

Dell Thin Client Solutions and OS Lifecycle Information as of March 12, 2024

Shipping products are highlighted in green

All dates and policies are current plan of record and subject to change without notice

Dell ThinOS

EoML (End of Marketing Life)	Prior to EoML customers are eligible for new software builds posted to the Dell.com/support site, some periodically released to the factory. Product updates will support all new features suitable for the platform along with security updates.
EoFS (End of Feature Support)	EoFS marks the last point for public build eligibility. After EoML and prior to EoFS customers are eligible for new software builds posted to the Dell.com/support site. Product updates past EoML will only contain updates suitable for the eligible platforms and may not automatically support all new features. Prior to EoFS, security updates will be provided in accordance with the Dell security policy.
EoSS (End of Service Support)	EoSS marks the end of service support, including any and all software updates. After EoFS and prior to EoSS customers are eligible to request private builds from Dell Support to address critical security vulnerabilities (CVE score of 9 or higher) and critical functionality issues that require a client reboot more than once a day to recover. No feature enhancements or other software updates will be done after EoFS.
EOL (End of Life)	Product is no longer available for order, actual date is subject to stock availability.

Note: The dates below reflect support for the last released OS from the factory or posted to the Dell.com/support site. ThinOS 8.6 reached its End of Service Support (EoSS) on January 31, 2024. No further support will be available for the ThinOS 8.6 operating system. Contact your Dell Technologies Sales Representative to explore upgrading options to ThinOS 9-supported systems.

Series	Model Name	EoML	EoFS	EoSS	EOL
Thin client solutions with OptiPlex	OptiPlex 3000 Thin Client with ThinOS	12/31/2025	12/31/2027	12/31/2028	3/31/2026
	OptiPlex 5400 All-in-One with ThinOS	6/30/2023	6/30/2025	6/30/2026	9/30/2023
	OptiPlex All-in-One (GenID 7410) with ThinOS	6/28/2024	6/28/2026	6/28/2027	9/30/2024
	OptiPlex All-in-One (GenID 7420) with ThinOS	6/30/2025	6/30/2027	6/30/2028	9/30/2025
Thin client solutions with Latitude	Latitude 3420 with ThinOS	6/30/2023	6/30/2025	6/30/2026	9/30/2023
	Latitude 3440 with ThinOS	7/31/2025	7/31/2027	7/31/2028	10/31/2025
	Latitude 5440 with ThinOS	7/31/2024	7/30/2026	7/30/2027	10/31/2024
	Latitude 5450 with ThinOS	6/30/2025	6/30/2027	6/30/2028	9/30/2025
3000 Series	Wyse 3010 Thin Client	7/31/2017	1/31/2020	7/31/2022	10/31/2017
	Wyse 3010 ThinOS Lite / Xenith	7/31/2017	1/31/2020	7/31/2020	10/31/2017
	Wyse 3020 Thin Client	1/31/2018	7/31/2020	1/31/2023	4/30/2018
	Wyse 3020 ThinOS Lite / Xenith	1/31/2018	7/31/2020	1/31/2021	4/30/2018
	Wyse 3030LT Thin Client (with and without PCoIP)	1/31/2018	7/31/2020	1/31/2023	4/30/2018
	Wyse 3040 Thin Client (with and without PCoIP)	12/31/2021	6/30/2024	12/31/2026	6/30/2022
5000 Series	Wyse 5010 Thin Client (with and without PCoIP)	1/31/2019	7/31/2021	1/31/2024	4/30/2019
	Wyse 5010 ThinOS Lite / Xenith	1/31/2018	7/31/2020	1/31/2021	4/30/2018
	Wyse 5040 Thin Client (with and without PCoIP)	7/31/2019	7/31/2021	1/31/2024	10/31/2019
	Wyse 5060 Thin Client (with and without PCoIP)	1/31/2019	7/31/2021	1/31/2024	4/30/2019
	Wyse 5070 Thin Client (with and without PCoIP)	8/15/2022	2/15/2025	8/15/2027	11/15/2022
	Wyse 5470 Mobile Thin Client (with and without PCoIP)	6/30/2023	6/30/2026	6/30/2028	9/30/2023
7000 Series	Wyse 5470 All-In-One (with and without PCoIP)	4/30/2023	4/30/2026	4/30/2028	7/30/2023
	Wyse 7010 Thin Client	1/31/2019	7/31/2021	1/31/2024	4/30/2019

