cell battery for your computer. Dell does not provide warranty coverage for problems caused by using accessories, parts, or components not supplied by Dell.	Supported <b>i</b> <b>NOTE:</b> It is recommended that you use a Dell coin-cell battery for your computer. Dell does not provide warranty coverage for problems caused by using accessories, parts, or components not supplied by Dell.	Supported <b>i</b> <b>NOTE:</b> It is recommended that you use a Dell coin-cell battery for your computer. Dell does not provide warranty coverage for problems caused by using accessories, parts, or components not supplied by Dell.
<b>⚠ CAUTION:</b> Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.					

**Table 18. Battery specifications (continued)**

Description	Option one	Option two	Option three	Option four
 <b>CAUTION:</b> Dell recommends that you charge the battery regularly for optimal power consumption. If your battery charge is completely depleted, connect the power adapter, turn on your computer, and then restart your computer to reduce the power consumption.				

## Display

The following table lists the display specifications of your Precision 7770.

**Table 19. Display specifications**

Description	Option one	Option two
Display type	17.3-inch Full High Definition (FHD)	17.3-inch Ultra High Definition (UHD)
Display-panel technology	Wide-viewing angle (WVA)	Wide-viewing angle (WVA), WLED
Display-panel dimensions (active area):		
	Height	214.81 mm (8.46 in.)
	Width	381.89 mm (15.04 in.)
	Diagonal	438.16 mm (17.30 in.)
Display-panel native resolution	1920 x 1080	3840 x 2160
Luminance (typical)	500 nits	500 nits
Megapixels	2.07	8.29
Color gamut	99% DCIP3 typical	99% DCIP3 typical
Pixels Per Inch (PPI)	127	255
Contrast ratio (min.)	<ul style="list-style-type: none"> <li>● 1000:1 (typical)</li> <li>● 800:1 (minimum)</li> </ul>	<ul style="list-style-type: none"> <li>● 1200:1 (typical)</li> <li>● 1000:1 (minimum)</li> </ul>
Response time (max.)	35 ms	35 ms
Refresh rate	60 Hz	120 Hz
Horizontal view angle	+/- 80 degrees (minimum)	+/- 80 degrees (minimum)
Vertical view angle	+/- 80 degrees (minimum)	+/- 80 degrees (minimum)
Pixel pitch	0.198 mm x 0.198 mm	0.099 mm x 0.099 mm
Power consumption (maximum)	9 W	10.3 W
Anti-glare vs glossy finish	Anti-glare	Anti-glare
Touch options	No	No

## Fingerprint reader

The following table lists the fingerprint-reader specifications of your Precision 7770.

**Table 20. Fingerprint reader specifications**

Description	Values
Fingerprint-reader sensor technology	Capacitive
Fingerprint-reader sensor resolution	500 DPI
Fingerprint-reader sensor pixel size	<ul style="list-style-type: none"> <li>• X: 108</li> <li>• Y: 88</li> </ul>

## Sensor

The following table lists the sensor of your Precision 7770.

**Table 21. Sensor**

Sensor support
Ambient Light Sensor
Windows Auto Brightness
Accelerometer
Adaptive Thermal Performance (Lap vs. Desk mode) requires Accelerometer <i>i</i> <b>NOTE:</b> This is for thermal only.
Hall Effect Sensor
Sensor Hub
Proximity for SAR compliance (for the WWAN module) Near Field Proximity Sensor

## GPU—Integrated

The following table lists the specifications of the integrated Graphics Processing Unit (GPU) supported by your Precision 7770.

**Table 22. GPU—Integrated**

Controller	Memory size	Processor
Intel UHD Graphics	Shared system memory	Intel 12 <sup>th</sup> Generation Intel Core i5/i7/i9

## Multiple display support matrix

The following table lists the multiple display support matrix for your Precision 7770.

**Table 23. Multiple display support matrix**

Graphics Card	Direct Graphics Controller Direct Output Mode	Supported external displays with computer internal display on	Supported external displays with computer internal display off
Intel UHD Graphics	Integrated	3	4

## GPU — Discrete

The following table lists the specifications of the discrete graphics processing unit (GPU) supported by your Precision 7770.

**Table 24. GPU — Discrete**

Controller	Memory size	Memory type
NVIDIA RTX A1000	4 GB	GDDR6
NVIDIA RTX A3000	12 GB	GDDR6
NVIDIA RTX A4500	16 GB	GDDR6
NVIDIA RTX A5500	16 GB	GDDR6
NVIDIA GeForce RTX 3080Ti	16 GB	GDDR6

## Multiple display support matrix

The following table lists the multiple display support matrix for your Precision 7770.

**Table 25. Multiple display support matrix**

Graphics Card	Direct Graphics Controller Direct Output Mode	Supported external displays with computer internal display on	Supported external displays with computer internal display off
NVIDIA RTX A1000	<ul style="list-style-type: none"> <li>● MS Hybrid</li> <li>● Direct Output Mode</li> <li>● Discrete Mode</li> </ul>	<ul style="list-style-type: none"> <li>● 4</li> <li>● 4</li> <li>● 3</li> </ul>	4
NVIDIA RTX A3000	<ul style="list-style-type: none"> <li>● MS Hybrid</li> <li>● Direct Output Mode</li> <li>● Discrete Mode</li> </ul>	<ul style="list-style-type: none"> <li>● 4</li> <li>● 4</li> <li>● 3</li> </ul>	4
NVIDIA RTX A4500	<ul style="list-style-type: none"> <li>● MS Hybrid</li> <li>● Direct Output Mode</li> <li>● Discrete Mode</li> </ul>	<ul style="list-style-type: none"> <li>● 4</li> <li>● 4</li> <li>● 3</li> </ul>	4
NVIDIA RTX A5500	<ul style="list-style-type: none"> <li>● MS Hybrid</li> <li>● Direct Output Mode</li> <li>● Discrete Mode</li> </ul>	<ul style="list-style-type: none"> <li>● 4</li> <li>● 4</li> <li>● 3</li> </ul>	4
NVIDIA GeForce RTX 3080Ti	<ul style="list-style-type: none"> <li>● MS Hybrid</li> <li>● Direct Output Mode</li> <li>● Discrete Mode</li> </ul>	<ul style="list-style-type: none"> <li>● 4</li> <li>● 4</li> <li>● 3</li> </ul>	4

## Hardware security

The following table lists the hardware security of your Precision 7770.

