

Dell ProSupport for Software Supported Applications

Dell serves as your technical support service provider for troubleshooting the listed software applications entitled by your ProSupport for Software service contract.

Features include:

- Software issue troubleshooting and escalation
- Guidance on best practices for installation and configuration
- Collaborative Assistance with selected 3rd party hardware/software vendors
- License key management issues
- Service packs or patches
- Product documentation

Manufacturer	Software Supported
Absolute	Absolute Data & Device Security
CrowdStrike	Falcon Endpoint Protection
Carbonite	Carbonite Endpoint
Dell	Data Guardian
Dell	Encryption Enterprise
Dell	Encryption External Media
Dell	Encryption Personal
Dell	Endpoint Security Suite Enterprise
Dell	Endpoint Security Suite Pro
Dell	Security Management Server
Dell	Security Management Server Virtual
Dell	Threat Defense
Dell	Trusted Device
Dell	Wyse Converter for PCs
Dell EMC	Wyse Edge Device Manager
Dell EMC	Wyse PC Extender
Dell EMC	Wyse Management Suite Pro
Netskope	Netskope
Secureworks	ManagedXDR
Secureworks	Taegis XDR
Secureworks	Red Cloak Agent
VMware	Carbon Black
VMware	Workspace ONE

Partners and/or software titles are subject to change without notice. Not all regions, software products and versions may be included the scope of comprehensive software support. Product and service availability vary by country. Contact Dell for more information.