

# Certificate of Registration of Quality Management System to ISO 9001:2015

The National Standards Authority of Ireland Inc. certifies that:

Dell Technologies Inc. Dell Marketing L.P. One Dell Way Round Rock, TX 78682 USA

has been assessed and deemed to comply with the requirements of the above standard in respect of the scope of operations given below:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Additional sites covered under this multi-site certification are listed on the Annex (File No. 19.5000)

Geraldine LarkinChief Executive Officer

Lisa Greenleaf Technical Operations Officer

Registration Number: 19.5000 Certification Granted: January 25, 2011

Effective Date: June 17, 2025 Expiry Date: January 24, 2026









# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

# **Activity Location**

Central Function,
Design/Development, Manufacture,
Procurement, Fulfillment, Delivery,
Sales, Service, Take-Back &
Recycling, Refurbishment, Supporting

Functions

Manufacture, Fulfillment, Delivery, Refurbishment, Service, Support

Dell Technologies Inc. Dell Marketing L.P. One Dell Way

Round Rock, TX 78682

USA

File No.: 19.5000

Dell Technologies Inc.

Dell Computadores do Brasil Ltda. (BRH1)

Av da. Emancipação, 5000

Hortolândia SP 13.184-654

Brasil

File No.: 19.5000/R1/A

Service, Support, Sales Dell Technologies Inc.

Dell Computadores do Brazil Ltda. Avenida Industrial Belgraf, 400

(Service and Support, Sales/Marketing and CC)

Bairro Medianeira

Eldorado do Sul - CEP 92990-000

Brazii

File No.: 19.5000/R1/B

Service, Support, Sales Dell Technologies Inc.

Park Plaza Tower 1

Javier Barros Sierra 540, 10th Floor Santa Fe, Del. Alvaro Obregon

Mexico City, C.P. 01210

Mexico

File No.: 19.5000/R1/C



**Activity** 

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Location

Service, Support, Sales	Dell Technologies Inc. Area Especial Economica Panama – Pacifico Avenida Bryant Building No. 255, Arraijan Panama City Panama File No.: 19.5000/R1/D
Design/Development, Delivery, Sales, Fulfillment, Service, Support	Dell Technologies Inc. One Dell Way Round Rock, Texas 78682

**USA** 

Sales, Service Dell Technologies Inc. Federal Systems, L.P.

One Dell Way

Round Rock, Texas 78682

USA

File No.: 19.5000/R1/F

File No.: 19.5000/R1/E

Fulfillment, Delivery, Sales Dell Technologies Inc.

One Dell Parkway

Nashville, Tennessee 37217

**USA** 

File No.: 19.5000/R1/L



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and **Supporting Functions of Technology Products, Services and Solutions** 

<b>Activity Location</b>
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Service, Support, Sales Dell Technologies Inc.

Oklahoma Business Center - A & B

3501 S.W. 15th Street

Buildings A, B

Oklahoma City, Oklahoma 73108

File No.: 19.5000/R1/M

Dell Technologies Inc. Service, Support, Sales

Dell Canada Inc.

155 Gordon Baker Road

Suite 501

North York, Ontario M2H 3N5

Canada

File No.: 19.5000/R1/Q

Design, Development Dell Technologies Inc.

> Dell International Services India Pvt. Ltd. Dell Networking Research and Development

8th & 9th Floor Fortius Block

Olympia Tech Park, Plot No:1

SIDCO Industrial Estate

Guindy, Chennai Tamil Nadu 600032

India

File No.: 19.5000/R1/T3



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
Design/Development, Support	Dell Technologies Inc. Dell Digital IT (DDIT) 401 Dell Way Round Rock, TX 78682 USA File No.: 19.5000/R1/Z
Support	Dell Technologies Inc. Del Mall Real Cariari 600 MTS N. Zona Franca America Heredia, Costa Rica S.A. File No.: 19.5000/R1/GG
Design/Development	Dell Technologies Inc. Dell Silicon Valley Design Center (SVDC) 5450 & 5480 Great America Parkway Buildings 1 & 2 Santa Clara, CA 95054 USA File No.: 19.5000/R1/JJ
Design/Development, Service	Dell Technologies Inc. 176 South Street Hopkinton, MA 01748 USA File No.: 19.5000/R1/MM