**Table 26. Hardware security**

Hardware security
Trusted Platform Module (TPM) 2.0 discrete
FIPS 140-2 certification for TPM

**Table 26. Hardware security (continued)**

<b>Hardware security</b>
TCG Certification for TPM (Trusted Computing Group)
Contacted Smart Card and Control Vault 3
Contactless Smart Card, NFC, and ControlVault 3
SED SSD NVMe, SSD and HDD (Opal and non-Opal) per SDL
Finger Print Reader in Power Button tied to Control vault 3
SED (Opal 2.0 only - PCIe Interface)
Chassis Intrusion Detection
Battery Removal Detection
RPMC SPI flash
SPI Flash Tamper Detection / Prevention Shunt Circuit

## Smart-card reader

### Contactless smart-card reader

This section lists the contactless smart-card reader specifications of your Precision 7770.

**Table 27. Contactless smart-card reader specifications**

<b>Title</b>	<b>Description</b>	<b>Dell ControlVault 3 Contactless Smart-card reader with NFC</b>
Felica Card Support	Reader and software capable of supporting Felica contactless cards	Yes
Prox (Proximity) (125 kHz) Card support	Reader and software capable of supporting Prox/Proximity/125 kHz contactless cards	No
ISO 14443 Type A Card Support	Reader and software capable of supporting ISO 14443 Type A contactless cards	Yes
ISO 14443 Type B Card Support	Reader and software capable of supporting ISO 14443 Type B contactless cards	Yes
ISO/IEC 21481	Reader and software capable of supporting ISO/IEC 21481 compliant contactless cards and tokens	Yes
ISO/IEC 18092	Reader and software capable of supporting ISO/IEC 21481 compliant contactless cards and tokens	Yes
ISO 15693 Card Support	Reader and software capable of supporting ISO15693 contactless cards	Yes
NFC Tag Support	Supports reading and processing of NFC compliant tag information	Yes
NFC Reader Mode	Support for NFC Forum Defined Reader mode	Yes
NFC Writer Mode	Support for NFC Forum Defined Writer mode	Yes



**Table 27. Contactless smart-card reader specifications (continued)**

Title	Description	Dell ControlVault 3 Contactless Smart-card reader with NFC
NFC Peer-to-Peer Mode	Support for NFC Forum Defined Peer to Peer mode	Yes
NFC Proximity OS Interface	Enumerates NFP (Near Field Proximity) device for OS to utilize	Yes
PC/SC OS interface	Personal Computer/Smart-Card specification for integration of hardware readers into personal computer environments	Yes
CCID driver compliance	Common driver support for Integrated Circuit Card Interface Device for OS level drivers	Yes
Dell ControlVault support	Device connects to Dell ControlVault for usage and processing	Yes

**NOTE:** 125 Khz proximity cards are not supported.

**Table 28. Supported cards**

Manufacturer	Card	Supported
HID	jCOP readertest3 A card (14443a)	Yes
	1430 1L	
	DESFire D8H	
	iClass (Legacy)	
	iClass SEOS	
NXP/Mifare	Mifare DESFire 8K White PVC Cards	Yes
	Mifare Classic 1K White PVC Cards	
	NXP Mifare Classic S50 ISO Card	
G&D	idOnDemand - SCE3.2 144K	Yes
	SCE6.0 FIPS 80K Dual+ 1 K Mifare	
	SCE6.0 nonFIPS 80K Dual+ 1 K Mifare	
	SCE6.0 FIPS 144K Dual + 1K Mifare	
	SCE6.0 nonFIPS 144K Dual + 1 K Mifare	
	SCE7.0 FIPS 144K	
Oberthur	idOnDemand - OCS5.2 80K	Yes
	ID-One Cosmo 64 RSA D V5.4 T=0 card	
	ID-One Cosmo 128K V5.5 card	
Gemalto	TOP DL GX4 144K card	Yes
Sony	Felica RC-S962	Yes
	Felica RC-S966	Yes
PIVKey	C910 PKI	Yes
IDENTIV	PIV programmed cards	Yes

## Contacted smart-card reader

The following table lists the contacted smart-card reader specifications of your Precision 7770.

**Table 29. Contacted smart-card reader specifications**

Title	Description	Dell ControlVault 3 Smart-card reader
ISO 7816 -3 Class A Card Support	Reader capable of reading 5 V powered smart-card	Yes
ISO 7816 -3 Class B Card Support	Reader capable of reading 3 V powered smart-card	Yes
ISO 7816 -3 Class C Card support	Reader capable of reading 1.8 V powered smart-card	Yes
T=0 support	Cards support character level transmission	Yes
T=1 support	Cards support block level transmission	Yes
EMVCo Compliant	Compliant with EMVCo (for electronic payment standards) smart-card standards as posted to <a href="http://www.emvco.com">www.emvco.com</a>	Yes
EMVCo Certified	Formally certified based on EMVCO smart-card standards	Yes
PC/SC OS interface	Personal Computer/Smart-Card specification for integration of hardware readers into personal computer environments	Yes
CCID driver compliance	Common driver support for Integrated Circuit Card Interface Device for OS level drivers.	Yes
Dell ControlVault support	Device connects to Dell ControlVault for usage and processing	Yes


## Operating and storage environment

This table lists the operating and storage specifications of your Precision 7770.

**Airborne contaminant level:** G1 as defined by ISA-S71.04-1985

**Table 30. Computer environment**

Description	Operating	Storage
Temperature range	0°C to 35°C (32°F to 95°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 90% (non-condensing)	0% to 95% (non-condensing)
Vibration (maximum)*	0.66 GRMS	1.30 GRMS
Shock (maximum)	110 G†	160 G†
Altitude range	-15.2 m to 3048 m (-49.8 ft to 10000 ft)	-15.2 m to 10668 m (-49.8 ft to 35000 ft)

 **CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.**

\* Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse.

# Engineering specifications

## Ethernet

### Intel Ethernet Connection i219-LM

The following table lists the i219-LM specifications.

