

UC Platform List

The table below highlights the button functions that work on the Dell Wireless Headset – WL3024 when using the following UC platforms.*

UC platforms	Version	Mute/Unmute	Answer Call	End Call	Reject Call	Volume Up	Volume Down	Speaker	Microphone
Cisco Webex	43.9.0.27194	✓**	✗	✗	✗	✓	✓	✓	✓
Cisco Jabber	14.1.2.57135	✓**	✗	✗	✗	✓	✓	✓	✓
AVAYA	3.33.0.96	✓**	✗	✗	✗	✓	✓	✓	✓
Google Meet	1.0.398510263	✓**	✗	✗	✗	✓	✓	✓	✓
Alcatel Lucent	2.126.20	✓**	✗	✗	✗	✓	✓	✓	✓
Amazon Chime	5.23.31816	✓**	✗	✗	✗	✓	✓	✓	✓
Go to Meeting	4.1.0	✓**	✗	✗	✗	✓	✓	✓	✓
Tencent (V00V)	3.16.4.510	✓**	✗	✗	✗	✓	✓	✓	✓

- ✓ Button function on the headset works with the UC Platform.
- ✗ Button function on the headset does not work with the UC Platform. User can access call control via the UC application Software UI.

* Tested on Window 11 64 Bit OS.

** Mute/Unmute function works independently. Status on the headset and apps are not synchronized.

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