Provision in the factory, manage from the cloud

Delivering Pre-configured, ready to work devices faster and easier.

Dell Connected Provisioning

Today, changes in the world are acting as a driver forcing IT administrators to adapt more quickly. What IT professionals once saw as an opportunity is now becoming an essential part of the business: get devices to users faster and be ready to work out of the box. With an increase in the remote workforce, IT is challenged to meet the needs of devices being shipped to individual users and end users don't have time to sit on the phone with IT for hours to get their device set up. They want to be ready to work as soon as their device arrives.

Connected Provisioning helps get a customized device to an end user faster with fewer touches. By leveraging the cloud, we are speeding up the way devices are configured. It's a modern solution designed to benefit IT and the end user. Receiving a new PC is as fast and easy as setting up a new phone.

How it works

Inside our factory, we pre-provision systems with your Unified Endpoint Management* (UEM) solution along with applications and settings, then ship your new Dell system directly to the end user, no matter where that user is. With just a few keystrokes, your end users complete the provisioning process in just a few minutes.

Key Benefits

- Simplified Process: Leverages the cloud and speeds up device configuration

- Less IT touch: work moved from customer environment to Dell supply chain

- Scalable: Configure devices to a specific group of users.

- Quick: PC set up is as fast and easy as setting up a new phone

Connected Provisioning provides:

Perform these configuration tasks in our facility without compromising your network bandwidth:

- A generic image free of unsanctioned software
- Registration in the cloud for each Dell system - any model
- Ability to lock into a version of Windows 10 your organization has verified and tested
- Updates to drivers prior to systems being delivered to end users

Connected Provisioning is a better way to deploy

- Less IT strain by moving time/work/bandwidth into supply chain
- Keeps the supply chain current, which allows for faster updates
- Simple setup (in minutes, not days) using TechDirect
- Minimal end user touch

Why Dell Connected Provisioning**

Dell specializes in helping IT leaders solve their pain points. We leveraged our long-standing configuration and provisioning expertise, to help modernize the execution. So we can help you dynamically pre-configure ready-to-work devices from a secure cloud platform within our supply chain and direct ship ready-to-work devices to the end user in days instead of weeks or even months.
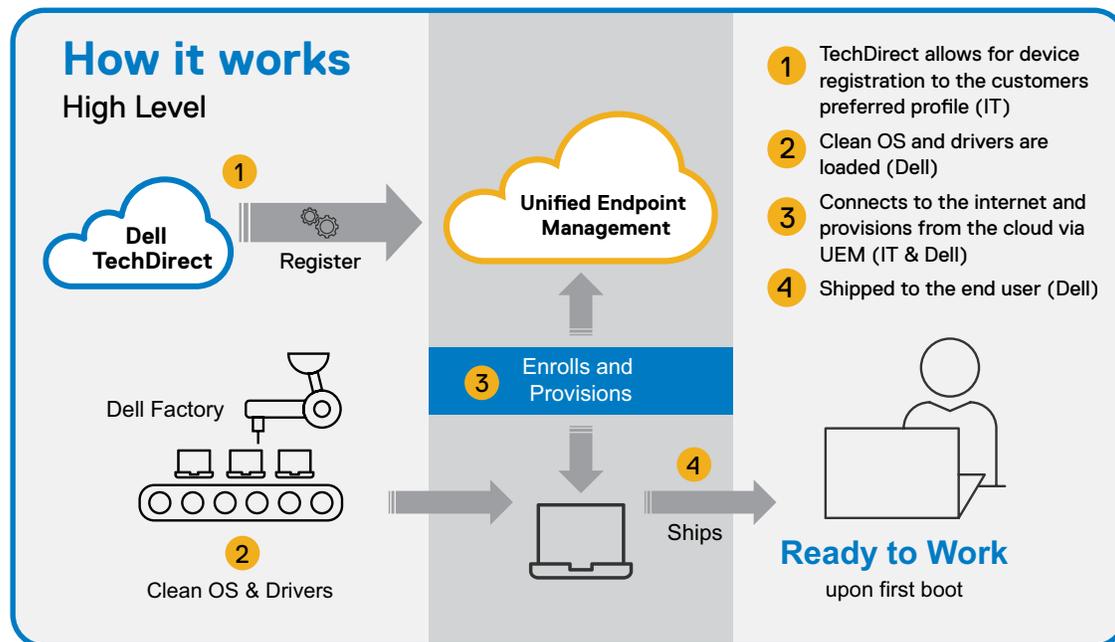
The Dell difference

Experts

- 17 patents on deployment technology
- MSFT partner of the year for the last 10 years

Insights

- Over 11 million systems configured globally each year
- Over 54K systems imaged globally each week
- 93% customer satisfaction for Dell configuration services

Ease

TechDirect self-service portal gives IT administrators the tools they need to set up their Connected Provisioning order and manage all aspects of production, provisioning and direct shipment of devices.

How it works
High Level

1. TechDirect allows for device registration to the customers preferred profile (IT)
2. Clean OS and drivers are loaded (Dell)
3. Connects to the internet and provisions from the cloud via UEM (IT & Dell)
4. Shipped to the end user (Dell)

Dell TechDirect — 1 — Register

Unified Endpoint Management

Dell Factory

2 Clean OS & Drivers

3 Enrolls and Provisions

4 Ships

Ready to Work
upon first boot

Choose Dell Connected Provisioning and experience true modern provisioning.

For more information, contact your Dell Technologies sales representative or visit **DellTechnologies.com**

DELL Technologies