DCLTechnologies



Dell Pro Max 18 Plus

Maximize application performance with Dell Pro Max Plus.

Experience desktop-like performance with latest 55W Intel[®] Core[™] Ultra processors and next gen NVIDIA RTX PRO[™] Blackwell professional graphics.

Designed for your most intensive workloads, including AI Development, in a mobile form factor.

Extraordinary performance

The 18-inch laptop redefines performance and scalability. Equipped with an 55W Intel Core Ultra processor featuring integrated graphics and an NPU, it is built to maximize productivity. With up to NVIDIA RTX PRO™ 5000 Blackwell Generation graphics (24GB), 256GB of CAMM DDR5 memory (or 96GB SODIMM) running at 7200MT/s, (with CAMM) and a massive 16TB storage capacity with RAID options, this laptop is engineered for peak productivity across intensive application workloads. Thunderbolt 5 delivers ultra-fast connectivity, while an advanced thermal system with three fans, stacked GPU/ CPU architecture and extensive thermal venting ensures consistent cooling for sustained performance.

Elevated experience

This device features an impressive 18" screen (88% screen:body ratio) with a 16x10 aspect ratio and up to HD with 500 nits of brightness for stunning visuals. Its full-size, reduced lattice keyboard with a number pad and a large clickpad ensures comfortable and efficient navigation. Enjoy an up to 8MP RGB + IR camera that enables fast and secure sign-ins. Enhanced audio quality is delivered through Waves Max Audio Pro with noise reduction, creating an immersive sound environment. Plus, the easy-access bottom door option makes upgrades and maintenance a snap.

Exceptionally mobile

Despite its extreme scalability, this device remains surprisingly mobile. It features WiFi 7, Bluetooth 5.4, 2.5G LAN, and 5G LTE connectivity. Powered by a 165W/280W USB Type-C adapter with Extended Power Range, it allows seamless single-cable docking and charging. Equipped with an impressive 96Whr 6-cell battery with Express Charge 2.0, Performance Discharge, and LLC to ensure efficient and reliable power management. And with a starting weight 7.17 lbs (3.25 kg), it still provides portability without compromising on capability.

Sustainable innovation

Incorporates bio-based materials and recycled content. Employs 100% recycled packaging and shipping material. EPEAT Gold registered with Climate+ designation, Energy Star and TC010 certified products.

Excellent reliability

Tested and certified by leading ISVs to guarantee outstanding application performance, MIL-STD tested for durability against everyday wear and tear, and backed by a reliable warranty with optional service enhancements.

DELL PRO MAX 18 PLUS



Unleashing AI power with exceptional performance

AI Performance in a Mobile Powerhouse

Experience desktop-like AI performance wherever you work. Powered by NVIDIA RTX PRO Blackwell GPUs and Intel Core Ultra processors with integrated NPUs, the Dell Pro Max 18 Plus efficiently handles advanced AI tasks like LLM training, deep learning, and large-scale data analytics, while optimizing resources and extending battery life.

AI Enablement for Local Workloads

Built for on-premises AI tasks, the Dell Pro Max 18 Plus ensures secure, low-latency AI processing required for local AI workloads. It safeguards data while enabling rapid, secure prototyping and reducing reliance on cloud infrastructure, cutting costs, reducing latency, and protecting privacy in high-performance AI applications.

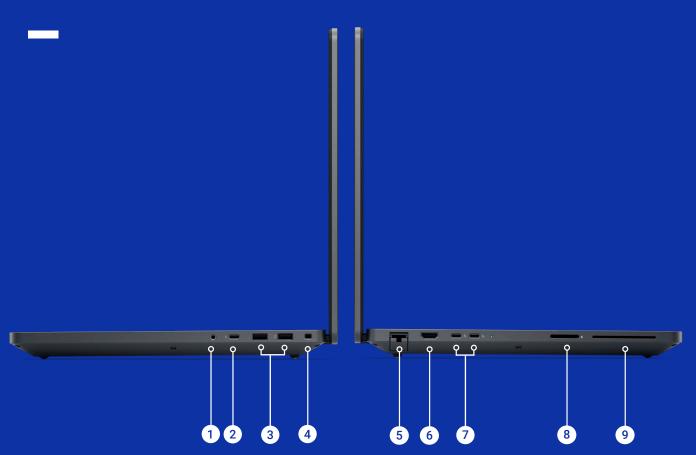
Scalability for Growing AI Demands

The Dell Pro Max portfolio, integral to the Dell AI Factory with NVIDIA, scales effortlessly. Whether starting with a PC or expanding to datacenters and clouds using NVIDIA AI Enterprise software, it adapts to increasing datasets and AI requirements with ease. So, begin at the edge with a Dell Pro Max PC and scale confidently into a full Dell AI Factory foundation with NVIDIA AI software and models.

