

TRANSFORMING LIVES

Pro Bono Programs

As a global technology leader, Dell Technologies plays a vital role in creating and supporting the network of partners who share in the goal of driving human progress. Nonprofits are a critical part of that network. They connect us to the people and communities in need, and serve as a crucial partner in driving digital inclusion. Each year nonprofit organizations face challenging constraints that make it difficult to respond when acute challenges arise — particularly when faced with rapidly shifting social needs and access issues. These challenges include barriers to digital transformation, IT and resource constraints, and knowledge gaps. These challenges hinder a nonprofit's ability to complete their missions.

To help address these challenges, we have committed to partner with 1,000 nonprofit partners by 2030 to support them, pro bono, on their digital transformation journeys. We'll achieve this goal through our Pro Bono program, which aims to support nonprofits by helping them to overcome some of their biggest digital transformation challenges through collaborative workshops and pro bono projects.

TRANSFORMING LIVES IN PRACTICE:

Accelerating and Amplifying the Social Good of Nonprofits

Dell has developed the Pro Bono programs to help nonprofits remove barriers to digital transformation by connecting them with our talented team members. These programs were designed with eight guiding principles in mind.



Customer-centered approach to partnership



Deep and meaningful impact comes first



Offering support based on technical knowledge and expertise



Ethically and culturally respectful



Ensuring sustainability of long-term impact



Building technical competencies in every engagement



Rooted in supporting Digital Transformation



Transparency: sharing learning and tools with the wider ESG community for maximum impact



PRO BONO PROGRAMS

HOW DOES IT WORK?

Dell team members can nominate any nonprofit to be invited and apply to participate in our Pro Bono programs. Team members may also nominate a nonprofit on behalf of a Dell customer.

By partnering with nonprofits to resolve these operational challenges, we can accelerate and amplify the essential work that nonprofits are doing to improve social conditions for the communities in which we work and live.

PRO BONO CONSULTING WORKSHOPS

Pro Bono Consulting Workshops are short-term, skill-based volunteering engagements that match between 15-30 nonprofits with a customized team of 3-6 Dell team members who are experts in the issue the nonprofit is seeking to address.

- Work collaboratively over an 8-hour intensive workshop
- Structured, guided program
- Available to any registered nonprofit globally

PRO BONO PROJECTS

Pro Bono Projects are longer-term pro bono consulting projects in which small teams of Dell team members are matched according to their professional skillset to work collaboratively, part-time, with a nonprofit partner over a period of one to six months.

- Flexible, independently managed program
- Small solution implementation funding or in-kind support available
- Invitation only program, typically as a follow-on to the workshop

WHAT'S THE IMPACT?

Anyone who works for a nonprofit will tell you that time and unrestricted funding hold them back the most. Automating processes and reducing operational issues with the help of pro bono volunteers allows nonprofits to expand their impact and reach.

To date this program has helped 345+ nonprofits around the world. To learn more or nominate a nonprofit, visit Dell.com/ProBono.

At Dell, we are committed to driving human progress. This means using our technology, reach and people to create a positive, meaningful impact on humankind and the planet. Our ESG plan articulates how we will create a positive change through Advancing Sustainability, Cultivating Inclusion, Transforming Lives, and Upholding Ethics and Privacy.

 Learn more at Dell.com/ESG



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