



Audio, on another level

Dell Pro Plus Wireless ANC Headset

MODEL: WL5024

 Certified for
Microsoft Teams

zoom Certified



Uninterrupted communication for elevated collaboration

Elevate your workday with Dell Pro Plus Wireless ANC Headset — Equipped with both AI-driven noise cancellation microphone and Hybrid Active Noise Cancellation technology, you will experience uninterrupted communication even in bustling environments. The smart sensor enables seamless control, muting conversations when both earcups are lifted and unmuting when lowered, allowing you to stay in sync effortlessly during calls.



Crystal clear audio

Immerse yourself in conversations with our AI-based noise cancellation microphone and Hybrid active noise cancellation technology for uninterrupted clarity in any environment.



Purposefully designed

Designed for all-day comfort, this headset features an adjustable leatherette headband, replaceable ear cushions¹, and a quick-deploy discreet boom mic that allows you to communicate effortlessly.



Seamless collaboration experience

Certified for Microsoft Teams (Open Office) and Zoom, this headset ensures secure pairing² with Dell Pair³, personalized settings with Dell Display and Peripheral Manager or Dell Audio⁴, and comes with a 3-year Limited Hardware warranty and Advanced Exchange Service.⁵

¹ Replacement ear cushions sold separately.

² Based on Dell Analysis. October 2022. For more details visit Guide to Bluetooth Security <https://nvlpubs.nist.gov/nistpubs/SpecialPublications/NIST.SP.800-121r2-upd1.pdf>

³ Dell Pair is available with select accessories, commercial & consumer PCs; availability and functionality vary by model. For more details visit [Dell.com/support/kbdoc/000201693](https://dell.com/support/kbdoc/000201693)

⁴ Dell Audio app is compatible with Android 11 and above, and iOS 14 and above. This app may not be available in your location. Please check availability in the app store.

⁵ Advanced Exchange Service: Dell will send you a replacement the next business day in most cases, if deemed necessary after phone/online diagnosis. Shipping times may vary by location.

Level up your productivity

Hybrid Active Noise Cancellation (ANC)

Reduces and blocks out unwanted environmental noise for a focused listening experience

Smart Sensor

Mutes microphone/
Pauses audio when
headset is removed

Powerful battery

Up to 78 hours of listening
time¹ at full charge

Leatherette headband and ear cushions

Adjustable headband
and replaceable²
memory foam cushions



Charging dock sold separately



Discrete boom microphone

Flip the boom arm up/
down to mute/unmute
calls and tuck it away
when not in use

Built-in AI-based noise cancellation microphone

Distinguishes human
speech signals from
background noises
with precision

Dell Display and Peripheral Manager / Dell Audio³

Customize an amazing
range of preferred audio
and device settings

Effortless connectivity

Multi-point connectivity
with Bluetooth® 5.3
(Connects up to 8 devices,
2 simultaneously)



► [Click here to explore the Dell Pro Plus Wireless ANC Headset.](#)

Enhanced compatibility for seamless collaboration

Certified for Microsoft Teams (Open Office) and Zoom, and compatible with leading UC platforms.

Microsoft Teams Open Office qualification includes the strictest test on how the headset microphone suppresses surrounding noise and office conversation from multiple directions. This certification provides the ultimate assurance that the headset meets the premium microphone standard in an open office environment.

You can rely on this headset for a seamless collaborative experience.



¹ Based on Dell analysis (busy light and ANC off mode) of battery life usage model calculations assumption of an average use of 8 hours a day, Oct 2023. Results vary depending on use, operating conditions and other factors.
² Replacement ear cushions sold separately.
³ Dell Audio app is compatible with Android 11 and above, and iOS14 and above. This app may not be available in your location. Please check availability in the app store.

Elevate collaboration, amplify clarity

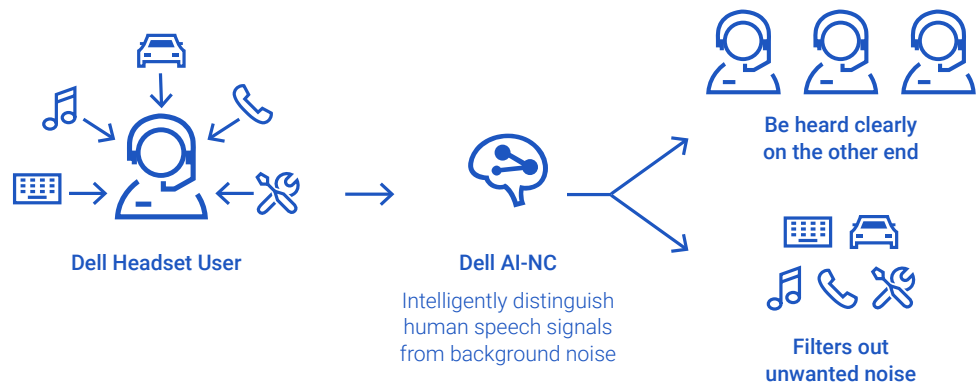
Be heard clearly with the AI-based noise cancellation (AI-NC) microphone

Our robust AI processing intelligently distinguishes human speech signals from background noise and filters out unwanted noise with precision. This ensures that, no matter your surroundings, the person on the other end hears you clearly.