Certified Reliability for ISV Applications

Certified for over 100 industry-leading ISV applications, including TensorFlow, PyTorch, MATLAB, and other AI-specific platforms, Dell Pro Max systems deliver reliable performance and seamless compatibility. These high-performance PCs ensure you can rely on a system that meets the exacting standards of industry workflows and tools.

Ports & Slots



- 1 Universal Audio Port
- 2 Thunderbolt 4, Type-C
- **3** (2) USB A
- 4 Wedge Lock Slot
- 5 RJ45
- 6 HDMI
- 7 (2) Thunderbolt 5, USB Type-C
- 8 SD Card Reader
- 9 Smart Card Reader



Sustainable innovation



Built with sustainable materials

Designed with recycled materials like 90% recycled magnesium in the chassis, up to 50% post-consumer recycled plastic in the bezel frame and speaker housing, 98% post-consumer recycled plastic in the battery frame, 50% recycled cobalt in the battery and 46% bio-based rubber feet.¹



Leading design for PC longevity

This laptop is designed with a modular main board and I/O board for easier access to help reduce e-waste.² It is also built with a modular USB-C port that is a more durable design, and a modular battery which provides easier repairs. Dell also makes it easy to access and replace parts to get the most life out of our products.

Parts, Batteries & Upgrades >



Packaging with purpose

Ships in packaging with 100% recycled or renewable materials⁴ with multipack options for easier unboxing and reduced transportation and packaging waste.⁵



Seamlessly transition from old to new technology

We can help you responsibly and securely retire your legacy IT equipment, regardless of brand, while addressing your sustainability goals.

<u>Asset Recovery Services ></u>





Up-level your PC experience with Dell Displays and Accessories

Fuel productivity and collaboration with a complete Dell ecosystem that is engineered and tested for a seamless experience with your Dell Pro Max 16 Plus.







- A Dell Pro Thunderbolt 5 Smart Dock SD25TB5 SD25TB5
- B Dell Pro Premium Collaboration Keyboard and Mouse KM900
- C Dell Pro Premium Wireless ANC Headset WL7024
- D Dell UltraSharp 27 Thunderbolt" Hub Monitor U2724DE
- E Dell UltraSharp 32 6K Monitor U3224KB







Simplify IT

Our most secure¹ and most manageable⁴ offerings make IT management a breeze World's Most Secure Commercial PCs¹

- According to Principled Technologies, no PC manufacturer offers the BIOS-level
- visibility Dell does.

A comparison of security features in Dell, HP, and Lenovo PC systems

Approach

Dell'Commissioned Principiled Technologies to investigate 10 security features in the PC security and system management space: • Support for monitoring solutions • Bulcos Security and protection features • Patidom integrity validation • Device integrity validation for Inte[®] Management Engine (ME) via off-site measurements • BUOS mage capture for anyleysion • Bulcish handware cache for monitoring BIOS changes with security information and event management (SIGM) integrition

BIOS setting management integrations for Intune BIOS access management security enhancements for Intune

SECURITY

Improve fleet-wide security with multiple layers of defense.

Reduce the attack surface and enhance long-term cyber resilience with <u>Dell Trusted Workspace</u>



Be secure from first boot with rigorous supply chain controls.



Maintain BIOS integrity with deep, firmware-level visibility.



Protect end-user identity from malware that looks to steal credentials.



Enrich OS-level data with PC telemetry to speed detection, response and remediation.



Layer on advanced threat protection from our ecosystem of best-of-breed software partners.



Shrink the IT-security gap with an integrated, AI-enabled solution

Explore hardware-assisted security with Dell, Intel & CrowdStrike.

