

Get More from Windows 11 with Dell Services



There’s no time to waste

With Windows 10 end of support soon approaching, it’s time to migrate to Windows 11—and start benefiting from improved collaboration and productivity features on the latest Dell devices.

Accelerate Windows 11 success

Dell Services has the experience and expertise to make it quick and painless to adopt innovative Windows 11 capabilities, including Copilot in Windows, Microsoft’s game-changing AI-powered intelligent assistant.

Dell Services: a smooth transition and an optimal Windows 11 experience

Transition challenges	Dell Services benefits
Successful implementation and adoption requires extensive Microsoft experience.	Dell and Microsoft enjoy a 35-year partnership in which Microsoft has awarded Dell dozens of partner awards, including 2023 Partner of the Year for the Modern Work: Device & FastTrack Ready categories. Dell team members currently hold 47,000+ Microsoft certifications*
Unburdening internal IT teams is essential to a successful transition.	Certified Windows 11 experts from Dell Services are prepared to work on the transition from Windows 10, leaving customers’ internal IT teams free to focus on fulfilling critical day-to-day responsibilities.
Optimal user experience rests on the ability to meet a complex set of needs.	Combining hardware expertise, IT experience and a deep understanding of employee requirements, Dell Services teams are well equipped to deliver an optimal user experience with Windows 11 on Dell devices.
Technology lifecycle management demands broad and deep services expertise.	Dell Services teams deliver at every point in the transition process: consulting and advising, deployment, ongoing support and management, and asset recovery services.

*Based on internal Dell Technologies numbers, November 2023

Dell Services speeds your progress at every step.

Dell Services provides advisory, implementation, adoption and migration services for Microsoft customers to help them fully adopt and deploy a full suite of applications that improve productivity, collaboration and employee experience.

We work closely with organizations that are making the transition to Windows 11 to assess their unique requirements and understand their specific challenges. To help ensure a trouble-free migration, Dell Services provides activities such as testing in-place of the Windows 10 to Windows 11 upgrade in a proof of concept.

1 Strategic guidance for successful outcomes

Success starts with preparing organizations to benefit fully from Windows 11 and Microsoft Copilot capabilities based on their particular technology requirements and employee needs. [Dell Implementation Services for Microsoft Copilot solutions](#) provides planning for implementation of specific Microsoft Copilot solutions (such as Copilot for Microsoft 365, for example); matching of users with Windows 11 and Microsoft Copilot capabilities based on their roles; and other pre-deployment services to lay a solid foundation for a successful transition.

2 Options for deploying ready-to-run PCs

Taking advantage of Windows Autopilot pre-configuration and Microsoft Intune pre-provisioning, Dell offers multiple options for rapid technology adoption: [Dell ProDeploy Client Suite](#) enables fast, flexible deployment; Dell Factory Subscription for Windows Autopilot device setup and preconfiguration; and Windows 11 provisioning with Dell Ready Image, providing a clean, simple image for today's provisioning technologies.

3 Ongoing support for optimized performance

Today's [Dell ProSupport Suite](#) goes beyond traditional support, automatically and continuously optimizing performance on Dell PCs running Windows 11. As a result, potential issues can be detected before they ever affect users and addressed without the need for active IT intervention. The result: consistently high-performing technology, fewer problems for IT teams to resolve, and a more consistent and productive user experience than ever before.

4 End-to-end management and sustainability

Effective end-to-end refresh management and sustainability are critical for successful PC refresh events. [Dell Lifecycle Hub](#), coupled with Device Refresh Management, simplifies this process for our customers. Additionally, [Dell Asset Recovery Services](#) ensures responsible device recycling through an auditable ISO-certified return program, including data sanitization and migration. For streamlined lifecycle management, consider [Dell APEX PC as a Service \(PCaaS\)](#), which combines hardware, software, and lifecycle services in a responsible PC leasing program.



Rapidly achieve Windows 11 success.

Dell Services is here to pave a fast, smooth path to your organization's successful transition to Windows 11.

Contact your Dell Technologies representative today.