1 Identify

2 Filter

3 Listen

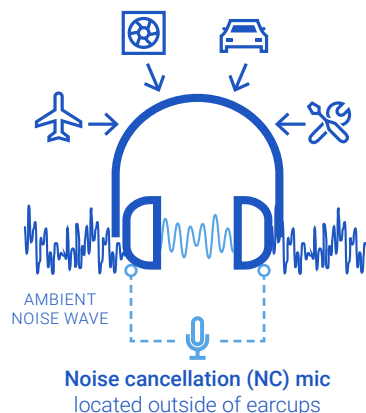


Focused listening with Hybrid Active Noise cancellation (ANC)

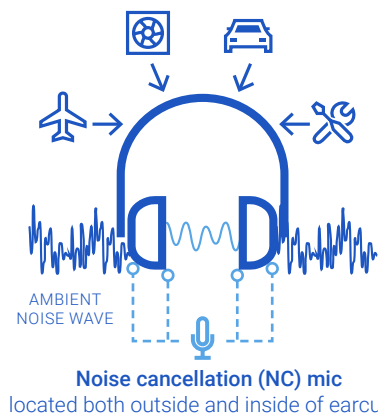
Elevate your listening experience with Hybrid ANC. This cutting-edge technology uses both internal and external microphones to cancel noise, delivering an optimal level of noise cancellation for heightened focus. Enjoy clear, uninterrupted audio for an undisturbed work or entertainment session.

Industry Headset
- with ANC

Dell Pro Plus Wireless ANC
Headset - with Hybrid ANC



ANC
Enhances focus listening by reducing unwanted background noise.



Hybrid ANC
Combines internal and external noise canceling for an even more refined focus listening experience



Personalize your settings

Enhance and personalize your audio experience with Dell Display and Peripheral Manager¹ or Dell Audio²

Set up is easy, with no need for lengthy install guides. The Dell Display and Peripheral Manager¹ instantly installs³ on your PC to quickly guide you to showtime. With this intuitive software, you can easily make changes to the audio and device settings with additional customization such as Audio Mode, Active Noise cancellation Mode, Wear Detection Mode, Sidetone, Audio Output Preset, Busy Light, battery indicator and more.

Conveniently access your wireless headset control⁴ right from your smartphone and start enjoying clear communication and personalized preferences.

Download the Dell Audio app² from the Apple App Store® or Google Play™ store.



¹ Dell Display & Peripheral Manager is compatible with Microsoft Windows 10, 11 and 11 on ARM operating systems only.

² Dell Audio app is compatible with Android 11 and above, and iOS14 and above. This app may not be available in your location. Please check availability in the app store.

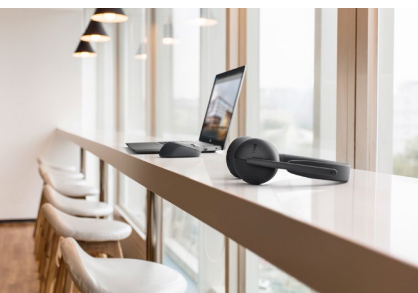
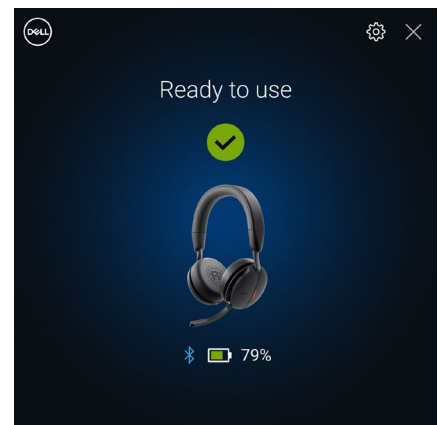
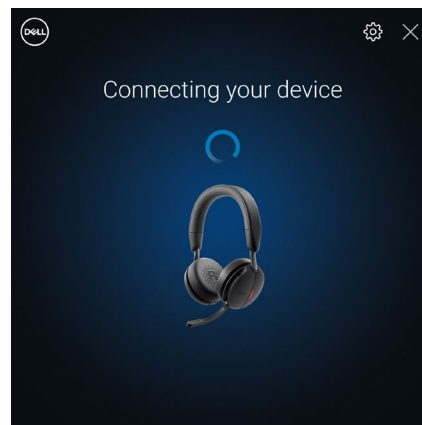
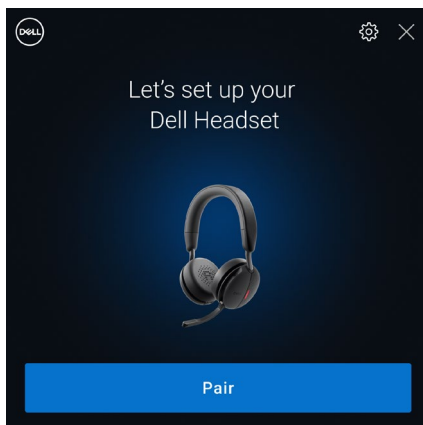
³ Manual installation may be required for some cases due to individual system security requirement.