**Table 31. Intel Ethernet Connection i219-LM specifications**

Feature	Values
External connector type	RJ45
Data rate	10/100/1000 Mbps
<b>Controller Details</b>	
Controller bus architecture	PCI Express base specification revision 1.1
Integrated memory	Yes
Data transfer mode	Yes (Bus-Master DMA)
Power consumption (Full operation per data rate connection speed)	542 mW (Max)
Power consumption (Standby operation)	76 mW (Max)
IEEE standards compliance	802.3
Hardware certifications	N/A
Boot ROM support	EEPROM (Located in SPI)
<b>Network Transfer Mode</b>	
Network transfer rate	10 Mb (full/half-duplex)
10BASE-T (full-duplex) 20 Mbps	100 Mb (full/half-duplex)
100BASE-TX (half-duplex) 100 Mbps	1000 Mb (full-duplex)
<b>Environmental</b>	
Operating temperature range	0°C–85°C (32°F–185°F)
Operating humidity	20% to 80% (non condensing)
Operating system driver Support	<ul style="list-style-type: none"> <li>• Windows (x64)</li> <li>• Ubuntu</li> <li>• Neokylin</li> </ul>
Manageability	<ul style="list-style-type: none"> <li>• Wakeup On LAN</li> <li>• PXE 2.1</li> </ul>
Management capabilities alerting	Optional Intel Standard Manageability (must be made at time of purchase).


This term does not connote an actual operating speed of 1 Gb/sec. For high-speed transmission, connection to a Gigabit Ethernet server and network infrastructure is required.

# Wireless module

## Intel AX211, 2x2 MIMO, 2400 Mbps, 2.4/5/6 GHz, Wi-Fi 6E (WiFi 802.11ax), Bluetooth 5.2

The following table lists the Intel AX211 specifications.

**Table 32. Intel AX211 specifications**

Host interface	CNVi3 (Connectivity Integration 3 <sup>rd</sup> generation)
Network standard	IEEE 802.11a/b/g/n/ac/ax, 160MHz channel use, MU-MIMO, new 6GHz band
Wi-Fi Alliance certifications	Wi-Fi CERTIFIED 6, Wi-Fi CERTIFIED a/b/g/n/ac, WMM, WMM-Power Save, WPA2, WPA3, WPS, PMF, Wi-Fi Direct, Wi-Fi Agile Multiband   <b>NOTE:</b> Other names and brands may be claimed as the property of others.
Operating frequency bands	<ul style="list-style-type: none"> <li>• 2.4 GHz</li> <li>• 5 GHz</li> <li>• 6 GHz</li> </ul>
Data rate	<ul style="list-style-type: none"> <li>• 2.4 GHz 40M: Up to 574 Mbps</li> <li>• 5/6 GHz 80M: Up to 1.2 Gbps</li> <li>• 5/6 GHz 160M: Up to 2.4 Gbps</li> </ul>
Power consumption	Optimized power modes (sleep states) reduce power consumption during periods of inactivity
Security methods	<ul style="list-style-type: none"> <li>• WPA2 Personal and Enterprise</li> <li>• WPA3</li> </ul>
Authentication protocols	<ul style="list-style-type: none"> <li>• 802.1X EAP-TLS</li> <li>• EAP-TTLS/MSCHAPv2</li> <li>• PEAPv0 -MSCHAPv2 (EAP-SIM, EAP-AKA, EAP-AKA)</li> </ul>
Encryption	<ul style="list-style-type: none"> <li>• 64-bit and 128-bit WEP</li> <li>• TKIP</li> <li>• 128-bit AES-CCMP</li> <li>• 256-bit AES-GCMP</li> </ul>
Product safety	<ul style="list-style-type: none"> <li>• UL</li> <li>• C-UL</li> <li>• CB (IEC60950-1)</li> </ul>
Management capabilities alerting	Support for Intel AMT
Government compliance	<ul style="list-style-type: none"> <li>• FIPS 140-2</li> <li>• FISMA</li> </ul>
Client utility	Intel PRO/Set wireless software v22 and later
Antenna diversity	Supported
Radio On/Off	Supported
Roaming	Support seamless roaming between access points
Wake on wireless	Supported
Wireless display	Native Miracast support by Windows

**Table 32. Intel AX211 specifications (continued)**


Wireless PAN standard	<ul style="list-style-type: none"> <li>• Dual Mode Bluetooth 5.2</li> <li>• BLE</li> </ul>
Bluetooth data rates	Up to 3 Mbps
Bluetooth operating frequency bands	2.4 GHz
Bluetooth profiles supported	Support for Microsoft Inbox Bluetooth profiles in Windows
Bluetooth data encryption	128-bit encryption
Bluetooth output power	Power class 1
Operating temperature	0°C to + 50°C (Full performance at shield temperatures up to 80°C)
Storage temperature	-40°C to +70°C
Humidity	Up to 90% RH non-condensing (at temperatures of 25° C to 35° C)

## WWAN module

### Qualcomm Snapdragon X55 Global 5G Modem

The following table lists the Qualcomm Snapdragon X55 Global 5G Modem specifications.

**Table 33. Qualcomm Snapdragon X55 specifications**

Form factor	M.2 3042 Key.B single side
Host interface	PCIe Gen3
Network standard	<ul style="list-style-type: none"> <li>• NR FR1(Sub6) FDD/TDD</li> <li>• LTE FDD/TDD</li> <li>• WCDMA/HSPA+</li> <li>• GPS/GLONASS/Beidou/Galileo</li> </ul>
Transfer rate	Up to 3 Gbps DL/250 Mbps UL (3GPP Release15 NR/LTE CAT20)
Operating frequency bands	<ul style="list-style-type: none"> <li>• NR (1,2,3,5,7,8,12,20,28,38,41,66,71,77,78,79)</li> <li>• LTE(1, 2, 3, 4, 5, 7, 8, 12, 13, 14, 17, 18, 19, 20, 25, 26, 28, 29, 30, 32, 34, 38, 39, 40, 41, 42, 46, 48, 66)</li> <li>• HSPA+ (1,2,4,5,6,8,9,19)</li> </ul>
Power supply	DC 3.13 V to 3.63 V, Typical 3.3 V
SIM card	Supported through external SIM slot
eSIM with Dual SIM (DSSA)	Supported  <b>NOTE:</b> The availability of eSIM functionality embedded on the module is dependent on the region and carrier requirements.
Antenna diversity	Supported
Radio On/Off	Supported
Wake on wireless	Not supported
Normal operating temperature	-30°C to + 70°C
Extended operating temperature	-40°C to +85°C

**Table 33. Qualcomm Snapdragon X55 specifications (continued)**

Antenna connector	<ul style="list-style-type: none"><li>• WWAN ANT0 X 1</li><li>• WWAN ANT1 X 1</li><li>• WWAN ANT2 X 1</li><li>• WWAN ANT3 X 1</li></ul>
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## GPU—Integrated

### Intel UHD Graphics

The following table lists the Intel UHD Graphics specifications.