Hardware-Assisted Security >

MANAGEABILITY

Manage your fleet of PCs - reliably and easily

Help secure and optimize your endpoints and deliver end-user productivity with <u>Dell Manageability Solutions</u>

With **Dell Management Portal**, you can manage Dell PCs, over the cloud, in conjunction with Microsoft Intune. <u>Dell Management Portal ></u>

Update and secure your fleet of Dell PCs, with one application – Dell Client Device Manager.⁵

Dell Trusted Update Experience makes it simple to update endpoints with the latest BIOS and driver versions. Dell is the only Top-5 PC vendor that:



Publishes² a device drivers and downloads release schedule:

IT Admins can deploy fleet-wide device updates on a predictable timeline.



Performs³ integrated validation of all driver and BIOS modules in an update:

IT Admins can expect a trusted, system compatible update deployment, across a fleet of devices.

Dell Trusted Update Experience >



Dell has the industry's first:4

Partner Portal accessible in Microsoft Intune, with fleet-wide BIOS password access capability and Enterprise application access and publication capabilities

Binary Large Object (BLOB) package-based solution, for endpoint BIOS settings configuration, using Microsoft Intune

Hardware OEM systems management solution to integrate with Intel vPro

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Simplify PC refresh with Dell Services

Enabling every step of the PC lifecycle

Dell Technologies APEX

1st

and most comprehensive¹ As-a-service portfolio that spans from multi-cloud to client devices. Experience the flexibility to transform your IT and deploy the latest technologies at predictable costs.

Dell APEX PC-as-a-Service Fully customizable monthly subscription that can include PCs, peripherals, software and services with no upfront investment.

Dell APEX PC-as-a-Service (PCAAS) >

Modern Lifecycle Solutions

Dell Premier

324% ROI over 3 years³ Modernize IT purchasing by shopping your catalog in a tailored online solution. Gain control over the entire IT ecosystem to cut costs, standardize ordering, access analytics and more.

<u>Dell Premier ></u>

Asset Recovery Services

2.8B

Pounds of electronics recovered through all recovery programs since 2007² Let Dell help you securely and responsibly retire your old IT equipment - regardless of brand – to allow for a seamless transition from old to new technology, while protecting both your business and the planet.

Asset Recovery Services >

ProDeploy Client Suite

PC refresh starts with getting new devices in the hands of your end-users. Dell ProDeploy Suite streamlines operations and increases productivity with configured PCs that are ready to use on day one with dynamic cloud-based provisioning and imaging.

When transitioning from old to new technology, ProDeploy Plus includes the ability to securely erase sensitive end-user data with sophisticated tools to sanitize devices and includes Asset Recovery Services for responsible retirement.

Dell ProDeploy Client Suite >

ProSupport Suite for PCs

ProSupport Suite is more than a 24/7 break-fix solution, it's a set of tools that automate and optimize your environment with little to no human intervention or end-user disruption.

Select from a robust library of Dell-authored scripts that correct company-wide issues quickly, minimizing remediation times and maintaining peak system performance. ProSupport Suite provides telemetry-driven data to arm IT with insights and make targeted updates, all controlled from a single dashboard.

