

# Dell Thin Client Solutions and OS Lifecycle Information as of July 21, 2025

Shipping products are highlighted in green  
All dates and policies are current plan of record and subject to change without notice

| Dell ThinOS 9.x               |   |
|-------------------------------|---|
| EoML (End of Marketing Life)  | Prior to EoML customers are eligible for new software builds posted to the Dell.com/support site, some periodically released to the factory. Product updates will support all new features suitable for the platform along with security updates.   |
| EoFS (End of Feature Support) | EoFS marks the last point for public build eligibility. After EoML and prior to EoFS customers are eligible for new software builds posted to the Dell.com/support site. Product updates past EoML will only contain updates suitable for the eligible platforms and may not automatically support all new features. Prior to EoFS, security updates will be provided in accordance with the Dell security policy.                |
| EoSS (End of Service Support) | EoSS marks the end of service support, including any and all software updates. After EoFS and prior to EoSS customers are eligible to request private builds from Dell Support to address critical security vulnerabilities (CVE score of 9 or higher) and critical functionality issues that require a client reboot more than once a day to recover. No feature enhancements or other software updates will be done after EoFS. |

Note: The **Start Date** refers to the date when the client device becomes active and available for purchase or use. The EoFS and EoSS dates below reflect support for the last released OS from the factory or posted to the Dell.com/support site. ThinOS 8.6 reached its End of Service Support (EoSS) milestone on January 31, 2024. No further support will be available for the ThinOS 8.6 operating system. **In addition, all periodic updates for ThinOS 9 posted to Dell.com will terminate after the ThinOS 9 2511 release scheduled for November 2025. After this point, ThinOS updates for eligible platforms that have not yet reached the EoSS milestone will be provided as part of ThinOS 10 releases. This is represented by the symbol in the chart below as ‘-> ThinOS 10’.** Contact your Dell Technologies Sales Representative to explore replacement ThinOS platform offerings for devices not eligible for ThinOS 10.

| Series                              | Model Name  | Start Date | EoML       | EoFS         | EoSS         |
|-------------------------------------|---|------------|------------|--------------|--------------|
| Thin client solutions with OptiPlex | OptiPlex 3000 Thin Client with ThinOS                 | 3/1/2022   | 5/29/2026  | -> ThinOS 10 | -> ThinOS 10 |
|                                     | OptiPlex 5400 All-in-One with ThinOS                  | 3/8/2022   | 7/31/2023  | -> ThinOS 10 | -> ThinOS 10 |
|                                     | OptiPlex All-in-One (GenID 7410) with ThinOS          | 3/23/2023  | 6/28/2024  | -> ThinOS 10 | -> ThinOS 10 |
|                                     | OptiPlex All-in-One (GenID 7420) with ThinOS          | 3/12/2024  | 6/30/2025  | -> ThinOS 10 | -> ThinOS 10 |
| Thin client solutions with Latitude | Latitude 3420 with ThinOS                             | 4/13/2021  | 10/31/2023 | -> ThinOS 10 | -> ThinOS 10 |
|                                     | Latitude 3440 with ThinOS                             | 3/23/2023  | 7/31/2025  | -> ThinOS 10 | -> ThinOS 10 |
|                                     | Latitude 5440 with ThinOS                             | 3/23/2023  | 7/31/2024  | -> ThinOS 10 | -> ThinOS 10 |
|                                     | Latitude 5450 with ThinOS                             | 3/12/2024  | 8/29/2025  | -> ThinOS 10 | -> ThinOS 10 |
| 3000 Series                         | Wyse 3040 Thin Client (with and without PCoIP)        | 3/28/2017  | 12/31/2021 | 6/30/2024    | 12/31/2026   |
| 5000 Series                         | Wyse 5070 Thin Client (with and without PCoIP)        | 7/24/2018  | 9/30/2022  | 2/28/2025    | 8/15/2027    |
|                                     | Wyse 5470 Mobile Thin Client (with and without PCoIP) | 8/6/2019   | 11/30/2023 | 12/31/2025   | 6/30/2028    |
|                                     | Wyse 5470 All-In-One (with and without PCoIP)         | 8/20/2019  | 2/27/2023  | 10/31/2025   | 4/30/2028    |