**Table 34. Intel UHD Graphics specifications**

Bus type	Integrated graphics <b>i</b> <b>NOTE:</b> Intel UHD Graphics uses the computers memory as video memory.
Memory type	Unified Memory Architecture (UMA)
Memory interface	Not applicable
Processor graphics	i5/i7/i9
Estimated maximum power consumption (TDP)	15 W-25 W, in the CPU power
Maximum vertical refresh rate	<ul style="list-style-type: none"><li>• HDMI 2.0a: 4096 x 2160 @ 60 Hz, 24 bpp</li><li>• Max Digital: 4096 x 2304 @ 60 Hz, 24 bpp</li></ul>
Multiple display support	Up to four displays using DisplayPort Multi-Streaming Technology (MST)

## GPU—Discrete

### NVIDIA RTX A1000, 4 GB, GDDR6

The following table lists the NVIDIA RTX A1000 specifications.

**Table 35. NVIDIA RTX A1000 specifications**

Feature	Values
GPU	NVIDIA RTX A1000
Cores	CUDA cores 2048, Tensor cores 64, RT cores 16
Memory bandwidth	224 GB/s
Memory type	GDDR6
Memory size	4 GB
Memory interface	128-bit
TGP	80 W
GPU base clock	1470 MHz
GPU boost clock	1822 MHz

**Table 35. NVIDIA RTX A1000 specifications (continued)**

<b>Feature</b>	<b>Values</b>
Vram clock	7001 MHz
PCIe	Gen4 x 8
Features	<ul style="list-style-type: none"> <li>• Dynamic boost</li> <li>• Resizable BAR1</li> </ul>
Video API Support	<ul style="list-style-type: none"> <li>• DirectX 12 Ultimate</li> <li>• OpenGL 4.6</li> <li>• Shader model 7.0</li> </ul>
Maximum Display Resolution	8K @60 Hz
Number of Display Supported	Up to four displays

## NVIDIA RTX A3000, 12 GB, GDDR6

The following table lists the NVIDIA RTX A3000 specifications.

**Table 36. NVIDIA RTX A3000 specifications**

<b>Feature</b>	<b>Values</b>
GPU	NVIDIA RTX A3000
Cores	CUDA cores 4096, Tensor cores 128, RT cores 32
Memory bandwidth	336 GB/s
Memory type	GDDR6
Memory size	12 GB
Memory interface	192-bit
TGP	115 W
GPU base clock	1260 MHz
GPU boost clock	1725 MHz
Vram clock	7001 MHz
PCIe	Gen4 x 8
Features	<ul style="list-style-type: none"> <li>• Dynamic boost</li> <li>• Resizeable BAR1</li> <li>• ECC</li> </ul>
Operating Systems Graphics/Video API Support	<ul style="list-style-type: none"> <li>• DirectX 12 Ultimate</li> <li>• OpenGL 4.6</li> <li>• Shader model 7.0</li> </ul>
Maximum display resolution	8K @60 Hz
Number of displays supported	Up to four displays



## NVIDIA RTX A4500, 16 GB, GDDR6

The following table lists the NVIDIA RTX A4500 specifications.

**Table 37. NVIDIA RTX A4500 specifications**

Feature	Values
GPU	NVIDIA RTX A4500
Cores	CUDA cores 5888, Tensor cores 184, RT cores 46
Memory bandwidth	512 GB/s
Memory type	GDDR6
Memory size	16 GB
Memory interface	256-bit
TGP	115 W
GPU base clock	930 MHz
GPU boost clock	1550 MHz
Vram clock	8001 MHz
PCIe	Gen4 x 8
Features	<ul style="list-style-type: none"><li>• Dynamic boost</li><li>• Resizeable BAR1</li><li>• ECC</li></ul>
Operating Systems Graphics/Video API Support	<ul style="list-style-type: none"><li>• DirectX 12 Ultimate</li><li>• OpenGL 4.6</li><li>• Shader model 7.0</li></ul>
Maximum display resolution	8K @60 Hz
Number of displays supported	Up to four displays

## NVIDIA RTX A5500, 16 GB, GDDR6

The following table lists the NVIDIA RTX A5500 specifications.

**Table 38. NVIDIA RTX A5500 specifications**

Feature	Values
GPU	NVIDIA RTX A5500
Cores	CUDA cores 7424, Tensor cores 232, RT cores 58
Memory bandwidth	512 GB/s
Memory type	GDDR6
Memory size	16 GB
Memory interface	256-bit
TGP	115 W
GPU base clock	975 MHz
GPU boost clock	1500 MHz
Vram clock	8001 MHz
PCIe	Gen4 x 8

**Table 38. NVIDIA RTX A5500 specifications (continued)**

<b>Feature</b>	<b>Values</b>
Features	<ul style="list-style-type: none"> <li>• Dynamic boost</li> <li>• Resizeable BAR1</li> <li>• ECC</li> </ul>
Operating Systems Graphics/Video API Support	<ul style="list-style-type: none"> <li>• DirectX 12 Ultimate</li> <li>• OpenGL 4.6</li> <li>• Shader model 7.0</li> </ul>
Maximum display resolution	8K @60 Hz
Number of displays supported	Up to four displays

## NVIDIA GeForce RTX 3080 Ti laptop

The following table provides the NVIDIA GeForce RTX 3080 Ti specifications of your Precision 7770.

**Table 39. NVIDIA GeForce RTX 3080 Ti specifications**

<b>Feature</b>	<b>Values</b>
GPU	NVIDIA GeForce RTX 3080 Ti
Cores	CUDA cores 7424
Memory bandwidth	512 GB/s
Memory type	GDDR6
Memory size	16 GB
Memory interface	256-bit
TGP	115 W
GPU base clock	1395 MHz
GPU boost clock	1260 MHz
Vram clock	8001 MHz
PCIe	Gen4 x 8
Features	<ul style="list-style-type: none"> <li>• Dynamic boost</li> <li>• Resizeable BAR1</li> </ul>
Operating Systems Graphics/Video API Support	<ul style="list-style-type: none"> <li>• DirectX 12 Ultimate</li> <li>• OpenGL 4.6</li> <li>• Shader model 7.0</li> </ul>
Maximum display resolution	8K @60 Hz
Number of displays supported	Up to four displays

# Video port and resolution matrix

The following table lists the Video port and resolution matrix of your Precision 7770.

