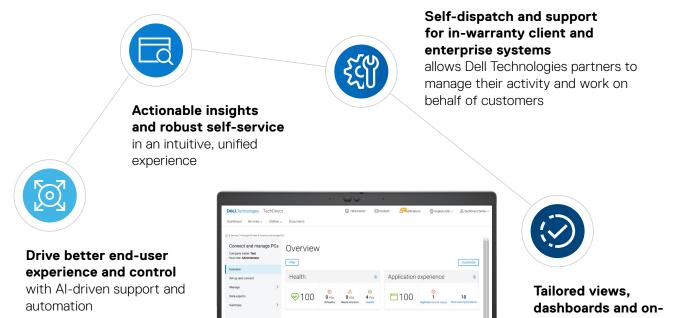


TechDirect

Switch from maintenance to innovation with the only end-to-end support solution you need.

Whether IT manages a single system or an entire datacenter, shifting the focus of operations from break-fix to enabling business transformation is challenging.
IT managers need technology and tools that offer end-to-end visibility, actionable insights and a flexible experience to maximize their success. With <u>TechDirect</u>, we've simplified and streamlined your IT experience by delivering the results you need through a modern, intelligent, self-service portal with Al-powered connectivity. If you're under pressure to keep users and systems productive, look no further than TechDirect for a single view that shows both the big picture and what's happening across your entire fleet – anytime, anywhere.





demand reporting for faster issue resolution

Experience our Lifecycle Pillars

BUILD & DEPLOY

Manage every detail of your PC fleet and infrastructure devices from project management to planning, configuration and deployment with greater speed and less effort. Explore our offerings:

- ProDeploy Client Suite
- Enterprise Project Services for ProDeploy Infrastructure Suite
- Image Assist
- <u>Connected Provisioning</u>



CONNECT & MANAGE

Unlock our connectivity intelligence for visibility into your entire fleet with telemetry-driven insights and updates, wherever you are. Explore our automated support technology and services offer:

- <u>SupportAssist for Business PCs</u>
- Secure Connect Gateway
- <u>ProSupport Suite for PCs</u>
- <u>
 ProSupport Enterprise Suite</u>

RECYCLE & RETIRE

From deployment to retirement, we've got your back. Let us help you retire IT equipment in a secure and sustainable manner, unlocking value that can be put towards future innovation. Explore the value of <u>Asset Recovery Services</u>.

SUPPORT

Get the support you need when you need it, self-dispatch replacement parts and boost your team's productivity from a single, customizable dashboard. From APIs for help desk integration to a dedicated onsite parts depot, <u>we've</u> <u>got you covered</u>.



Explore Resources

With our detailed Getting Started Guides

Connect your PC fleet

Experience a step-bystep tutorial of connecting SupportAssist to your PC fleet and unlock the telemetrydriven features of ProSupport Suite.

Connect your IT infrastructure

Get hands-on with secure connect gateway technology. Explore new installations, upgrades from legacy solutions, the gateway management dashboard and policy manager.

Resources for TechDirect Users

Training materials, FAQs, user guides, certifications and more to keep you productive.

RESOURCES

CONNECT

CONNECT

- Join a Webinar to get connected with TechDirect
- Connect & Manage with SupportAssist in TechDirect
- Asset Recovery Services with TechDirect
- Deployment & Self-Service in TechDirect

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