Ubuntu Linux with Dell Hybrid Client

EoML (End of Marketing Life)	Prior to EoML customers are eligible for new software builds posted to the Dell E-Support site, some periodically released to the factory. Product updates will support all new features suitable for the platform.
EoSS (End of Service Support) (EoML + 2 years)	EoSS marks the end of service support, including any and all software updates. After EoFS and prior to EoSS customers are eligible to request private builds from Dell Support to address critical security vulnerabilities (CVE score of 9 or higher) and critical functionality issues that require a client reboot more than once a day to recover. No feature enhancements or other software updates will be done after EoFS.
EOL (End of Life)	Product is no longer available for order, actual date is subject to stock availability.

Ubuntu Distribution / Dell Hybrid Client Release(s)	EoML	EoSS	EOL
Ubuntu Linux 18.04 with Dell Hybrid Client 1.1	9/30/2022	9/30/2024	9/30/2024
Ubuntu Linux 20.04 with Dell Hybrid Client 1.5 and 1.6	10/31/2023	10/31/2025	10/31/2025
Ubuntu Linux 20.04 with Dell Hybrid Client 1.8	6/30/2023	6/30/2025	6/30/2025
Ubuntu Linux 20.04 with Dell Hybrid Client 2.0	10/30/2023	10/30/2025	10/2025
Ubuntu Linux 22.04 with Dell Hybrid Client 2.0	10/30/2023	10/30/2025	10/2025
Ubuntu Linux 22.04 with Dell Hybrid Client 2.5	1/31/2024	1/31/2026	1/31/2026

NOTE: Wyse thin clients with ThinLinux have passed EoML and are no longer supported

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Windows Embedded and Windows 10 IoT Enterprise for Dell thin clients

EoML (End of Marketing Life)	Prior to EoML customers are eligible for new software builds posted to the Dell E-Support site, some periodically released to the factory. Product updates will support all new features suitable for the platform along with security updates.
EoFS (End of Feature Support)	EoFS marks the last point for public build eligibility. After EoML and prior to EoFS customers are eligible for new software builds posted to the Dell E-support site. Product updates past EoML will only contain updates suitable for the eligible platforms and may not automatically support all new features. Prior to EoFS, security updates will be provided in accordance with the Dell security policy.
EoSS (End of Service Support)	EoSS marks the end of service support, including any and all software updates. After EoFS and prior to EoSS customers are eligible to request private builds from Dell Support to address critical security vulnerabilities (CVE score of 9 or higher) and critical functionality issues that require a client reboot more than once a day to recover. No feature enhancements or other software updates will be done after EoFS.
EOL (End of Life)	Product is no longer available for order, actual date is subject to stock availability.

Note: The dates below reflect support for the last released OS from the factory.

