OPTIPLEX

5000 Tower, Small Form Factor and Micro

Intelligent desktops with right-sized performance and configurability
OPTIPLEX

5000

Technology that revolves around you

Our most intelligent business desktops, featuring the built-in AI of Dell Optimizer, enable personalized performance and configurability.

**Most powerful OptiPlex yet**
Intel vPro® with 12th Gen Intel® Core™ i7 processors deliver business-class performance that accelerates productivity while minimizing security risks by leveraging technologies deep in the silicon.

**Most intelligent with Dell Optimizer³**
More intuitive app performance, connectivity and audio experiences.

**Ventilated front bezel**
Optimizes air intake to keep your system cool and protected.

**Wi-Fi6E option**
Future-proof your IT with the industry’s fastest speeds.

**Support 8K resolutions displays**
Optional DP port lets you experience visual effects with better color grading and motion stabilization.

**Experience immersive visuals**
With integrated graphics and optional AMD discrete graphics cards.

**Faster DDR4 memory speeds**
Support for up to 128GB DDR4 memory with speeds up to 3200MHz makes your most efficient days possible.

**Native support for up to 4 displays**
Without the need for additional graphics card.

**Take control with Intel® vPro® Essentials**
Remote management of multiple terminals now available for OptiPlex 5000.

**Most sustainable OptiPlex yet**
With up to 60% recycled materials including 1st ocean-bound plastics. EPEAT Gold and ENERGY STAR qualified on select configurations.

**Our greatest breadth of custom accessories**
Including all new micro mounts.
## OPTIPLEX 5000

### Sustainability on OptiPlex

OptiPlex is a leading platform for sustainable innovation and utilizes the most recycled content of all Dell PCs with up to 60% recycled plastic and closed-loop materials in its design.

### Design

**1st**

OptiPlex was the first Dell product made with recycled materials in 2007.

### Sustainable Materials

**60%**

OptiPlex desktops contain up to 60% recycled and closed-loop materials.

### Packaging Innovation

**87%**

87% of Dell’s packaging is made from recycled or renewable materials.

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### OPTIPLEX HAS

<table>
<thead>
<tr>
<th>100+</th>
<th>40+</th>
<th>8.0</th>
</tr>
</thead>
<tbody>
<tr>
<td>EPEAT registered products*</td>
<td>TCO certified configurations</td>
<td>ENERGY STAR® throughout the portfolio</td>
</tr>
</tbody>
</table>

* EPEAT

TCO

ENERGY STAR®
Dell Optimizer
We make it intelligent. You make it yours.

Dell Optimizer revolutionizes the way you work by fueling the world’s most intelligent PCs. It is the only business, AI-based optimization software that learns and responds to the way you work and is designed to automatically improve application performance, audio settings and network connectivity—all in the background while you’re working.

Accomplish anything with built-in intelligence that learns and adapts.

**Improved performance**
ExpressResponse analyzes how you use your preferred apps to boost performance.

**Enhanced audio**
Intelligent Audio delivers audio and mic enhancements and reduces background noise using Neural noise cancellation.

**Unmatched connectivity**
ExpressConnect provides the world’s first simultaneous multi-network connection that joins the best network available.

**Simplified manageability**
Elevate work experience with an easy-to-manage application that provides a seamless experience for both end-users and IT decision-makers.
RECOMMENDED ACCESSORIES FOR HOME OR OFFICE WORKSPACES

**Dell UltraSharp 24 Monitor - U2422H**
Elevate your productivity on this 24” FHD monitor with brilliant color coverage and ComfortView Plus, an always on built-in low blue light screen.

**Dell Pro Wireless Keyboard and Mouse - KM5221W**
Enhance your everyday productivity with a quiet full size keyboard and mouse combo that offers programmable shortcuts and 36 months battery life.¹

**Dell Pro Stereo Headset – WH3022**
Experience exceptional audio clarity with this Teams certified wired headset with a customized fit.

**Dell Speakerphone - SP3022**
Experience crystal-clear conference-calls with the world’s most intelligent Microsoft Teams-certified speakerphone.²

**OptiPlex Tower, Small Form Factor Cable Covers**
Thermally tested design offers an easy to install and attractive way to manage cables and secure ports.

**OptiPlex Small Form Factor All-in-One Stand – OSS21**
Create a clean workspace for your Small Form Factor with integrated cable management and full range monitor adjustability.

