

The TCS Advantage

TCS' DaaS offers comprehensive DM support with the following advantages:

- **Innovative pricing model:** We offer a commercial service-based model priced per document and per transaction, making cost predictable and allocable to business units. This ensures service quality and customer satisfaction.
- **Domain expertise:** The TCS team comes with in-depth expertise in infrastructure services and document management solutions, and strong technical know-how to address end-to-end services. We also have a proven track record of successfully handling large ECM implementations and platform management globally.
- **Efficient governance model:** Our standardized migration solution, strong governance model, and a centralized support team, handle your document management requirements efficiently, enabling you to focus on your core business.
- **Hosted solution for document management:** Our offering enables a smooth transition of your document management system to public or private cloud platforms enabling better integration and co-ordination across divisions and geographies.

Contact

To know more about TCS Document as a Service Offering, contact Ecm.Services@tcs.com

About Tata Consultancy Services Ltd (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that delivers real results to global business, ensuring a level of certainty no other firm can match. TCS offers a consulting-led, integrated portfolio of IT and IT-enabled, infrastructure, engineering and assurance services. This is delivered through its unique Global Network Delivery Model™, recognized as the benchmark of excellence in software development. A part of the Tata Group, India's largest industrial conglomerate, TCS has a global footprint and is listed on the National Stock Exchange and Bombay Stock Exchange in India.

For more information, visit us at www.tcs.com

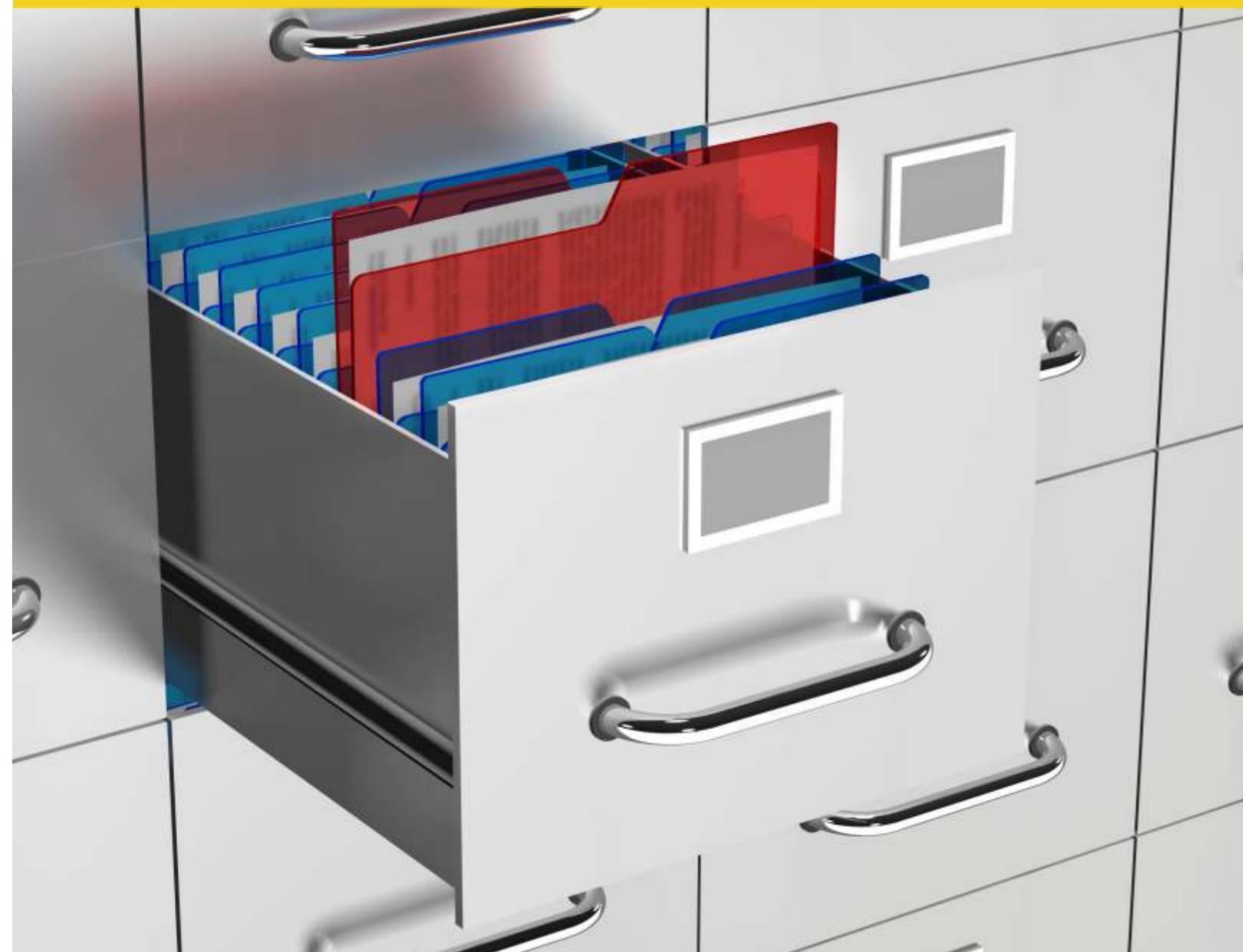
IT Services
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TCS Document as a Service Offering

Enterprise Solution



The growth in unstructured information including corporate records, documents, scanned images and other content is making Enterprise Content Management (ECM) a priority for almost all major business verticals such as Banking, Financial Services and Insurance (BFSI) organizations, Manufacturing, Life Sciences, Oil & Gas, and Utilities among others. These organizations often struggle with disparate ECM systems and products across the enterprise, leading to low performance, non-compliance and high total cost of ownership. Lack of standardized policies and procedures for document and information management further compound these issues.