ProSupport Suite for PCs >

FEATURE	TECHNICAL SPECIFICATION
MODEL NUMBER	Dell Pro Max 18 PLUS , MB18250
PROCESSOR ¹	Intel® Core™ Ultra 5 245HX (13 TOPS NPU, 14 cores, 14 threads, up to 5.1 GHz, 55 W) Intel® Core™ Ultra 7 265HX (13 TOPS NPU, 20 cores, 20 threads, up to 5.3 GHz, 55 W) Intel® Core™ Ultra 9 285HX (13 TOPS NPU, 24 cores, 24 threads, up to 5.5 GHz, 55 W)
OPERATING SYSTEM ¹	Windows 11 Pro Windows 11 Home Ubuntu® Linux® 24.04
	NOTE: Windows 10 22H2 is supported only for computers downgraded by end users from Windows 11. Support by Dell Technologies is subjected to the Microsoft Windows 10 End of Support plan.
MEMORY ^{1,2,3}	For computers shipped with CAMM modules 64 GB: 1 x 64 GB, 6400 MT/s, CAMM, dual-channel 128 GB: 1 x 128 GB, 6400 MT/s, CAMM, dual-channel
	For computers shipped with CAMM modules (Post RTS) 64 GB: 1 x 64 GB, 7200 MT/s, CAMM, dual-channel 128 GB: 1 x 128 GB, 7200 MT/s, CAMM, dual-channel 256 GB: 2 x 128 GB, 4400 MT/s or above, CAMM, dual-channel
	For computers shipped with CSoDIMM modules (at RTS) 16 GB: 1 x 16 GB, DDR5, 6400 MT/s, CSoDIMM, Non-ECC 32 GB: 2 x 16 GB, DDR5, 6400 MT/s, CSoDIMM, Non-ECC 64 GB: 2 x 32 GB, DDR5, 6400 MT/s, CSoDIMM, Non-ECC
	For computers shipped with CSoDIMM modules (Post RTS) 96 GB: 2 x 48 GB, DDR5, 6400 MT/s, CSoDIMM, Non-ECC
PRIMARY HARD DISK DRIVE ^{1,5}	512 GB, SSD, Gen4 512 GB, SSD, Gen4, SED 1 TB, SSD, Gen4, SED 2 TB, SSD, Gen4, SED 4 TB, SSD, Gen4, SED 1 TB, SSD, Gen5, SED 2 TB, SSD, Gen5, SED
VIDEO CARD	Intel® Graphics:
	Discrete graphics: NVIDIA* RTX** PRO** 1000 Blackwell, 8 GB GDDR7 NVIDIA* RTX** PRO** 3000 Blackwell, 12 GB GDDR7 NVIDIA* RTX** PRO** 3000 Blackwell, 16 GB GDDR7 NVIDIA* RTX** PRO** 3000 Blackwell, 16 GB GDDR7 NVIDIA* RTX** PRO** 5000 Blackwell, 26 GDDR7 NVIDIA* RTX** PRO** NVIDIA* RTX** PRO** NVIDIA*
DISPLAY	45.7cm (18"), Non-Touch, QHD+, 120Hz, WVA, 100% DCI-P3, 500 nits, Low Blue Light
CASE COLOR	Magnetite
PRODUCTIVITY SW ¹	Dell Command Configure 4.0 or later (DCC) Dell Command Monitor 10.0 or later (DCM) Dell Command Update 5.0 or later (DCU) Dell Command Update Catalog (DCUC) Dell Command Deploy (DCP) Dell Command Deploy Driver Pack Catalog Dell Command Integration Suite for System Center 5.0 (DCIS) Dell Command Integration Suite for System Center 5.0 (DCIS) Dell Command Intel [®] vPro [™] Out of Band (DCIV)
SECURITY SOFTWARE	Trusted Platform Module (TPM) 2.0 security
WARRANTY ^{8,9}	1Y Basic Hardware Services 2Y Basic Hardware Services 3Y Basic Hardware Services 5Y Basic Hardware Services 1Y ProSupport Next Business Day Onsite Service 2Y ProSupport Next Business Day Onsite Service 3Y ProSupport Next Business Day Onsite Service 4Y ProSupport Next Business Day Onsite Service 5Y ProSupport Next Business Day Onsite Service 5Y ProSupport Next Business Day Onsite Service 5Y ProSupport Plus Same Business Service 3Y ProSupport Plus Same Business Service 3Y ProSupport Plus Same Business Service 5Y ProSupport Plus Same Business Service
ACCIDENTAL DAMAGE SERVICES	1-year Accidental Damage Service 2-year Accidental Damage Service 3-year Accidental Damage Service 4-year Accidental Damage Service 5-year Accidental Damage Service