Series	Platform	EoML	EoFS	EoSS	EOL
Thin client solutions with OptiPlex	OptiPlex 3000 Thin Client with Win10 IoT LTSC 2021	12/31/2025	12/31/2027	12/31/2028	3/31/2026
	OptiPlex All-in-One (GenID 7410) with Windows 10 IoT LTSC 2021	6/30/2024	6/30/2026	6/30/2027	9/30/2024
	OptiPlex All-in-One (GenID 7420) with Windows 10 IoT LTSC 2021	6/30/2025	6/30/2027	6/30/2028	9/30/2025
	OptiPlex Micro (GenID 7010) with Windows 10 IoT LTSC 2021	6/28/2024	6/28/2026	6/28/2027	9/30/2024
	OptiPlex Micro (GenID 7020) with Windows 10 IoT LTSC 2021	6/30/2025	6/30/2027	6/30/2028	9/30/2025
Thin client solutions with Latitude	Latitude 3440 with Windows 10 IoT LTSC 2021	7/31/2025	7/31/2027	7/31/2028	10/31/2025
	Latitude 5440 with Windows 10 IoT LTSC 2021	7/31/2024	7/31/2026	7/31/2027	10/31/2024
	Latitude 5450 with Windows 10 IoT LTSC 2021	6/30/2025	6/30/2027	6/30/2028	9/30/2025
3000 Series	Wyse 3030 with WES 7E	1/31/2019	n/a	4/30/2019	4/30/2019
5000 Series	Wyse 5010 with WES 7P	1/31/2019	n/a	4/30/2019	4/30/2019
	Wyse 5020 with Win10 IoT (TH1)	1/31/2019	n/a	4/30/2019	4/30/2019
	Wyse 5020 with WES 7P	1/31/2019	n/a	4/30/2019	4/30/2019
	Wyse 5020 with WES 7E	1/31/2019	n/a	4/30/2019	4/30/2019
	Wyse 5060 with Win10 IoT (TH1)	1/31/2019	n/a	4/30/2019	4/30/2019
	Wyse 5060 with WES 7P	1/31/2019	n/a	4/30/2019	4/30/2019
	Wyse 5070 with Win10 IoT 2016 LTSC	11/9/2020	n/a	2/7/2021	12/30/2020
	Wyse 5070 with Win10 IoT LTSC 2019	8/15/2022	n/a	11/15/2024	11/15/2024
	Wyse 5470 Mobile with Win10 IoT 2016 LTSC	11/9/2020	n/a	2/7/2021	12/30/2020
	Wyse 5470 Mobile with Win10 IoT LTSC 2019	6/30/2023	n/a	11/15/2024	11/15/2024
	Wyse 5470 AIO with Win10 IoT 2016 LTSC	11/9/2020	n/a	2/7/2021	12/30/2020
	Wyse 5470 AIO with Win10 IoT LTSC 2019	4/30/2023	n/a	11/15/2024	11/15/2024
	7000 Series	Wyse 7010 with WES 7E	1/31/2019	n/a	4/30/2019
Wyse 7010 Extended with WES 7E		1/31/2019	n/a	4/30/2019	4/30/2019
Wyse 7020 with Win10 IoT (TH1)		1/31/2019	n/a	4/30/2019	4/30/2019
Wyse 7020 with WES 7P		1/31/2019	n/a	4/30/2019	4/30/2019
Wyse 7020 with WES 7E		1/31/2019	n/a	4/30/2019	4/30/2019
Wyse 7040 with WES 7P		12/31/2019	n/a	3/31/2020	3/31/2020

NOTE: For any of the above Windows operating systems, Dell is not a part of Microsoft Extended Support or Extended Security Updates program unless otherwise stated.

Wyse 7040 Thin Client with WES7P EoML was extended for select customer opportunities so the EoML information differs from the NDA roadmap.

Hardware warranties and Microsoft support agreements do not extend lifecycle support past EoSS.

Wyse PCoIP zero clients with Teradici firmware

EoML (End of Marketing Life)	Prior to EoML customers are eligible to firmware version 5.x builds* posted to the Dell.com/support site and will receive security updates and critical bug fixes.
EoSS (End of Service Support)	EoSS marks the end of service support for the hardware.
EOL (End of Life)	Product is no longer available for order, actual date is subject to stock availability.

Note: The dates below reflect support for the last released OS from the factory.

Series	Platform	EoML	EoSS (Hardware)	EOL (Hardware)
5000 Series	Wyse 5030 PCoIP zero client	12/31/2021	12/31/2026	6/30/2022

*Note: Latest firmware versions and support are provided by Teradici and can be accessed by registering on Teradici website and with Desktop Access subscription. Customers need to contact directly Teradici for any firmware updates, related issues or support