

Accelerate deployment and maximize your technology



4X

Faster planning and deployment*

Dell ProDeploy Plus Infrastructure

The markets most complete deployment offer

Today, your IT team is focused on transforming business and modernizing IT to meet new challenges. But deploying and maximizing new technology rapidly takes expert resources, planning and knowledge.

Choose ProDeploy Plus if your organization values onsite configuration of both hardware and software featuring face time with our Dell Technologies experts. Dell ProDeploy Plus is here to help, with 24/7 onsite delivery for hardware and software, that take you from planning through implementation, education and beyond.

The ProDeploy Plus advantage

- **In-region, single point of contact for project management** and Guidance of your new technology from the factory, through deployment and into the support process.
- **Onsite installation of hardware configuration of system software – Including operating system, hypervisor and software configuration** (as applicable).
- Confidence after deployment for answers to your questions with **30 days of remote configuration assistance** and in-depth assistance when needed.
- Credits for Dell Technologies Services product and **industry training or exam vouchers**, as needed throughout the year.

Benefits

- Reduce risk in deployment of mission-critical systems
- Accelerate technology adoption with onsite professionals
- Achieve faster time to value and maintain long-term value of your technology
- Build the right skills for your staff hardware installation

“We saved 15 to 17 days of work deploying our servers and storage thanks to ProDeploy Plus...Just as importantly, we avoided any delays around integrating the hardware with our existing environment”

– Nagesh Jois,

Director of Information Systems,
Tavant Technologies (Jan 2019)



Accelerate complex deployments with confidence

At the core, the cloud or the edge, ProDeploy Plus provides the skill and scale needed to successfully execute demanding deployments in today’s complex IT environments. With ProDeploy Plus you can integrate new technology into existing environments with confidence through extensive planning and validation by expert certified engineers. Post-deployment configuration assistance, full project documentation with knowledge transfer, and flexible training credits improve technology adoption and optimize the long-term performance of mission-critical systems.

Features

- Single in-region point of contact for project management
- Site readiness review and implementation planning
- Services Account Manager (SAM) engagement for ProSupport Plus entitled devices
- 24/7 Deployment service hours
- Onsite hardware installation and packaging material removal
- Onsite Install and configure of system software
- Install support software and connect with Dell Technologies
- Project documentation with knowledge transfer
- Deployment verification
- Configuration data transfer to Dell technical support
- 30-days of post-deployment configuration assistance

Manage it all online

Collaborate with our experts online to plan, track and deliver your deployment projects from an end-to-end management portal in TechDirect. Save time by centralizing communication across joint teams.

Once your Dell hardware is in production, simplify Enterprise IT services and support with our adaptive, automated digital service experience – for a single system or your global environment. From our flexible, self-service hubs, TechDirect and MyService360, nimbly manage potential risks with automated support backed by smarter AI, real-time analytics and recommended actions.



For more information, please contact your Dell representative or visit DellEMC.com

¹ Based on a September 2020 Principled Technologies Test Report commissioned by Dell Technologies comparing in-house deployment vs. Dell ProDeploy for Infrastructure deployment service for Dell PowerEdge R740 servers, Dell Unity Storage array and Dell PowerSwitch S4048-ON. Actual results will vary. Full report: <http://facts.pt/JPIllWm>

² Based on a July 2017 internal analysis of support data from Feb. 2016 through October 2020. Guided hardware installation is not available for all technologies, contact your Dell Technologies expert for guidance.