Special Note: ThinOS 9 Lifecycles for Wyse-branded legacy clients not eligible for ThinOS 10 (16GB storage) are shown above. Wyse-branded clients with 4GB RAM and 32GB storage or greater are eligible to update to ThinOS 10 for a continuation of support.

| Dell ThinOS 10 and above      |   |
|-------------------------------|---|
| EoML (End of Marketing Life)  | Prior to EoML customers are eligible for new software builds posted to the Dell.com/support site, some periodically released to the factory. Product updates will support all new features suitable for the platform along with security updates.   |
| EoSS (End of Service Support) | EoSS marks the last point for public build eligibility. After EoML and prior to EoSS customers are eligible for new software builds posted to the Dell.com/support site. Product updates past EoML will only contain updates suitable for the eligible platforms and may not automatically support all new features. Prior to EoSS, security updates will be provided in accordance with the Dell security policy. EoSS marks the end of service support, including any and all software updates. |

Note: The EoSS date below reflects support for the last released OS from the factory or posted to the Dell.com/support site. For information pertaining to eligible devices (ThinOS 10 certified Hardware Capability List devices, Dell Ubuntu 24.04 for Managed Clients offerings eligible for conversion to ThinOS 10 and endpoints that meet minimal OS requirements for repurposing), please refer to the ThinOS 10 latest release notes and migration guide published on [www.dell.com/support](http://www.dell.com/support).

Special Note: For one year following the End of Software Support (EoSS) for ThinOS 10, customers are entitled to request private builds for the OptiPlex 3000 Thin Client with ThinOS 10 from Dell Support to address critical security vulnerabilities (CVE score of 9 or higher) and severe functionality issues that require more than one client reboot per day to resolve.

| Dell ThinOS 10 and above |  | EoML      | EoSS      |
|--------------------------|--|-----------|-----------|
| Dell ThinOS 10           |  | 2/27/2027 | 2/27/2029 |

# Dell Thin Client Solutions and OS Lifecycle Information as of July 21, 2025

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| Windows Embedded and Windows IoT Enterprise for Dell thin clients |   |
|---|---|
| EoML (End of Marketing Life)                                      | Prior to EoML customers are eligible for new software builds posted to the Dell E-Support site, some periodically released to the factory. Product updates will support all new features suitable for the platform along with security updates.   |
| EoFS (End of Feature Support)                                     | EoFS marks the last point for public build eligibility. After EoML and prior to EoFS customers are eligible for new software builds posted to the Dell E-support site. Product updates past EoML will only contain updates suitable for the eligible platforms and may not automatically support all new features. Prior to EoFS, security updates will be provided in accordance with the Dell security policy.                  |
| EoSS (End of Service Support)                                     | EoSS marks the end of service support, including any and all software updates. After EoFS and prior to EoSS customers are eligible to request private builds from Dell Support to address critical security vulnerabilities (CVE score of 9 or higher) and critical functionality issues that require a client reboot more than once a day to recover. No feature enhancements or other software updates will be done after EoFS. |

**Support policy** for Windows 10 IoT Enterprise LTSC 2021 and Windows 11 IoT Enterprise LTSC 2024 for Dell thin clients, including Dell value added applications and third-party applications (TPA): Dell Technologies will provide technical support, bug fixes and product enhancements for the current release (N release) as well as technical support and bug fixes for the previous software release (N-1 release). For example, if the current software release is 2502 (N release), Dell Technologies will provide support and bug fixes for release 2408 (N-1 release) and later. Software releases prior to 2408 will not receive future bug fixes or support. If an issue arises with an out-of-support software version, it will be required to validate whether the most current release resolves the issue before logging any service request. There is no distinction between major and minor releases; all releases will follow this lifecycle policy.

Note: The **Start Date** refers to the date when the client device becomes active and available for purchase or use. The EoFS ad EoSS dates below reflect support for the last released OS from the factory.