**Table 40. Video port and resolution matrix**

Port type	DP++/HDCP 2.3 port (UMA and Discrete Graphics) DP with DSC enabled	HDMI-OUT port—HDMI 2.0 (UMA Graphics)	HDMI-OUT port—HDMI 2.1 (Discrete Graphics)
Maximum resolution—single display	7680 x 4320 @ 60 Hz	3840 x 2160 @ 60 Hz	7680 x 4320 @ 60 Hz
Maximum resolution—dual MST	4096 x 2304 @ 60 Hz + 4096 x 2304 @ 60 Hz	Not applicable	Not applicable
Maximum resolution—triple MST	4096 x 2304 @ 60 Hz + 4096 x 2304 @ 60 Hz + 4096 x 2304 @ 60 Hz	Not applicable	Not applicable

# Storage

## M.2 2230, 256 GB, PCIe NVMe Gen4 x4, Class 35 SSD

The following table lists the M.2 2230, 256 GB SSD specifications.

**Table 41. 256 GB SSD specifications**

Capacity	256 GB
Height (approximate)	3.5 mm (0.17 in.)
Width (approximate)	22.00 mm (0.87 in.)
Depth (approximate)	30.00 mm (1.18 in.)
Interface type	PCIe Gen4
Speed (maximum)	64 Gb/s (up to 4 lanes)
MTTF	1.4M hours
Logical blocks	500,118,192
<b>Power source</b>	
Power consumption (reference only)	<ul style="list-style-type: none"> <li>Idle: 5 mW (PS4)</li> <li>Active: 4 W</li> </ul>
<b>Environmental operating conditions (non-condensing)</b>	
Temperature range	0°C to 70°C
Relative humidity range	10% to 90%
Op shock	1500G
<b>Environmental non-operating conditions (non-condensing)</b>	
Temperature range	-40°C to 70°C
Relative humidity range	5% to 95%

## M.2 2280, 512 GB, PCIe NVMe Gen4 x4, Class 40 SSD

The following table lists the M.2 2280, 512 GB SSD specifications.

**Table 42. 512 GB SSD specifications**

Capacity	512 GB
Height (approximate)	2.38 mm (0.17 in.)
Width (approximate)	22.00 mm (0.87 in.)
Depth (approximate)	80.00 mm (3.15 in.)
Interface type	PCIe Gen4
Speed (maximum)	64 Gb/s (up to 4 lanes)
MTBF	1.4M hours
Logical blocks	1,000,215,216
<b>Power source</b>	
Power consumption (reference only)	<ul style="list-style-type: none"> <li>● Idle: 5 mW (PS4 - L1.2)</li> <li>● Active: 5 W</li> </ul>
<b>Environmental operating conditions (non-condensing)</b>	
Temperature range	0°C to 70°C
Relative humidity range	10% to 90%
Op shock	1500G
<b>Environmental non-operating conditions (non-condensing)</b>	
Temperature range	-40°C to 70°C
Relative humidity range	5% to 95%

## M.2 2280, 1 TB, PCIe NVMe Gen4 x4, Class 40 SSD

The following table lists the M.2 2280, 1 TB SSD specifications.

**Table 43. 1 TB SSD specifications**

Capacity	1 TB
Height (approximate)	2.38 mm (0.17 in.)
Width (approximate)	22.00 mm (0.87 in.)
Depth (approximate)	80.00 mm (3.15 in.)
Interface type	PCIe Gen4
Speed (maximum)	64 Gb/s (up to 4 lanes)
MTBF	1.4M hours
Logical blocks	2,000,409,264
<b>Power source</b>	
Power consumption (reference only)	<ul style="list-style-type: none"> <li>● Idle: 5 mW (PS4 - L1.2)</li> <li>● Active: 5 W</li> </ul>
<b>Environmental operating conditions (non-condensing)</b>	
Temperature range	0°C to 70°C

**Table 43. 1 TB SSD specifications (continued)**

Relative humidity range	10% to 90%
Op shock	1500G
<b>Environmental non-operating conditions (non-condensing)</b>	
Temperature range	-40°C to 70°C
Relative humidity range	5% to 95%

## M.2 2280, 2 TB, PCIe NVMe Gen4 x4, Class 40 SSD

The following table lists the M.2 2280, 2 TB SSD specifications.

**Table 44. 2 TB SSD specifications**

Capacity	2 TB
Height (approximate)	2.38 mm (0.09 in.)
Width (approximate)	22.00 mm (0.87 in.)
Depth (approximate)	80.00 mm (3.15 in.)
Interface type	PCIe Gen4
Speed (maximum)	64 Gb/s (up to 4 lanes)
MTBF	1.4M hours
Logical blocks	4,000,797,360
<b>Power source</b>	
Power consumption (reference only)	<ul style="list-style-type: none"> <li>• Idle: 5 mW (PS4 - L1.2)</li> <li>• Active: 5 W</li> </ul>
<b>Environmental operating conditions (non-condensing)</b>	
Temperature range	0°C to 70°C
Relative humidity range	10% to 90%
Op shock	1500G
<b>Environmental non-operating conditions (non-condensing)</b>	
Temperature range	-40°C to 70°C
Relative humidity range	5% to 95%

## M.2 2280, 4 TB, PCIe NVMe Gen4 x4, Class 40 SSD

The following table lists the M.2 2280, 4 TB SSD specifications

**Table 45. 4 TB SSD specifications**

Capacity	4 TB
Height (approximate)	3.73 mm (0.15 in.)
Width (approximate)	22.00 mm (0.87 in.)
Depth (approximate)	80.00 mm (3.15 in.)
Interface type	PCIe Gen4
Speed (maximum)	64 Gb/s (up to 4 lanes)

**Table 45. 4 TB SSD specifications (continued)**

MTBF	1.4M hours
Logical blocks	8,001,573,552
<b>Power source</b>	
Power consumption (reference only)	<ul style="list-style-type: none"> <li>• Idle: 5 mW ( PS4 - L1.2)</li> <li>• Active: 5 W</li> </ul>
<b>Environmental operating conditions (non-condensing)</b>	
Temperature range	0°C to 70°C
Relative humidity range	10% to 90%
Op shock	1500G
<b>Environmental non-operating conditions (non-condensing)</b>	
Temperature range	-40°C to 70°C
Relative humidity range	5% to 95%

## M.2 2280, 512 GB, PCIe NVMe Gen3 x4, Class 40 SSD, self-encrypting drive

The following table lists the M.2 2280, 512 GB SSD, self-encrypting drive specifications

