Dell Thin Client Solutions and OS Lifecycle Information as of March 28, 2025

Shipping products are highlited in green

All dates and policies are current plan of record and subject to change without notice

Dell ThinOS 9.x	
EoML (End of Marketing Life)	Prior to EoML customers are eligible for new software builds posted to the Dell.com/support site, some periodically released to the factory. Product updates will support all new features suitable for the platform along with security updates.
EoFS (End of Feature Support)	EoFS marks the last point for public build eligibility. After EoML and prior to EoFS customers are eligible for new software builds posted to the Dell.com/support site. Product updates past EoML will only contain updates suitable for the eligible platforms and may not automatically support all new features. Prior to EoFS, security updates will be provided in accordance with the Dell security policy.
EoSS (End of Service Support)	EoSS marks the end of service support, including any and all software updates. After EoFS and prior to EoSS customers are eligible to request private builds from Dell Support to address critical security vulnerabilities (CVE score of 9 or higher) and critical functionality issues that require a client reboot more than once a day to recover. No feature enhancements or other software updates will be done after EoFS.
EOL (End of Life)	Product is no longer available for order, actual date is subject to stock availability.

Note: The dates below reflect support for the last released OS from the factory or posted to the Dell.com/support site. ThinOS 8.6 reached its End of Service Support (EoSS) on January 31, 2024. No further support will be available for the ThinOS 8.6 operating system. **In addition, all periodic updates for ThinOS 9 posted to Dell.com will terminate after the ThinOS 9 2511 release scheduled for November 2025. After this point ThinOS updates for eligible platforms that have not yet reached the EoML milestone will be provided as part of ThinOS 10 releases, this is represented by the symbol in the chart below as '-> ThinOS 10'.** Contact your Dell Technologies Sales Representative to explore replacement ThinOS platform offerings for devices not eligible for ThinOS 10.

Series	Model Name	EoML	EoFS	EoSS	EOL
Thin client solutions with OptiPlex	OptiPlex 3000 Thin Client with ThinOS	5/29/2026	-> ThinOS 10	-> ThinOS 10	8/31/2026
	OptiPlex 5400 All-in-One with ThinOS	6/30/2023	6/30/2025	6/30/2026	9/30/2023
	OptiPlex All-in-One (GenID 7410) with ThinOS	6/28/2024	-> ThinOS 10	-> ThinOS 10	9/30/2024
	OptiPlex All-in-One (GenID 7420) with ThinOS	6/30/2025	-> ThinOS 10	-> ThinOS 10	9/30/2025
Thin client solutions with Latitude	Latitude 3420 with ThinOS	6/30/2023	6/30/2025	6/30/2026	9/30/2023
	Latitude 3440 with ThinOS	7/31/2025	-> ThinOS 10	-> ThinOS 10	10/31/2025
	Latitude 5440 with ThinOS	7/31/2024	-> ThinOS 10	-> ThinOS 10	10/31/2024
	Latitude 5450 with ThinOS	6/30/2025	-> ThinOS 10	-> ThinOS 10	9/30/2025
3000 Series	Wyse 3040 Thin Client (with and without PCoIP)	12/31/2021	6/30/2024	12/31/2026	6/30/2022
5000 Series	Wyse 5070 Thin Client (with and without PCoIP)	8/15/2022	2/28/2025	8/15/2027	11/15/2022
	Wyse 5470 Mobile Thin Client (with and without PCoIP)	6/30/2023	12/31/2025	6/30/2028	9/30/2023
	Wyse 5470 All-In-One (with and without PCoIP)	4/30/2023	10/31/2025	4/30/2028	7/30/2023

Dell ThinOS 10 and above	
EoML (End of Marketing Life)	Prior to EoML customers are eligible for new software builds posted to the Dell.com/support site, some periodically released to the factory. Product updates will support all new features suitable for the platform along with security updates.
EoSS (End of Service Support)	EoSS marks the last point for public build eligibility. After EoML and prior to EoSS customers are eligible for new software builds posted to the Dell.com/support site. Product updates past EoML will only contain updates suitable for the eligible platforms and may not automatically support all new features. Prior to EoSS, security updates will be provided in accordance with the Dell security policy. EoSS marks the end of service support, including any and all software updates.

Note: For one year after ThinOS 10 EoSS, OptiPlex 3000 Thin Client customers with ThinOS 10 are entitled request private builds from Dell Support to address critical security vulnerabilities (CVE score of 9 or higher) and critical functionality issues that require a client reboot more than once a day to recover.

Dell ThinOS Release(s)	EoML	EoSS
Dell ThinOS 10	2/27/2027	2/27/2029

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Windows Embedded and Windows IoT Enterprise for Dell thin clients	
EoML (End of Marketing Life)	Prior to EoML customers are eligible for new software builds posted to the Dell E-Support site, some periodically released to the factory. Product updates will support all new features suitable for the platform along with security updates.
EoFS (End of Feature Support)	EoFS marks the last point for public build eligibility. After EoML and prior to EoFS customers are eligible for new software builds posted to the Dell E-support site. Product updates past EoML will only contain updates suitable for the eligible platforms and may not automatically support all new features. Prior to EoFS, security updates will be provided in accordance with the Dell security policy.
EoSS (End of Service Support)	EoSS marks the end of service support, including any and all software updates. After EoFS and prior to EoSS customers are eligible to request private builds from Dell Support to address critical security vulnerabilities (CVE score of 9 or higher) and critical functionality issues that require a client reboot more than once a day to recover. No feature enhancements or other software updates will be done after EoFS.
EOL (End of Life)	Product is no longer available for order, actual date is subject to stock availability.