The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
Manufacture and Supply	Dell Technologies Inc. EMC Corporation 5800 Technology Drive Apex, NC 27539 USA File No.: 19.5000/R1/QQ
Design/Development, Service	Dell Technologies Inc. 505 1st Avenue South Seattle, WA 98104 USA File No.: 19.5000/R1/UU
Manufacture and Supply	Dell Technologies Inc. EMC Corporation 50 Constitution Blvd Franklin, MA 02038 USA File No.: 19.5000/R1/VV
Service	Dell Technologies Inc. DELL EMC UTAH 13197 South Frontrunner Boulevard Draper, UT 84020 USA File No.: 19.5000/R1/XX
Sales	Dell Technologies Inc. Dell NV BEWML164 Koningin Astridlaan 164 Equinox North 1780, Wemmel

Belgium

File No.: 19.5000/R2/A



The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
Sales	Dell Technologies Inc. Dell A/S Arne Jacobsens Allé 15 -17 Copenhagen Denmark DK-2300 File No.: 19.5000/R2/C
Service, Support, Sales	Dell Technologies Inc. Dell SAS 1 Rond Point, Benjamin Franklin 34938 Montpellier 34000 France File No.: 19.5000/R2/E
Service, Support, Sales	Dell Technologies Inc. Dell SAS River Ouest 80 Quai Voltaire Bezons, 95870 France File No.: 19.5000/R2/F
Sales	Dell Technologies Inc. Dell GmbH Unterschweinstiege 10 60549 Frankfurt am Main Germany File No.: 19.5000/R2/H



The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and **Supporting Functions of Technology Products, Services and Solutions** 

Activity	Location
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Service, Support, Sales Dell Technologies Inc.

Dell GmbH

Raffineriestraße 28 06112 Halle (Saale)

Germany

File No.: 19.5000/R2/I

Design/Development, Service, Dell Technologies Inc.

Support, Sales **Dell Products Unlimited Company** 

> The Campus, Cherrywood, Loughlinstown, Dublin 18, Ireland

EIRCODE: D18 XP84 File No.: 19.5000/R2/J

Service, Support, Sales Dell Technologies Inc.

**Dell Products Unlimited Company** 

Raheen Business Park

Limerick Ireland

File No.: 19.5000/R2/K

Service, Support, Sales Dell Technologies Inc.

Dell S.p.A.

Via Luisa Battistotti Sassi 11B

20133 Milano

Italy

File No.: 19.5000/R2/L



The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
Service, Support, Sales	Dell Technologies Inc. Dell SAS Shore12 Casanearshore Park 1100 Bd Qods Sidi Maarouf 20270 Casablanca Morocco File No.: 19.5000/R2/M
Service, Support, Sales	Dell Technologies Inc. Dell B.V. Transformatorweg 12 38-72 1014, AK Amsterdam Netherlands File No.: 19.5000/R2/N
Service, Support, Sales	Dell Technologies Inc. Dell AS Lilleakerveien 2B, 0283 Oslo NO-0275 Norway File No.: 19.5000/R2/O
Service, Support, Sales	Dell Technologies Inc. Dell Corporation Ltd. City Park 368 Alexandra Parade Glasgow G31 3AU

United Kingdom

File No.: 19.5000/R2/R



**Activity** 

Sales

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Location

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Service, Support, Sales	Dell Technologies Inc. Dell s.r.o. Fazulova 7 811 07 Bratislava, Slovak Republic File No.: 19.5000/R2/S
Service, Support, Sales	Dell Technologies Inc. Dell Computers S.A. (South Africa) The Campus, Wembley Building, Ground Floor Cnr Main and Sloan Streets Bryanston 2021 Johannesburg South Africa File No.: 19.5000/R2/T
Sales	Dell Technologies Inc. Dell AB Frösundaleden Allé 1 169 70 Solna Sweden File No.: 19.5000/R2/U
Sales	Dell Technologies Inc. Dell AB Frösundaleden Allé 1 169 70 Solna Sweden

Dell Technologies Inc.