**Table 46. 512 GB SSD, self-encrypting drive specifications**

Capacity	512 GB
Height (approximate)	2.38 mm (0.09 in.)
Width (approximate)	22.00 mm (0.87 in.)
Depth (approximate)	80.00 mm (3.15 in.)
Interface type	PCIe Gen3
Speed (maximum)	32 Gb/s (up to 4 lanes)
MTBF	1.4M hours
Logical blocks	1,000,215,216
<b>Power source</b>	
Power consumption (reference only)	<ul style="list-style-type: none"> <li>• Idle: 5 mW ( PS4 - L1.2)</li> <li>• Active: 4.50 W</li> </ul>
<b>Environmental operating conditions (non-condensing)</b>	
Temperature range	0°C to 70°C
Relative humidity range	10% to 90%
Op shock	1500G
<b>Environmental non-operating conditions (non-condensing)</b>	
Temperature range	-40°C to 70°C
Relative humidity range	5% to 95%

## M.2 2280, 1 TB, PCIe NVMe Gen3 x4, Class 40 SSD, self-encrypting drive

The following table lists the M.2 2280, 1 TB SSD, self-encrypting drive specifications

**Table 47. 1 TB SSD, self-encrypting drive specifications**

Capacity	1 TB
Height (approximate)	2.38 mm (0.09 in.)
Width (approximate)	22.00 mm (0.87 in.)
Depth (approximate)	80.00 mm (3.15 in.)
Interface type	PCIe Gen3
Speed (maximum)	32 Gb/s (up to 4 lanes)
MTBF	1.4M hours
Logical blocks	2,000,409,264
<b>Power source</b>	
Power consumption (reference only)	<ul style="list-style-type: none"> <li>• Idle: 5 mW ( PS4 - L1.2)</li> <li>• Active: 4.50 W</li> </ul>
<b>Environmental operating conditions (non-condensing)</b>	
Temperature range	0°C to 70°C
Relative humidity range	10% to 90%
Op shock	1500G
<b>Environmental non-operating conditions (non-condensing)</b>	
Temperature range	-40°C to 70°C
Relative humidity range	5% to 95%

## Media-card reader

The following table lists the media-card reader specifications of your Precision 7770.

**Table 48. Media-card reader**

<b>Media supported (Maximum capacity supported will vary by Flash Media Types)</b>	
Media Supported	SDXC, SDHC, SD Secure Digital (SD) 4.0 UHS-II Secure Digital (SD) 3.0 UHS-I
Support Specification Versions	Secure Digital (SD) 4.0
<b>Power source</b>	
Max Power Requirements	1.2 A
Supply Voltage Range	3.3 V
Power Consumption	MS 0.08 mA
<b>Environmental operating conditions (Non-condensing)</b>	
Operating Temperature Range	0°C to 70°C

**Table 48. Media-card reader (continued)**

Relative Humidity Range	N/A
<b>Environmental non-operating conditions (Non-condensing)</b>	
Operating Temperature Range	N/A
Relative Humidity Range	N/A

## Power adapter

The following table lists the power adapter specifications of your Precision 7770.

**Table 49. Power adapter specifications**

Description	Values	
Type	180 W	240 W
Diameter (connector)	7.40 mm	7.40 mm
Input voltage	90 VAC to 264 VAC	90 VAC to 264 VAC
Input frequency	47 Hz to 63 Hz	47 Hz to 63 Hz
Input current (maximum)	4.2 A	4.2 A
Output current (continuous)	<ul style="list-style-type: none"> <li>● 12 VA/16.5 A</li> <li>● 12 VB/18 A</li> </ul> Standby mode: <ul style="list-style-type: none"> <li>● 12 VA/1.5 A</li> <li>● 12 VB/2.5 A</li> </ul>	<ul style="list-style-type: none"> <li>● 12 VA/16.5 A</li> <li>● 12 VB/18 A</li> </ul> Standby mode: <ul style="list-style-type: none"> <li>● 12 VA/1.5 A</li> <li>● 12 VB/2.5 A</li> </ul>
Rated output voltage	<ul style="list-style-type: none"> <li>● +12 VA</li> <li>● +12 VB</li> </ul>	<ul style="list-style-type: none"> <li>● +12 VA</li> <li>● +12 VB</li> </ul>
BTUs/h (based on PSU max wattage)	888	888
<b>Temperature range</b>		
Operating	5°C to 45°C (41°F to 113°F)	5°C to 45°C (41°F to 113°F)
Storage	-40°C to 70°C (-40°F to 158°F)	-40°C to 70°C (-40°F to 158°F)
<b>Compliance</b>		
Erp Lot6 Tier 2 requirement	Yes	Yes
80Plus compliant	Yes	Yes
Energy Star 8.0 compliant	Yes	Yes
GS mark compliant	Yes	Yes
NCTC Anti Power Surge certification	Yes	Yes
NCTC Anti Lightning Strike certification	Yes	Yes



# Accessories

The following table lists the supported accessories on your Precision 7770.

**Table 50. Accessories**

Accessories
Dell Premier Multi-Device Wireless Keyboard and Mouse - KM7321W
Dell 7-in-1 USB-C Multiport Adapter - DA310
Dell Pro Hybrid Briefcase Backpack 15 - PO1521HB
Dell UltraSharp 32 HDR PremierColor Monitor - UP3221Q
Dell UltraSharp 38 Curved USB-C HUB Monitor - U3821DW
3Dconnexion SpaceMouse Wireless - 3DX-700066
Wacom Cintiq Pro 24 Creative Pen Display Touch - DTH-2420

# Security

## Software security

The following table lists the software security details of your Precision 7770.

**Table 51. Software security**

Security options
Dell Client Command Suite
Optional Dell Data Security and Management Software
Dell BIOS Verification
Optional Dell Endpoint Security and Management Software
VMware Carbon Black Endpoint Standard
VMware Carbon Black Endpoint Standard + Secureworks Threat Detection and Response
Dell Encryption Enterprise
Dell Encryption Personal
Carbonite
VMware Workspace ONE
Absolute Endpoint Visibility and Control
Netskope
Dell Supply Chain Defense

## Fingerprint reader

The following table lists the fingerprint reader specifications of your Precision 7770.

**Table 52. Fingerprint reader specifications**

<b>Category</b>	Goodix—GF5288WNC
<b>Sensor technology</b>	Capacitive sensing

**Table 52. Fingerprint reader specifications (continued)**

<b>Sensor resolution</b>	500 dpi
<b>Sensor size</b>	5.48 mm x 4.47 mm
<b>Sensor pixel size</b>	108 x 88 pixels
<b>Dell ControlVault support</b>	No
<b>Dell ControlVault 3.0 support</b>	No
<b>Anti-spoofing</b>	Yes
<b>Template storage</b>	In-sensor storage
<b>Match on chip</b>	Yes
<b>FIPS 201 certified</b>	No

## Dell ControlVault 3.0

The following table lists the Dell ControlVault 3.0 specifications of your Precision 7770.

