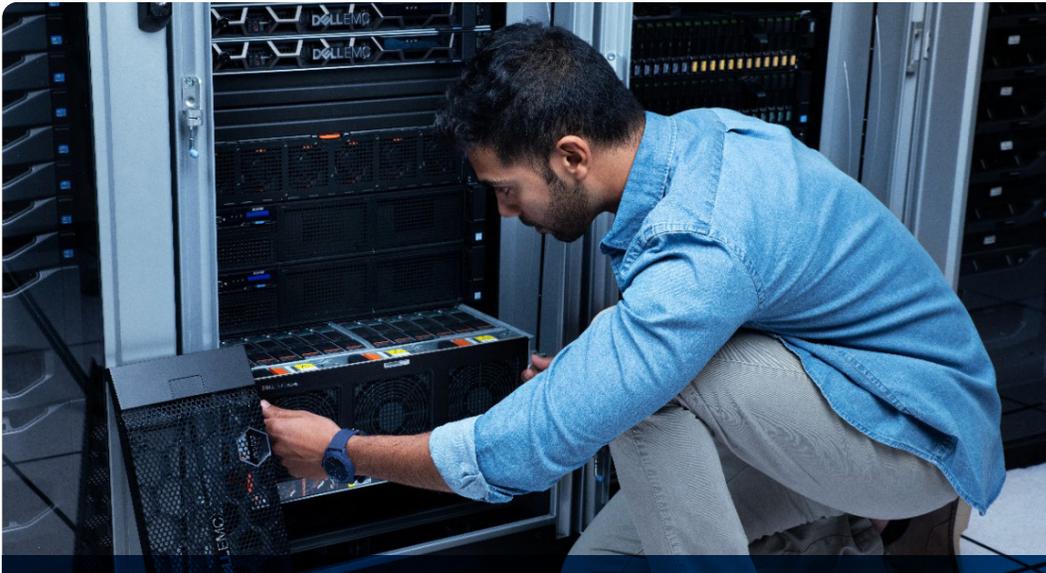


Logistics Online Inventory Solution



Immediate
access to
critical parts

Manage, monitor and automatically replenish critical hardware parts

The Challenge

Global businesses may have thousands of employees and millions of customers depending on them every day. For these companies and other businesses with mission-critical data center operations, even a brief outage or degradation in performance can be extremely costly. Such problems can quickly lead to lost productivity, lost opportunities, and loss of customer goodwill.

To protect essential business operations, businesses like these need personalized attention and support services that are designed specifically to provide fast, complete resolution to any issues that arise.

The Solution

Dell Technologies Logistics Online Inventory Solution (LOIS) is a cloud based online application that enables Dell Technologies customers to manage, monitor and automatically replenish their parts inventory stored at their global locations. LOIS provides customers with personalized, immediate access to critical parts, shortening time to resolution, and continuously improving the operational efficiency of their IT staff. With LOIS, our customers can better meet their business objectives and focus their attention on what they do best...innovating.

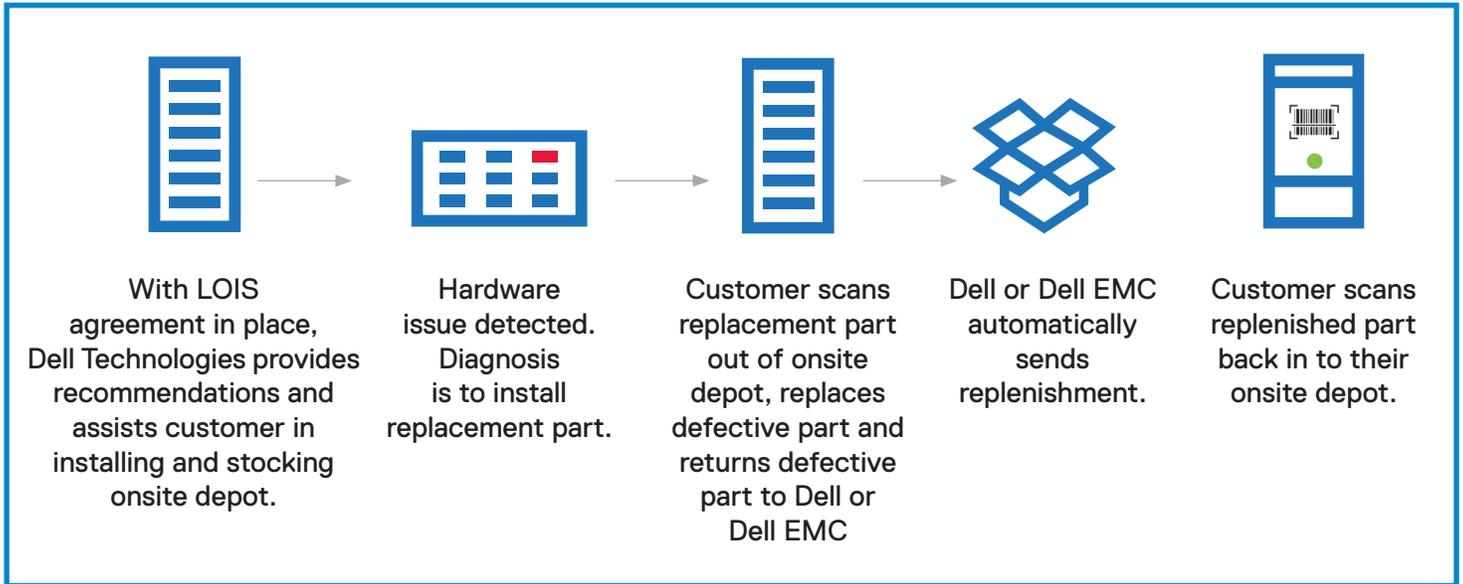
Key benefits:

- Immediate access to hardware replacement components
- Automatic replenishment of hardware components
- Ability to view parts inventory at any moment from any device



How does LOIS work?

LOIS enables customers to achieve their goals for improving asset supportability and managing spare parts.



With LOIS you can immediately service your critical systems by stocking parts at your location. Unlike a traditional “parts locker” service – LOIS is cost effective and parts can be kept in any location you want (such as a cabinet, shelf, mobile cart and so on).

To learn more about LOIS, please contact your Dell and/or Dell EMC representative