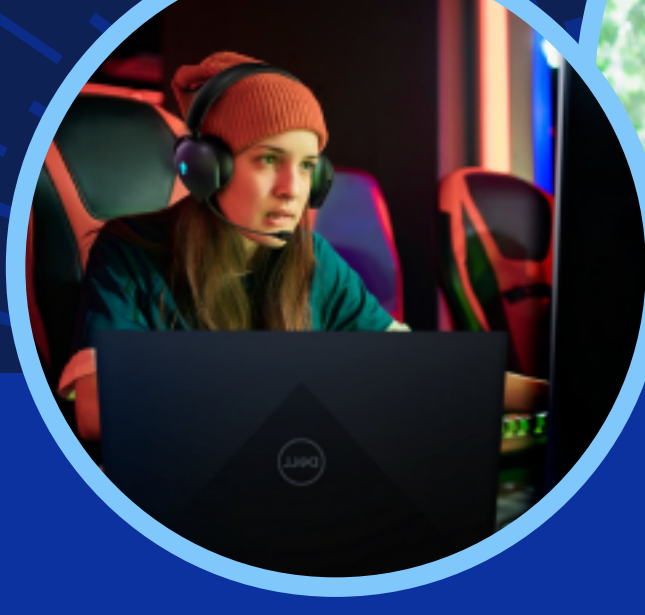




# Meet SupportAssist

## YOUR PERSONALIZED PC SUPPORT EXPERIENCE

Think of SupportAssist as your very own IT team living inside your PC – catching and solving issues before you even notice.



AI-powered. Smart technology. Your personalized support assistant that keeps your PC optimized for its best performance.

## New to SupportAssist for Home? Let's get started:

### Find Your Dashboard

SupportAssist is installed on Dell PCs with Windows OS, so chances are, you've already got SupportAssist doing its magic in the background. You can find your SupportAssist dashboard by searching "SupportAssist" in your Windows Start menu.

### Confirm Your Info

Sign in or create an account using your Dell My Account credentials. Please keep your contact information updated so Dell can assist you or send replacement parts if needed.

Explore your benefits at [Dell.com/SupportAssist](https://Dell.com/SupportAssist).

### Your Personalized Dashboard

Now that you've accessed SupportAssist, set up your profile, and confirmed your contact information, let's take a moment to explore your dashboard.



#### Check for Updates

We are always pushing the limits of what our AI-powered technology can do for you. Allowing SupportAssist to check for updates and automatically apply them ensures your PC will continue to function at peak performance.



#### Get in Touch

Check out our virtual assistant chat hub for intelligent step by step solutions. You can also contact Dell technical support through phone, chat, or your favorite messaging platform.



#### Scan Hardware

Let SupportAssist scan your PC's hardware to check for and resolve issues, predicting issues before you notice them.



#### Boost Performance

SupportAssist frees up hard drive space, removes clutter, and improves performance with file optimization, keeping your PC running smoothly.



#### Optimize Network

SupportAssist keeps your active applications running at optimal capacity so you never miss a beat.



#### Remove Viruses

Protects against viruses and malware by isolating and removing infected files, keeping your PC secure.

## Want to fully understand the breadth of capabilities you get with SupportAssist?

[Check out our user guide](#)



### PRO TIP

## Setting up your new Dell PC for the first time?

**Dell Migrate** can help you transfer your files and settings to your new PC, and securely erase data from your old one. Once purchased, access this tool from your SupportAssist dashboard.

[Learn how to get started with Dell Migrate](#)

## Want some extra support?

**Dell Care Premium** offers the best in PC care. Access our experts 24/7 for hardware and software support. If we can't fix an issue remotely, a Dell technician will come to you for repairs. Accidental Damage Service included with no deductible means you're covered for accidents. Plus, get international travel support to stay connected wherever you go. Dell Care Premium also includes SupportAssist, which unlocks these additional features:

- additional protection from viruses and malware
- a single spot to monitor your PC's health, performance, and security
- AI technology that predicts issues, informs you, and starts the resolution process
- a smoother, more reliable, and faster PC experience

and more!

[Explore Dell Care Suite](#)



## Explore our resources

Want to learn more about how SupportAssist keeps your PC updated and healthy? Explore the content we've curated just for you:

[Learn more about SupportAssist](#)

[Watch the Getting Started Video](#)

[Review guides for deployment, release information and more user help.](#)