**Table 53. Dell ControlVault 3.0 specifications**

<b>Title</b>	<b>Description</b>	<b>Dell ControlVault 3.0</b>
CPU technology	N/A	1 GHz ARM Cortex A7
RAM	N/A	1 MB
ROM	N/A	16 MB
TPM included	TPM enumeration included within ControlVault	No
Host Interface	N/A	USB 2.0
Fingerprint processing	Fingerprint processing occurs within secure boundary of ControlVault	Yes
Windows WBF support	Support for Windows biometric framework when Fingerprint reader is attached	No
FIPS 140-2 level 3 complaint	Device complaint with FIPS 140-2 level 3 requirements	Yes
FIPS 140-2 level 3 certified	Device certified with FIPS 140-2 level 3 requirements	Yes

## Trusted Platform Module

The following table lists the Trusted Platform Module (TPM) of your Precision 7770.

**Table 54. Trusted Platform Module (TPM)**

<b>TPM: ST/ST33 HTPH2X32AHD8</b>
SPI interface
TPM 2.0
FIPs 140-2 certificate

# System management features

Dell commercial systems come with a number of systems management options that are included by default for In-Band management with our Dell Client Command Suite. In-Band management meaning that the Operating System is functional and the device is connected to a network so that it can be managed. The Dell Client Command Suite of tools can be leveraged individually or with a systems management console like SCCM, LANDESK, KACE, etc.

We also offer Out-of-Band management as an option. Out-of-band management is when the system does not have a functional operating system or is turned off and you still want to be able to manage the system in that state.

## Dell Client Command Suite for In-Band systems management

**Dell Client Command Suite** is a free toolkit available for download, for all Latitude Rugged tablets at [dell.com/support](https://dell.com/support), that automates and streamlines systems management tasks, saving time, money, and resources. It consists of the following modules that can be used independently, or with a variety of systems management consoles such as SCCM.

Dell Client Command Suite's integration with VMware Workspace ONE Powered by AirWatch, now allows customers to manage their Dell client hardware from the cloud, using a single Workspace ONE console.

**Dell Command | Deploy** enables easy operating system (OS) deployment across all major OS deployment methodologies and provides numerous system-specific drivers that have been extracted and reduced to an OS-consumable state.

**Dell Command | Configure** is a graphical user interface (GUI) admin tool for configuring and deploying hardware settings in a pre-OS or post-OS environment, and it operates seamlessly with SCCM and Airwatch and can be self-integrated into LANDesk and KACE. Simply, this is all about the BIOS. Command | Configure allows you to remotely automate and configure over 150+ BIOS settings for a personalized user experience.

**Dell Command | PowerShell Provider** can do the same things as Command | Configure, but with a different method. PowerShell is a scripting language that allows customers to create a customized and dynamic configuration process.

**Dell Command | Monitor** is a Windows Management Instrumentation (WMI) agent that provides IT admins with an extensive inventory of the hardware and health-state data. Admins can also configure hardware remotely by using command line and scripting.

**Dell Command | Power Manager (end-user tool)** is a GUI-based factory-installed battery management tool that allows end users to choose the battery management methods that meet their personal preferences or work schedule without sacrificing IT's capability to control those settings with Group Policy.

**Dell Command | Update (end-user tool)** is factory-installed and allows admins to individually manage and automatically present and install Dell updates to the BIOS, drivers, and software. Command | Update eliminates the time-consuming hunting and pecking process of update installation.

**Dell Command | Update Catalog** provides searchable metadata that allows the management console to retrieve the latest system-specific updates (driver, firmware or BIOS). The updates are then delivered seamlessly to end-users using the customer's systems management infrastructure that is consuming the catalog (like SCCM).

**Dell Command | vPro Out of Band** console extends hardware management to systems that are offline or have an unreachable OS (Dell exclusive features).

**Dell Command | Integration Suite for System Center** - This suite integrates all the key components of the Client Command Suite into Microsoft System Center Configuration Manager 2012 and Current Branch versions.

## Out of Band Systems Management

Intel Standard Manageability option **must be configured in our factory at the time of purchase, as it is NOT field upgradable**. It offers out-of-band management and DASH compliance ([https://registry.dmtf.org/registry/results/?field\\_initiative\\_name%3A%22DASH%201.0%22](https://registry.dmtf.org/registry/results/?field_initiative_name%3A%22DASH%201.0%22)).

## Color, material, and finish

This section details the color, material, and finishes (CMF) specifications of your Precision 7770.