Case postale 216 1215 Genève 15 Switzerland CH-1215 File No.: 19.5000/R2/V

Route de l'Aéroport 29-31

Dell SA



The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
Service, Support, Sales	Dell Technologies Inc. Dell Computer, S.A.U. Ribera del Loira 8 28042 Madrid Spain File No.: 19.5000/R2/W
Sales, Sales Support	Dell Technologies Inc. Dell Corporation Ltd. Dell House 1st & 2nd Floor One Creechurch Place London EC3A 5AF United Kingdom File No.: 19.5000/R2/X
Design/Development	Dell Technologies Inc. Dell Technology & Solutions Israel Ltd. 7 Hamada Street Herzliya 46733 Israel File No.: 19.5000/R2/Z
Sales, Sales Support	Dell Technologies Inc. Dell Technology S.R.L. George Constantinescu Street, No. 4B and 2-4 lot 2, Building B, District 2 Bucharest

Romania

File No.: 19.5000/R2/BB



### **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Location
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Manufacture, Fulfillment Dell Technologies Inc.

Dell Products (Poland) Sp.z.o.o. Informatyczna Street No 1

Informatyczna Street No 1 92-410 Łódź

Poland

File No.: 19.5000/R2/DD

Manufacture and Supply Dell Technologies Inc.

**EMC Information Systems International** 

**Unlimited Company** 

Unit B IDA Industrial Estate

Ovens

Co. Cork P31 D253

Ireland

File No.: 19.5000/R2/EE

Customer Support, Deploy Services

and Sales Operations

Dell Technologies Inc.

EMC Egypt Service Center Limited Dell Technologies Egypt Limited

90th Street no. 39

First Section City Center

New Cairo Helwan Egypt

&

El Sewedy Building

North 90th Street, Plot No. 39

5th District Centre

Cairo 11835

Egypt

File No.: 19.5000/R2/II

Design/Development, Sales,

Sales Support

Dell Technologies Inc.

**EMC Information Systems International** 

Unlimited Company IDA Industrial Estate

Ovens

Co. Cork P31 D253

Ireland

File No.: 19.5000/R2/JJ



### **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
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Customer Service, Support, Sales, Dell Technologies Inc. Customer Care Dell S.p.A.

Via Amsterdam, 125

00144 Roma

Italy

File No.: 19.5000/R2/KK

Sales, Customer Service Dell Technologies Inc.

Dell SA

**EMC Computer Systems AG** 

Hardturmstrasse 161

8005 Zürich Switzerland

File No.: 19.5000/R2/LL

Sales Dell Technologies Inc.

Dell III - Comercio de Computadores,

Unipessoal Lda

Lagos Park Edificio 5B, 3°, Andar 2740-298 Porto Salvo

Lisboa Portugal

File No.: 19.5000/R2/MM

Service, Support Dell Technologies Inc.

Dell Technology Products and Services

Single Member S.A. 90 Kifissias Avenue 15125 Maroussi

Athens

File No.: 19.5000/R2/NN



The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity Lo	cation
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Sales Dell Technologies Inc.

Dell Computer, spol. s r.o.

V Parku 2325/16

148 00 Prague 11 - Chodov

Czech Republic

File No.: 19.5000/R2/OO

Design/Development, Sales Dell Technologies Inc.

Dell Sp. z o.o. 4a Inflancka Street

1st & 8th Floor, Building A

Warsaw 00-189

Poland

File No.: 19.5000/R2/QQ

Service, Support, Sales Dell Technologies Inc.

Dell Australia Pty Limited

The Zenith

Tower A, Levels 1-5 821-843 Pacific Highway Chatswood, Sydney New South Wales

2067 Australia

File No.: 19.5000/R3/A

Design/Development Dell Technologies Inc.

Dell International Services India, Pvt. Ltd.