**OptiPlex Micro All-in-One Stand - MFS22**
Adjustable, compact stand for your micro creates a clean, open workspace with minimal cables.

**OptiPlex Micro Dual VESA Mount with Adapter Bracket**
Versatile micro mounting solution for ideal use with Dell MSA20 or Dell MDA20 Monitor Arms.

**OptiPlex Micro All-in-One VESA Mount for E-Series Monitors with Base Extender**
Easily mount your micro to select Dell E-Series monitors.
## PRIMARY HARD DISK DRIVES

<table>
<thead>
<tr>
<th>Feature</th>
<th>Technical Specification</th>
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<tbody>
<tr>
<td>Processor Options</td>
<td>Intel® Pentium® Gold G7400, 6MB cache, 2 cores, 4 threads, up to 3.70GHz, 68W</td>
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<tr>
<td>Memory Options</td>
<td>Core™ i3-12100, i3-12300, and i5-12400 processors</td>
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<tr>
<td>Graphics</td>
<td>M.2 2280, 512GB, PCIe NVMe, SSD, Class 40</td>
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## OPERATING SYSTEM

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<tr>
<th>Feature</th>
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<td>Processor Options</td>
<td>Windows 11 Home, 64-bit</td>
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## TECHNICAL SPECIFICATION

### OPTIPLEX 5000 TOWER

**Display Options**
- Dell 24 Monitor - P2422H
- Dell UltraSharp 24 Monitor - U2422H

**Case Colour**
- Dell Standard Black

**Productivity Software**
- Microsoft Office 30-day trial
- Microsoft Office Home and Business 2019
- Microsoft Office Professional 2019
- Dell Hybrid Client 1.6 (optional)
- Dell Optimizer 3.0

**Security Software**
- McAfee® Small Business Security 30-day free trial
- McAfee® Small Business Security 12-month subscription
- McAfee® Small Business Security 30-month subscription
- Subscription
- Intel Guard Technologies & Secure Key: Software Guard (SGx), Data Guard (vPro only), Boot Guard, BIOS Guard (Core CPU’s only), OS Guard (Core CPU’s only) and Secure Key (15 or greater only)
- Intel Runtime BIOS Resilience (Copper Point) with attestation via Notty Rock + Intel TTX
- Support of Absolute Persistent Module BIOS agent v2
- OpenXT validation required
- SafeGuard and Response, powered by VMware Carbon Black and Secureworks
- Next Generation Antivirus (NGAV)
- Endpoint Detection and Response (EDR)
- Threat Detection and Response (TDR)
- Managed Endpoint Detection and Response
- Incident Management Retainer
- Emergency Incident Response

**Warranty**
- 3 years basic warranty with hardware service on site service after remote diagnosis
- 4 years basic warranty extension
- 5 years basic warranty extension
- 3-year ProSupport with Next Business Day on-site service
- 4-year ProSupport with Next Business Day on-site service
- 5-year ProSupport with Next Business Day on-site service
- 3-year ProSupport Plus with Client with Next Business Day on-site service
- 4-year ProSupport Plus with Client with Next Business Day on-site service
- 5-year ProSupport Plus with Client with Next Business Day on-site service

**Accidental Damage Services**
- 3-year Accidental Damage Service
- 4-year Accidental Damage Service
- 5-year Accidental Damage Service

**Keyboard**
- Dell Premier Multi-Device Wireless Keyboard and Mouse - KM7321W

**Ports**
- Front:
  - USB 3.2 Gen 2 Type-C® port
  - USB 2.0 Type-A port with PowerShare
  - USB 2.0 Type-A port
  - USB 3.2 Gen 1 Type-A port
  - Universal audio jack
- Rear:
  - (4) USB 3.2 Gen 1 Type-A ports
  - (2) USB 2.0 Type-A ports with Smart Power On
  - RJ45 Ethernet port
  - Optional video port (HDMI 2.0b/DisplayPort 1.4a/ VGA/USB 3.2 Gen 2 Type-C port with DisplayPort Alt Mode)
- Serial/PS/2 port (optional)