Support policy for Windows 10 IoT Enterprise LTSC 2021 and Windows 11 IoT Enterprise LTSC 2024 for Dell thin clients, including Dell value added applications and third-party applications (TPA): Dell Technologies will provide technical support, bug fixes and product enhancements for the current release (N release) as well as technical support and bug fixes for the previous software release (N-1 release). For example, if the current software release is 2502 (N release), Dell Technologies will provide support and bug fixes for release 2408 (N-1 release) and later. Software releases prior to 2408 will not receive future bug fixes or support. If an issue arises with an out-of-support software version, it will be required to validate whether the most current release resolves the issue before logging any service request. There is no distinction between major and minor releases; all releases will follow this lifecycle policy.

Note: The dates below reflect support for the last released OS from the factory.

Series	Platform	EoML	EoFS	EoSS	EOL
Thin Client solutions with Dell Pro	Dell Pro 24 All-in-One QC24251 with Windows 11 IoTE LTSC 2024	6/30/2027	6/30/2029	6/30/2030	9/30/2027
	Dell Pro 14 Laptop PC14250 with Windows 11 IoTE LTSC 2024	6/30/2027	6/30/2029	6/30/2030	9/30/2027
Thin client solutions with OptiPlex	OptiPlex 3000 Thin Client with Windows 10 IoTE LTSC 2021	5/29/2026	5/29/2028	5/29/2029	8/31/2026
	OptiPlex All-in-One (GenID 7410) with Windows 10 IoTE LTSC 2021	6/30/2024	6/30/2026	6/30/2027	9/30/2024
	OptiPlex All-in-One (GenID 7420) with Windows 10 IoTE LTSC 2021	6/30/2025	6/30/2027	6/30/2028	9/30/2025
	OptiPlex Micro (GenID 7010) with Windows 10 IoTE LTSC 2021	6/28/2024	6/28/2026	6/28/2027	9/30/2024
	OptiPlex Micro (GenID 7020) with Windows 10 IoTE LTSC 2021	6/30/2025	6/30/2027	6/30/2028	9/30/2025
Thin client solutions with Latitude	Latitude 3440 with Windows 10 IoTE LTSC 2021	7/31/2025	7/31/2027	7/31/2028	10/31/2025
	Latitude 5440 with Windows 10 IoTE LTSC 2021	7/31/2024	7/31/2026	7/31/2027	10/31/2024
	Latitude 5450 with Windows 10 IoTE LTSC 2021	6/30/2025	6/30/2027	6/30/2028	9/30/2025
5000 Series	Wyse 5070 with Windows 10 IoTE LTSC 2019	8/15/2022	n/a	11/15/2024	11/15/2024
	Wyse 5470 Mobile with Windows 10 IoTE LTSC 2019	6/30/2023	n/a	11/15/2024	11/15/2024
	Wyse 5470 AIO with Windows 10 IoTE LTSC 2019	4/30/2023	n/a	11/15/2024	11/15/2024

NOTES:

The dates above reflect the software builds, packages and security updates made available by Dell for Dell thin client solutions. Microsoft provides mainstream support and extended support for Windows IoT Enterprise available directly from Microsoft. Refer to Microsoft Lifecycle information for more details https://learn.microsoft.com/en-us/lifecycle/products/windows-10-iot-enterprise-ltsc-2021

Hardware warranties and Microsoft support agreements do not extend lifecycle support past Dell EoSS dates.

Dell Hybrid Client with Ubuntu Linux	
EoML (End of Marketing Life)	Prior to EoML customers are eligible for new software builds posted to the Dell E-Support site, some periodically released to the factory. Product updates will support all new features suitable for the platform.
EoSS (End of Service Support) (EoML + 2 years)	EoSS marks the end of service support, including any and all software updates. Prior to EoSS customers are eligible to request private builds from Dell Support to address critical security vulnerabilities (CVE score of 9 or higher) and critical functionality issues that require a client reboot more than once a day to recover. No feature enhancements or other software updates will be done after EoFS.
EOL (End of Life)	Product is no longer available for order; actual date is subject to stock availability.

Ubuntu Distribution / Dell Hybrid Client Release(s)	EoML	EoSS	EOL
Dell Hybrid Client - Ubuntu Linux 20.04	10/30/2023	10/30/2025	10/30/2025
Dell Hybrid Client - Ubuntu Linux 22.04*	11/30/2025	11/30/2026	11/30/2026
(*) Transition to ThinOS 10 to extend support to 2029	2/27/2027	2/27/2029	n/a

NOTE: Wyse thin clients with ThinLinux have passed EoML and are no longer supported.