⁴ Compatible with select Dell Wireless Headsets. For more information, visit Dell Audio Support page at www.dell.com/support.

Effortless connectivity



Pair your headset effortlessly using Dell Pair.¹ It is the simple and secure² way to connect your accessories. Your headset are detected automatically via Bluetooth and can be paired with only one click.³



Dell Pro Plus Wireless ANC Headset is engineered to provide you with the best overall Intel® Evo™ laptop experience

Bluetooth® accessories Engineered For Intel® Evo™ laptops are selected and tested to provide exceptional audio experiences for work, learning, and play with high-fidelity music and movie sound, and crystal-clear audio collaboration.



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² Based on Dell Analysis, October 2022. For more details visit Guide to Bluetooth Security <https://nvlpubs.nist.gov/nistpubs/SpecialPublications/NIST.SP.800-121r2-upd1.pdf>

³ When accessory is in Bluetooth pairing mode.

UC Platform List

The table below highlights the button functions that work on the Dell Pro Plus Wireless ANC Headset when using the following UC platforms.*

UC platforms	Version	Mute/ Unmute	Answer Call	End Call	Reject Call	Volume Up	Volume Down	Speaker	Microphone
Cisco Webex	43.9.0.27194	✓**	✗	✗	✗	✓	✓	✓	✓
Cisco Jabber	14.1.2.57135	✓**	✗	✗	✗	✓	✓	✓	✓
AVAYA	3.33.0.96	✓**	✗	✗	✗	✓	✓	✓	✓
Google Meet	1.0.398510263	✓**	✗	✗	✗	✓	✓	✓	✓
Alcatel Lucent	2.126.20	✓**	✗	✗	✗	✓	✓	✓	✓
Amazon Chime	5.23.31816	✓**	✗	✗	✗	✓	✓	✓	✓
Go to Meeting	4.1.0	✓**	✗	✗	✗	✓	✓	✓	✓
Tencent (V00V)	3.16.4.510	✓**	✗	✗	✗	✓	✓	✓	✓

- ✓ Button function on the headset works with the UC Platform.
- ✗ Button function on the headset does not work with the UC Platform. User can access call control via the UC application Software UI.

* Tested on Window 11 64 Bit OS.

** Mute/Unmute function works independently. Status on the headset and apps are not synchronized.

FEATURE	TECHNICAL SPECIFICATION
MODEL	Dell Pro Plus Wireless ANC Headset - WL5024
SPEAKER SIZE	40mm
FREQUENCY RESPONSE	20Hz - 20kHz
FREQUENCY RESPONSE (MUSIC MODE)	20Hz - 20kHz
FREQUENCY RESPONSE (TALK MODE)	100Hz - 8kHz
SPEAKER DRIVER SENSITIVITY	120dB @ 1mW/1kHz
NOISE CANCELLATION	Hybrid ANC
USER HEARING PROTECTION	Yes - EN50332
AUDIO CODECS SUPPORTED	AAC (advanced audio coding), SBC, LC3
NOISE CANCELLATION (MICROPHONE)	AI Up-Link Noise Cancellation
MICROPHONE TYPE	5 total: 2 analog AI beamforming, and 4 Hybrid ANC (1 shared)
MICROPHONE FREQUENCY RANGE	100Hz - 14kHz
MICROPHONE DIRECTION	Uni-Directional, AI Beam Forming
SENSITIVITY	-45dBV/Pa
SIGNAL-TO-NOISE RATION (SNR)	55dB
MIC BOOM	100-130° rotation (Discreet, single sided, left)
FORM FACTOR	On-Ear
WEIGHT	219g
EAR CUP SIZE (DIAMETER)	70 (W) x 77 (H) mm
HEADBAND MATERIAL	Leatherette + memory foam
EAR CUSHION MATERIAL	Leatherette + memory foam cushions
FAST CHARGING	Yes, charger not included. 15 min = approx. 12 hrs (listening, ANC & Busy light Off)
DOCK	Dell Pro Plus Wireless Headset Charging Stand - HC524 (Sold separately)
CHARGING MECHANISM	USB-C cable, Dell Pro Plus Wireless Headset Charging Stand - HC524 (Sold separately)
INPUT POWER (MIN/MAX)	2.5W/2.5W
HEADSET BATTERY CAPACITY	750mAh
BATTERY CHARGE TIME	2.5 Hrs to Full
TALK/LISTENING TIME	Talk: Up to 34hrs (ANC & busy light off) Up to 20hrs (ANC & Busy light on) Listening time: Up to 78hrs (ANC Off & busy light off) Up to 50hrs (ANC On & Busy light off)