**Optical Drive**
- 8x DVD±RW (optional)
- 8x DVD±RW (optional)

## TECHNICAL SPECIFICATION

### OPTIPLEX 5000 MICRO

**Display Options**
- Dell 24 Monitor - P2422H
- Dell UltraSharp 24 Monitor - U2422H

**Case Colour**
- Dell Standard Black

**Productivity Software**
- Microsoft Office 30-day trial
- Microsoft Office Home and Business 2019
- Microsoft Office Professional 2019
- Dell Hybrid Client 1.6 (optional)
- Dell Optimizer 3.0

**Security Software**
- McAfee® Small Business Security 30-day free trial
- McAfee® Small Business Security 12-month subscription
- McAfee® Small Business Security 30-month subscription
- Subscription
- Intel Guard Technologies & Secure Key: Software Guard (SGx), Data Guard (vPro only), Boot Guard, BIOS Guard (Core CPU’s only), OS Guard (Core CPU’s only) and Secure Key (15 or greater only)
- Intel Runtime BIOS Resilience (Copper Point) with attestation via Notty Rock + Intel TTX
- Support of Absolute Persistent Module BIOS agent v2
- OpenXT validation required
- SafeGuard and Response, powered by VMware Carbon Black and Secureworks
- Next Generation Antivirus (NGAV)
- Endpoint Detection and Response (EDR)
- Threat Detection and Response (TDR)
- Managed Endpoint Detection and Response
- Incident Management Retainer
- Emergency Incident Response

**Warranty**
- 3 years basic warranty with hardware service on site service after remote diagnosis
- 4 years basic warranty extension
- 5 years basic warranty extension
- 3-year ProSupport with Next Business Day on-site service
- 4-year ProSupport with Next Business Day on-site service
- 5-year ProSupport with Next Business Day on-site service
- 3-year ProSupport Plus with Client with Next Business Day on-site service
- 4-year ProSupport Plus with Client with Next Business Day on-site service
- 5-year ProSupport Plus with Client with Next Business Day on-site service

**Accidental Damage Services**
- 3-year Accidental Damage Service
- 4-year Accidental Damage Service
- 5-year Accidental Damage Service

**Keyboard**
- Dell Premier Multi-Device Wireless Keyboard and Mouse - KM7321W

**Ports**
- Front:
  - USB 3.2 Gen 1 Type-C® port with PowerShare
  - USB 2.0 Type-A port with PowerShare
  - USB 3.2 Gen 1 Type-A port
  - USB 3.2 Gen 2 Type-C® port
  - Universal audio jack
- Rear (For 35W):
  - RJ45 Ethernet port
  - Optional video port (HDMI 2.0b/DisplayPort 1.4a/VGA/ PS/2/Serial/USB 3.2 Gen 2 Type-C with DisplayPort Alt mode)
  - USB 3.2 Gen 1 Type-A port with Smart Power On
  - Optional video port (HDMI 2.0b/DisplayPort 1.4a/VGA/USB 3.2 Gen 2 Type-C port with DisplayPort Alt Mode)
  - Serial/PS/2 port (optional)

