



## Dell ProDeploy Essentials for Client Systems

As companies look to deploy high-quality, personalized device experiences to employees, partnering with the right team can make all the difference.

At Dell, we leverage our long-standing knowledge in deployment – offering a range of services to simplify the process across multiple locations. From planning and set-up to configuration, data migration and asset retirement, Dell provides the behind-the-scenes expertise needed to help your employees be productive right out of the box.

### ProDeploy Essentials

Deploying and integrating new computer systems doesn't have to be time consuming or staff intensive. Leverage Dell's expert knowledge and resources to get your new systems up and running quickly. We can handle the important but tedious tasks with deployment, all at the convenience of your end users, while minimizing disruption to your daily operations.

With ProDeploy Essentials, we assist with getting the PC set up, either remotely or onsite, giving you the peace of mind that it's being done right. From there, we can transfer data files, OS settings, load software and configure the internet settings that your employees need to get back to work. Plus, Dell offers unlimited data transfer to help simplify PC installations that fit you and your end users' IT needs.

Accelerate the  
transition to new  
Dell systems for your  
employees with  
ProDeploy Essentials

### At A Glance

ProDeploy Essentials saves you time and resources to get new devices set up for your end users.

**Remote Installation** – No matter where your end users are, we can get them set up and assist with data transfer, settings and software.

**Onsite Installation** – If you need us to be onsite to unbox, set up peripherals, connect, transfer data files, migrate user accounts or load software – we've got you covered.

**Asset Recovery Services resell/recycle** – Securely and responsibly retire your legacy IT assets – regardless of brand. If you do it when assets are at their maximum value, you can transition to what's next with more money in your pocket.

**Data Management with Ready Image** – Access, enable, deploy and recover your image through the cloud.

## Choose your ideal installation path:

<h3>Remote PC Installation</h3>	<p>Remote assistance with the installation and connectivity of a new or legacy client systems, including:</p> <ul style="list-style-type: none"> <li>• Assistance 24/7 with setting up new device, connecting peripherals, connecting to the network or joining domain/enterprise enrollment</li> <li>• Moving settings, accounts and data from one system to another, and migrating accounts like OS settings</li> <li>• Installing as many applications as needed</li> </ul> <p><i>Please note: 24/7 support is in English only. Remote language support includes English, Chinese (Simplified and Traditional) Japanese, German, Italian, Portuguese, Spanish and French. We utilize a translation service for the languages not directly supported.</i></p>
<h3>Onsite PC Installation</h3>	<p>If you require onsite assistance, you can purchase Onsite PC Installation as an add-on and we'll send a technician to your location who will provide onsite assistance with:</p> <ul style="list-style-type: none"> <li>• Setting up the new device, connecting peripherals, connecting to the network or joining domain/enterprise enrollment</li> <li>• Moving settings, accounts and data from one system to another, and migrating accounts like OS settings</li> <li>• Installing any needed applications on the system</li> </ul>

From the initial PC setup and preparation to data transfer, whether remote or onsite, ProDeploy Essentials is geared toward limited interruption for the end user. You can count on Dell for efficient implementation to ensure you and your employees can get back to work quickly.

ProDeploy Essentials	Responsible Party	Remote PC Installation		On-Site PC Installation		
		Customer	Dell Remote Technician	Customer	Dell Onsite Engineer	Dell Remote Technician
Unpacking/Installation/Internet Connection Cabling		●	○		●	○
Browser Settings		○	●	○		●
email/Online Account Settings		○	●	○		●
Peripheral Device Connection		●	○		●	○
Connect to Server		○	●	○		●
Connecting to an Existing Shared Folder		○	●	○		●
Data Migration		○	●	○		●
Software Installation		○	●	○		●
Number of Peripheral Devices Connected				Unlimited		
Number of Software Installations				Unlimited*		
Data Migration Capacity				Unlimited*		

\*Dell uses your internet connection.

Depending on network bandwidth, we may not be able to accept all requests.

● Primary  
○ Support

Need help installing hundreds of systems? ProDeploy or ProDeploy Plus may be a better fit. [Click here](#) to learn more.

For more information, please contact your Dell Sales Representative.