FEATURE	TECHNICAL SPECIFICATION
WIRELESS CONNECTIONS	BT 5.3 w/ range up to 30 m/100 ft
WIRELESS RECEIVER	Yes, USB-C
WIRED CONNECTIONS	Detachable USB C-C (charging)
CABLE LENGTH	1.5m
USB ADAPTER	USB-A (male), USB-C (female)
MULTI-POINT	Yes (Up to 8 devices (memory), 2 simultaneous connection)
LE AUDIO READY	Yes (via firmware upgrade)
TRANSPARENCY / AWARE MODE	Yes, Adjustable
VOICE ASSISTANT (PASS-THROUGH) - MOBILE ONLY	iOS (Apple Siri), Android (Google Assistant, Samsung Bixby)
TELEMETRY	Yes
ANC MODE	Yes, Button
AI BEAMFORMING	Yes
HEAD SENSOR	Yes. Conventional
USAGE/CALL LED INDICATORS	Double-sided, LED
BUTTON CONTROLS	Mute/unmute mic on earcup (Mutes when in discreet mode) Media (Long press to trigger Voice assistant) Volume +/- ANC modes Power On/Off (single press), BT Pairing (long press for BT pairing) Microsoft Teams Button
CERTIFICATIONS	Microsoft Teams (Open Office) Certified Zoom Certified Engineered for Intel® Evo™ Certified
MOBILE APP	Dell Audio ² Mobile App (iOS/Android)
HARDWARE OS SUPPORT	Win11/10 64 Bit macOS®
SOFTWARE SUPPORT	Dell Display and Peripheral Manager • Windows 10 build 17763 and above (x64-based) • Windows 11 (x64-based) • Windows 11 on ARM (arm64-based) Dell Audio ² for iOS and Android
PACKAGE CONTENT	Dell Pro Plus Wireless ANC Headset - WL5024 USB-A Adapter Travel pouch User documentation/manual Wireless Audio Receiver - HR024 USB-C to C charging cable
WARRANTY	3 Year Limited Hardware with Advanced Exchange Service ²
PART REPLACEMENT/ ACCESSORIES	Dell Pro Plus Wireless Headset Charging Stand - HC524 Dell Pro Plus Wired/Wireless Headset Ear Cushions - HE524 Wireless Audio Receiver - HR024

Complete your experience with accessories designed to make the most of your Dell Pro Plus Wireless ANC Headset.



Dell Pro Plus Wireless Headset Charging Stand MODEL: HC524

Wirelessly charge your Dell Pro Plus Wireless ANC Headset with the charging stand that supports convenient rapid charging.



Dell Pro Plus Wired/Wireless Headset Ear Cushions MODEL: HE524

Swap out your ear cushions with a fresh pair that easily attach into the ear cups for continued comfort and longevity for your headset.



Wireless Audio Receiver MODEL: HR024

Effortlessly replace and reconnect your headset for uninterrupted sound using this USB-C audio receiver.

- Based on Dell analysis (busy light and ANC off mode) of battery life usage model calculations assumption of an average use of 8 hours a day, Oct 2023. Results vary depending on use, operating conditions and other factors.
- Dell Audio app is compatible with Android 11 and above, and iOS14 and above. This app may not be available in your location. Please check availability in the app store.
- Dell will send a replacement unit the next business day if deemed necessary after remote diagnosis. Find out more at www.dell.com/warranty.

Technical specifications subject to change without prior notice. Product availability varies by country. Please contact your Dell representative for more information.

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v.4 02/2025