**Optical Drive**
- 8x DVD±RW, Slimline 9.5mm (optional)
- 8x DVD±RW, Slimline 9.5mm (optional)
- No optical drive
<table>
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<tr>
<th>FEATURE</th>
<th>OPTIPLEX 5000 TECHNICAL SPECIFICATION</th>
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<tbody>
<tr>
<td>MODEL NUMBER*</td>
<td>OptiPlex 5000 Tower</td>
<td>OptiPlex 5000 Small Form Factor</td>
<td>OptiPlex 5000 Micro</td>
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<tr>
<td>SLOTS</td>
<td>SD 4.0 card slot (optional)</td>
<td>SD 4.0 card slot (optional)</td>
<td>Kensington security-cable slot Padlock ring M.2 2230/2280 slot for SSD SATA slot for 2.5-inch HDD</td>
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<tr>
<td></td>
<td>Full-height Gen 3 PCIe x16 slot</td>
<td>Half-height Gen 4 PCIe x8 slot</td>
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<td></td>
<td>Full-height Gen 3 PCIe x4 (open end)</td>
<td>Half-height Gen 3 PCIe x4 (open end)</td>
<td>M.2 2230 slot for Wi-Fi and Bluetooth card</td>
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<td>(2) full-height Gen 3 PCIe x1 slot</td>
<td>M.2 2230/2280 slot for SSD</td>
<td>M.2 2230/2280 slot for SSD</td>
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<td>2 M.2 2230 slot for Wi-Fi and Bluetooth card</td>
<td>(3) SATA 3.0 slots for 3.5/2.5-inch HDD, slim optical drive</td>
<td>SLOTS</td>
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<td>(4) SATA slots for 3.5-inch/2.5-inch HDD/SSD, and slim Optical Drive</td>
<td>Kensington security-cable slot Padlock ring</td>
<td>Kensington security-cable slot Padlock ring M.2 2230/2280 slot for SSD SATA slot for 2.5-inch HDD</td>
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<tr>
<td>DIMENSIONS</td>
<td>US: Height: 12.77in. (324.30mm)</td>
<td>US: Height: 11.42in. (290.00mm)</td>
<td>US: Height: 7.17in. (182.00mm)</td>
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<td></td>
<td>Width: 6.06in. (154.00mm)</td>
<td>Width: 3.65in. (92.60mm)</td>
<td>Width: 1.42in. (36.00mm)</td>
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<tr>
<td></td>
<td>Depth: 11.50in. (292.20mm)</td>
<td>Depth: 11.53in. (292.80mm)</td>
<td>Depth: 7.00in. (178.00mm)</td>
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<td></td>
<td>Weight (min): 5.41kg (11.94lb)</td>
<td>Weight (minimum): 8.47lb (19.84kg)</td>
<td>Weight (minimum): 2.08lbs. (0.94kg)</td>
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<td></td>
<td>Weight (max): 7.34kg (16.18lb)</td>
<td>Weight (maximum): 11.39lb (25.16kg)</td>
<td>Rest of world: Height: 120.00mm (7.17in.) Width: 36.00mm (4.5in.) Depth: 178.00mm (7.00in.) Weight: 10.94kg (2.08lbs.)</td>
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<td>AUDIO &amp; SPEAKERS*</td>
<td>Realtek Audio Controller, ALC3246-CG</td>
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<td>Realtek Audio Controller, ALC3246-CG</td>
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<td>Internal speakers (optional)</td>
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<tr>
<td>WIRELESS</td>
<td>Intel® AX211, 2x2 MIMO, 2400Mbps, 2.4GHz/5GHz/6GHz, Wi-Fi 6E (WiFi 802.11ax), Bluetooth® 5.2</td>
<td>Intel® AX211, 2x2 MIMO, 2400Mbps, 2.4GHz/5GHz/6GHz, Wi-Fi 6E (WiFi 802.11ax), Bluetooth® 5.2</td>
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<td>Realtek® RTL8822CE, 1x1, 433Mbps, 2.4GHz/5GHz, Wi-Fi 5 (802.11ac), Bluetooth® 5.0</td>
<td>Realtek® RTL8822CE, 1x1, 433Mbps, 2.4GHz/5GHz, Wi-Fi 5 (802.11ac), Bluetooth® 5.0</td>
<td>Realtek® RTL8822CE, 2x2 MIMO, 867Mbps, 2.4GHz/5GHz/5GHz, Wi-Fi 5 (802.11ac), Bluetooth® 5.0</td>
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<td>Intel® Q670</td>
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<td>BATTERY OPTIONS</td>
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<td>No battery</td>
<td>No battery</td>
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<tr>
<td>POWER OPTIONS</td>
<td>240W internal power supply unit (PSU), 85% Efficient, 80 Plus Bronze</td>
<td>240W internal power supply unit (PSU), 85% Efficient, 80 Plus Bronze</td>
<td>90W AC adapter, 4.5mm barrel for 35W 130W AC adapter, 4.5mm barrel for 35W</td>
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<tr>
<td></td>
<td>260W internal power supply unit (PSU), 85% Efficient, 80 Plus Bronze</td>
<td>260W internal power supply unit (PSU), 85% Efficient, 80 Plus Bronze</td>
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<tr>
<td></td>
<td>400W internal power supply unit (PSU), 92% Efficient, 80 Plus Platinum</td>
<td>300W internal power supply unit (PSU), 92% Efficient, 80 Plus Platinum</td>
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<td>CHIPSET</td>
<td>Intel® Q670</td>
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<td>Chassis intrusion switch</td>
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<td></td>
<td>Lockable cable covers</td>
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<td>Supply chain tamper alerts</td>
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<td>SafeID including Trusted Platform Module (TPM) 2.0 Smart card keyboard (FIPS)</td>
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<td>Microsoft 10 Device Guard and Credential Guard (Enterprise SKU)</td>
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<td>Local hard drive data wipe through BIOS (Secure Erase)</td>
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<td>Trusted Platform Module TPM 2.0 China TPM</td>
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<td>Intel Secure Boot Intel Authenticate</td>
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<td>SafeBoot: Includes Dell Off-host BIOS Verification, BIOS Resilience, BIOS Recovery, and additional BIOS Controls</td>
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</tbody>
</table>
## TECHNICAL SPECIFICATION

