

BARE METAL ORCHESTRATOR TELEMETRY TERMS

Telemetry Collector. The Software includes a telemetry collector (“**Collector**”) which gathers system information related to the Software, such as usage characteristics, and deployment location (collectively, “**Software Data**”), and it manages the remote access and the exchange of the Software Data with Dell Inc. or its applicable subsidiaries (together, “**Dell**”). This Collector is Dell Confidential Information and Customer may not provide or share it with others. Other than enabling the Collector to run, Customer does not have a license to use it. Customer consents to Dell’s connection to and remote access of the Software containing the Collector and acknowledges that Dell will use the Software Data transmitted to Dell via the Collector as follows (“**Permitted Purposes**”):

- Remotely access the Software and Collector to install, maintain, meter, remotely support, receive alerts and notifications from, and change certain internal system parameters of the Software and the Customer’s environment, in fulfillment of applicable warranty and Support Services obligations;
- Provide Customer with visibility to its actual usage patterns of the Software;
- Utilize the Software Data in connection with predictive analytics and usage intelligence to consult with and assist Customer, directly or through a reseller, to optimize Customer’s future planning activities and requirements; and
- “Anonymize” (i.e., remove any reference to a specific customer or individual) and aggregate Software Data with that from products of other customers and use such data to develop and improve Software.

Customer may not disable the Collector at any time, in which case all the above activities will stop. Customer acknowledges that this will limit Dell’s ability and obligations (if any) to provide Support Services and measure Software usage. The Collector does not enable Dell or their service personnel to access, view, process, copy, modify, or handle Customer’s business data. Software Data does not include personally identifiable data relating to any individuals.

Dell does not intend for the Collector to access, view, process, copy, modify, or handle Customer’s data stored on Managed Entities, or for the Software Data so collected to include any Customer personal information. Dell will treat any personal information collected through the Collector in accordance with the applicable jurisdiction’s Dell Privacy Statement, all of which are available at www.dell.com/localprivacy and each of which is hereby incorporated by reference.

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