FEATURE	TECHNICAL SPECIFICATION
KEYBOARD ¹	Magnetite non-backlit keyboard Magnetite English International non-backlit Copilot key keyboard with numeric keypad, 99-key Magnetite English US non-backlit Copilot key keyboard with numeric keypad, 99-key Magnetite Spanish (Latin America) non-backlit Copilot key keyboard with numeric keypad, 100-key Magnetite backlit keyboard Magnetite backlit copilot key keyboard with numeric keypad, 99-key Magnetite Belgian backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Belgian backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Belgian backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Belgian backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Canada (Bilingual) (MUI) backlit Copilot key keyboard with numeric keypad, 99-key Magnetite Chinese (Traditional) backlit Copilot key keyboard with numeric keypad, 99-key
	Magnetite Czech/Słovak (MUI) backlit Copilot key keyboard with numeric keypad, 100-key Magnetite English International backlit Copilot key keyboard with numeric keypad, 99-key Magnetite English IN backlit Copilot key keyboard with numeric keypad, 100-key Magnetite English US backlit Copilot key keyboard with numeric keypad, 99-key Magnetite Estonian backlit Copilot key keyboard with numeric keypad, 99-key Magnetite French (Canadian) (MUI) backlit Copilot key keybadrad with numeric keypad, 99-key Magnetite French (Canadian) (MUI) backlit Copilot key keyboard with numeric keypad, 99-key Magnetite French (Canadian) (MUI) backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Greman backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Greman backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Greek backlit Copilot key keyboard with numeric keypad, 99-key Magnetite Hebrew backlit Copilot key keyboard with numeric keypad, 99-key Magnetite Hebrew backlit Copilot key keyboard with numeric keypad, 99-key Magnetite Hebrew backlit Copilot key keyboard with numeric keypad, 90-key Magnetite Hungarian backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Hungarian backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Hangarian backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Hungarian backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Hungarian backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Korean backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Korean backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Korean backlit Copilot key keyboard with numeric keypad, 103-key Magnetite Korean backlit Copilot key keyboard with numeric keypad, 99-key
	Magnetite Nordic (MUI) backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Portuguese (Brazil) backlit Copilot key keyboard with numeric keypad, 101-key Magnetite Portuguese backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Spanish (Castillian) backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Spanish (Castillian) backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Spanish (Castillian) backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Spanish (Latin America) backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Sweish/Finnish backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Sweish/Finnish backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Thai backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Trakish backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Turkish backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Turkish backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Turkish Copilot key keyboard with numeric keypad, 100-key Magnetite Turkish (Copilot key keyboard with numeric keypad, 100-key Magnetite Turkish (Copilot key keyboard with numeric keypad, 100-key Magnetite Turkish (Copilot key keyboard with numeric keypad, 100-key Magnetite Ukrainian backlit Copilot key keyboard with numeric keypad, 100-key Magnetite Slovenian backlit Copilot key keyboard with numeric keypad, 100-key Magnetite French Canadian Quebec Acnor backlit Copilot key keyboard with numeric keypad, 100-key
TOUCHPAD	Precision touchpad
PORTS	2 Thunderbolt [™] 5 (80 Gbps) ports with Power Delivery and DisplayPort [™] 1 Thunderbolt [™] 4 (40 Gbps) port with Power Delivery and DisplayPort [™] 1 USB 3.2 Gen 1 (5 Gbps) port 1 USB 3.2 Gen 1 (5 Gbps) port 1 HDMI 2.1 port 1 RJ45 ethernet port (2.5 Gbps) 1 Global headset port
OPTICAL DRIVE	No optical drive
SLOTS	1 SD-card slot 1 smart card reader slot 1 noble lock slot
DIMENSIONS	US Height (rear): 0.77 in. (19.56 mm) Height (pack): 1.25 in. (31.70 mm) Height (front): 0.71 in. (17.92 mm) Width: 15 83 in. (402 mm) Depth: 11.02 in. (279.95 mm) Weight (minimum): 7.17 lb (3.25 kg) Rest of the world Height (rear): 19.56 mm (0.77 in.) Weight (minimum): 3.25 kg (7.17 lb)
CAMERA	1080p at 30 fps HDR FHD RGB camera, Dual-array microphones 8MP 30 fps HDR RGB+IR camera, Dual-array microphones, Ambient light sensor
AUDIO AND SPEAKERS ¹	Stereo speakers with Cirrus Logic CS42L43 Audio Controller, 2 W x 2 = 4 W total
CHASSIS	Magnetite
WIRELESS	WLAN Intel® Wi-Fi 7 BE200, 2x2, 802.11be, MU-MIMO, Bluetooth® 5.4 wireless card
	WWAN Qualcomm® Snapdragon™ X72 Global 5G (DW5934e), eSIM