### MODEL NUMBER
- OptiPlex 5000 Tower

### RECOMMENDED ACCESSORIES

#### Keyboard and Mouse:
- Dell Premier Multi-Device Wireless Keyboard and Mouse - KM7321W

#### Audio Speakers:
- Dell Slim Soundbar - SB521A

#### Audio Headsets:
- Dell Pro Stereo Headset - WH3022

### SYSTEMS MANAGEMENT
- Dell Client Command Suite for In-Band systems management
- Intel® vPro™ Essentials for systems management

### CONFIGURATION SERVICES
- Factory image load
- BIOS customization
- Hardware customization
- Asset Tagging and Reporting

### ADD-IN CARDS
- SD 4.0 Media Card Reader
- USB 3.2 Gen 2 Type-C PCIe Card
- PCIe Parallel/Serial Card
- M.2 Expansion Card
- USB 3.2 Gen 2 Type-A Card
- PS/2 Card

### TECHNICAL SPECIFICATION

### MODEL NUMBER
- OptiPlex 5000 Small Form Factor

#### Keyboard and Mouse:
- Dell Premier Multi-Device Wireless Keyboard and Mouse - KM7321W

#### Audio Speakers:
- Dell Slim Soundbar - SB521A

#### Audio Headsets:
- Dell Pro Stereo Headset - WH3022

### SYSTEMS MANAGEMENT
- Dell Client Command Suite for In-Band systems management
- Intel® vPro™ Essentials for systems management

### CONFIGURATION SERVICES
- Factory image load
- BIOS customization
- Hardware customization
- Asset Tagging and Reporting

### ADD-IN CARDS
- USB 3.2 Gen 2 Type-C PCIe card
- Serial port PCIe low profile card
- Parallel port PCIe low profile card
- USB 3.2 Gen 2 Type-A PCIe card
- SD 4.0 Media Card Reader
- M.2 Expansion Card
- PS/2 Card

### TECHNICAL SPECIFICATION

### MODEL NUMBER
- OptiPlex 5000 Micro

#### Keyboard and Mouse:
- Dell Premier Multi-Device Wireless Keyboard and Mouse - KM7321W

#### Audio Speakers:
- Dell Slim Soundbar - SB521A

#### Audio Headsets:
- Dell Pro Stereo Headset - WH3022

### Mounting Options:
- OptiPlex Micro and Thin Client Vertical Stand
- OptiPlex Micro and Thin Client and Under-the-Desk VESA mount Wall Mount
- OptiPlex Micro and Thin Client PSU Adapter Sleeve
- OptiPlex Micro and Thin Client Pro 2 E Series Monitor Mount
- OptiPlex Micro and Thin Client Dual VESA Mount
- OptiPlex Micro and Thin Client All-in-One Stand (MFS22)

### TECHNICAL SPECIFICATION

### MODEL NUMBER
- OptiPlex 5000 Micro

#### Keyboard and Mouse:
- Dell Premier Multi-Device Wireless Keyboard and Mouse - KM7321W

#### Audio and Speakers:
- Dell Slim Soundbar - SB521A

#### Audio Headsets:
- Dell Pro Stereo Headset - WH3022

### Mounting Options:
- OptiPlex Micro and Thin Client Vertical Stand
- OptiPlex Micro and Thin Client and Under-the-Desk VESA mount Wall Mount
- OptiPlex Micro and Thin Client PSU Adapter Sleeve
- OptiPlex Micro and Thin Client Pro 2 E Series Monitor Mount
- OptiPlex Micro and Thin Client Dual VESA Mount
- OptiPlex Micro and Thin Client All-in-One Stand (MFS22)