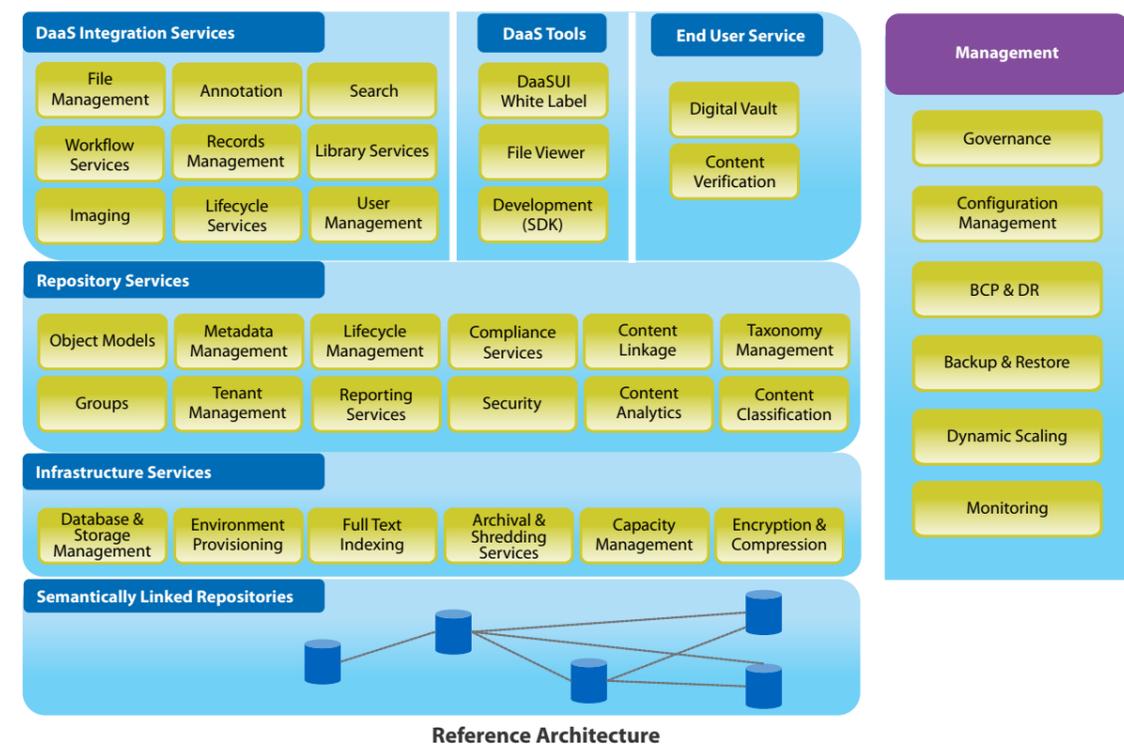
Tata Consultancy Services' (TCS) Document as a Service (DaaS) is a transformational initiative that delivers centralized, commoditized document management services across the enterprise. It provides end-to-end services to deploy, migrate and manage the entire document management portfolio in a managed services model that supports need based consumption and billing. This helps businesses with significant document management needs acquire productivity gains, while lowering operating costs as well as corporate risk.

Overview

Many large enterprises are characterized by outdated ECM hardware and software platforms which create application performance issues, and increase operational, maintenance and associated consulting costs. In addition, vendors employ complex and time consuming billing methods for managing ECM applications and platforms, resulting in high vendor management costs. These challenges dilute the core team's focus on business issues, and erode the enterprises' profit margins. Organizations can overcome these challenges by leveraging a cloud based document management solution to reduce costs, streamline processes and improve productivity.

TCS' Document-as-a-Service offering enables standardization and consolidation of document driven or enabled business processes while accommodating growing business needs. It helps consolidate disparate ECM systems on private or public cloud, and provides comprehensive services supporting effective charge-back to businesses for ECM applications. Providing a flexible framework, it can be applied to any document

management system (DMS) product such as SharePoint, Documentum, OpenText, FileNet, and other applications. It allows you to leverage existing licenses, infrastructure and manpower skills to adopt and implement DaaS, thus increasing reusability. The offering also improves information sharing, standardizes security to ensure greater consistency in audits, helps drive and effectively manage regulatory compliance and also helps decommission end-of-life hardware and software platforms.



Benefits

DaaS is a next generation DMS which acts as a strong platform to enable effective document management, as well as to provide intelligence through semantically linked content analytics. The solution provides the following benefits:

- High availability, scalability and performance:** It is an optimized solution which provides 99.99 percent availability and potential for easy expansion to cater to additional requirements. Standard service level agreements with high benchmarks help reduce staff document handling time through improved response rate.
- Cost optimization:** Our proven approach for quick adoption and near zero disruption offers high value with low risk. It enables organizations to move from a capital expenditure to an operational expenditure model, and reduces overall operating and on-boarding costs by approximately 15-30 percent within 12-18 months of deployment.
- Improved security and control:** It allows you to create, store, access and share accurate, distributed and integrated data across business units more effectively. The solution's standardized policies and procedures lead to improved control as well as better security and regulatory compliance.