



# An Executive's Guide to Al

© 2024 Dell Inc. or its subsidiaries. All Rights Reserved. Dell, EMC and other trademarks are trademarks of Dell Inc. or its subsidiaries. Other trademarks may be trademarks of their respective owners.



## Table of contents

Drive AI transformation from the top
Foster a strong business-IT partnership
Clear AI implementation hurdles
Prioritize strategic use cases
Cultivate a data-driven culture
Protect the enterprise
Implement AI best practices
Evaluate AI impact



## Drive AI transformation from the top

## Orchestrate AI evolution

In today's dynamic technology landscape, holistically integrating AI into business operations is crucial to remaining competitive. AI has become the bellwether of powerful transformation for driving efficiency and innovation throughout the enterprise.

The C-suite stands at the helm of this massive transformation, tasked with aligning AI strategies with business goals and ensuring that AI initiatives form the pillars of organizational growth.

### Leverage proven strategies

Balancing speed with purpose is crucial for successful AI implementation. Organizations achieve effective AI outcomes by:

- **Establishing clear goals**
- Implementing robust data management best practices
- Ensuring interoperability with current technologies
- Fostering a culture of continuous improvement
- Future-proofing AI strategies

#### Al represents not just a new set of tools but a foundational shift in how businesses operate."

John Roese, Global Chief Technology Officer and Chief AI Officer, Dell Technologies

AI is transforming business operations. With a data-driven approach, organizations can leverage NVIDIA AI and Dell Technologies to drive efficiency and innovation."

Bob Pette, VP, Enterprise Platforms, NVIDIA

## Foster a strong business-IT partnership

The success of AI in an organization hinges on the robust partnership between business and IT. Organizations must balance the excitement of AI with careful consideration of use cases, data, cost, sustainability, compliance, governance, and associated risks. Collaboration across the company ensures strategic alignment, optimizes resource allocation, and drives innovation.

## Business units provide

**Domain expertise:** Identification of the right problems to solve with AI, leveraging deep industry, customer, and market knowledge.

**Strategic vision:** Visibility into key objectives for AI initiatives to ensure overall business strategy alignment and tangible outcomes.

**User insights:** Clear vision into audience behavior and preferences allowing organizations to design solutions that meet user expectations.



### IT teams offer

**Technical expertise:** The skills to develop, deploy, and maintain AI systems, including data management, software development, and AI expertise.

**Infrastructure management:** Right-sized infrastructure, leveraging a combination of cloud services, data center server and storage solutions, and AI PCs to support AI development and operations.

**Security and compliance:** Assurance that AI solutions are secure and compliant with regulatory requirements and standards.

# Clear AI implementation hurdles

## Proactively address common AI challenges

As organizations embark on their AI journey, it is essential to anticipate and address challenges early on for smoother implementation. Potential hurdles include:

#### **People-related**

Limited employee capacity and skills in AI technologies can delay or halt Al-driven business outcomes. Training teams and aligning high-value projects with business priorities is key.

#### **Data-related**

Al cannot function effectively or produce accurate results without high quality, relevant data. Making this data accessible to AI tools while also considering security and governance requirements is vital.

#### **Organization-related**

Misaligned priorities may lead to focusing on the wrong use cases, causing budget overruns. Similarly misconfigured security deployments increase the risk of data leakage. Ensuring alignment between business needs, AI adoption, IT deployments, and data security is critical.

"

At least 30% of generative AI (GenAI) projects will be abandoned after proof of concept by the end of 2025, due to poor data quality, inadequate risk controls, escalating costs or unclear business value."

Gartner Predicts 30% of GenAl Projects Will Be Abandoned After Proof of Concept By End of 2025. Gartner, Inc. 2024.



## Prioritize strategic use cases

### Pinpoint impactful projects

The impact of AI projects can be maximized by identifying and prioritizing use cases that align with strategic business goals. Start by evaluating potential AI projects based on feasibility, ROI, organizational data, team capabilities, and alignment with business objectives. Engage with vendor partners to bridge skills and capacity gaps, speeding up time to value.

### Common high value AI use cases across industries



**Content creation** 



**Digital assistant** 



Design and data creation

Learn more about these use cases at <u>Dell.com/NVIDIA-AI</u>

#### Pilot AI initiatives

By starting with smaller, manageable projects, organizations can demonstrate tangible benefits and build momentum for broader AI adoption. Quick wins not only validate the feasibility of AI solutions, but also help refine strategies and secure stakeholder buy-in for longer-term projects.



Code development



**Computer vision** 



**Digital twins** 

## Cultivate a data-driven culture

### Data-driven operations

A data-focused culture is integral for successful AI adoption. This cultural shift requires changes in organizational mindset and practices. Leading organizations encourage data literacy, promote data-driven decision making and seamlessly integrate AI into daily business activities.

## Data is your differentiator

Effective AI implementation requires high-quality data preparation. This entails understanding where data resides and ensuring AI applications are developed near data with best practices in sustainability in mind. It is also necessary to safeguard data with zero trust security principles and strict data governance.