Figure 1. Non-WWAN

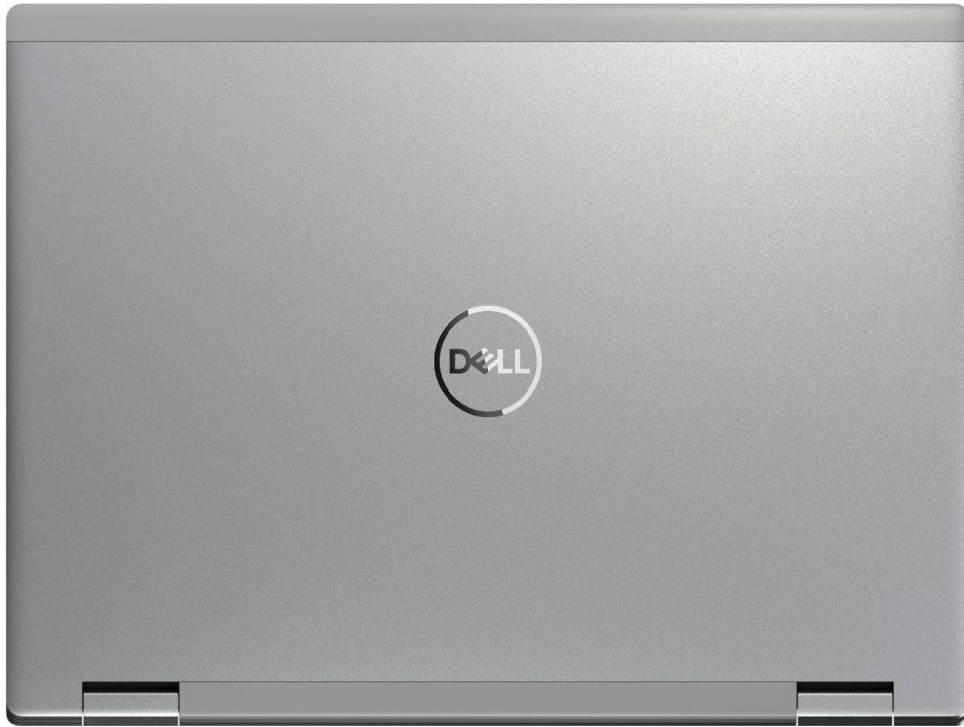


Figure 2. WWAN

Table 55. CMF specifications

A Cover (Top)	<ul style="list-style-type: none"> <li>● Material: Aluminum</li> <li>● Color: Anodized Titan Gray, beadblast</li> <li>● Finish: 11+/-3 GU</li> </ul>
B Cover (Touch)	<ul style="list-style-type: none"> <li>● Material: Plastic</li> <li>● Color: Apollo Dull WUVM</li> <li>● Finish: 5.5+/-1.5 GU</li> </ul>
B Cover (Non-Touch)	<ul style="list-style-type: none"> <li>● Material: Plastic</li> <li>● Color: Apollo Dull WUVM</li> <li>● Finish: 10+/-2 GU</li> </ul>
C Cover (Palmrest)	<ul style="list-style-type: none"> <li>● Material: Plastic (Dell standard black, Resin)</li> <li>● Color: Apollo velvet WPUST</li> <li>● Finish: 5+/-1.5 GU</li> </ul>
D Cover (Bottom)	<ul style="list-style-type: none"> <li>● Material: Aluminum</li> <li>● Color: Anodized Titan Gray, beadblast</li> <li>● Finish: MT11005 5+/-1 GU</li> </ul>
D Cover (with SSD door)	<ul style="list-style-type: none"> <li>● Material: Aluminum</li> <li>● Color: Anodized Titan Gray, beadblast</li> <li>● Finish: 11+/-3 GU</li> </ul>

# Keyboard shortcuts of Precision 7770

**NOTE:** Keyboard characters may differ depending on the keyboard language configuration. Keys used for shortcuts remain the same across all language configurations.

Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. The symbol shown on the lower part of the key refers to the character that is typed out when the key is pressed. If you press shift and the key, the symbol shown on the upper part of the key is typed out. For example, if you press **2**, **2** is typed out; if you press **Shift + 2**, **@** is typed out.

The keys F1-F12 at the top row of the keyboard are function keys for multi-media control, as indicated by the icon at the bottom of the key. Press the function key to invoke the task represented by the icon. For example, pressing F1 mutes the audio (refer to the table below).

However, if the function keys F1-F12 are needed for specific software applications, multi-media functionality can be disabled by pressing **Fn + Esc**. Subsequently, multi-media control can be invoked by pressing **Fn** and the respective function key. For example, mute audio by pressing **Fn + F1**.

**NOTE:** You can also define the primary behavior of the function keys (F1–F12) by changing **Function Key Behavior** in BIOS setup program.

**Table 56. List of keyboard shortcuts**

Function key	Primary behavior
F1	Mute audio
F2	Decrease volume
F3	Increase volume
F4	Play previous track/chapter
F5	Play/Pause
F6	Play next track/chapter.
F8	Switch to external display
F9	Search
F10	Click keyboard backlight (optional). <b>NOTE:</b> Non-backlight keyboards have F10 function key without the backlight icon and do not support toggle keyboard backlight function. <b>NOTE:</b> Toggle to cycle the keyboard backlight status through off, low-backlight, and high-backlight
F11	Decrease brightness
F12	Increase brightness

The **Fn** key is also used with selected keys on the keyboard to invoke other secondary functions.

**Table 57. Secondary behavior**

Function key	Secondary behavior
Fn + F1	Operating system and application specific F1 behavior
Fn + F2	Operating system and application specific F2 behavior
Fn + F3	Operating system and application specific F3 behavior
Fn + F4	Operating system and application specific F4 behavior

**Table 57. Secondary behavior (continued)**


<b>Function key</b>	<b>Secondary behavior</b>
Fn + F5	Operating system and application specific F5 behavior
Fn + F6	Operating system and application specific F6 behavior
Fn + F8	Operating system and application specific F8 behavior
Fn + F9	Operating system and application specific F9 behavior
Fn + F10	Operating system and application specific F10 behavior
Fn + F11	Operating system and application specific F11 behavior
Fn + F12	Operating system and application specific F12 behavior
Fn + PrtScr	Turn off/on wireless
Fn + B	Pause/Break
Fn + Insert	Sleep
Fn + S	Toggle scroll lock
Fn + H	Toggle between power and battery-status light/hard-drive activity light
Fn + R	System request
Fn + Ctrl	Open application menu
Fn + Esc	Toggle Fn-key lock
Fn + PgUp	Page up
Fn + PgDn	Page down
Fn + Home	Home
Fn + End	End

# Getting help and contacting Dell

## Self-help resources


You can get information and help on Dell products and services using these self-help resources:


**Table 58. Self-help resources**

Self-help resources	Resource location
Information about Dell products and services	<a href="http://www.dell.com">www.dell.com</a>
Tips	
Contact Support	In Windows search, type <code>Contact Support</code> , and press Enter.
Online help for operating system	<a href="http://www.dell.com/support/windows">www.dell.com/support/windows</a> <a href="http://www.dell.com/support/linux">www.dell.com/support/linux</a>
Access top solutions, diagnostics, drivers and downloads, and learn more about your computer through videos, manuals and documents.	Your Dell computer is uniquely identified by a Service Tag or Express Service Code. To view relevant support resources for your Dell computer, enter the Service Tag or Express Service Code at <a href="http://www.dell.com/support">www.dell.com/support</a> .  For more information on how to find the Service Tag for your computer, see <a href="#">Locate the Service Tag on your computer</a> .
Dell knowledge base articles for a variety of computer concerns	<ol style="list-style-type: none"> <li>1. Go to <a href="http://www.dell.com/support">www.dell.com/support</a>.</li> <li>2. On the menu bar at the top of the Support page, select <b>Support &gt; Knowledge Base</b>.</li> <li>3. In the Search field on the Knowledge Base page, type the keyword, topic, or model number, and then click or tap the search icon to view the related articles.</li> </ol>

## Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see [www.dell.com/contactdell](http://www.dell.com/contactdell).

 **NOTE:** Availability varies by country/region and product, and some services may not be available in your country/region.

 **NOTE:** If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.