### TECHNICAL SPECIFICATION

### MODEL NUMBER
- OptiPlex 5000 Micro

#### Keyboard and Mouse:
- Dell Premier Multi-Device Wireless Keyboard and Mouse - KM7321W

#### Audio and Speakers:
- Dell Slim Soundbar - SB521A

#### Audio Headsets:
- Dell Pro Stereo Headset - WH3022

### Mounting Options:
- OptiPlex Micro and Thin Client Vertical Stand
- OptiPlex Micro and Thin Client and Under-the-Desk VESA mount Wall Mount
- OptiPlex Micro and Thin Client PSU Adapter Sleeve
- OptiPlex Micro and Thin Client Pro 2 E Series Monitor Mount
- OptiPlex Micro and Thin Client Dual VESA Mount
- OptiPlex Micro and Thin Client All-in-One Stand (MFS22)

### TECHNICAL SPECIFICATION

### MODEL NUMBER
- OptiPlex 5000 Micro

#### Keyboard and Mouse:
- Dell Premier Multi-Device Wireless Keyboard and Mouse - KM7321W

#### Audio and Speakers:
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Product Disclosures: pages 2-5

* EPEAT registered where applicable. EPEAT registration varies by country. See www.epeat.net for registration status by country.

1 Final performance benchmarks pending.
2 Available on Windows® 11.
3 Based on internal analysis, April 2021. Dell Optimizer available in 2020 devices, not available in OptiPlex 3000 series. Feature availability and functionality varies by model.
4 Based on internal analysis, April 2021.
5 Based on internal analysis, April 2021, only applies to OptiPlex Micro.
6 Based on internal analysis, April 2021, 20% closed-loop recycled aluminum by weight in the 2TB 3.5" hard drive, optional on the OptiPlex 7090 Tower and 7090 Small Form Factor.
12 Based on internal analysis, April 2021. Dell Optimizer available in 2020 devices, not available in OptiPlex 3000 series, Latitude 3310 2-in-1 and Latitude Chromebook Enterprise. Feature availability and functionality varies by model.
13 ExpressResponse must be enabled in the Applications feature. DO learns how user uses the selected application(s) over several hours. Based on Dell testing using Sysmark 2018 benchmark on a Latitude system running productivity applications; and using performance evaluation benchmarks on Precision mobile workstations running ISV applications, March 2020. Improvement will vary based on product configuration, use, application and other factors.
14 User must input preferred apps first in order for them to be analyzed.
15 ExpressConnect available with Dell Optimizer software version 2.0 and onwards. Download the latest at https://www.dell.com/support/home.
16 Simultaneous multi-network connection (or Connection based teaming) is a new connectivity feature under ExpressConnect. It simultaneously sends and receives data and video traffic using two or more wired or wireless connections. Based on Dell internal analysis.
17 Best network selection based on signal strength, channel congestion, router type and others. Network suggestions based on user credentials.
18 Based on Dell analysis of battery life usage model calculations, Nov. 2020. Results vary depending on use, operating conditions and other factors.
19 Based on comparative analysis of Microsoft Teams-certified speakerphones:

Product Disclosures: pages 6-9

1 Offering may vary by region. Some items may be available after product introduction. For complete details, refer to the Technical Guidebook published on www.dell.com/support.
2 System Memory and Graphics: Significant system memory may be used to support graphics, depending on system memory size and other factors.
3 4GB or Greater System Memory Capability: A 64-bit operating system is required to support 4GB or more of system memory.
4 Particular versions of Microsoft Windows may not support the full Bluetooth 4.2 functionality.
5 Storage Option: GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.
6 TPM is available in selected regions.
7 Computrace: Not a Dell offer. Certain conditions apply. For full details, see terms and conditions at www.lojackforslaptops.com.
8 Please refer to www.epeat.net for specific country registration rating and participation.
9 Limited Hardware Warranty: For copy of Ltd Hardware Warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or see www.dell.com/warranty.
10 On-site service after Remote Diagnosis: Remote Diagnosis is determination by online/phone technician of cause of issue; may involve customer access to inside of system and multiple or extended sessions. If issue is covered by Limited Hardware Warranty (www.dell.com/warranty) and not resolved remotely, technician and/or part will be dispatched, usually within 1 business day following completion of Remote Diagnosis. Availability varies. Other conditions apply.
11 Dell Services: Availability and terms of Dell Services vary by region. For more information, visit www.dell.com/servicelists.