FEATURE	TECHNICAL SPECIFICATION
PRIMARY BATTERY	6-cell, 96 Wh, Lithium Ion, ExpressCharge™ Boost, Standard 6-cell, 96 Wh, Lithium Ion, ExpressCharge™ Boost, LCL
POWER	165 W AC adapter, USB Type-C 280 W AC adapter, USB Type-C
REGULATORY ^{7,11}	Product Safety, EMC and Environmental Datasheets Dell Regulatory Compliance Home Page Responsible Business Alliance Policy
CHIPSET	Intel® ARL-HX WM880
INTEL RESPONSIVENESS TECHNOLOGIES	Intel Rapid Storage Technology
HARDWARE SECURITY	One noble lock slot Windows Hello - Fingerprint Reader Trusted Platform Module (TPM) 2.0 discrete FIPS 140-2 certification for TPM TCG Certification for TPM (Trusted Computing Group) Finger Print Reader in Power Button available with and without ControlVault 3 Plus ControlVault 3 Plus Advanced Authentication with FIPS 140-3 Level 3 Certification Contacted Smart Card and ControlVault 3 Plus Contactless Smart Card, NFC, and ControlVault 3 Plus SED (Opal 2.0 only - PCIe Interface) Chassis Intrusion Detection
DOCKING	Dell Performance Dock - WD19DCS Dell 6-in-1 USB-C Multiport Adapter - DA305 Dell Pro Thunderbolt 5 Smart Dock - SD25TB5 Dell Pro Thunderbolt 5 - WD25TB5
OPTICAL DRIVE OPTIONS	No optical drive
MULTIMEDIA	Dell Speakerphone - SP3022 Dell Premier Wireless ANC Headset - WL7024 Dell U2724D - U2724D Dell UP3221Q - UP3221Q Dell Webcam WB7022 - WB7022
INPUT	Dell Premier Collaboration Keyboard - KB900 Dell Premier Collaboration Keyboard and Mouse - KM900 Dell Premier Rechargeable Mouse - MS900
SENSORS	Accelerometer (for positional sensing) Windows Auto Brightness Gyro + Accelerometer Adaptive Thermal Performance Ambient Light Sensor (only with 8MP camera configuration) Sensor Hub Hall Effect Sensor
SYSTEMS MANAGEMENT	Proactive Systems Management

Legal disclaimers

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- 1. Based on internal analysis, January 2025. Recycled cobalt applies to the 96 whr battery. Recycled cobalt applies to the 40Whr and 60Whr batteries. Post-consumer recycled plastic: 98% in the battery frame, 50% in the bezel and 30% in the speaker housing.
- 2. Based on internal analysis, November 2024.
- 3. Contains up to 93.7% recycled content and up to 6.4% renewable content in the form of sustainably forested materials. Excludes optional items added to order and included in box.
- 4. Based on internal analysis, January 2025.
- 5. Based on internal analysis, December 2024. EPEAT registered where applicable. EPEAT registration varies by country. See <u>www.epeat.net</u> for registration status by country.

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- 1. Based on Dell internal analysis, October 2024. Applicable to PCs on Intel processors. Not all features available with all PCs. Additional purchase required for some features. Validated by Principled Technologies. A comparison of security features, April 2024.
- Dell publishes a device drivers and downloads release schedule. Source: Source: Based on internal analysis, May 2023. When comparing publicly available device drivers
 and downloads release schedules published by the Top 5 PC vendors, as of May 2023.
- 3. Dell performs integrated validation of all driver and BIOS modules in an update. Source: Based on Dell internal analysis, May 2023, of integrated validation approaches of Top 5 PC vendors, for driver and BIOS modules in an update, by currently shipping and future-state product system images.
- 4. Capabilities of Dell Update Processes, Dell Management Portal and Dell Manageability Solutions capabilities and integrations with 3rd Party Management Solutions, with competitor update processes, partner portal capabilities in Microsoft Intune systems management solution capabilities and integrations with 3rd party management solutions. 3rd Party Management Solutions Microsoft Intune, Workspace ONE, are separate purchases. Intel vPro, to support out-of-band systems management, is an additional system configuration upgrade; and Dell has the industry's first:
 - a. Based on Dell internal analysis October 2024. Based on Dell Management Portal capabilities in Microsoft Intune compared to competitor Partner Portal capabilities in Microsoft Intune.
 - b. Dell Command | Endpoint Configure for Microsoft Intune the industry's first Binary Large Object (BLOB) package-based solution, for securely configuring & managing endpoints, using Microsoft Intune. Disclaimer: Industry's first device manageability solution to use a Binary Large Object (BLOB) package, recognized by Microsoft Intune, for secure endpoint configuration and management.
 - c. Dell Command | Intel vPro Out of Band- the industry's first hardware OEM systems management solution to integrate with Intel vPro for remote management of systems, regardless of power-state. Disclaimer: Based on Dell internal analysis, November 2023.
- 5. Dell Client Device Manager application availability planned for March 2025.