Bagmane Parin, Katha No.65/2, Bagmane Tech Park, Byrasandra,

C.V. Raman Nagar, Bengaluru 560093

India

File No.: 19.5000/R3/B



The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and **Supporting Functions of Technology Products, Services and Solutions** 

### **Activity** Location

Service, Support, Sales Dell Technologies Inc.

Dell International Services India Pvt. Ltd.

Crystal Downs

Survey no. 7/1, 7/2, 7/3

Embassy Golf Links Business Park, Off-Intermediate Ring Road, Domlur, Challaghatta Village, Varthur Hobli,

Bengaluru Karnataka

560071 India

No.12/1,12/2A,13/1A Divyasree Greens

Challaghatta, Varthur Hobli Koramangala Inner Ring Road

Domlur Post

Bengaluru Karnataka

560071 India

File No.: 19.5000/R3/C1

Manufacture, Delivery Dell Technologies Inc.

Dell International Services India Pvt. Ltd.

M-4, SIPCOT Industrial Park

Sunguvarchatram Post, Sriperumbudur Taluk

Kancheepuram District Tamil Nadu 602106

India

File No.: 19.5000/R3/E



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	L	.ocation
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Service, Support, Sales Dell Technologies Inc.

Dell International Services India Pvt. Ltd. Vipul Tech Square, Golf Course Road

Sector - 43, Gurgaon Haryana 122 002

India

File No.: 19.5000/R3/F

Sales, Sales Support Dell Technologies Inc.

Dell International Services India Pvt. Ltd.

Plot No. 42 Hitec City Layout Madhapur, Hyderabad

Telangana 500081

India

File No.: 19.5000/R3/G

Service, Support, Sales Dell Technologies Inc.

Dell Technologies Japan Inc. Miyazaki Customer Center

Carino Miyazaki 5F

4-8-1 Tachibana-dori-Higashi

Miyazaki-shi Miyazaki, Japan

880-0805

File No.: 19.5000/R3/J

Customer Service, Delivery Service, Customer Care, Inside Sales, Support Dell Technologies Inc.

Dell Technologies Japan Inc.

Headquarters

Otemachi One Tower 17F 1-2-1 Otemachi, Chiyoda-ku,

Tokyo 1008159

Japan

File No.: 19.5000/R3/K



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
ACLIVILY	Location

Customer Service, Delivery Service, Dell Technologies Inc.

Customer Care, Inside Sales Dell Global Business Centre Sdn. Bhd.

(Cyberjaya)

2900 Persiaran APEC, Floor 1-4

63000 Cyberjaya. Selangor Darul Ehsan

Malaysia

File No.: 19.5000/R3/L

Service, Support, Sales Dell Technologies Inc.

Dell Global Business Center Sdn. Bhd.

(742481-H)

Plot P27, Bayan Lepas Industrial Zone

Phase IV 11900 Bayan Lepas Penang Malaysia

File No.: 19.5000/R3/M

Service, Manufacturing, Fulfillment, Dell Technologies Inc.

Delivery Dell Global Business Center Sdn. Bhd. (APCC)

Plot 76 Mukim 11

Bukit Tengah Industrial Park

14000 Bukit Mertajam

Pulau Pinang Malaysia

File No.: 19.5000/R3/N

Service, Support, Sales Dell Technologies Inc.

Dell International Services Philippines, Inc.

17th Floor World Plaza Building 5th Avenue Bonifacio Global City

Taguig City, 1634

Philippines

File No.: 19.5000/R3/O



The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity	Location
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Sales, Sales Support

Dell Technologies Inc.

Dell (China) Co. Ltd.

Beijing Branch

Unit 507, 5/F, Tower A Full Link Plaza No.18

Chao Yang Menwai Avenue

Beijing

China 100020

File No.: 19.5000/R3/P

Sales, Sales Support Dell Technologies Inc.

Dell (China) Co. Ltd. Dell (Xiamen) Co. Ltd.

Dalian Branch IC Building,

No. 56 Huoju Road, Hi-Tech Industrial Zone Dalian China 116023 File No.: 19.5000/R3/Q

Manufacture, Fulfillment, Sales,

Service, Support

Dell Technologies Inc.

