

EPEAT Criteria 7.1.4 Part A – Country Specific Summary of Audit and Corrective Action Reports

The following tables summarize the major and priority non-conformances and subsequent corrective actions taken at Dell Technologies' Prioritized Supplier Facilities across the past three fiscal years, from February 2022 through January 2025:

| Labor | FY23 Feb 2022 – Jan 2023 | | | FY24 Feb 2023 – Jan 2024 | | | FY25 Feb 2024 – Jan 2025 | | |
|-----------------------------|-----------------------------|-------------|------------------------------------|-----------------------------|---------|------------------------------------|-----------------------------|---------|------------------------------------|
| | # of Findings* | Country | Category of Production Spend | # of Findings* | Country | Category of Production Spend | # of Findings* | Country | Category of Production Spend |
| Freely chosen employment | 1 | China | Direct Supplier | 1 | Mexico | Final Assembly | 1 | China | Direct Supplier |
| Working hours | 2 | China | Direct Supplier | 2 | China | Direct Supplier | 1 | China | Direct Supplier |
| | 2 | Vietnam | Final Assembly | 2 | China | Component Supplier | 1 | Vietnam | Final Assembly |
| | | | | 1 | Mexico | Final Assembly | | | |
| | | | | 2 | Vietnam | Final Assembly | | | |
| Wages and benefits | 2 | China | Direct Supplier | | | | 2 | China | Direct Supplier |
| | 1 | South Korea | Component Supplier | | | | | | |
| | 1 | Vietnam | Final Assembly | | | | | | |

^{*}These totals reflect both major and priority VAP non-conformances for Prioritized Supplier Facilities.

Examples of actions taken to address these non-conformances with suppliers:

- We require prompt resolution of priority and major non-conformances. Once the supplier addresses an audit finding, it must be closed by a second successful audit or Dell Technologies' SER specialists, who validate that the issue has been resolved.
- We provide training and resources to suppliers for knowledge and capability building in areas such as forced labor and working hours, among others, to proactively address these risks.
- We continuously monitor weekly working hours (WWH) of factories with known risks of WWH nonconformance based on past audit performance. This provides an early indicator of potential deviation from the standard.

| Health and Safety | FY23 Feb 2022 – Jan 2023 | | | FY24 Feb 2023 – Jan 2024 | | | FY25 Feb 2024 – Jan 2025 | | |
|---------------------------|-----------------------------|---------|------------------------------------|-----------------------------|---------|------------------------------------|-----------------------------|---------|------------------------------------|
| | # of Findings* | Country | Category of Production Spend | # of Findings* | Country | Category of Production Spend | # of Findings* | Country | Category of Production Spend |
| Occupational safety | 1 | China | Direct Supplier | 2 | Mexico | Final Assembly | 2 | China | Direct Supplier |
| Emergency preparedness | 1 | China | Direct Supplier | 2 | Mexico | Final Assembly | 3 | China | Direct Supplier |
| | 2 | Vietnam | Final Assembly | | | | | | |
| Industrial hygiene | | | | | | | 1 | China | Direct Supplier |
| Machine safeguarding | | | | | | | 1 | China | Direct Supplier |

^{*}These totals reflect both major and priority VAP non-conformances for Prioritized Supplier Facilities.

Examples of actions taken to address these non-conformances with suppliers:

- We require prompt resolution of priority and major non-conformances. Once the supplier addresses an audit finding, it must be closed by a second successful audit or Dell Technologies' SER specialists, who validate that the issue has been resolved.
- We engage in capability building efforts that provide suppliers with knowledge and tools regarding EHS to improve performance through management systems.
- We provide suppliers with an online question-and-answer system to provide quick and accurate answers to common EHS management questions. The system was created in collaboration with internal and external experts, making it accessible to companies of any size or level of sustainability management experience.