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- Based on Dell internal analysis, April 2023. Payment solutions provided to qualified commercial customers by Dell Financial Services through Dell Technologies group companies or authorized business partners. Solutions may be changed without notice and are subject to product availability, eligibility, credit approval, acceptable documentation and local applicable law. Some solutions, including end of term purchase options, may not be available or may vary by country. Within the EU, the EEA, the UK and Switzerland certain solutions are provided by Dell Bank International d.a.c. and its local branches, including by Dell Bank International d.a.c. Sucursal en España in Spain. Dell Bank International d.a.c. is regulated by the Central Bank of Ireland. Dell Technologies and Dell logos are trademarks of Dell Inc.
- 2. ProDeploy Client Suite for PCs configures 30K PC daily. Source: Based on Dell internal analysis, April 2023.
- 3. ProSupport Suite for PCs saves 641 hours of IT admin time per year* (on recurring tasks for a 1,000-device fleet. *vs. a manual approach based on data extrapolated from hands-on testing). Source: Based on a Principled Technologies test report, "Simplify PC management and save IT admin time with an automated support service," dated September 2023. Testing commissioned by Dell, conducted in the United States. Actual results will vary. Full report: https://facts.pt/PELu7Im
- 4. Based on a Forrester Total Economic Impact[™] Study Commissioned by Dell Technologies and AMD, "The Total Economic Impact[™] Of Dell Premier," February 2024. Full study <u>https://www.delltechnologies.com/asset/en-us/solutions/premier-solutions/industry-market/tei-dell-premier-solutions.pdf</u>
- 5. Dell Technologies has recovered 2.8 billion pounds of electronics since 2007. Source: Based on Dell internal analysis of publicly available data, April 2023.
- 6. Payment solutions provided to qualified commercial customers by Dell Financial Services through Dell Technologies group companies or authorized business partners. Solutions may be changed without notice and are subject to product availability, eligibility, credit approval, acceptable documentation and local applicable law. Some solutions, including end of term purchase options, may not be available or may vary by country. Within the EU, the EEA, the UK and Switzerland certain solutions are provided by Dell Bank International d.a.c. and in Spain by Dell Bank International d.a.c Sucursal en España. Dell Bank International d.a.c. is regulated by the Central Bank of Ireland. Dell Technologies and Dell logos are trademarks of Dell Inc.

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- 1. Offering may vary by region. Some items may be available after product introduction. For complete details, refer to the Owner's Manual published on www.dell.com/ support.
- 2. System Memory and Graphics: Significant system memory may be used to support graphics, depending on system memory size and other factors.
- 3. 4 GB or Greater System Memory Capability: A 64-bit operating system is required to support 4 GB or more of system memory.
- 4. Particular versions of Microsoft Windows may not support the full Bluetooth 4.2 functionality
- 5. Storage Option: GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.
- 6. TPM is available in selected regions.
- 7. Please refer to www.epeat.net for specific country registration rating and participation.
- 8. Limited Hardware Warranty: For copy of Ltd Hardware Warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or see www.dell.com/ warranty.
- 9. Onsite service after Remote Diagnosis: Remote Diagnosis is determination by online/phone technician of cause of issue; may involve customer access to inside of system and multiple or extended sessions. If issue is covered by Limited Hardware Warranty (www.dell.com/warranty) and not resolved remotely, technician and/or part will be dispatched, usually within 1 business day following completion of Remote Diagnosis. Availability varies. Other conditions apply.
- 10. Dell Services: Availability and terms of Dell Services vary by region. For more information, visit www.dell.com/servicedescriptions.
- 11. <u>For complete listing of declarations and certifications, refer to the Dell Regulatory and Environmental Datasheet found in the Manuals section of Product Support information www.dell.com/support/home/us/en/19.</u>