Dell (China) Co. Ltd. (CCC2) Dell (Xiamen) Co. Ltd. (CCC4) Nos. 2388 & 2366 Jinshang Road Information Photo-Electronic Park

Xiamen Torch Hi-Tech Zone

Fujian

China 361011

File No.: 19.5000/R3/T



The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and **Supporting Functions of Technology Products, Services and Solutions** 

Activity	Location
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Dell Technologies Inc. Sales, Service, Support

Dell (China) Co. Ltd. (CCC5)

No. 613 Sishui Road Haicang Building #1

Wuyuan Bay

**Business Operation Center** 

Xiamen Fujian China 361015

File No.: 19.5000/R3/U2

Design/Development, Service, Dell Technologies Inc. Dell Taiwan B.V. Support

Taiwan Branch

No. 216 and No. 218, Sec. 2

Tun Hua S. Road

Taipei

Taiwan, R.O.C.

File No.: 19.5000/R3/V

Service, Support, Customer Care,

Sales

Dell Technologies Inc.

Dell International Inc. (Korea) Gangnam Finance Center,

17<sup>th</sup>, 18<sup>th</sup> Floors,

152 Teheran-ro, Gangnam-Gu Seoul, Republic of Korea

06236

File No.: 19.5000/R3/Y

Design/Development, Sales, Sales

Support

Dell Technologies Inc.

Dell Global B.V. (Singapore Branch)

Singapore Design Center 2 International Business Park The Strategy Tower 2, #01-34

Singapore 609930 File No.: 19.5000/R3/Z



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and **Supporting Functions of Technology Products, Services and Solutions** 

Activity	Location
ACLIVILY	Location

Sales Dell Technologies Inc.

Dell Corporation (Thailand) Co., Ltd.

22<sup>nd</sup> Floor Empire Tower 1 South Sathorn Road Yannawa, Sathorn Bangkok 10120

Thailand

File No.: 19.5000/R3/BB

Manufacture, Fulfillment Dell Technologies Inc.

Dell (Chengdu) Company Limited

No. 800 Tiangin Road Hi-Tech Zone West

Chengdu

Sichuan 611731

China

File No.: 19.5000/R3/NN

Design/Development, Service,

Support

Dell Technologies Inc.

Dell International Services India Pvt. Ltd. Bagmane World Technology Center - SEZ

Doddanekundi Village

Marathahalli Outer Ring Road

Bengaluru, Karnataka

560 037 India

File No.: 19.5000/R3/SS



# **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

<b>Activity Location</b>
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Design/Development Dell Technologies Inc.

> Dell International Services India Pvt. Ltd. 9th Floor, No.154/6, IT8 & IT-9, M/S

Qubix SEZ,

Rajiv Gandhi Infotech Park,

Hinjewadi Phase-1, Pune, Maharashtra

411 057 India

File No.: 19.5000/R3/TT

Design/Development Dell Technologies Inc.

**EMC Information Technology** 

Research & Development (Beijing) Co., Ltd. 8 & 19/F, Block D, Qidi Science Park, No.1

Zhongguancun East Road,

Haidian District, Beijing 100084

China

File No.: 19.5000/R3/VV

Design/Development Dell Technologies Inc.

**EMC Information Technology** 

Research & Development (Chengdu) Co., Ltd.

17-18/F Building C11 Tianfu Software Park,

No.219 Tianhua Second Street, Hi-Tech Zone,

Chengdu, 610041 China File No.: 19.5000/R3/YY



### **Scope of Registration:**

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Take-Back and Recycling, Refurbishment and **Supporting Functions of Technology Products, Services and Solutions** 

### **Activity**

### Location

Design/Development, Sales, Support

Dell Technologies Inc.

**EMC Information Technology** 

Research & Development (Shanghai) Co., Ltd.

3-5F, Building #1, KIC Plaza, No.234 2-3F, Building #2, KIC Plaza, No.252 2-3F, Building #5, KIC Plaza, No.316

Songhu Road, Yangpu District

Shanghai, 200433 China

File No.: 19.5000/R3/ZZ

Verified by: **Technical Operations Officer**