The modern workforce demands real-time collaboration through unified communications solutions. Live audio conferencing, video conferencing and desktop sharing can require varying client resource workloads that can affect overall performance whether you are running your virtual desktop infrastructure on premises, in the cloud or as a cloud-hosted desktop service.

Enable your employees to work anywhere with anyone by combining the security and manageability of Dell thin client solutions with the communication and collaboration benefits of the most popular unified communications solutions with VDI optimization.

Collaborate more efficiently

**Without UC optimization**

- Standard user experience
- Latency and resources consumption challenges

```
User device A

UC application audio, video and desktop sharing

VDI protocol

VDI workspace with UC application

User device B
```

**With UC optimization**

- Enhanced user experience
- Improved architecture scalability

```
User device A

UC application audio, video and desktop sharing

VDI workspace with UC application

VDI protocol

User device B
```
## CLOUD CLIENT WORKSPACE

### OPTIMIZED COLLABORATION

**4 steps** to ensure the best possible collaboration user experience with Dell thin clients and unified communications optimization for VDI

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
<th>Option 1</th>
<th>Option 2</th>
<th>Option 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Verify your VDI solution supports UC optimization for VDI</td>
<td>Dell ThinOS¹</td>
<td>Zoom Cloud Meetings</td>
<td>Microsoft Teams &amp; Skype For Business</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Dell Hybrid Client²</td>
<td></td>
<td>Zoom Cloud Meetings</td>
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<td></td>
<td></td>
<td>Windows 10 IoT Enterprise²</td>
<td></td>
<td>Cisco Webex Teams and Webex Meetings</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Microsoft Teams⁴</td>
<td>Cisco Jabber Softphone</td>
</tr>
<tr>
<td>2</td>
<td>Select a Dell thin client solution</td>
<td>Dell ThinOS¹</td>
<td>Zoom Cloud Meetings</td>
<td>Microsoft Teams &amp; Skype For Business</td>
</tr>
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</tr>
</tbody>
</table>

**Dell thin client solutions**

Laptop, All-in-One and desktop form factor options give you freedom to create your ideal work setup.

- **Latitude 3420** with Dell ThinOS
- **OptiPlex 5400 All-in-One** with Dell ThinOS or Dell Hybrid Client
- **Latitude 3330** with Dell Hybrid Client
- **OptiPlex 3000 Thin Client** with Dell ThinOS, Dell Hybrid Client or Windows 10 IoT Enterprise
- **Precision 3260 Compact Workstation** with Dell Hybrid Client

**Learn More at** [Dell.com/CloudClientWorkspace](https://www.dell.com/CloudClientWorkspace)

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1. Dell ThinOS 2211 or above is required. The latest release is recommended.
2. Windows 10 IoT Enterprise 2019 LTSC unified release or LTSC 2021 are required.
3. OptiPlex 3000 Thin Client with Windows 10 IoT LTSC 2021 is required.
4. Dell Hybrid Client version 1.8 or above is required. Dell Hybrid Client base image includes the Zoom for Linux local client and Microsoft Teams for Linux local client is tested (available from Microsoft.com).
5. Unified Communications optimization for Audio, Video and Desktop Sharing is not currently supported when using PCoIP.

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