| Series                              | Platform   | Start Date | EoML       | EoFS      | EoSS       |
|-------------------------------------|--|------------|------------|-----------|------------|
| Thin Client solutions with Dell Pro | Dell Pro 24 All-in-One QC24251 with Windows 11 IoT LTSC 2024   | 3/27/2025  | 6/30/2027  | 6/30/2029 | 6/30/2030  |
|                                     | Dell Pro 14 Laptop PC14250 with Windows 11 IoT LTSC 2024       | 3/27/2025  | 6/30/2026  | 6/30/2029 | 6/30/2030  |
| Thin client solutions with OptiPlex | OptiPlex 3000 Thin Client with Windows 11 IoT LTSC 2024        | 4/23/2025  | 5/29/2026  | 5/29/2028 | 5/29/2029  |
|                                     | OptiPlex 3000 Thin Client with Windows 10 IoT LTSC 2021        | 3/1/2022   | 5/29/2026  | 5/29/2028 | 5/29/2029  |
|                                     | OptiPlex All-in-One (GenID 7410) with Windows 10 IoT LTSC 2021 | 3/23/2023  | 6/28/2024  | 6/30/2026 | 6/30/2027  |
|                                     | OptiPlex All-in-One (GenID 7420) with Windows 10 IoT LTSC 2021 | 3/12/2024  | 6/30/2025  | 6/30/2027 | 6/30/2028  |
|                                     | OptiPlex Micro (GenID 7010) with Windows 10 IoT LTSC 2021      | 3/23/2023  | 9/30/2024  | 6/28/2026 | 6/28/2027  |
|                                     | OptiPlex Micro (GenID 7020) with Windows 10 IoT LTSC 2021      | 3/12/2024  | 6/30/2025  | 6/30/2027 | 6/30/2028  |
|                                     | Latitude 3440 with Windows 10 IoT Enterprise LTSC 2021         | 3/23/2023  | 7/31/2025  | 7/31/2027 | 7/31/2028  |
| Thin client solutions with Latitude | Latitude 5440 with Windows 10 IoT Enterprise LTSC 2021         | 3/23/2023  | 7/31/2024  | 7/31/2026 | 7/31/2027  |
|                                     | Latitude 5450 with Windows 10 IoT Enterprise LTSC 2021         | 3/12/2024  | 8/29/2025  | 6/30/2027 | 6/30/2028  |
|                                     | Wyse 5070 with Windows 10 IoT Enterprise LTSC 2019             | 7/24/2018  | 9/30/2022  | n/a       | 11/15/2024 |
| 5000 Series                         | Wyse 5470 Mobile with Windows 10 IoT Enterprise LTSC 2019      | 8/6/2019   | 11/30/2022 | n/a       | 11/15/2024 |
|                                     | Wyse 5470 All-in-One with Windows 10 IoT LTSC 2019             | 8/20/2019  | 2/27/2023  | n/a       | 11/15/2024 |

Notes:  
The dates above reflect the software builds, packages and security updates made available by Dell for Dell thin client solutions. Microsoft provides mainstream support and extended support for Windows IoT Enterprise available directly from Microsoft. Refer to Microsoft Lifecycle information for more details <https://learn.microsoft.com/en-us/lifecycle/products/windows-10-iot-enterprise-ltsc-2021>. Hardware warranties and Microsoft support agreements do not extend lifecycle support past Dell EoSS dates.

Wyse Software Thin Clients (commonly referred to as PC Converter for conversion of Windows PCs into thin clients) have passed the EoSS milestone and are no longer supported.

| Dell Hybrid Client with Ubuntu Linux |   |
|--------------------------------------|---|
| EoML (End of Marketing Life)         | Prior to EoML customers are eligible for new software builds posted to the Dell E-Support site, some periodically released to the factory. Product updates will support all new features suitable for the platform. |

|  |  |
|--|--|
| EoSS (End of Service Support) (EoML + 2 years) | EoSS marks the end of service support, including any and all software updates. Prior to EoSS customers are eligible to request private builds from Dell Support to address critical security vulnerabilities (CVE score of 9 or higher) and critical functionality issues that require a client reboot more than once a day to recover. No feature enhancements or other software updates will be done after EoFS. |
|--|--|

| Ubuntu Distribution / Dell Hybrid Client Release(s) | EoML       | EoSS                        |
|---|------------|-----------------------------|
| Dell Hybrid Client - Ubuntu Linux 20.04             | 10/30/2023 | 10/30/2025                  |
| Dell Hybrid Client - Ubuntu Linux 22.04             | 11/30/2025 | 11/30/2026*<br>-> ThinOS 10 |

\* After this point, transition eligible platforms to ThinOS version 10 to extend support until 2029, this is represented by the symbol in the chart as ‘-> ThinOS 10’.

Note: Wyse-branded thin clients with ThinLinux have passed EoSS and are no longer supported.

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