### Data infrastructure is key

Enabling AI access to effective data and data infrastructure ensures smooth business operations and helps maximize ROI. The IT team needs to evaluate where both AI input and output data is stored in order to prevent bottlenecks that may slow the business.

#### 35% of AI projects fail because of data quality, and 29% fail because of data availability."

451 Research's Voice of the Enterprise: AI & Machine Learning, Infrastructure. 2024.



## Protect the enterprise

### Governance

Effective governance is key to successful AI implementation. It ensures alignment with ethical standards, regulatory requirements and organizational goals, along with clear communication of policies. While employees are eager to comply, providing the necessary tools to do so is important in reducing risks associated with shadow AI and other unauthorized activities.

## Security

Stringent security measures, including cyber resilience and recovery are equally important to protect against data breaches and cyber threats, ensuring that proprietary information and AI models remain secure. By adopting a comprehensive security strategy, organizations can confidently harness AI technologies while maintaining trust and integrity.

# Many organizations choose to follow a framework like NIST's for AI risk management

#### Мар

Context is recognized and risks related to context are identified

#### Govern

A culture of risk management is cultivated and present

#### Measure

Identified risks are assessed, analyzed, or tracked

#### Manage

Risks are prioritized and acted upon based on a projected impact

Tabassi, E. (2023), Artificial Intelligence Risk Management Framework (AI RMF 1.0), NIST Trustworthy and Responsible AI, National Institute of Standards and Technology, Gaithersburg, MD

73% of organizations are concerned about exposing valuable data to GenAI tools where third parties may have access."

Innovation Catalysts Study. Dell Technologies. February 2024.



## Implement AI best practices

## Key factors for effective AI

Successful organizations execute strategies based on a well-defined AI vision to realize optimal business value. Dell Technologies and NVIDIA<sup>®</sup> recommend that organizations assess their AI readiness to determine their '**as-is**' state and transition towards a '**to-be**' state.

## Dell's Accelerator Workshop for GenAI helps organizations plan for AI across six priority areas



#### Strategy



How well articulated is your GenAl strategy?



#### Data

 $\checkmark$ 

How will you incorporate and protect data in GenAl models?



#### AI models



How will you evaluate, select, secure and evolve GenAl models? Inferencing on-premises with Dell Technologies can be up to **75% more cost-effective** than public cloud.

Understanding the Total Cost of Inferencing Large Language Models. Enterprise Strategy Group. 2024.

_

#### Platform

 $\checkmark$ 

How will you build and run your GenAl platform?

## 000

#### People



Do you have the skills and resources needed for GenAl success?



#### Adoption

 $\checkmark$ 

Can you efficiently adopt GenAl into your business?



## Evaluate Al impact

## Track organizational progress

Teams must prioritize and measure adoption to ensure proper ROI, value creation, and continuous improvement.



## Establish key metrics

Track performance, assess impacts, and iterate on Al strategies to ensure they deliver long-term value. Metrics should cover various dimensions including efficiency gains, cost savings, and business impact, providing a comprehensive view of Al's value to the business.



### Train employees

Continually train workers so AI becomes an integral part of their workflows. Provide access to AI tools and equip employees with the necessary skills and knowledge to leverage them effectively in their daily operations.

#### 

89% of organizations expect AI infrastructure spending to increase over the next 12 months."

451 Research's Voice of the Enterprise: AI & Machine Learning, Infrastructure. 2024.



## Scale AI capabilities

Implement processes for refining data and strategy, training models, and integrating new models as use cases evolve. Identify opportunities to extend AI capabilities across additional areas of the business to continually optimize the value of your investments.



## Dell and NVIDIA: your trusted strategic advisors

Dell Technologies and NVIDIA can help you leverage AI to drive innovation and achieve your business goals. The Dell AI Factory with NVIDIA is the industry's first and only end-to-end enterprise AI solution\*, designed to speed AI adoption by delivering integrated Dell and NVIDIA capabilities to accelerate your AI-powered use cases, integrate your data and workflows, and enable you to design your own AI journey for repeatable, scalable outcomes.

Take the first step with Dell's half day, fee-waived AI Accelerator Workshop, and let our experts help you align priorities and achieve clarity for your AI vision.

**Review the Accelerator Workshop for GenAl** 

Explore the Dell AI Factory with NVIDIA



\* Based on Dell analysis, July 2024. Dell offers solutions with NVIDIA hardware and software engineered to support Al workloads from PCs with AI-powered features and workstations to Servers for High-performance Computing, Data Storage, Cloud Native Software-Defined Infrastructure, Networking Switches, Data Protection, HCI and Services.

© 2024 Dell Inc. or its subsidiaries. All Rights Reserved. Dell, EMC and other trademarks are trademarks of Dell Inc. or its subsidiaries. Other trademarks may be trademarks of their respective owners.

